

CONSTRUCTION CHARGES

Item

97 CUSTOMER'S PREMISES

For single-line inside wire, see Item 96; and inside wire in stand-alone multiple-dwelling units (MDUs), see Item 96-A.

Item 97 is grandfathered and not available for new service orders effective 2010 02 15. For new service orders, Item 97 Construction Charges - Customer's Premises has been replaced by CRTC 21461, Item 406.

A. SERVICE ENTRANCE FACILITIES

The Company will furnish and own all wires, cable or other transmitting media up to and including the Company's service provider demarcation point on the property owner's premises. The demarcation point, placed at a location mutually agreed upon by the property owner and the Company, is defined as follows:

1. For single-family dwellings the Company's service provider demarcation point shall be the Company-provided network interface device (NID).
2. For MDUs, the Company's service provider demarcation points shall be the protected terminal in the main terminal room (MTR) or the terminal located in a closet on floors connected by backbone cable where the property owner has not agreed to accept responsibility and control from the Company.
3. For newly constructed MDUs, the Company's service provider demarcation point will be in the MTR.
4. On premises where the property owner has provided written acceptance for responsibility and control of existing in-building wire, or on premises where the premises owner purchases or owns the in-building wire, the Company service provider demarcation point will be in the MTR.

The Company will be responsible for maintaining the Company's service entrance wires, cables, drops and related facilities on the Company's side of its service provider demarcation point. Exceptions to the foregoing will occur:

- (a) Where the Company considers the location hazardous.
- (b) Where access to the premises is denied to Company personnel.
- (c) When a PBX/Multiline customer chooses to purchase their terminal equipment.

The Company will furnish, without additional charge, up to 100 metres (328 feet) of service entrance cable/drop wiring to provide service to a customer, for each central office line or trunk.

When the foregoing allowance is exceeded, the customer will be assessed a construction charge, in addition to service charges, for the extra service entrance cable/drop wiring.

B. SUPPORT STRUCTURES FOR SERVICE ENTRANCE FACILITIES

The property owner must either provide or agree to pay the Company for all trenching, backfilling, poles, conduits or other facilities, which the Company requires, to extend the facilities from the property owner's property line to the service demarcation point, and must be installed to Company standards. The property owner is responsible for maintenance and replacement of poles, conduits or other facilities, not owned or controlled by the Company.

Where the Company allows its service entrance cable/drop wire to be buried without conduit, the customer will be responsible for trenching and backfilling.

When it becomes necessary to replace direct buried cables and/or drop wires on private property in order to maintain facilities, the Company will on a going forward basis and until August 1, 2000, normally assume the civil work, including costs for labour and material, except where it would have to incur unduly high expense, in which case, such additional expense will become the responsibility of the customer. The Company may choose the appropriate type of replacement facility, consistent with the current provisions of the tariff for new installations.

When contacts are made on poles of other companies, the cost to the Company of such contacts may be charged to the customer.

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Reserved for future use.

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See Page 41 for explanation of symbols.