

ODB HNS Changes

Effective June 26, 2016



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ODB HNS Changes Effective June 26, 2016

This document describes the ODB HNS changes effective as of June 26, 2016, which govern the behaviour of the UN intervention code and ODB dispensing fees. These changes are available in Kroll Version 10 Service Pack 6 (24/06/2016) and in all later versions thereafter.

UN Intervention Code in ODB Claims

Effective June 26, 2016, the UN intervention code will be included in all claims for chronic medications after the fifth dispensing fee has been paid. This complies with the new Ontario Ministry of Health and Long-Term Care requirements.

The following rules apply:

- The UN intervention code must be included in all claims for chronic medications once the fifth fee has been paid. If the code is included on a claim before the fifth fee has been paid, the claim will be rejected;
- The UN intervention code can continue to be included on all claims until the end of the current 365 day cycle. Once a new year starts, the UN code must be removed until the fifth fee has been paid;
- Once the fifth fee has been paid:
 - If a claim for a chronic medication is sent with the UN intervention code and a fee, the Health Network System will pay the fee;
 - If a claim for a chronic medication is sent with the UN intervention code and no fee, the Health Network System will not pay the fee;
 - If a claim for a chronic medication is sent with the UN and a fee and the two fee rule applies, the Health Network System will cut back the fee to \$0.00 and send response code 88;
 - If a claim for a chronic medication is sent with no UN intervention code and a fee, the Health Network System will cut back the fee to \$0.00 and send response code 87.
- If the patient has the ODB plan (not Trillium, not Ontario Works (D,M,N,Y cards), a valid FOD Consent record, a chronic medication, and has paid five dispensing fees, all eligible claims will include the UN intervention code until the FOD Consent record

expires. Once the Consent record expires, the UN intervention code will be removed from subsequent claims;

- Kroll continues to support the two fees per 28 day period rule. This will result in chronic medication claims being processed without the UN intervention code and no fee;
- The UN intervention code is included in both interactive and batch fills;
- The functionality has an effective date. If this update is run before June 26th, nothing happens. Once June 26 occurs, the functionality will then be turned on.
- Claims received after the 365 day period that include the UN intervention code will be rejected with response code 65.

ODB Two Fee Rule Applied Every 28 Days

The two dispensing fees per month policy cycle has been changed from calendar month to 28 days. This applies to all Rxs filled on or after June 26, 2016.

Before:

After:

Message	Message
⚠ Not enough inventory for Rx	⚠ Not enough inventory for Rx
⚠ Rx is being refilled 10 days early	⚠ Rx is being refilled 10 days early
⚠ The price has gone DOWN by \$8.83 since the last refill	⚠ The price has gone DOWN by \$8.83 since the last refill
⚠ The Fee is being waived (More than 2 fees this month)	⚠ The Fee is being waived (More than 2 fees in last 28 days)
⚠ ODB Chronic Med - 100 day supply preferred	⚠ ODB Chronic Med - 100 day supply preferred
🟢 Drug will be Ordered	🟢 Drug will be Ordered
🟢 Delivery Label will be printed	🟢 Delivery Label will be printed

UN Intervention Code Sent in Batch Mode

The error that prevented the UN intervention code from being added to the claim when filling in batch mode has been corrected.

Before:

NH Cycle Batch Form

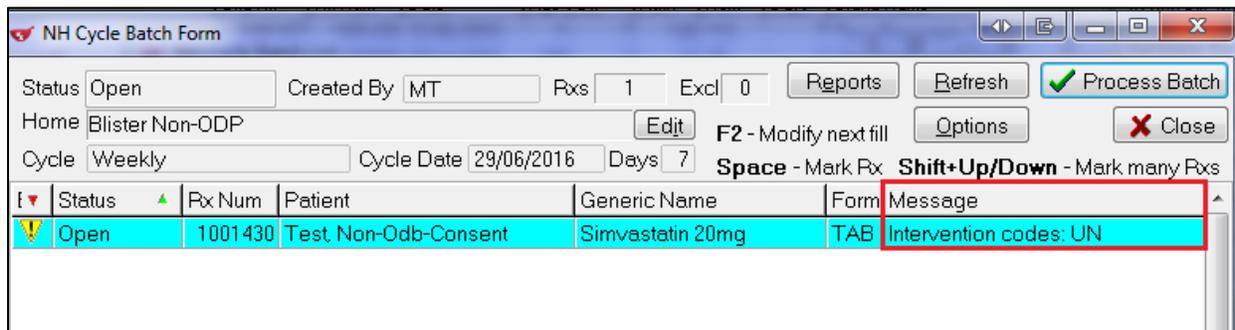
Status: Open Created By: MT Rxs: 1 Excl: 0 Reports Refresh Process Batch

Home: Blister Non-ODP Edit F2 - Modify next fill Options Close

Cycle: Weekly Cycle Date: 29/06/2016 Days: 7 Space - Mark Rx Shift+Up/Down - Mark many Rxs

▼	Status ▲	Rx Num	Patient	Generic Name	Form	Message
▼	Open	1001430	Test, Non-Odb-Consent	Simvastatin 20mg	TAB	Intervention codes: DA

After:



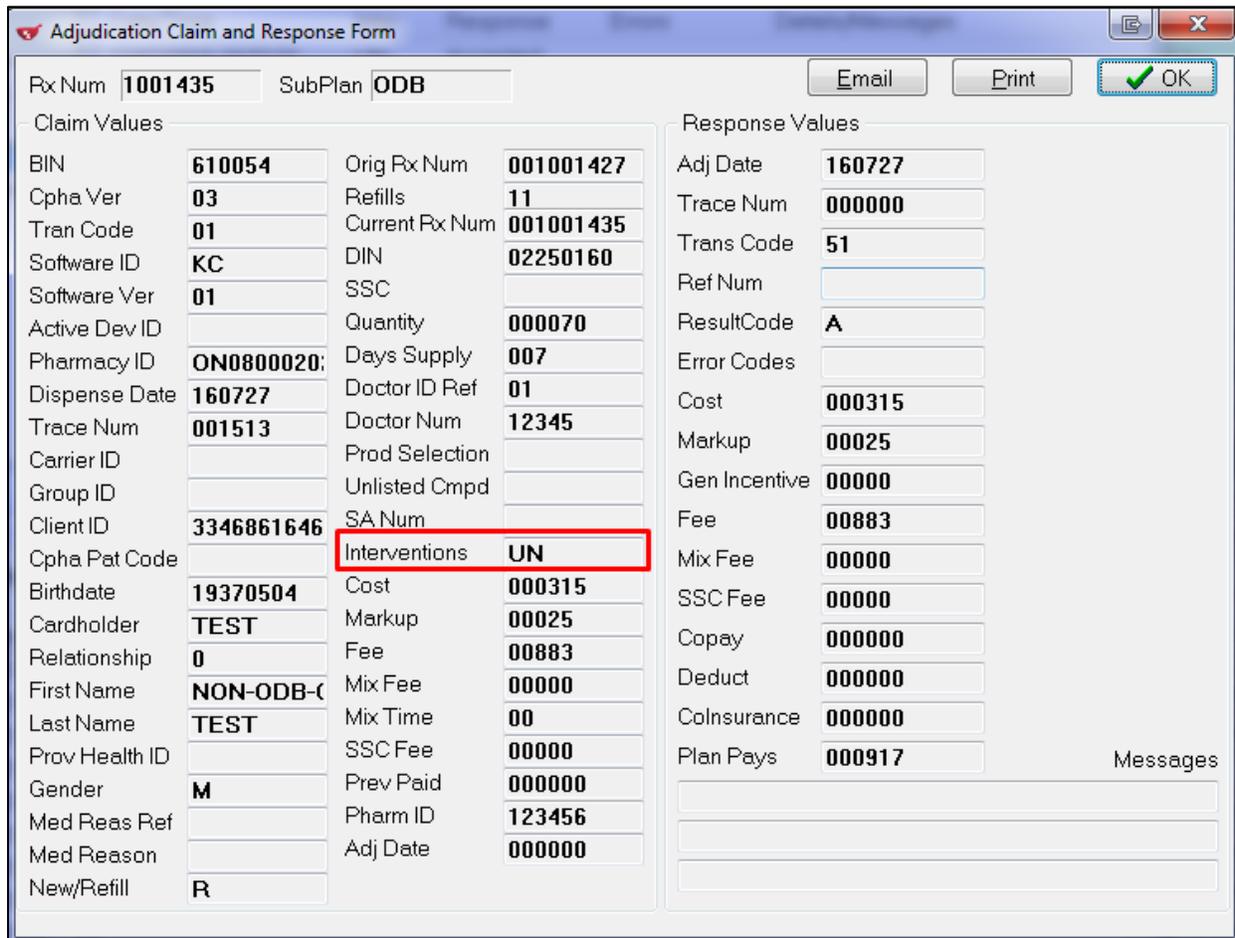
NH Cycle Batch Form

Status: Open Created By: MT Rxs: 1 Excl: 0 Reports Refresh Process Batch

Home: Blister Non-ODP Edit F2 - Modify next fill Options Close

Cycle: Weekly Cycle Date: 29/06/2016 Days: 7 Space - Mark Rx Shift+Up/Down - Mark many Rxs

Status	Rx Num	Patient	Generic Name	Form	Message
Open	1001430	Test Non-Odb-Consent	Simvastatin 20mg	TAB	Intervention codes: UN



Adjudication Claim and Response Form

Rx Num: 1001435 SubPlan: ODB Email Print OK

Claim Values		Response Values	
BIN	610054	Orig Rx Num	001001427
Cpha Ver	03	Refills	11
Tran Code	01	Current Rx Num	001001435
Software ID	KC	DIN	02250160
Software Ver	01	SSC	
Active Dev ID		Quantity	000070
Pharmacy ID	ON0800020	Days Supply	007
Dispense Date	160727	Doctor ID Ref	01
Trace Num	001513	Doctor Num	12345
Carrier ID		Prod Selection	
Group ID		Unlisted Cmpd	
Client ID	3346861646	SA Num	
Cpha Pat Code		Interventions	UN
Birthdate	19370504	Cost	000315
Cardholder	TEST	Markup	00025
Relationship	0	Fee	00883
First Name	NON-ODB-(Mix Fee	00000
Last Name	TEST	Mix Time	00
Prov Health ID		SSC Fee	00000
Gender	M	Prev Paid	000000
Med Reas Ref		Pharm ID	123456
Med Reason		Adj Date	000000
New/Refill	R		

Response Values:

Adj Date: 160727

Trace Num: 000000

Trans Code: 51

Ref Num:

ResultCode: A

Error Codes:

Cost: 000315

Markup: 00025

Gen Incentive: 00000

Fee: 00883

Mix Fee: 00000

SSC Fee: 00000

Copay: 000000

Deduct: 000000

Colnsurance: 000000

Plan Pays: 000917

Messages:

To reproduce this error on versions before this fix, ensure the patient has the ODB plan, a valid FOD consent record, and has paid five dispensing fees. The Rx must be for a chronic medication.

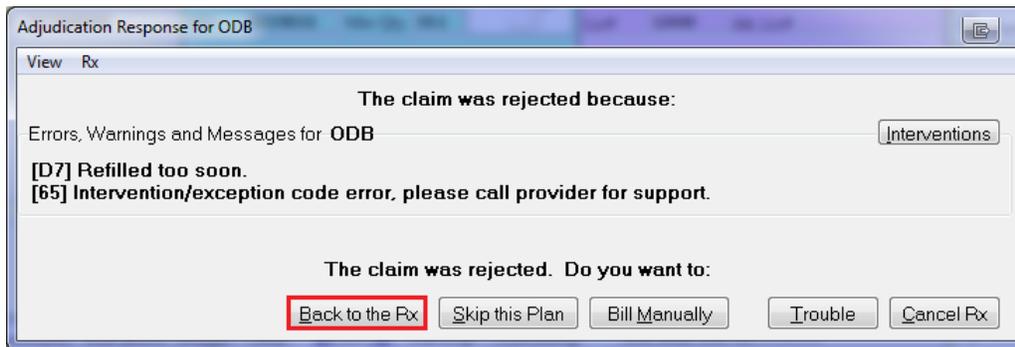
1. Add the Rx to a batch.
2. Process the batch.
3. Detail the Rx till the [Adjudication Claim and Response] form is displayed.
4. [Interventions] field: The UN intervention code is not displayed.

UN Intervention Code Toggle On/Off

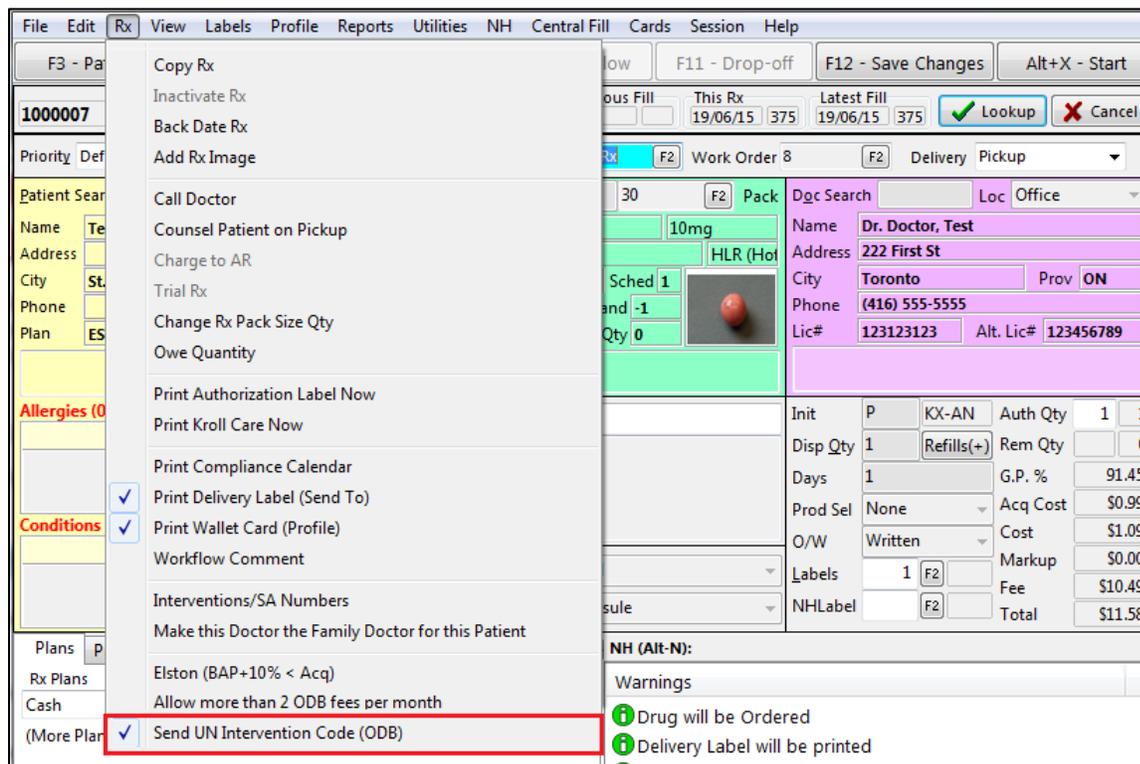
Due to unexpected rejections from ODB when submitting a UN intervention for a chronic dispensed drug, users now have the option to remove the UN intervention from the claim after it has been rejected from ODB.

To remove the UN intervention from a claim:

1. Select '**Back to the Rx**' when the **Adjudication Response for ODB** rejection form displays.



2. The **Adjudication Response for ODB** form will close and the user will be returned to the F12 screen. Select **Rx > Send UN Intervention Code (ODB)**.



3. Resubmit the claim. ODB will accept the claim and pay for the Rx.

Adjudication Response for ODB

View Rx

The claim was accepted

Errors, Warnings and Messages for ODB

[D7] Refilled too soon.

Pricing Adjustments							Rx Total	23.16
	Cost	Markup	Fee	Mix Fee	SSC Fee	Total	Prev Paid	0.00
Submitted	15.12	1.21	8.83	0.00	0.00	25.16	Plan Pays	19.05
Accepted	15.12	1.21	8.83	0.00	0.00	25.16	Balance	4.11
Difference								

OK Trouble Cancel Rx

4. If the UN is not expected by ODB, it will accept the claim but cut back the fee to 0.00. If a claim for a chronic dispense item is sent with the UN and a Fee AND the 2 fee rule applies, ODB will cut back the fee to 0.00 and send the response code 88.

Adjudication Response for ODB

View Rx

The claim was accepted with price adjustments

Errors, Warnings and Messages for ODB

[D7] Refilled too soon.
Next Fee Available: JUN 30, 2016

Pricing Adjustments							Rx Total	16.72
	Cost	Markup	Fee	Mix Fee	SSC Fee	Total	Prev Paid	0.00
Submitted	7.31	0.58	8.83	0.00	0.00	16.72	Plan Pays	7.89
Accepted	7.31	0.58	0.00	0.00	0.00	7.89	Balance	8.83
Difference			8.83			8.83		

Do you want to charge the Fee difference of \$8.83 to the next third party?

8.83 Yes No Trouble Cancel Rx