

ODB HNS Changes

Effective June 26, 2016



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ODB HNS Changes Effective June 26, 2016

This document describes the ODB HNS changes effective as of June 26, 2016, which govern the behaviour of the UN intervention code and ODB dispensing fees. These changes are available in Kroll Version 10 Service Pack 6 (24/06/2016) and in all later versions thereafter.

UN Intervention Code in ODB Claims

Effective June 26, 2016, the UN intervention code will be included in all claims for chronic medications after the fifth dispensing fee has been paid. This complies with the new Ontario Ministry of Health and Long-Term Care requirements.

The following rules apply:

- The UN intervention code must be included in all claims for chronic medications once the fifth fee has been paid. If the code is included on a claim before the fifth fee has been paid, the claim will be rejected;
- The UN intervention code can continue to be included on all claims until the end of the current 365 day cycle. Once a new year starts, the UN code must be removed until the fifth fee has been paid;
- Once the fifth fee has been paid:
 - If a claim for a chronic medication is sent with the UN intervention code and a fee, the Health Network System will pay the fee;
 - If a claim for a chronic medication is sent with the UN intervention code and no fee, the Health Network System will not pay the fee;
 - If a claim for a chronic medication is sent with the UN and a fee and the two fee rule applies, the Health Network System will cut back the fee to \$0.00 and send response code 88;
 - If a claim for a chronic medication is sent with no UN intervention code and a fee, the Health Network System will cut back the fee to \$0.00 and send response code 87.
- If the patient has the ODB plan (not Trillium, not Ontario Works (D,M,N,Y cards), a valid FOD Consent record, a chronic medication, and has paid five dispensing fees, all eligible claims will include the UN intervention code until the FOD Consent record



expires. Once the Consent record expires, the UN intervention code will be removed from subsequent claims;

- Kroll continues to support the two fees per 28 day period rule. This will result in chronic medication claims being processed without the UN intervention code and no fee;
- The UN intervention code is included in both interactive and batch fills;
- The functionality has an effective date. If this update is run before June 26th, nothing happens. Once June 26 occurs, the functionality will then be turned on.
- Claims received after the 365 day period that include the UN intervention code will be rejected with response code 65.

ODB Two Fee Rule Applied Every 28 Days

The two dispensing fees per month policy cycle has been changed from calendar month to 28 days. This applies to all Rxs filled on or after June 26, 2016.

Before:

After:

Message	Message
Vot enough inventory for Rx	VNot enough inventory for Rx
🐺 Rx is being refilled 10 days early	😯 Rx is being refilled 10 days early
The price has gone DOWN by \$8.83 since the last refill	The price has gone DOWN by \$8.83 since the last refill
▼ The Fee is being waived (More than 2 fees this month)	V The Fee is being waived (More than 2 fees in last 28 days)
V ODB Chronic Med - 100 day supply preferred	V ODB Chronic Med - 100 day supply preferred
Drug will be Ordered	Drug will be Ordered
Oelivery Label will be printed	Delivery Label will be printed

UN Intervention Code Sent in Batch Mode

The error that prevented the UN intervention code from being added to the claim when filling in batch mode has been corrected.

Before:



ſ	V 1	VH Cycle Batch	Form					x
	Sta	atus Open		Created By MT R	xs 1 Excl 0 R	<u>e</u> ports	<u>R</u> efresh Proces	s Batch
	Ho	me Blister No	on-ODP		Edit F2 - Modify	next fil	_{II} <u>O</u> ptions 🛛 🗙	Close
	Cy	cle Weekly		Cycle Date 29/06/2018	Days 7 Space - Mr	ark Rx	Shift+Up/Down - Mark m	any Rxs
	ΕΨ	Status 🔺	Rx Num	Patient	Generic Name	Form	Message	<u>^</u>
	V	Open	1001430	Test Non-Odb-Consent	Simvastatin 20mg	TAB	Intervention codes: DA	



After:

☞ NH Cycle Batch F	Form										
Status Open	Crea	ted By MT	Rxs		Reports <u>R</u> efre	esh 🗸 Process Batch					
Home Blister Nor	n-ODP			Edit F2 - Modify	/ next fill	ons 🛛 🕺 Close					
Cycle Weekly		Cycle Date 29/	06/2016 De	ays 7 Space-M	lark Rx <mark>Shift+U</mark>	p/Down - Mark many Pxs					
F 🔻 Status 🛛 🔺	Rx Num Patie	int	Gene	eric Name	Form Message	<u>^</u>					
V Open	1001430 Test	Non-Odb-Consen	t Sim∨	astatin 20mg	TAB Interventio	on codes: UN					
		_	_								
of Adjudication Cl	aim and Respons	se Form									
Rx Num 10014	Ex Num 1001435 SubPlan ODB										
– Claim Values –				Response Va	dues						
BIN	610054	Orig Rx Num	001001427	Adj Date	160727						
CphaVer	03	Refills	11	Trace Num	000000						
Tran Code	01	Current Rx Num	001001435	Trans Code	51						
Software ID	КС	DIN	02250160	Bof Num							
Software Ver	01	SSC									
Active Dev ID		Quantity	000070	ResultCode	A						
Pharmacy ID	ON0800020;	Days Supply	007	Error Codes							
Dispense Date	160727	Doctor ID Ref	10245	Cost	000315						
Trace Num	001513	Doctor Num Dred Selection	12345	Markup	00025						
CamerID		Unlisted Cmnd		Gen Incentive	00000						
Group ID Client ID	2240001040	SA Num		Fee	00883						
CilentiD Cobe Det Codo	3346861646	Interventions	UN	Mix Eoo	00000						
Birthdate	10370504	Cost	000315		00000						
Cardholder	TEST	Markup	00025	SSCFee	00000						
Belationship	0	Fee	00883	— Copay	000000						
FirstName	NON-ODB-(Mix Fee	00000	Deduct	000000						
LastName	TEST	Mix Time	00	Colnsurance	000000						
Prov Health ID		SSC Fee	00000	Plan Pays	000917	Messages					
Gender	М	Prev Paid	000000								
Med Reas Ref		Pharm ID	123456								
Med Reason		Adj Date	000000								
New/Refill	R										

To reproduce this error on versions before this fix, ensure the patient has the ODB plan, a valid FOD consent record, and has paid five dispensing fees. The Rx must be for a chronic medication.

- 1. Add the Rx to a batch.
- 2. Process the batch.
- 3. Detail the Rx till the [Adjudication Claim and Response] form is displayed.
- 4. [Interventions] field: The UN intervention code is not displayed.



UN Intervention Code Toggle On/Off

Due to unexpected rejections from ODB when submitting a UN intervention for a chronic dispensed drug, users now have the option to remove the UN intervention from the claim after it has been rejected from ODB.

To remove the UN intervention from a claim:

1. Select 'Back to the Rx' when the Adjudication Response for ODB rejection form displays.

Adjudication Response for ODB	
View Rx	
The claim was rejected because:	
Errors, Warnings and Messages for ODB	Interventions
[D7] Refilled too soon. [65] Intervention/exception code error, please call provider for support.	
The claim was rejected. Do you want to:	
Back to the Px Skip this Plan Bill Manually	Trouble Cancel Rx

2. The **Adjudication Response for ODB** form will close and the user will be returned to the F12 screen. Select **Rx** > **Send UN Intervention Code (ODB)**.

File Edit Rx	View Labels Profile Reports Utilities NH Central	Fill Cards Session Help
F3 - Pa	Copy Rx	ow F11 - Drop-off F12 - Save Changes Alt+X - Start
1000007	Inactivate Rx Back Date Rx	ous Fill This Rx Latest Fill Volta 19/06/15 375 19/06/15 375 Volta 2000 Cancel
Priority Def	Add Rx Image	F2 Work Order 8 F2 Delivery Pickup
<u>P</u> atient Sear	Call Doctor	30 F2 Pack Doc Search Loc Office
Name Te	Counsel Patient on Pickup	10mg Name Dr. Doctor, Test
City St.	Charge to AR	Sched 1 City Toronto Prov ON
Phone	Change Rx Pack Size Oty	and -1 Phone (416) 555-5555
Plan ES	Owe Quantity	Qty 0 Lic# 123123123 Alt. Lic# 123456789
	Print Authorization Label Now	
Allergies (0	Print Kroll Care Now	Init P KX-AN Auth Qty 1
	Print Compliance Calendar	Disp Qty 1 Refills(+) Rem Qty
 ✓ 	Print Delivery Label (Send To)	Prod Sel None Acq Cost \$0.99
Conditions 🗸	Print Wallet Card (Profile)	O/W Written Cost \$1.00
	Workflow Comment	Labels 1 F2 Markup \$0.00
	Interventions/SA Numbers	sule VHLabel F2 Total \$11.58
Plans P	Make this poctor the Family Doctor for this Patient	NH (Alt-N):
Rx Plans	Elston (BAP+10% < Acq)	Warnings
Cash (More Plan ✓	Send UN Intervention Code (ODB)	Orug will be Ordered
		Delivery Label will be printed



3. Resubmit the claim. ODB will accept the claim and pay for the Rx.

Adjudication Re	esponse for ODE								E
View Rx									
			The o	laim w	as accep	oted			
Errors, Warn	ings and Mess	ages for (DDB						
[D7] Refill	ed too soon.								
	-Pricing Adjus	stments		_					
		Cost	Markup	Fee	Mix Fee	SSCFee	Total	Rx Total	23.16
	Submitted	15.12	1.21	8.83	0.00	0.00	25.16	Prev Paid	0.00
	Accepted	15.12	1.21	8.83	0.00	0.00	25.16	Plan Pays	19.05
	Difference							Balance	4.11
				 Image: A start of the start of	ОК		(Trouble	<u>C</u> ancel Rx

4. If the UN is not expected by ODB, it will accept the claim but cut back the fee to 0.00. If a claim for a chronic dispense item is sent with the UN and a Fee AND the 2 fee rule applies, ODB will cut back the fee to 0.00 and send the response code 88.

Adjudicati	on Response for	ODB								E
View R	x									
The claim was accepted with price adjustments										
Errors, \	Errors, Warnings and Messages for ODB									
[D7] Ro Next Fo	efilled too soo ee Available:	on. JUN 30,	2016							
	Pricing Adjust	tments						_		
		Cost	Markup	Fee	Mix Fee	SSCFee	Total	Rx Total	16.72	
	Submitted	7.31	0.58	8.83	0.00	0.00	16.72	Prev Paid	0.00	
	Accepted	7.31	0.58	0.00	0.00	0.00	7.89	Plan Pays	7.89	
	Difference			<mark>8.83</mark>			8.83	Balance 🗌	8.83	
Do you want to charge the Fee difference of \$8.83 to the next third party?										