# Newfoundland and COVID-19 Immunization

User Guide

May 2021







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## Newfoundland and Labrador Customers participating in the COVID-19 Immunization Program

## Claiming an enhanced pharmacy services fee for the delivery of approved COVID-19 vaccinations

Details on how to claim for the fee can be found within the Newfoundland and Labrador Prescription Drug Program Bulletin No. 88 published May 18, 2021. It has been communicated that the billing process for this enhanced pharmacy services fee is similar to that for the same fee for Influenza vaccinations.

To prepare, the Kroll Team has pushed out an update that configures the necessary drug cards to meet the requirements for correct billing. Please see the screenshots below.

#### **Drug Cards**

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etault Sig     JAN (Janssen Inc.)     Prix Sync       radion     Handling Inst.     Print complance call       mentic Type     Brand Single Source     Prior for       Brand Single Source     Prior for     Prior Source       Brand Single Source     Prior Source     Prior Source       Brand Single Source     Prior Source     Prior Source       Brand Single Source     Prior Source     Prior Source       Drug line 1     Default (Generic)     Double Count       Ball Size Sig     Track Expiry     Prefor Soc.       Comments (0)     Track Expiry     Prefor Soc.       Oppic     Plain Text Comment     Prior Source       Signeral     Ordering     UPCs       Plans     Lysage     Old Costs       Councelling     For Only allow manual price changes       Purchase     Source       Apsi 15%     Og Hand     Days       Apsi 15%     Og Hand     Days       Apsi 85%     Min Qby     O       User Cost 4     UPC     UPC       No. Het     \$65.00     Lot	uivalent To					Route		Intramuscular			V Ward Stock										
cation       Handling Instr.       Handling Instr.       Englished ac coppon         neneric Type Brand Single Source       Phionty       Price Group       NL Special Fee For Service       Englished ac coppon         Drug line 1       Default (Brand)       Track Lot Num       Department           Drug line 2       Default (Generic)       Double Count       Department         Class       Source         Single Source       If Refrigerated       Drug Sub       Clear       Clinical Feem       Vial (mL)         Cgements (0)       F2 bin (bel opic       Plain Text Comment       F2 bin (bel Quick Code       Groups (0)       F2 bin (bel Quick Code       Pack Attive       Front Store         Sgneral       Ordering       UPCs       Plans       Usage       Default Vendor       Default ( <none>)       No image avail         APSI 35%       Min Qby       0       0       Days       No image avail       No image avail         User Cost 5       UPC       UPC       UPC       UPC       UPC       UPC       UPC       No image avail</none>	efault Sig					Manufact	urer	JAN (Janssen In	c.)	~	Rx Sync										
eneric Type     Brand Single Source <ul> <li>Prior Rx</li> <li>Prior Rx</li></ul>	cation	1		-	~	Handling	Instr.	NL Special Fee For Service «None» «None»			Print compliance calendar     Print compliance calendar     Print compon     Flavor Rx     Health Inform/Rx Canada     Class										
Labels / Workflow Packaging Track Let Num Department Anne> Health Inform/Kx C Cass So.12.00.00 Class So.12.00.00 Class So.12.00.00 Class So.12.00.00 Clinical Form So.12.00.00 Clinical Form Vial (mL) Cgmments (0) Retrigerated Drug Sub Croups (0) F2 line [be] Vial (mL) Cgmments (0) F2 line [be] Groups (0) F2 line [be] Croups (0) F2 line [be]	eneric Type	Brand Single	Source	~ · ·	Priority	Price Grou	qu														
Intext Expiny       Intext Expiny       Marketing Msg <none>       80.12.00.00         Prug line 2       Default (Generic)       Double Count       Fee for Svc.       None&gt;       Clinical Ferm         Cgamments (0)       Refrigerated       Drug Sub       Clear       Vial (mL)         Segneral Ordering UPCs       Plans       Usage Old Costs       Counselling       Kroll Care       Other         acks (1)       F2       Initial       Pack Size       2.5       Pack Active       Front Store       Pack Size         Quick Code       Purchase       \$0.00       Oth yallow manual price changes       Purchase       S0.00       No image avail         Vier Cost 5       User Cost 5       UPC       UPC       Image avail       Image avail</none>	Labels / Wo	rkflow Packag	ng	Track Lot Num		Departme	nt														
Priving line 2 Default (Generic)       Double Count       Fee for Svc. <none>       Clinical Form         Vial (mL)       Drug Sub       Clear       Vial (mL)         Cgmments (0)       F2 line (Be)       Groups (0)       F2 line (Be)         Sgneral Ordering UPCs       Plans       Usage Old Costs       Counselling       Kroll Care       Clear         Sgneral Ordering UPCs       Plans       Usage Old Costs       Counselling       Kroll Care       Cher         acks (1)       F2 line (Be)       Pack Size       2.5       Pack Active       Front Store         Quick Code       Only allow manual price changes       Default (<none>)       No image avail         APS1 85%       Min Qty       0       0       Outer Cost 5         User Cost 5       UPC       UPC       Invert       Invert</none></none>	rug line 1	Default (Brand	) <u>~</u>	Track Expiry		Marketing	Msg				80.12.00.00										
Signeral Ordering UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     Other       Signeral Ordering     UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     Other       Signeral Ordering     UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     Other       Signeral Ordering     UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     Other       Signeral Ordering     UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     Other       Signeral Ordering     UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     Other       Signeral Ordering     UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     No image avail       Apsi signs     Min Qty     0     0     Old     Old     No image avail       User Cost 4     User Cost 5     UPC     UPC     Image     Image       No. Inter     S65.00     Lot     (Days)     Image	rug line 2	Default (Gener	ric) 🗸	Double Count		Fee for Sv	c.	<none></none>		×	Clinical Form										
Comments (0)         (72) bits (bit)         Groups (0)         (72) bits (bit)           opic         Plain Text Comment         File	Half-size Sig			Refrigerated		Drug S	ub		Cle	ar	Vial (mL)										
Oppic     Plain Text Comment       Ggneral Ordering UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     Other       Packs (1)     F2     Init     Pack     E     Init     Pack Active     Front Store       25     Quick Code     Only allow manual price changes     Purchase     \$0.00     Default ( <none>)     No image avail       APSI 85%     Min Cdy     0     0     User Cost 4     Max Cdy     0       User Cost 5     UPC     Init     S65.00     Lot     (Days)</none>	Comments (	(0)				[ <b>F</b>	2 Ins (	el Groups (0)	F2 1	s Del											
Ggneral Ordering UPCs     Plans     Usage     Old Costs     Counselling     Kroll Care     Other       Packs (t)     F2 [bit 64]     Pack Size     2.5     Pack Active     Front Store       2.5     Only allow manual price changes     Only allow manual price changes     No image avail       Purchase     \$0.00     Og Hand     O     Days       APS1 8.5%     Min Qty     O     O       User Cost 5     UPC     UPC       Nicer Cost 5     UPC																					
Packs (1)         F2 [bit ] bit         Pack Size         2.5         Pack Atlive         Front Store           2.5         Only allow manual price changes         Only allow manual price changes         No image avail           Purchase         \$0.00         Org Hand         0         Days           APSI 8.5%         Min Qty         0         0           User Cost 4         UPC         UPC           NL Net         \$65.00         Lot	General O	rdering UP	Cs <u>P</u> lans	Usage Old C	osts Cour	selling <u>K</u>	roll Ca	are Other				← Ctrl									
2.5     Quick Code     Only allow manual price changes       Purchase     \$0,00       APSI 15%     On Hand       On Hand     O       Days       APSI 8.5%     Min Oty       User Cost 4     Max Oty       User Cost 5     UPC       NI. Net     \$65.00	Packs (1)	F2 Ins Del	Pack Size	2.5	Pr	ack Active		Front Store				-									
Purchase         \$0,00         Default Vendor         Default ( <none>)         No image avail           APSI 15%         On Hand         0         Days         No image avail           APSI 8.5%         Min Oty         0         0         User Cost 4         Max Oty         0         0           User Cost 5         UPC        </none>	2.5		Quick Code			nly allow m	anual p	rice changes				2									
APSI 15%         Of Mand         Days         No image avail           APSI 8.5%         Min Cty         0         0           User Cost 4         Max Cty         0         0           User Cost 5         UPC			Purchase	\$0.00	Defai	ult Vendor	Defaul	t ( <none>)</none>	~												
APS18.5%         Min City         0         0           User Cost 4         Max City         0         0           User Cost 5         UPC			APSI 15%		Опн	and	0	Days			No image a	vallable									
User Cost 4 Max City 0 0 User Cost 5 UPC NL Net \$65.00 Lot (Days)			APSI 8.5%	·	Min C	2ty	0	0													
User Cost 5 UPC (Days)			User Cost 4		Max	Oty	0	0													
NL Net \$65.00 Lot (Days)			User Cost 5	-	UPC	S 1						Load Del									
(Days)			NL Net	\$65.07	Lot																
Contact Nillowert SSE 00 Expire Date			AN LOUGH	505.00	Emin	Date		(Days	1		Parrent										

**NOTE:** Version 10 Service Pack 22 (V10 SP22) adds COVID-19 Immunization support to the existing Kroll Immunization module. To facilitate this, a new Drug Card Type was created – COVID-19 Immunization. The field highlighted in Red above shows the contents of Drug Card Type field when your system is operating on V10 SP22. If your system is on V10 SP21 or lower, this field will be either blank OR set to <Default>.





### Creating the Claim

File Edi	t Rx View	Labels Prof	file Reg	ports Ne	stwork Uti	ities NH	Cards Session Hel	lp Version 10								
F3 - 1	Patient	F5 - Drug		F7 - Do	tor	F9 - Worldi	ow F10 - Pickup	p F11 - 0	rop-off	F12 -	Save Ch	anges A	lt+X - Start			
1001099	Modify Rx	Adjudicat	ting				Previous Fill	This Rx R 20/05/2021 0 2	Start Dat 0/05/2021	e Lates 0 20/05	t Fill 5/2021 0	🗸 Lookup	X Cancel	1		
Priority D	efault Wait Time	• ~]!	2 Due	in 1	l6 mins	Fill Rx	F2 Work Order	r 1900 F2	Delivery	Pickup	ii	v				
Patient Se	arch				2rug Sea	rch	Pack	1.8 🗸	Doc Sea	rch		Loc Off	fice 🗸			
Name	Holloway, Cal	ines.		Age: 86	irand	Pfizer-Bio	ntech COVID-19 Vaccin	30mcg/0.3mL	Name	PH Pha	rmacist, K	lioill				
Address	123 Bannister's I	Road	1.445	Male	Seneric	Toziname	ran Cohod A	BTM (Bio	Address	204 Fre	shwater R	beol	Drov MI			2
Phone	Home	(709) 555-3466	)	. See	AL Lowe	1.8 FO	S78.00 OnHand 0	78.00 OnHand 0 No image		City St.John's Phone (709) 555-1234			PIOV NL			
Plan	NLPDP.N Clier	nt ID 321654	321654		DIN	02509210	Min Qty 0		Lic#	945624	i.	Alt. Lic#	945624			
Allergies	(0)				219 00				Init	DR	DR	Auth Qty	0,3	1		
					AS DIRE	AS DIRECTED				Disp Qty 0.3 mL		Kem Qty	Kem Qty 0	1		3
											Days 1	G.P. %	100		5	
Condition	ıs (0)								Prod Se	3 - Ph	armacis v	Acq Cost	\$0.00			
1					Route of	Admin	Intramuscular		0/W		Markup	\$0.00			1	
					Decase		[Vial (ml.)	Label			abels 1 F2		\$13.00	00	4	
	A 1.1.0 (0.000)				Dosager	orm	Total \$13.00									
Plans	Pricing Dates	Commen	ts Indic	ations Ir	mages Oth	er	Unit Dose (Ctrl-U):	Disabled						-		
Strategy				Acc	Cost	\$0.00	Delivery Label will be printed     Drg Pack Tier Id: 1									
Unit Do:	se Strategy			G,P	. %	100										
Manu	al Price			Unit dru	g cost	0.00										
	Cost	Markup	Fee	Mix Fee	SSC	Total										
	\$0.00	\$0.00	\$0.00	\$0.00	\$13.00	\$13.00										
Discount	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00										
Net Amo	ounts \$0.00	\$0.00	\$0.00	\$0.00	\$13.00	\$13.00										

- 1. NLPDP requires that the pharmacy send the DIN of the item injected. Select the drug card of the product that you inject into the patient's arm.
- 2. The Prescriber will be the Pharmacist who oversaw the immunization process. Ensure that each injection trained pharmacist has a Doctor card with their correct NLPDP Billing number and Ref ID=16 noted.
- In the Disp Qty field enter the volume in mls of vaccine administered to the patient. When sending the claim, the system will automatically calculate and send a Disp Qty=1 which is what is required by the NLPDP.
- 4. Enter a Days Supply of 1
- 5. If the claim for the pharmacy services fee is rejected with Response code C6 (Patient has other coverage), please resubmit with the Intervention code DB.