

PRIVATE SERVICES

Item  
416-C OCCASIONAL USE BROADCAST QUALITY VIDEO SERVICE - SATELLITE DOWNLINK

A. GENERAL

1. Occasional Use Broadcast Quality Video Service - Satellite Downlink (Satellite Downlink) provides the ability to receive video and audio signals from a satellite to the customer location(s) via a local Television Operations Center (TOC). Transmission of the video and audio program signals between the TOC and the customer premise will be on a dedicated fibre facility. This service is available between:
  - (a) Single locations:  
TOC to the Customers Video Serving Location
  - (b) Multiple locations:  
TOC to multiple Customers Video Serving Locations
2. Satellite Downlink will only be used to uni-directionally transmit news or interview video from satellite to the customer location(s).
3. The service will be available for uni-directional usage in 15 minute increments.

This service is grandfathered and not available to new customers effective 2014 12 16. N

B. RATES

1. Intraexchange Video Channels

<u>Duration</u> <u>Minutes</u>	<u>Occasional Use Rate</u>	<u>Service Charge</u> (Note 2)
15 . . . . .	\$ 85.00	\$ 925.00
30 . . . . .	150.00	925.00
45 . . . . .	215.00	925.00
60 . . . . .	270.00	925.00
Over 60 . . . . .	(Note 1)	925.00
Daily Maximum . . . . .	795.00	925.00
Monthly Maximum . . . . .	3,150.00	925.00

2. Additional Audio Channels

- (a) The following rates apply for up to two additional audio channels. Rates are in addition to the rates and charges for basic service between the Company Video Serving Locations.

Additional Audio Channel	Each Fifteen Minute Increment	Service Charge
First Channel . . . . .	\$ 20.00	\$ 50.00
Second Channel . . . . .	15.00	50.00

- (b) Additional charges based on Actual Cost may be incurred to enhance the local loop to support the additional audio channel(s).

3. Switching Charges

Switching of the video signal will be performed at the TOC to configure the network as requested.

Network Configuration	Service Charge (Note 3)
Point-to-Point . . . . .	---
Point-to-Multi-point, each point . .	\$85.00

- Notes:
1. A rate of \$52.00 for each additional fifteen (15) minutes over 60 minutes applies.
  2. Where Satellite Downlink facilities and equipment are in place the Service Charge will be \$625.00.
  3. Service charges will apply for each occasion. This service charge is in addition to the occasional video rates and any other applicable charges

See Page 41 for explanation of symbols.

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C. CONDITIONS

1. Satellite Downlink service is provided subject to the availability of suitable facilities.
2. Charges apply for the provision of standard arrangements of equipment and wiring and the performance of installation, maintenance, and repair work by the Company during regular working hours. When it is necessary for the Company to install special equipment or to incur any additional expense in order to provide service, an additional charge may be based on the equipment installed or additional expense incurred.
3. The Customer is to provide suitable electrical energy, with outlets, required for the operation and unless otherwise arranged by agreement, adequate space to house company equipment required.
4. The Company does not guarantee uninterrupted working of its service and/or equipment. It shall not be liable to any customer, user or other person for damages resulting from mistakes, omissions, interruptions, delays, errors in transmission, defects in transmission, failures or defects in equipment, or from any other cause.
5. Cancellation charges are applicable in the following circumstance:
  - (a) A cancellation charge of 100 percent of the scheduled charges applies if the customer cancels after the beginning of the scheduled transmission time as booked by the customer or less than 24 hours prior to the beginning of the scheduled transmission time.
  - (b) A cancellation charge of 50 percent of the scheduled charges applies if the customer cancels less than 72 hours and at least 24 hours prior to the beginning of the scheduled transmission time as booked by the customer.
  - (c) No cancellation charges apply if the occasional service is cancelled at least 72 hours prior to the scheduled transmission time as booked by the customer.
  - (d) A change or rescheduling of a reservation within 72 hours of the beginning of the scheduled transmission time as booked by the customer will result in cancellation charges as identified in 5(a) and 5(b) above, except under the following conditions:
    - (i) the customer changes the beginning of the transmission time to an earlier start time;
    - (ii) the customer changes the end of the transmission time to a later end time or
    - (iii) the customer reschedules the service to a later time. The rescheduled service must be the same service end points as the originally scheduled service. A reservation may be rescheduled only once. Reservations which are rescheduled and then cancelled are charged a cancellation charge of 100 percent.