Unlocking Users Using the Authenticator App

User Guide

April 2018
# Table of Contents

Unlocking a User ................................................................. 2
Step to reproduce to unlock a user

1. Click ‘Use Authenticator App’.

2. Open the Authenticator App on your cell phone.

3. Enter the 6-digit code from the app into the Validation Screen shown below:
4. Enter a new password for your user.