



# Newfoundland and COVID-19 Immunization

User Guide

May 2021

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# Newfoundland and Labrador Customers participating in the COVID-19 Immunization Program

## Claiming an enhanced pharmacy services fee for the delivery of approved COVID-19 vaccinations

Details on how to claim for the fee can be found within the Newfoundland and Labrador Prescription Drug Program Bulletin No. 88 published May 18, 2021. It has been communicated that the billing process for this enhanced pharmacy services fee is similar to that for the same fee for Influenza vaccinations.

To prepare, the Kroll Team has pushed out an update that configures the necessary drug cards to meet the requirements for correct billing. Please see the screenshots below.

### Drug Cards

The screenshot shows a pharmacy software interface with the following details:

- Name:** Pfizer-BioNTech COVID-19 Vaccine
- DIN:** 02509210
- Generic:** Tozinameran
- Strength:** 30mcg/0.3mL
- Schedule:** Schedule 2 (E.C.)
- Drug Card Type:** COVID-19 Immunization (highlighted with a red box)
- Description:** Vial Contains 6 Doses Of 0.3 ML After Dilution
- Form:** ML (Injection)
- Route:** Intramuscular
- Manufacturer:** BTM (BioTech Manufacturing GMBH)
- Price Group:** NL Special Fee For Service
- Department:** <None>
- Marketing Msg:** <None>
- Fee for Svc.:** <None>
- Drug Sub:** Clear
- Options:**
  - Reportable
  - Trial
  - Dispense as Pack
  - Ward Stock
  - Rx Sync
  - Print compliance calendar
  - Eligible for coupon
  - Flavor Rx
  - Health Inform/Rx Canada Class
- Class:** 80.12.00.00
- Clinical Form:** Vial (mL)

The bottom section of the interface shows:

- Pack Size:** 1.8
- Purchase:** \$0.00
- APSI 15%:** \$0.00
- APSI 8.5%:** \$0.00
- User Cost 4:** \$0.00
- User Cost 5:** \$0.00
- NL Net:** \$78.00
- NL Lowest:** \$78.00
- Options:**
  - Pack Active
  - Front Store
  - Only allow manual price changes
  - Default Vendor:** Default (<None>)
  - Op Hand:** 0 Days
  - Min Qty:** 0
  - Max Qty:** 0
  - UIC:** [Blank]
  - Lot:** [Blank]
  - Expiry Date:** [Blank] (Days)
  - Markup Percent:** [Blank]

File Edit Recent Drug Reports Utilities NH Cards Session Help Version 10

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Name: AstraZeneca COVID-19 Vaccine DIN: 02510847 Schedule 2 (Schedule 2 [E.E.] Drug Card Type: COVID-19 Immunization

Generic: ChAdOx1-S [recombinant] Strength: 5000000000 V

Description: Vial Contains 10 Doses Of 0.5 ML Followup (Days): Oral/Written Not specified

Form: ML (Injection) Route: Intramuscular Manufacturer: AST (Astrazeneca Canada Inc)

Generic Type: Brand Single Source Priority: Price Group: NL Special Fee For Service

Labels / Workflow Packaging: Drug line 1: Default (Brand) Drug line 2: Default (Generic)

Comments (0) Groups (0)

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General Ordering UPCs Plans Usage Old Costs Counselling Kroll Care Other

Packs (1) Pack Size: \$ Quick Code: Purchase: \$0.00

APSI 15%: APSI 8.5%: User Cost 4: User Cost 5: NL Net: \$130.00 NL Lowest: \$130.00

Quick Code: Purchase: \$0.00

APSI 15%: APSI 8.5%: User Cost 4: User Cost 5: NL Net: \$130.00 NL Lowest: \$130.00

File Edit Recent Drug Reports Utilities NH Cards Session Help Version 10

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Name: COVID-19 Vaccine Moderna DIN: 02510014 Schedule 2 (Schedule 2 [E.E.] Drug Card Type: COVID-19 Immunization

Generic: MRNA-1273 SARS-COV-2 Strength: 100mcg/0.5ml

Description: Vial Contains 10 Doses Of 0.5 ML Followup (Days): Oral/Written Not specified

Form: ML (Injection) Route: Intramuscular Manufacturer: MOD (Moderna Therapeutics Inc)

Generic Type: Brand Single Source Priority: Price Group: NL Special Fee For Service

Labels / Workflow Packaging: Drug line 1: Default (Brand) Drug line 2: Default (Generic)

Comments (0) Groups (0)

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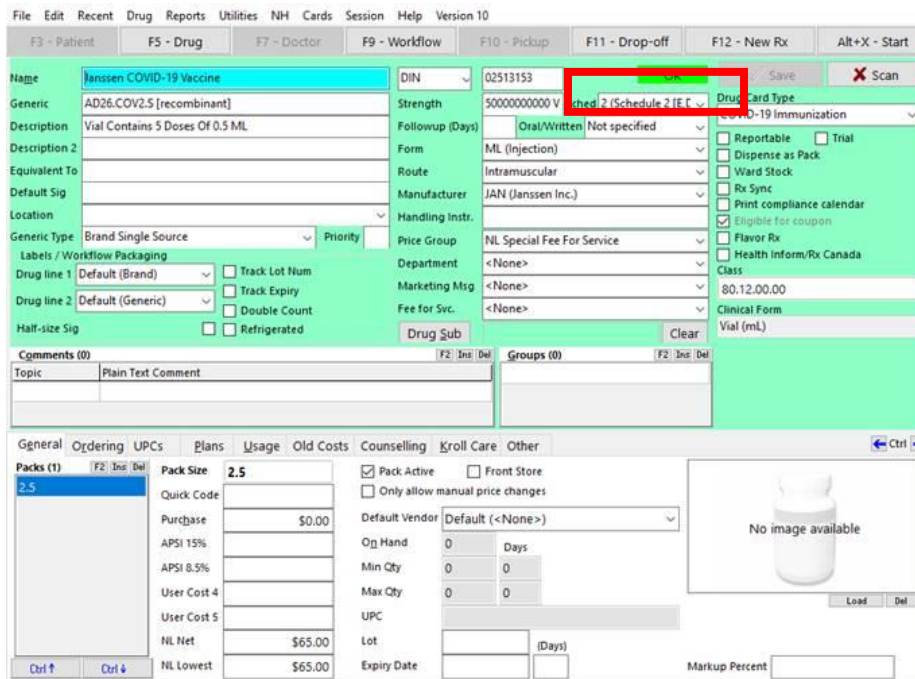
General Ordering UPCs Plans Usage Old Costs Counselling Kroll Care Other

Packs (1) Pack Size: \$ Quick Code: Purchase: \$0.00

APSI 15%: APSI 8.5%: User Cost 4: User Cost 5: NL Net: \$130.00 NL Lowest: \$130.00

Quick Code: Purchase: \$0.00

APSI 15%: APSI 8.5%: User Cost 4: User Cost 5: NL Net: \$130.00 NL Lowest: \$130.00



File Edit Recent Drug Reports Utilities NH Cards Session Help Version 10

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Name: Janssen COVID-19 Vaccine  
 Generic: AD26.COV2.5 [recombinant]  
 Description: Vial Contains 5 Doses Of 0.5 ML  
 Strength: 5000000000 Vial (Schedule 2 I.F.T.)  
 Form: ML (Injection)  
 Route: Intramuscular  
 Manufacturer: JAN (Janssen Inc.)  
 Price Group: NL Special Fee For Service  
 Department: <None>  
 Marketing Msg: <None>  
 Fee for Svc: <None>

Drug Card Type: COVID-19 Immunization

Labels / Workflow Packaging  
 Drug line 1: Default (Brand) [Track Lot Num]  
 Drug line 2: Default (Generic) [Track Expiry] [Double Count]  
 Half-size Sig: [ ] [Refrigerated]

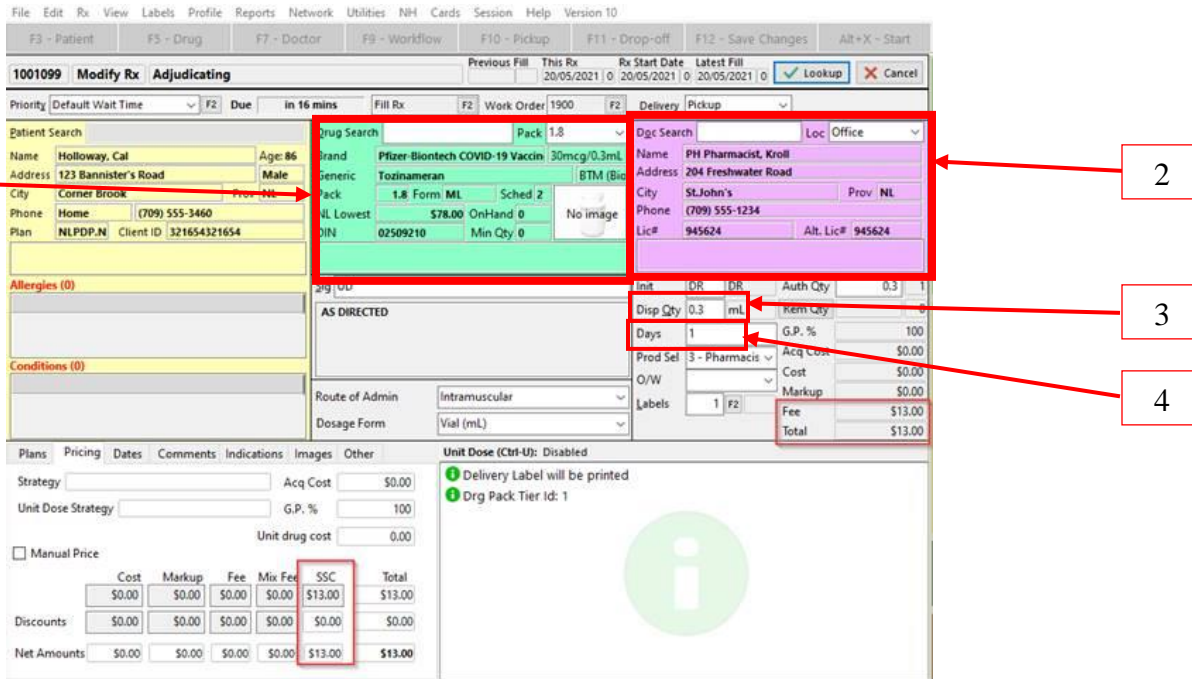
Packs (1): 2.5  
 Pack Size: 2.5  
 Purchase: \$0.00  
 APSI 15%:  
 APSI 8.5%:  
 User Cost 4:  
 User Cost 5:  
 NL Net: \$65.00  
 NL Lowest: \$65.00

Default Vendor: Default (<None>)  
 Oq Hand: 0 Days  
 Min Qty: 0  
 Max Qty: 0  
 UPC:  
 Lot:  
 Expiry Date: (Days)

Markup Percent:

**NOTE:** Version 10 Service Pack 22 (V10 SP22) adds COVID-19 Immunization support to the existing Kroll Immunization module. To facilitate this, a new Drug Card Type was created – COVID-19 Immunization. The field highlighted in Red above shows the contents of Drug Card Type field when your system is operating on V10 SP22. If your system is on V10 SP21 or lower, this field will be either blank OR set to <Default>.

## Creating the Claim



The screenshot shows a medical software interface with the following sections:

- Patient Search:** Name: Holloway, Cal; Address: 123 Bannister's Road; City: Corner Brook; Phone: (709) 555-3460; Plan: NLPDP.N; Client ID: 321654321654.
- Drug Search:** Brand: Pfizer-Biontech COVID-19 Vaccin; Generic: Tozinameran; Pack: 1.8 Form ML; Price: \$78.00; DIN: 02509210.
- Dgc Search:** Name: PH Pharmacist, Kroll; Address: 204 Freshwater Road; City: St. John's; Phone: (709) 555-1234; Lic#: 945624.
- Dispensing:** Disp Qty: 0.3 ml; Days: 1.
- Pricing Table:**

|                | Cost   | Markup | Fee    | Mix Fee | SSC     | Total   |
|----------------|--------|--------|--------|---------|---------|---------|
| Unit drug cost | \$0.00 | \$0.00 | \$0.00 | \$0.00  | \$13.00 | \$13.00 |
| Discounts      | \$0.00 | \$0.00 | \$0.00 | \$0.00  | \$0.00  | \$0.00  |
| Net Amounts    | \$0.00 | \$0.00 | \$0.00 | \$0.00  | \$13.00 | \$13.00 |

1. NLPDP requires that the pharmacy send the DIN of the item injected. Select the drug card of the product that you inject into the patient's arm.
2. The Prescriber will be the Pharmacist who oversaw the immunization process. Ensure that each injection trained pharmacist has a Doctor card with their correct NLPDP Billing number and Ref ID=16 noted.
3. In the Disp Qty field enter the volume in mls of vaccine administered to the patient. When sending the claim, the system will automatically calculate and send a Disp Qty=1 which is what is required by the NLPDP.
4. Enter a Days Supply of 1
5. ***If the claim for the pharmacy services fee is rejected with Response code C6 (Patient has other coverage), please resubmit with the Intervention code DB.***