

ITEM
214 **Zone Answer Service – (Edmonton Only)**

ITEM
214.1 **Service Description**

This service allows for the routing of incoming trouble calls to pre-recorded announcements or to the Customer's trouble operators.

ITEM
214.2 **Conditions of Service**

1. 3-year contract extension: 2005 12 09 to 2008 12 08. (Note 1) C
2. The provision of service pursuant to this arrangement is subject to the rates, terms and conditions as specified in this Tariff Item, the Company's General Tariff (CRTC 21461), Item 100, General Terms of Service, as applicable, and the Amendment No. 1 Special Assembly Agreement (the Agreement) associated with this service. In the event of any conflict or inconsistency between this Tariff and the provisions of the Agreement, this tariff shall prevail. N
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3. The Company's non-forborne or regulated services, and bundled services that include non-forborne or regulated services, are required to be provided, and shall only be provided, consistent with the Company's Tariffs as approved by the CRTC. |
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ITEM
214.3 **Rates**

The Customer shall pay the following rates and charges and is subject to all applicable terms and conditions of the Company's Tariffs. F

Service Item	Monthly Rate
Special Assembly	\$1,400.00

Note 1: If the Customer terminates service prior to the expiry of the contract term, the Customer shall pay to the Company all outstanding charges up to the effective date of the termination plus the remaining monthly charges for the unexpired portion of the contract term. |