

Kroll Version 10 Service Pack 10

Release Notes



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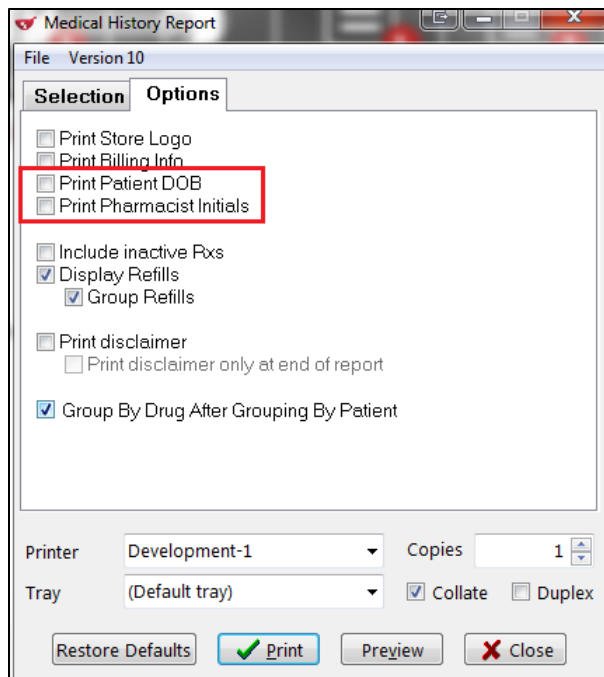
Kroll Version 10 Service Pack 10 Release Notes

This document is a compilation of changes and enhancements in Kroll Version 10 Service Pack 10. It is intended to keep users abreast of changes to the software, and to help users implement and adapt to those changes.

Reports, Labels, and Hardcopies

[39245] DOB, Pharmacist Initials added to Medical History Report

Feature: 'Print Patient DOB' and 'Print Pharmacist Initials' options have been added to the **Options** tab in the **Medical History Report** form.



Impact: When enabled, the patient's date of birth and the pharmacist's user initials will print on the **Medical History Report**.

Patient Medical History Report
 Kroll Pharmacy, 100 Krollwin Drive, Toronto ON M1M 1M1
 Phone: (222) 222-2222 Fax: (888) 888-8888

ReportParameters
 Only showing patients from store Main
 Fill Date - 01/01/2014 to 30/12/2016
 Display Refills
 Group Refills

Doe, Jane
 200 Queen St W
 Toronto ON
 M1M 1M1

Date of Birth: - 01/03/2010

Allergies -

Conditions - *** NO KNOWN CONDITIONS ***

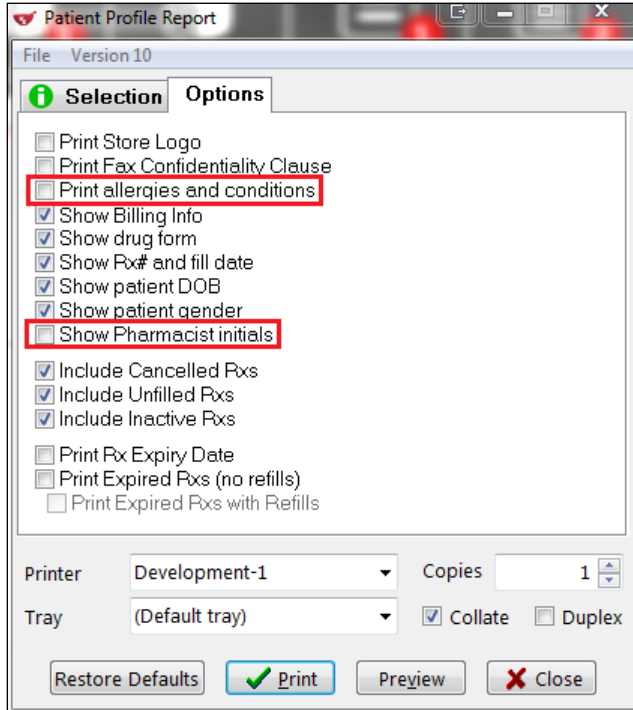
Patient Medical History Report Printed on: 30/12/2016 11:40:54 AM

Orig Rx	Tx	Disp.	Rem.	Drug Name	DIN	Doctor	First Fill	Fill Date
Sig Code		Qty	Qty				Initials	Status
<u>Asa/caffeineCitrate/codeinePhosph</u>								
10004	10004	2	0	TAB 222 8mg	00108162	Dr. Abbott, Laura	29-Dec-2016	29-Dec-2016
							AG	Pending Adj
<u>Benzoyl Peroxide In Alcohol Gel</u>								
6877	6877	2	0	GM 10-Benzagel 10%	01937863	Dr. Abbott, Laura	06-Dec-2016	06-Dec-2016
							AG	
<u>Ubidecarenone</u>								
6874	6874	30	180	CAP Coenzyme Q10 30mg 30mg	02231736	Dr. Ursinen, Hannu (...)	11-Dec-2015	11-Dec-2015
AS DIRECTED							P	
<u>ZoledronicAcid</u>								
6878	6878	2	0	VIA Adasta 5mg/100ml	02269198	Dr. Abbott, Laura	09-Dec-2016	09-Dec-2016
							AG	

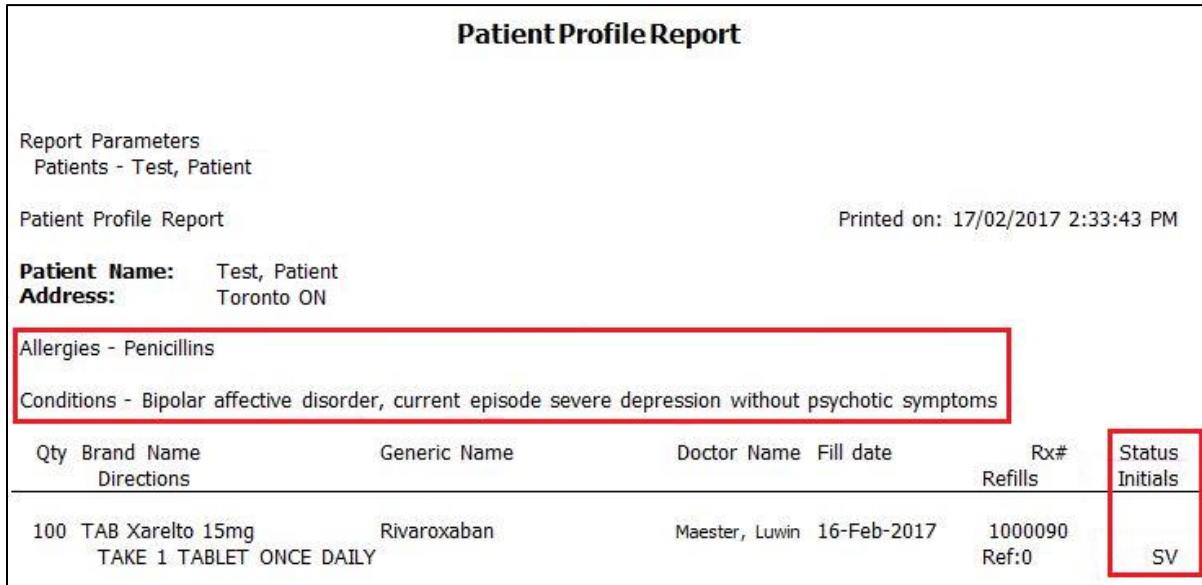
Notes: These settings are disabled by default.

[39246] New Patient Profile Report options

Feature: ‘Print allergies and conditions’ and ‘Show Pharmacist initials’ options have been added to the **Options** tab in the **Patient Profile Report** form.



Impact: When enabled, the allergies and conditions listed in the patient card and the pharmacist’s user initials will print on the **Medical History Report**.



Patient Profile Report

Report Parameters
Patients - Test, Patient

Patient Profile Report Printed on: 17/02/2017 2:33:43 PM

Patient Name: Test, Patient
Address: Toronto ON

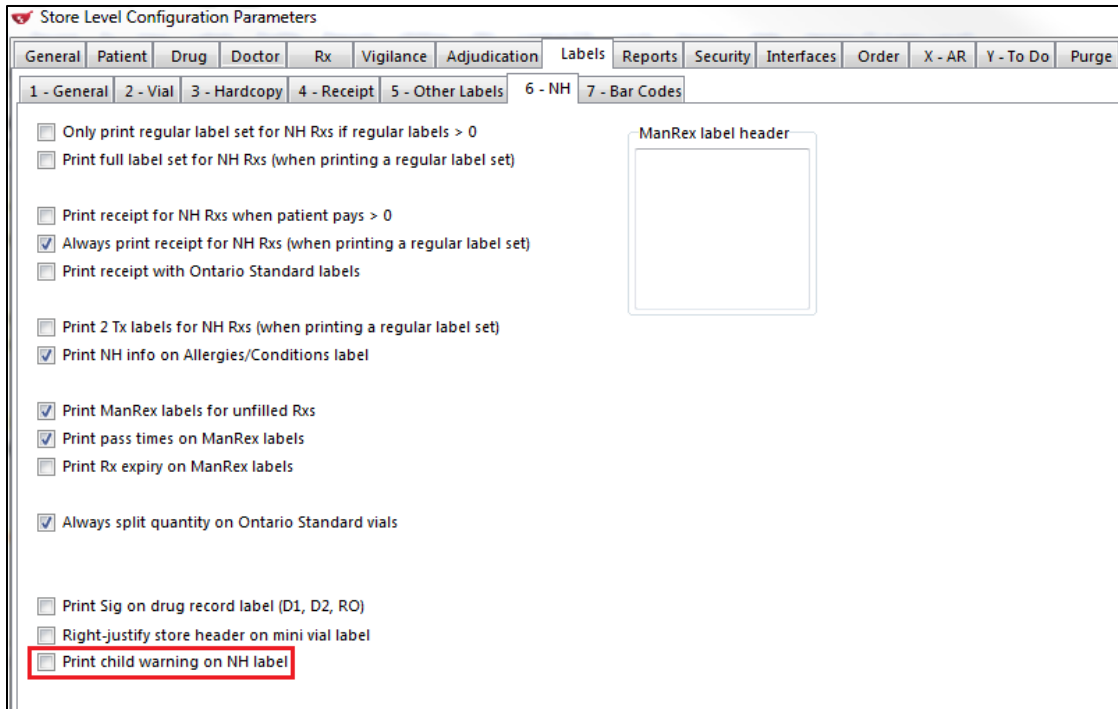
Allergies - Penicillins
Conditions - Bipolar affective disorder, current episode severe depression without psychotic symptoms

Qty	Brand Name	Generic Name	Doctor Name	Fill date	Rx#	Status Initials
100	TAB Xarelto 15mg TAKE 1 TABLET ONCE DAILY	Rivaroxaban	Maester, Luwin	16-Feb-2017	1000090 Ref:0	SV

Notes: These settings are disabled by default.

[39927] 'Print child warning on NH label' setting (Nova Scotia)

Feature: A 'Print child warning on NH label' option has been added to the **Store Level Configuration Parameters > Labels > 6 - NH** screen.



Store Level Configuration Parameters

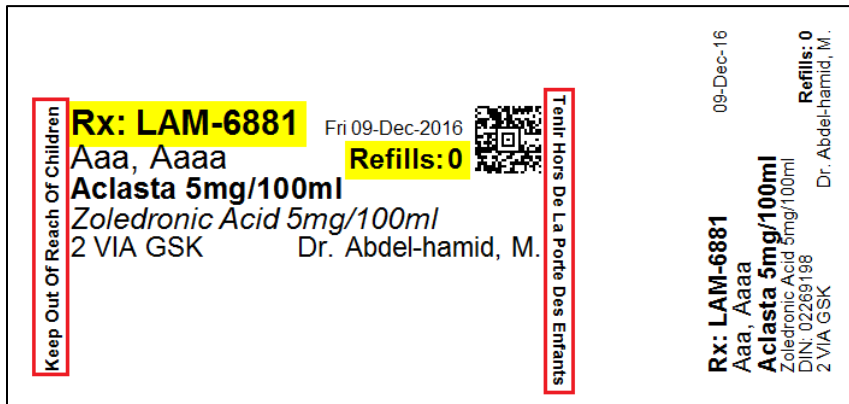
General Patient Drug Doctor Rx Vigilance Adjudication **Labels** Reports Security Interfaces Order X - AR Y - To Do Purge

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels **6 - NH** 7 - Bar Codes

☐ Only print regular label set for NH Rx's if regular labels > 0
☐ Print full label set for NH Rx's (when printing a regular label set)
☐ Print receipt for NH Rx's when patient pays > 0
☒ Always print receipt for NH Rx's (when printing a regular label set)
☐ Print receipt with Ontario Standard labels
☐ Print 2 Tx labels for NH Rx's (when printing a regular label set)
☒ Print NH info on Allergies/Conditions label
☒ Print ManRex labels for unfilled Rx's
☒ Print pass times on ManRex labels
☐ Print Rx expiry on ManRex labels
☒ Always split quantity on Ontario Standard vials
☐ Print Sig on drug record label (D1, D2, R0)
☐ Right-justify store header on mini vial label
☒ **Print child warning on NH label**

ManRex label header

Impact: When enabled, a 'Keep Out Of Reach Of Children' warning will print on the NH vial label.



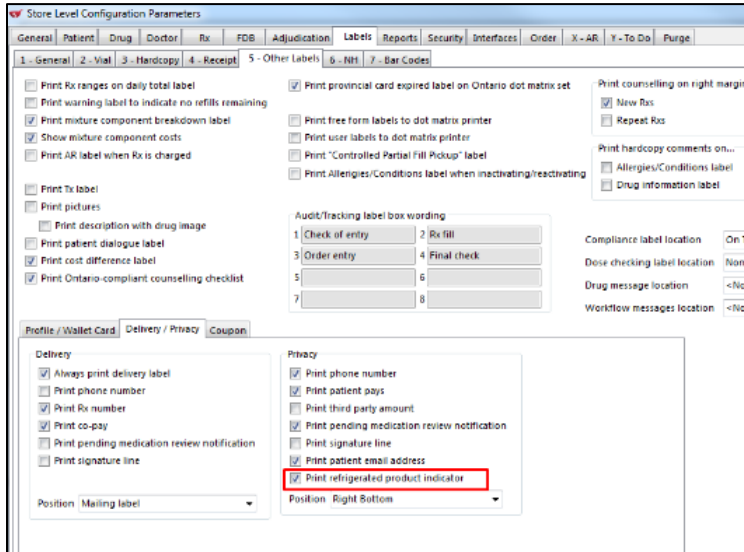
Rx: LAM-6881
 Aaa, Aaaa
 Aclasta 5mg/100ml
 Zoledronic Acid 5mg/100ml
 2 VIA GSK
 Dr. Abdel-hamid, M.
 Refills: 0
 09-Dec-16
 Rx: LAM-6881
 Aaa, Aaaa
 Aclasta 5mg/100ml
 Zoledronic Acid 5mg/100ml
 DIN: 02289198
 2 VIA GSK
 Dr. Abdel-hamid, M.
 Refills: 0

Notes: This setting is disabled by default.

[42244] 'Privacy Label' to include 'Refrigerated' notification

Feature: A refrigerated product indicator image has been added to the privacy label.

A **'Print refrigerated product indicator'** configuration setting has been added to the **Store Level Configuration Parameters > Labels > 5- Other Labels – Delivery/Privacy** screen to support this functionality.



The screenshot shows the 'Store Level Configuration Parameters' window with the 'Labels' tab selected. Under the '5- Other Labels' sub-tab, the 'Delivery/Privacy' section is expanded. In the 'Privacy' column, the checkbox for 'Print refrigerated product indicator' is checked and highlighted with a red box. Other settings visible include 'Print Rx ranges on daily total label', 'Print warning label to indicate no refills remaining', 'Print mixture component breakdown label', 'Show mixture component costs', 'Print AR label when Rx is charged', 'Print Tx label', 'Print pictures', 'Print description with drug image', 'Print patient dialogue label', 'Print cost difference label', 'Print Ontario-compliant counselling checklist', 'Print provincial card expired label on Ontario dot matrix set', 'Print free form labels to dot matrix printer', 'Print user labels to dot matrix printer', 'Print "Controlled Partial Fill Pickup" label', 'Print Allergies/Conditions label when inactivating/reactivating', 'Print counselling on right margin', 'New Rx', 'Repeat Rx', 'Print hardcopy comments on...', 'Allergies/Conditions label', 'Drug information label', 'Audit/Tracking label box wording', 'Compliance label location', 'Dose checking label location', 'Drug message location', and 'Workflow messages location'.



The screenshot shows a patient privacy label for ABBOTTSSX, RONALD. It includes a barcode, a large 'A' with a refrigerator icon, and payment details: Patient Pays: 12.45, Total: 12.45. The 'Print refrigerated product indicator' is visible as a small refrigerator icon in the top right corner of the privacy label.

Impact: When enabled, for the drugs that have their Refrigerated option checked, a refrigerated product indicator image appears in the top right corner of the privacy label.

[42249] Printed Hardcopy and Electronic Hardcopy Report to include 'Refrigerated' notification

Feature: A refrigerated product indicator image has been added to the **Hardcopy** and **Electronic Hardcopy Report**.

A **'Print refrigerated product indicator'** configuration setting has been added to the **Store Level Configuration Parameters > Labels > 3- Hardcopy** screen to support this functionality.

Store Level Configuration Parameters

General Patient Drug Doctor Rx Vigilance Adjudication Labels Reports Security Interfaces Order X - AR Y - To Do Purge

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

Hardcopy TxNum prefix: Rx

☐ Print store header on laser hardcopy

☒ Print refill "days early/late" message

☒ Print patient, drug, and doctor hardcopy comments

☒ Print fill time

☐ Include due date in Rx messages

☒ Print Sig status on hardcopy

☒ Print native language sig when printing foreign sig

☐ Print gross profit on hardcopy

☐ Replace total with patient pays on dot matrix / thermal labels

☐ Print transaction number on bottom of hardcopy

☐ Print indications on Hardcopy

☐ Print hardcopy on second vial

☒ Do not print hardcopy when electronic signatures enabled

Hardcopy Rx Comment Priorities

Patient

☒ Print gender

☐ Print allergies and conditions

☐ Print quick code

NH

☒ Print NH code

☒ Print ward Short Form Code

☐ Print NH room

☒ Print med type

☒ Print pass times

Drug

☐ Always print brand and generic drug names

☒ Print pack size and cost

☒ Print lot and drug expiry date

☒ Print plan-specific DINs for mixtures

☐ Show default vendor's item number

☐ Print drug location

☒ Print refrigerated product indicator

Print watermark on...

☐ Cancel

☐ Reprint

☒ Unfill

Print counselling on...

☒ New Rxs

☐ Refilled Rxs

Doctor

Print doctor licence: No

Search OK Cancel


Impact: When enabled, for the drugs that need to be refrigerated, a refrigerated product indicator image appears beside the drug name in the top right corner of the hardcopy label.

Hardcopy - Regular Drug

Electronic Hardcopy

Kroll Pharmacy, 220 Duncan Mills Road, Burlington ON M1M 1M1
Phone: (416) 666-7788 Fax: (416) 888-7788

Rx:1001247 Fri 17-Mar-2017 8:22
Brown, Marble CC
8 Fishbone Ave (416)789-4513
Sex: Male
RICHMOND HILL, ON L6H 2J8 DOB:05-Sep-1999(17 y)

150 ML Apo-Amoxi Sugar Free Oral Susp 250mg/5ml
Amoxicillin 250mg/5ml Mfr: APX 


DIN: 02230880 4.50/150 OnHand:300 Days: 15
Lot:1231312q Feb-20 (150)

Dr. Test, docdoc Doc#01:45642
55 Spring Ave NEW RX
NEWMARKET ON L7E 2H6 No Script Image
Phone:(905)441-2112

TAKE 1 TEASPOONFUL (5MLS) 3 TIMES A DAY
UNTIL FINISHED
(Drug Exp: 12-Feb-2020)

Orig Rx:1001247 Auth:150 Rem:0
Cost:95 Mkup:0.00 Fee:10.49 Total:15.44
Pat:15.44
T.P.:0.00 -

Rx:1001247 Fri 17-Mar-2017 8:22
Brown, Marble CC
8 Fishbone Ave (416)789-4513
Sex: Male
RICHMOND HILL, ON L6H 2J8 DOB: 05-Sep-1999(17 y)

150 ML Apo-Amoxi Sugar Free Oral Susp 250mg/5ml
Amoxicillin 250mg/5ml Mfr: APX 

DIN: 02230880 4.50/150 OnHand:300 Days: 15
Lot:1231312q Feb-20 (150)

Dr. Test, docdoc Doc#01:45642
55 Spring Ave NEW RX
NEWMARKET ON L7E 2H6 No Script Image
Phone:(905)441-2112

TAKE 1 TEASPOONFUL (5MLS) 3 TIMES A DAY
UNTIL FINISHED
(Drug Exp: 12-Feb-2020)

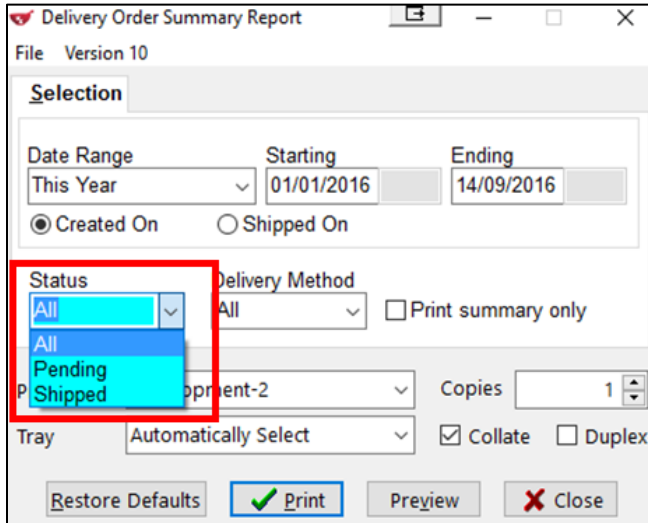
Orig Rx:1001247 Auth:150 Rem:0
Cost:95 Mkup:0.00 Fee:10.49 Total:15.44
Pat:15.44
T.P.:0.00 -

NO
SCRIPT
IMAGE

[41380] Missing Delivery Order statuses have been added to the Delivery Order Summary Report

Feature: 'Received' and 'Finalized' Delivery Order Statuses have been added to the **Delivery Order Summary Report**.

Before:



Delivery Order Summary Report

File Version 10

Selection

Date Range: This Year Starting: 01/01/2016 Ending: 14/09/2016

☒ Created On ☐ Shipped On

Status: All (dropdown menu open showing: All, Pending, Shipped)

Delivery Method: All

☐ Print summary only

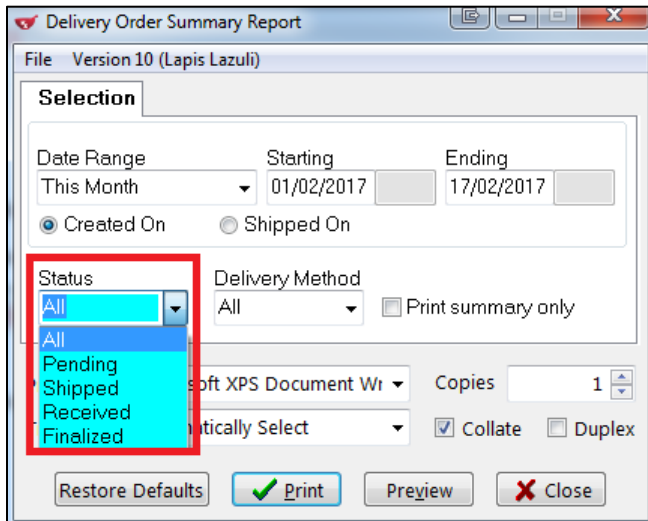
Tray: Automatically Select

☒ Collate ☐ Duplex

Copies: 1

Buttons: Restore Defaults, Print, Preview, Close

After:



Delivery Order Summary Report

File Version 10 (Lapis Lazuli)

Selection

Date Range: This Month Starting: 01/02/2017 Ending: 17/02/2017

☒ Created On ☐ Shipped On

Status: All (dropdown menu open showing: All, Pending, Shipped, Received, Finalized)

Delivery Method: All

☐ Print summary only

Tray: Automatically Select

☒ Collate ☐ Duplex

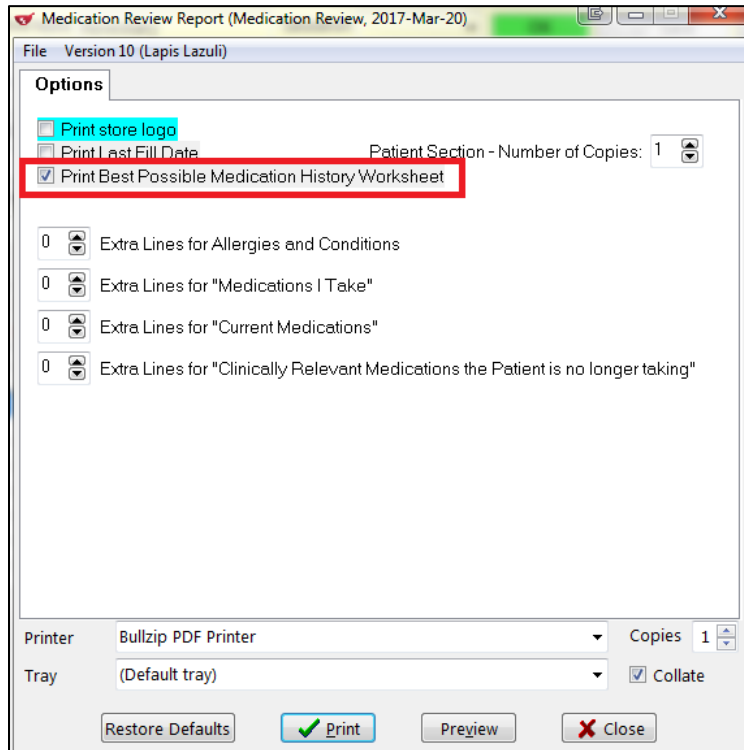
Copies: 1

Buttons: Restore Defaults, Print, Preview, Close

Impact: Received and Finalized orders can now be printed.

[43922] (British Columbia) 'Print Best Possible Medication History Worksheet' re-implemented in the Medication Review Report

Feature: The option to 'Print the Best Possible Medication History Worksheet' is now re-implemented in BC Medication Reviews.



Impact: When the Medication Review Report is generated, the BPMH Worksheet also generates.

BEST POSSIBLE MEDICATION HISTORY WORKSHEET

Patient:	Phosphides, Revestiary	PharmaNet Printout:	Pharmacist Submitting Request: Wendell He (XXBSK)
PHN:	9735385938		Date/Time: 20-Mar-2017, 14:58
Pharmacy #:	1AN	Service Provider:	Pharmacist: _____
	Kroll Pharmacy		Date: _____
	130-220 Duncan Mill Rd Store Number 30, Vancouver BC K1A 1A1		
	Phone: (604) 222-2222 Fax: (604) 333-3333		

Date of Birth:	12-Aug-1980	Patient Gender:	F	Patient Phone Number:	(555)542-3695
Family Physician:				Family Physician Phone Number:	

The following is a PharmaNet extract of the most recent medication and claims record for the above patient in the province of British Columbia over the last month(s).

Do not assume the patient is currently taking these medications or in these doses. Please review each medication with the patient.

Please note that changes MAY have been made to the patient's provincial medication records since this report was printed. In addition, it MAY contain discontinued medications and does NOT contain updated instructions the patient may have received from their physician or such items as non-prescription drugs, samples, investigational or clinical trial drugs, complementary and alternative therapies, natural health products, selected prescriptions obtained through provincial programs (e.g., antiretrovirals), or prescriptions obtained from outside the province or over the Internet.

Clinical Information (as per PharmaNet)

Clinical Condition(s):	Adverse reaction(s):
------------------------	----------------------

Medications and Other Claim Records	Additional information: (complete prior to appointment)	Verification: (complete with patient)	Action: (complete with patient)
1. 30 Apo-Acetaminophen 500mg TAB 14-Feb-2017, Status: 1, Mfr: APX TAKE AS DIRECTED Dr. Acquaint, Arbitrate	<input type="checkbox"/> indication _____ <input type="checkbox"/> brand name _____	<input type="checkbox"/> as per PharmaNet <input type="checkbox"/> discrepancy found <input type="checkbox"/> hold/stop _____ <input type="checkbox"/> unable to verify	<input type="checkbox"/> continue <input type="checkbox"/> record discrepancy <input type="checkbox"/> DTP <input type="checkbox"/> Refer to _____
Notes: _____			
2. 30 Apo-Escitalopram 10mg TAB 14-Feb-2017, Status: 1, Mfr: APX TAKE AS DIRECTED Dr. Acquaint, Arbitrate	<input type="checkbox"/> indication _____ <input type="checkbox"/> brand name _____	<input type="checkbox"/> as per PharmaNet <input type="checkbox"/> discrepancy found <input type="checkbox"/> hold/stop _____ <input type="checkbox"/> unable to verify	<input type="checkbox"/> continue <input type="checkbox"/> record discrepancy <input type="checkbox"/> DTP <input type="checkbox"/> Refer to _____
Notes: _____			



[42634] Pharmacist-prescribed prescriptions now print a prescription order (Saskatchewan PIP)

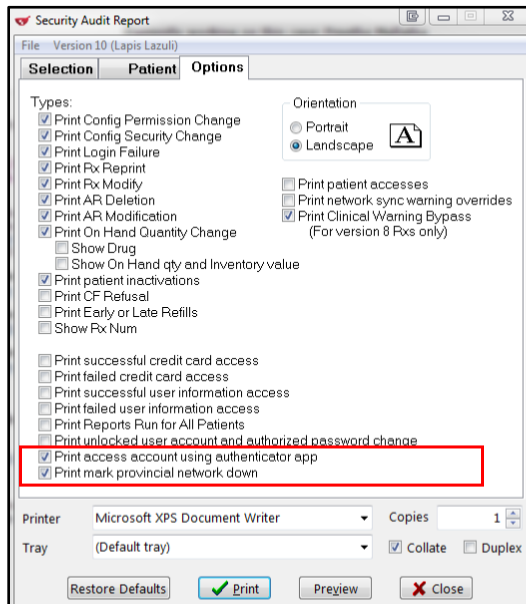
Feature: A prescription order is now printed for pharmacist prescribed Rx's in order to meet the conformance printing requirements for Saskatchewan.

Prescription Order	
Patient Information will print ↑	Prescriber's Information → Kroll, Pharmacist12
KROLL, EE (20-Jul-1960) - Female MOOSE JAW Saskatchewan S0G 0X0	HSN Prints ↑ SK HSN: 105123307
PIP Order #: 00006KVB → PIP order number prints Date Prescribed: 11-Apr-2017	Status: Active DIN: 02450488
MYLAN-VERAPAMIL SR 180 MG TAB (Extended Release Tablet) VERAPAMIL HCL 180 Milligram TAKE 1 TABLET ONCE DAILY	
Pharmacist Prescribe Reason: Maintenance therapy	
Start Date: 11-Apr-2017 Route: Oral Dispense quantity: 30 Tablet Refills: 0	Last fill expiry date: 11-Apr-2018
Total prescribed quantity: 30 Tablet (1 fill)	Total days supply: 30

Impact: Ensures electronic prescriptions sent to PIP are in conformance with the printing requirements for Saskatchewan.

[43542] Options added to the Security Audit Report

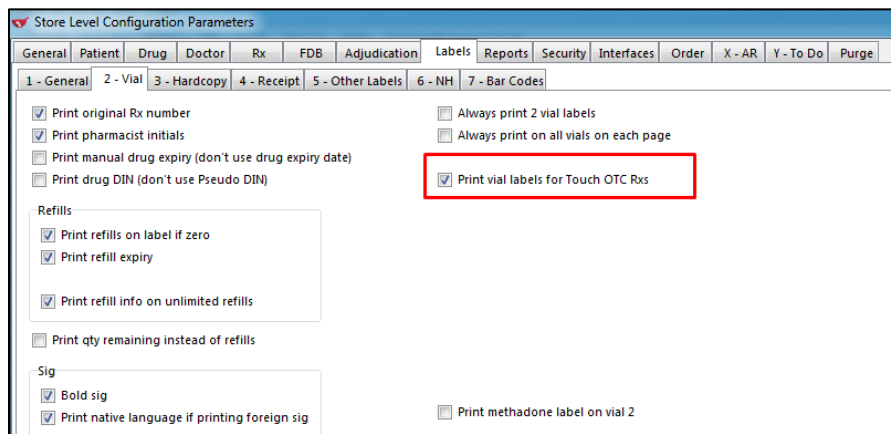
Feature: The 'Print access account using the authenticator app' and 'Print mark provincial network down' have been added to **Reports > Other > Security Audit Report > Options** tab.



Impact: This report will log any time a user account is reset using the Authenticator app or when a user marks the provincial network down.

[40255] 'Print Vial Label for OTC Rxs' added to Configuration Settings (Newfoundland and Labrador)

Feature: 'Print vial labels for Touch OTC Rxs' option has been added to the **Store Level Configuration Parameters > Labels > 2 – Vial**.



Impact: Meets Newfoundland and Labrador's provincial requirement to include a label on every schedule 2 OTC sale. When the new configuration option is active, a vial label will be generated for every OTC item added to the patient's profile using the Touch Pickup feature "Add OTC to Profile".

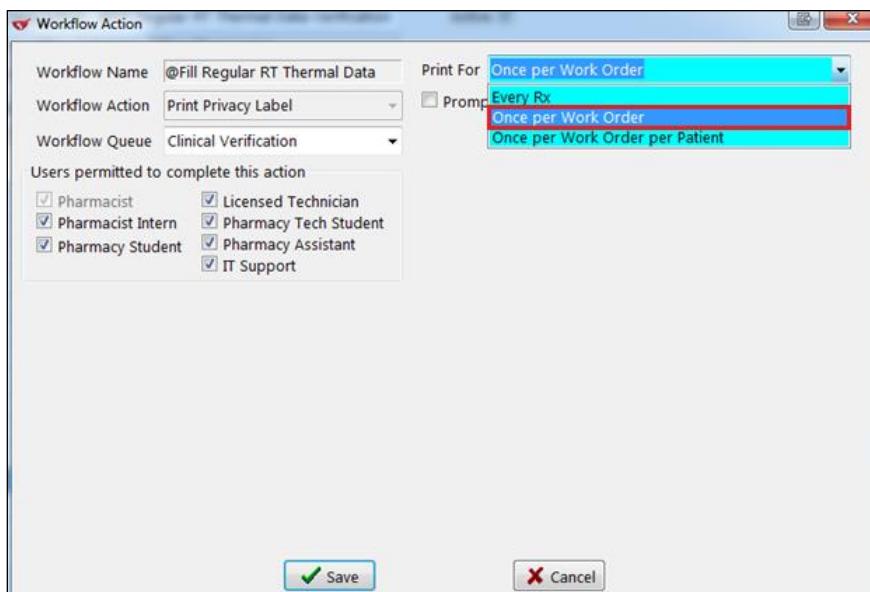
[41020] 'Allergies/Conditions label' can now be printed with an Rx inactivation

Feature: The Allergies/Conditions label which can also include NH information can now be made available when inactivating an Rx. This option can be accessed in **File > Configuration > Store > Labels > Other labels: 'Print Allergies/Conditions label when inactivating/reactivating'**.

Tx:1000004 Rx:1000003 Wed 15-Feb-2017 14:27 Test, Patient RS 2222 Main Street (416)998-7444 Sex: Male Toronto, ON M7M 8M7 DOB: 03-Jun-2000(16 y) Last TMR Date: 10-Mar-2017		<u>Allergies</u> penicillin G; *T-Gel Overnight Dandruff <u>Conditions</u>
7 CAP Apo-Omeprazole 20mg Omeprazole 20mg Mfr: APX DIN: 02245058 41.17/100 OnHand:-8 Days: 7 Lot:MNT01 Oct-17 (1); L06 Jun-21 (6)		
Dr. Test, Doctor Doc#01:99999 INACTIVE No Script Image REFILL (1 days early) UNIT DOSE		
ON Phone: (416)654-5444 AS DIRECTED		Rx Start: 15-Feb-2017 Card: 1 - U: Brk:(1)
Orig Rx:1000003 Auth:56 Rem:48(6) Prev:15-Feb-17(1000003) Ago:0 First:15-Feb-17(1000003) Cost:13.17 Mkup:0.00 Fee:10.49 Total:13.66 Pat:13.66 Old Price:10.94 T.P.:0.00 -		
<u>Allergies</u> penicillin G; *T-Gel Overnight Dandruff <u>Conditions</u>		

[42238] Enhance 'Print Privacy Label' workflow action to include 'Print for: Once per Work Order' option

Feature: Added Print For: 'Once per Work Order' and 'Once per Work Order per patient' option for the 'Print Privacy Label' workflow action.



Workflow Action

Workflow Name: @Fill Regular RT Thermal Data

Workflow Action: Print Privacy Label

Workflow Queue: Clinical Verification

Users permitted to complete this action:

- ☒ Pharmacist
- ☒ Pharmacist Intern
- ☒ Pharmacy Student
- ☒ Licensed Technician
- ☒ Pharmacy Tech Student
- ☒ Pharmacy Assistant
- ☒ IT Support

Print For: Once per Work Order

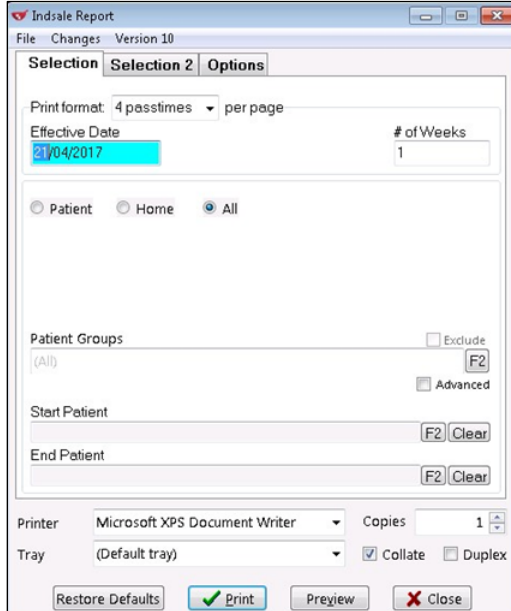
☐ Prompt

Save Cancel

Impact: Allows users to print a privacy label once per Work Order instead of for every Rx.

[42222] 'The Indsale Compliance' report can be found in Reports > Patient > Indsale Report

Feature: The 'Indsale Report' can be found in **Reports > Patient > Indsale Report**.



KROLL, JOHN		NeighbourhoodPharmacy		21-Apr-2017	
ON		1550 Khat Ave Toronto ON M5A 1A4 Ph: (647) 864-6444 Fax: (647) 864-6446		Card 1	
Qty	Form Drug Name 1	Mfr	DIN	Instructions	Rx
7	TAB Coversyl Plus HD 8mg/2.5mg	SEV	02321653	1T QD	1001790

Printed on: 21-Apr-2017 (for 1 weeks starting 21-Apr-2017) Page 1 of 1

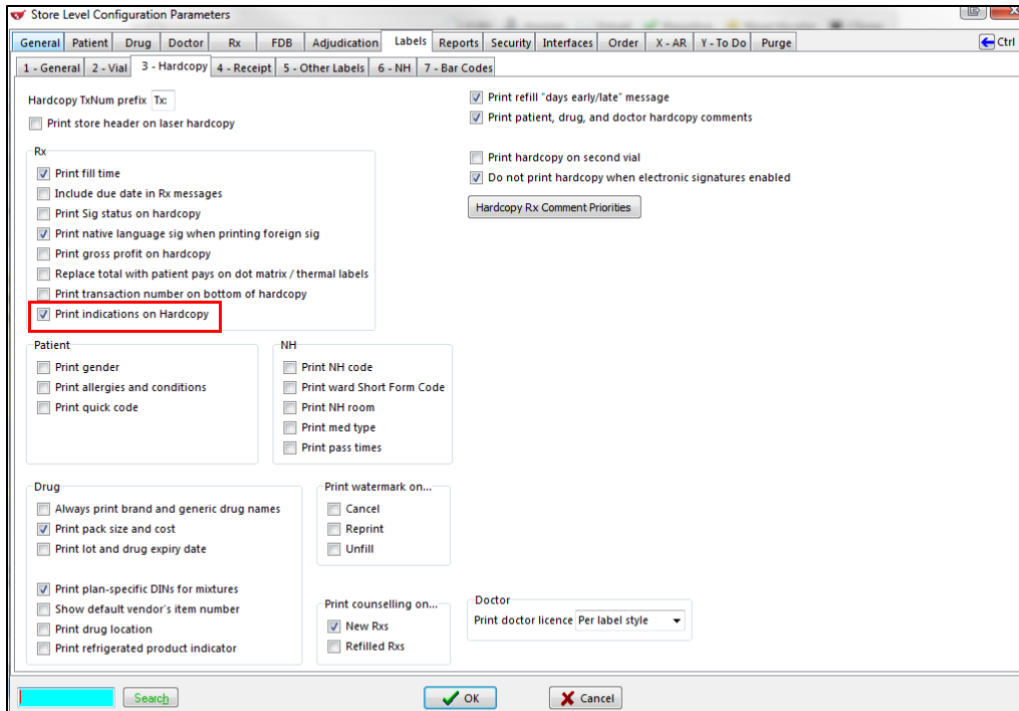
NeighbourhoodPharmacy	27-Apr-2017	NeighbourhoodPharmacy	27-Apr-2017	NeighbourhoodPharmacy	27-Apr-2017	NeighbourhoodPharmacy	27-Apr-2017
Kroll, John	Thu Morning	Kroll, John	Thu Noon	Kroll, John	Thu Dinner	Kroll, John	Thu Evening
1 TAB Coversyl Plus HD 8mg/2.5mg							

NeighbourhoodPharmacy	26-Apr-2017	NeighbourhoodPharmacy	26-Apr-2017	NeighbourhoodPharmacy	26-Apr-2017	NeighbourhoodPharmacy	26-Apr-2017
Kroll, John	Wed Morning	Kroll, John	Wed Noon	Kroll, John	Wed Dinner	Kroll, John	Wed Evening
1 TAB Coversyl Plus HD 8mg/2.5mg							

NeighbourhoodPharmacy	25-Apr-2017	NeighbourhoodPharmacy	25-Apr-2017	NeighbourhoodPharmacy	25-Apr-2017	NeighbourhoodPharmacy	25-Apr-2017
Kroll, John	Tue Morning	Kroll, John	Tue Noon	Kroll, John	Tue Dinner	Kroll, John	Tue Evening
1 TAB Coversyl Plus HD 8mg/2.5mg							

[42144] Rx Indication printed on the hardcopy

Feature: 'Print indications on hardcopy' option is now available in **File > Configuration > Store > Labels > 3-Hardcopy.**



Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Interfaces Order X - AR Y - To Do Purge

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

Hardcopy TxNum prefix: Tx

☐ Print store header on laser hardcopy

☒ Print refill "days early/late" message

☒ Print patient, drug, and doctor hardcopy comments

☐ Print hardcopy on second vial

☒ Do not print hardcopy when electronic signatures enabled

Hardcopy Rx Comment Priorities

Rx

☒ Print fill time

☐ Include due date in Rx messages

☐ Print Sig status on hardcopy

☒ Print native language sig when printing foreign sig

☐ Print gross profit on hardcopy

☐ Replace total with patient pays on dot matrix / thermal labels

☐ Print transaction number on bottom of hardcopy

☒ **Print indications on Hardcopy**

Patient

☐ Print gender

☐ Print allergies and conditions

☐ Print quick code

NH

☐ Print NH code

☐ Print ward Short Form Code

☐ Print NH room

☐ Print med type

☐ Print pass times

Drug

☐ Always print brand and generic drug names

☒ Print pack size and cost

☐ Print lot and drug expiry date

☒ Print plan-specific DINs for mixtures

☐ Show default vendor's item number

☐ Print drug location

☐ Print refrigerated product indicator

Print watermark on...

☐ Cancel

☐ Reprint

☐ Unfill

Print counselling on...

☒ New Rx

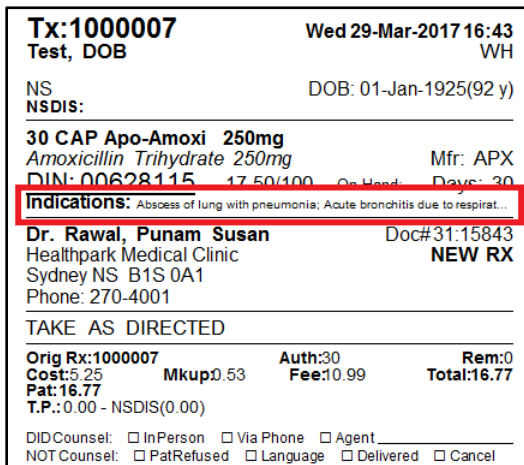
☐ Refilled Rx

Doctor: [dropdown]

Print doctor licence: Per label style [dropdown]

Search OK Cancel

When the option is enabled, the indications entered on the Rx's Indication tab will print on the Hardcopy.



Tx:1000007 Wed 29-Mar-2017 16:43
 Test, DOB WH

NS DOB: 01-Jan-1925(92 y)

NSDIS:

30 CAP Apo-Amoxi 250mg
 Amoxicillin Trihydrate 250mg Mfr: APX
 DIN: 00628115 17 50/100 On Hand: Days: 30

Indications: Abscess of lung with pneumonia; Acute bronchitis due to respirat...

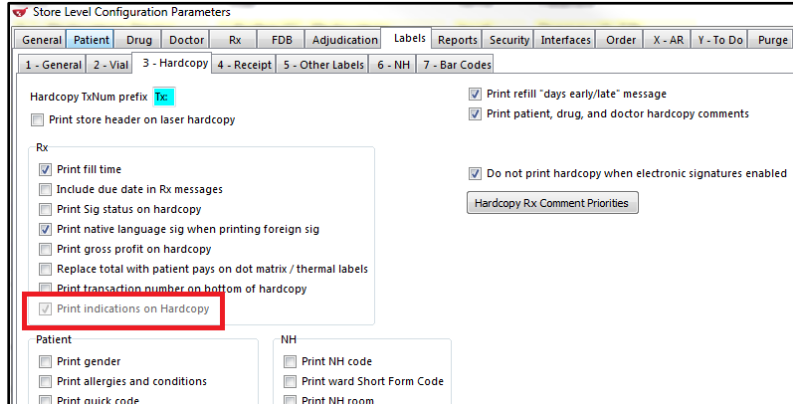
Dr. Rawal, Punam Susan Doc# 31:15843
 Healthpark Medical Clinic NEW RX
 Sydney NS B1S 0A1
 Phone: 270-4001

TAKE AS DIRECTED

Orig Rx:1000007 Auth:30 Rem:0
 Cost:5.25 Mkup:0.53 Fee:10.99 Total:16.77
 Pat:16.77
 T.P.: 0.00 - NSDIS(0.00)

DID Counsel: ☐ In Person ☐ Via Phone ☐ Agent
 NOT Counsel: ☐ Pat Refused ☐ Language ☐ Delivered ☐ Cancel

Notes: If the Label Stock is not supported, the option will be greyed out and the indications will not print on the Hardcopy.



Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Interfaces Order X - AR Y - To Do Purge

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

Hardcopy TxNum prefix **Tx**

☐ Print store header on laser hardcopy

☒ Print refill "days early/late" message

☒ Print patient, drug, and doctor hardcopy comments

☒ Do not print hardcopy when electronic signatures enabled

Rx

☒ Print fill time

☐ Include due date in Rx messages

☐ Print Sig status on hardcopy

☒ Print native language sig when printing foreign sig

☐ Print gross profit on hardcopy

☐ Replace total with patient pays on dot matrix / thermal labels

☐ Print transaction number on bottom of hardcopy

☒ **Print indications on Hardcopy**

Patient

☐ Print gender

☐ Print allergies and conditions

☐ Print quick code

NH

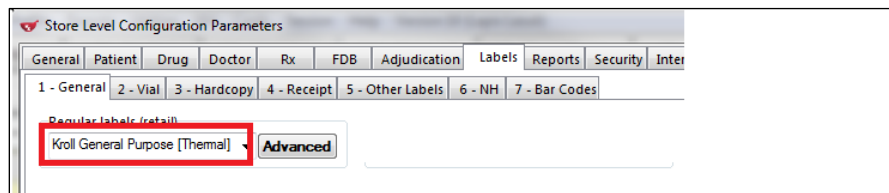
☐ Print NH code

☐ Print ward Short Form Code

☐ Print NH room

[40637] Label Configuration – Audit/tracking Boxes expanded from 4 to 8 boxes

Feature: The Audit/Tracking label boxes have been expanded to include up to eight (8) boxes. This option is found in **File > Configuration > Store > Labels > 5 – Other Labels**.



Store Level Configuration Parameters

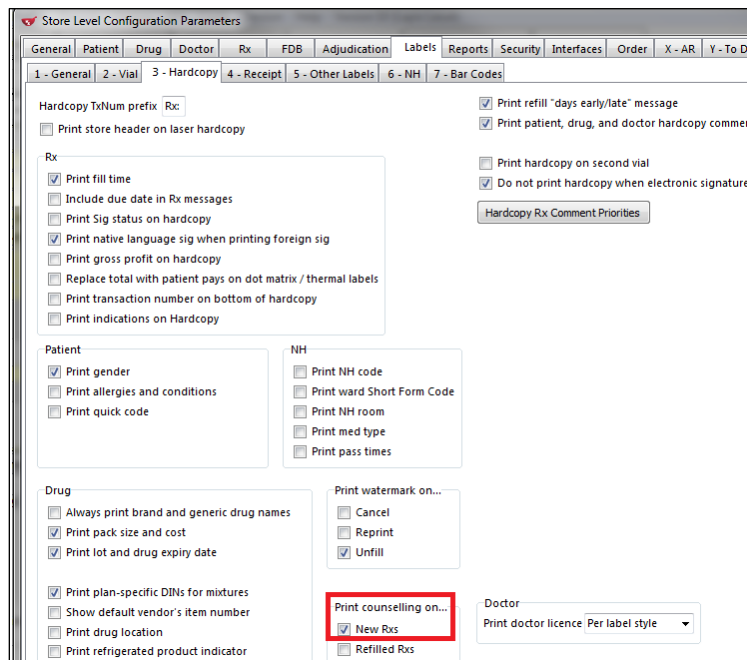
General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Inter

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

Regular labels (retail)

Kroll General Purpose [Thermal] Advanced

If not already in use, to enable this feature, go to **File > Configuration > Store > 3- Hardcopy** and under 'Print counseling on' select the **New Rx's** check box.



Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Interfaces Order X - AR Y - To Do

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

Hardcopy TxNum prefix **Rc**

☐ Print store header on laser hardcopy

☒ Print refill "days early/late" message

☒ Print patient, drug, and doctor hardcopy comment

☐ Print hardcopy on second vial

☒ Do not print hardcopy when electronic signature

Rx

☒ Print fill time

☐ Include due date in Rx messages

☐ Print Sig status on hardcopy

☒ Print native language sig when printing foreign sig

☐ Print gross profit on hardcopy

☐ Replace total with patient pays on dot matrix / thermal labels

☐ Print transaction number on bottom of hardcopy

☐ Print indications on Hardcopy

Patient

☒ Print gender

☐ Print allergies and conditions

☐ Print quick code

NH

☐ Print NH code

☐ Print ward Short Form Code

☐ Print NH room

☐ Print med type

☐ Print pass times

Drug

☐ Always print brand and generic drug names

☒ Print pack size and cost

☒ Print lot and drug expiry date

☒ Print plan-specific DINs for mixtures

☐ Show default vendor's item number

☐ Print drug location

☐ Print refrigerated product indicator

Print watermark on...

☐ Cancel

☐ Reprint

☒ Unfill

Print counseling on...

☒ **New Rx's**

☐ Refilled Rx's

Doctor

Print doctor licence Per label style

Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Interfaces Orde

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

☐ Print Rx ranges on daily total label
☐ Print warning label to indicate no refills remaining
☒ Print mixture component breakdown label
☒ Show mixture component costs
☐ Print AR label when Rx is charged
☐ Print Tx label
☐ Print pictures
☐ Print description with drug image
☐ Print patient dialogue label
☒ Print cost difference label
☐ Print Ontario-compliant counselling checklist

☒ Print provincial card expired label on Ontario dot matrix
☐ Print free form labels to dot matrix printer
☐ Print user labels to dot matrix printer
☐ Print "Controlled Partial Fill Pickup" label
☒ Print Allergies/Conditions label when inactivating/reac

Audit/Tracking position: Hardcopy

Audit/Tracking label box wording

1 Check of entry	2 Rx fill
3 Order entry	4 Final check
5 Test five	6 Test six
7 Test seven	8 Test eight

Any box that is not blank will print on the designated label as defined in the Audit/Tracking position field.

Rx:1000052 Fri 31-Mar-2017 17:37
 Test, Patient RS
 2222 Main Street (416)998-7444
 Sex: Male
 Toronto, ON M7M 8M7 DOB: 03-Jun-2000(16 y)
 Last TMR Date: 10-Mar-2017

1 TAB Apo-Pantoprazole 20mg
 Pantoprazole 20mg Mfr: APX
 DIN: 02292912 127.50/100 OnHand:-2 Days: 1

Dr. Test, Doctor Doc#01:99991
 Copied: 1000034
 Last fill: 28-Mar-2017(3)
 ON MODIFY REPRINT
 Phone:(416) 654-5444 NEW RX (2 days late)
 No Script Image

AS DIRECTED

Orig Rx:1000052 Auth:1 Rem:10(10)
 Prev:28-Mar-17(1000034) Ago:3
 Cost:1.40 Mkup:0.00 Fee:10.49 Total:11.89
 Pat:11.89
 T.P.:0.00 -

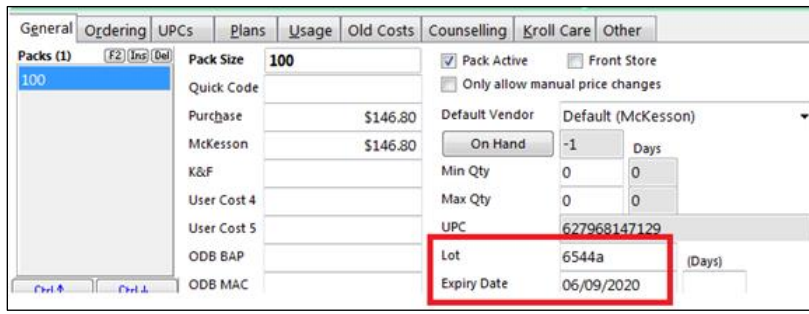
DID/Counsel: ☐ In Person ☐ Via Phone ☐ Agent

Check of entry	Rx fill	Order entry	Final check	Test five	Test six	Test seven	Test eight
----------------	---------	-------------	-------------	-----------	----------	------------	------------

[38609] The Lot and Expiry Date on an Rx now takes precedence over the lot and expiry on a drug card when printing on the 'Dispill' and 'Compliance' reports.

Feature: When an Rx contains a lot and expiry date as does the drug card being used for the Rx, the lot and expiry recorded on the Rx will take precedence and be printed on the 'Dispill and Compliance reports'.

Drug card:



General		Ordering	UPCs	Plans	Usage	Old Costs	Counselling	Kroll Care	Other
Packs (1)	F2 (Ins) Del	Pack Size	100	<input checked="" type="checkbox"/> Pack Active		<input type="checkbox"/> Front Store			
Quick Code		Purchase	\$146.80	<input type="checkbox"/> Only allow manual price changes					
McKesson		McKesson	\$146.80	Default Vendor		Default (McKesson)			
K&F		On Hand	-1	Days					
User Cost 4		Min Qty	0	0					
User Cost 5		Max Qty	0	0					
ODB BAP		UPC	627968147129						
ODB MAC		Lot	6544a	(Days)					
		Expiry Date	06/09/2020						

Packaging Screen:



All Drug Packs have been packaged					
1 / 1					
Packaging Details					
Pack Size 30	Qty to Package 30	Qty Packaged 30	On Hand 507	Inv. Used 30	
Qty 30	UPC/DIN 1	Expiry Date 2017/10/31	Lot # B4321	User RI	Edit Del

Dispill report:

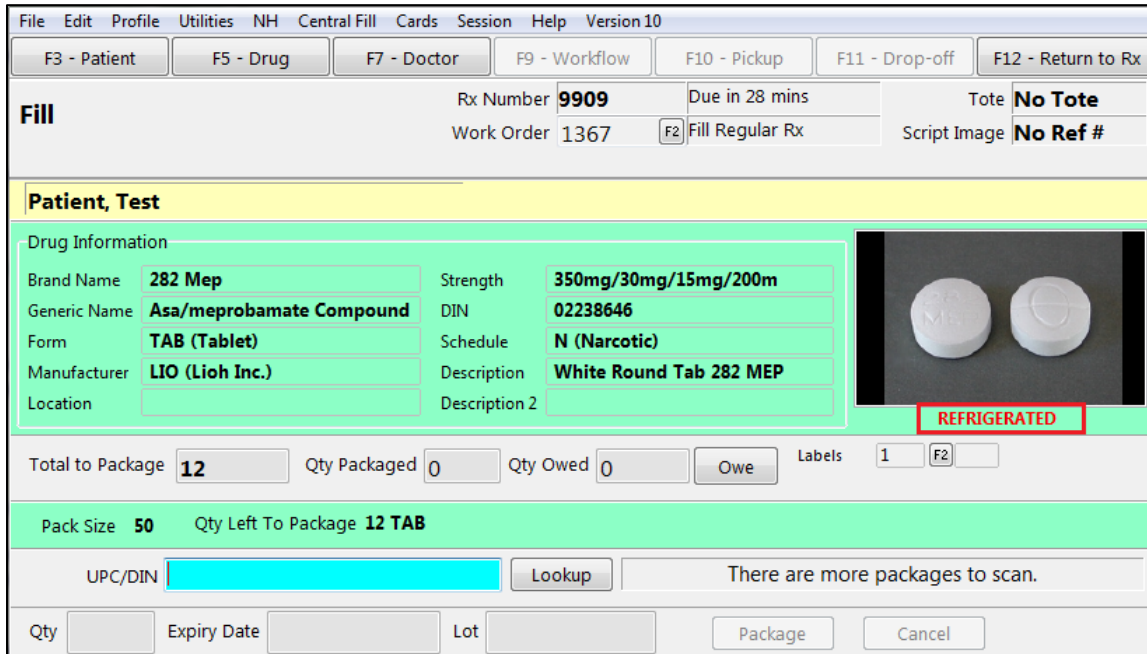


Test, Patient 2222 Main Street Toronto ON V7V 8M7 Ph: (416) 383-1010 Drug Name 1 Apo-Atenol 50mg	Test Pharmacy 1 Main Street West Toronto ON M5M 6M7 Ph: (555) 383-3404 Fax: (555) 383-3405 Instructions TAKE 1 TABLET AT BEDTIME	Dr. Test, Doctor 220 Duncan Mill Road North York ON M3C 3M3 DIN 00773689	04-May-2017 Card 1 Lot# and Expiry Date B4321 Oct-17 (30)
---	---	--	---

User Interface

[42242] REFRIGERATED indicator added to Packaging screen

Feature: A REFRIGERATED indicator has been added to the **Packaging** screen.



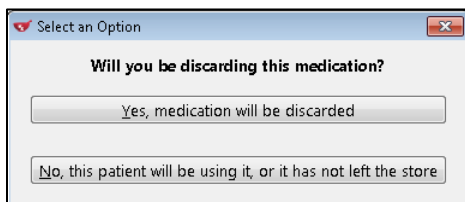
The screenshot shows the 'Packaging' screen in the Kroll Version 10 software. The top menu bar includes File, Edit, Profile, Utilities, NH, Central Fill, Cards, Session, and Help. Below the menu is a toolbar with buttons for F3 - Patient, F5 - Drug, F7 - Doctor, F9 - Workflow, F10 - Pickup, F11 - Drop-off, and F12 - Return to Rx. The main area is divided into sections: 'Fill' (showing Rx Number 9909, Due in 28 mins, Tote No Tote, Work Order 1367, F2 Fill Regular Rx, Script Image No Ref #), 'Patient, Test' (highlighted in yellow), 'Drug Information' (showing Brand Name 282 Mep, Strength 350mg/30mg/15mg/200m, Generic Name Asa/meprobamate Compound, DIN 02238646, Form TAB (Tablet), Schedule N (Narcotic), Manufacturer LIO (Lioh Inc.), Description White Round Tab 282 MEP, and a red box labeled 'REFRIGERATED'), and 'Packaging' (showing Total to Package 12, Qty Packaged 0, Qty Owed 0, Owe, Labels 1, F2, Pack Size 50, Qty Left To Package 12 TAB, UPC/DIN, Lookup, There are more packages to scan, Qty, Expiry Date, Lot, Package, and Cancel buttons).

Impact: For the drugs that have their Refrigerated option checked, this informs users that the product must be kept refrigerated.

[40608] 'Will the Medication be Discarded?' prompt reworded

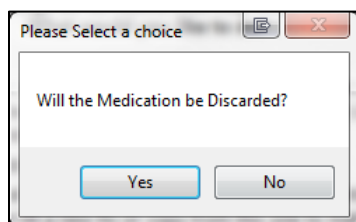
Feature: The options in the 'Will the Medication be Discarded?' prompt have been changed from 'Yes, medication will be discarded' and 'No, this patient will be using it, or it has not left the store' to 'Yes' and 'No'.

Before:



The screenshot shows a dialog box titled 'Select an Option' with the question 'Will you be discarding this medication?'. There are two buttons: 'Yes, medication will be discarded' and 'No, this patient will be using it, or it has not left the store'.

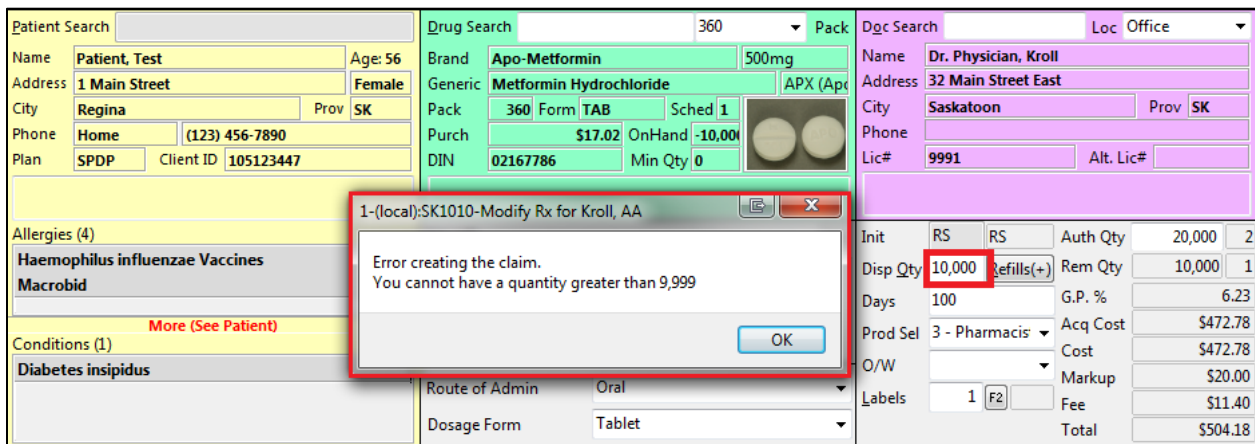
After:



Impact: Provides clearer and more concise instruction to the user.

[41845] Dispense Quantity capped at 9,999 (Saskatchewan)

Feature: An error message now appears when users attempt to fill an Rx with a dispensed quantity greater than 9,999.

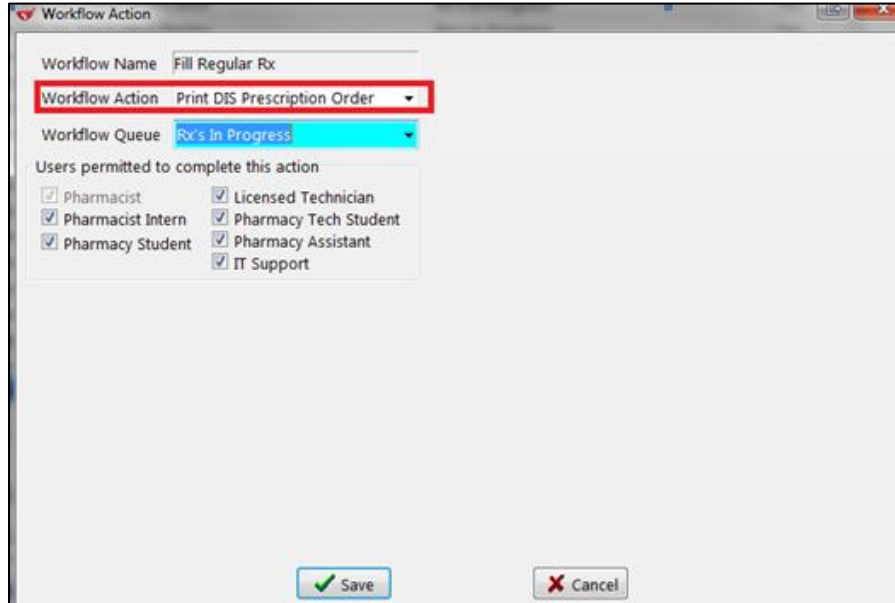


Patient Search		Drug Search		Pack		Doc Search		Loc Office	
Name	Patient, Test	Brand	Apo-Metformin	500mg		Name	Dr. Physician, Kroll		
Address	1 Main Street	Generic	Metformin Hydrochloride	APX (Ap		Address	32 Main Street East		
City	Regina	Pack	360 Form TAB	Sched 1		City	Saskatoon	Prov	SK
Phone	Home (123) 456-7890	Purch	\$17.02	OnHand -10,000		Phone			
Plan	SPDP	DIN	02167786	Min Qty 0		Lic#	9991	Alt. Lic#	
Client ID	105123447								
Allergies (4)		Route of Admin		Oral		Init		RS	RS
Haemophilus influenzae Vaccines		Dosage Form		Tablet		Disp Qty		10,000	Refills(+)
Macrobid						Days		100	G.P. %
More (See Patient)						Prod Sel		3 - Pharmacia	Acq Cost
Conditions (1)						O/W			Cost
Diabetes insipidus						Labels		1 F2	Markup
									Fee
									Total
									\$504.18

Impact: Restricts the dispensed quantity to four digits.

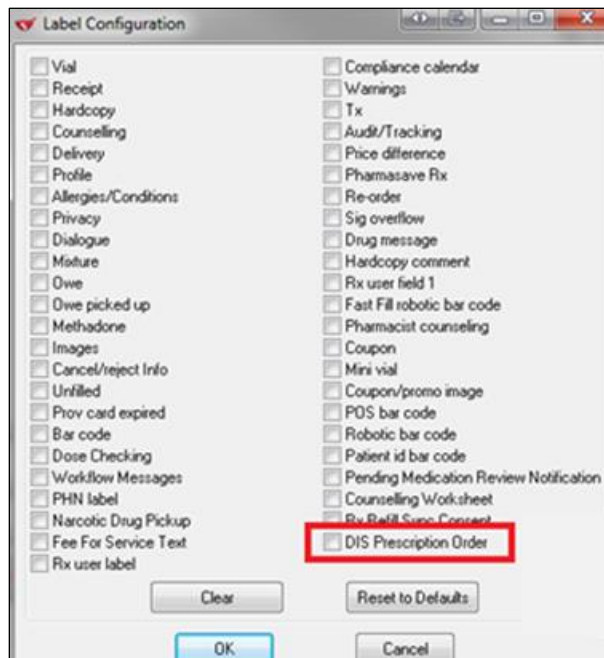
[39646] 'Print DIS Prescription Order' in workflow action created

Feature: A 'Print DIS Prescription Order' workflow action has been added to the available list of workflow actions.



Impact: Workflow stores can now add the **'Print DIS Prescription Order'** workflow action to their configuration either by KCM or with Kroll assistance.

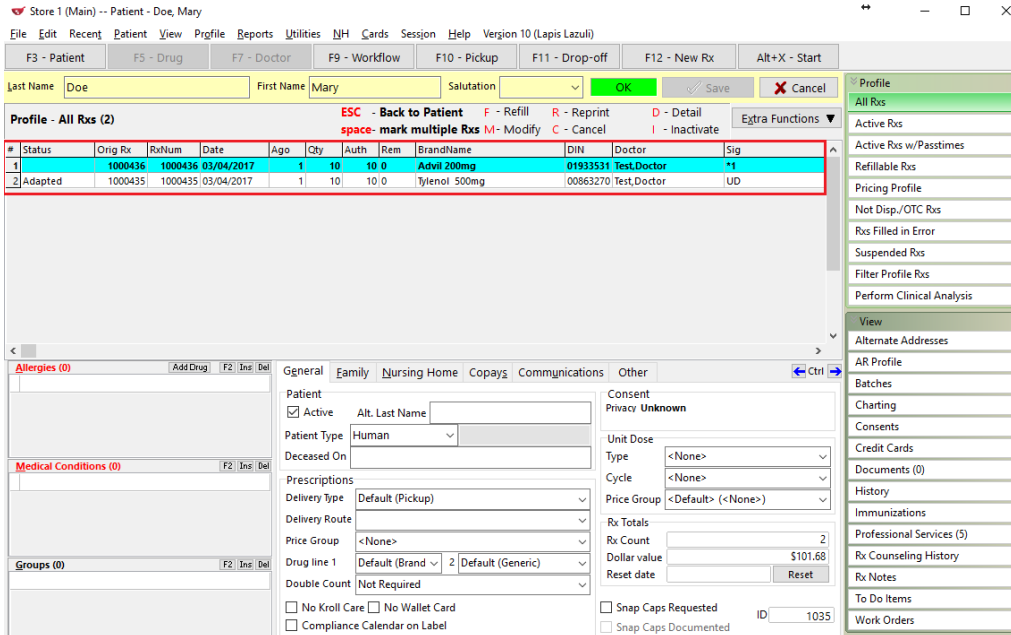
Notes: If the Workflow includes **'Print Label Set'**, the **'DIS Prescription Order'** should be disabled in the **'Configure Excluded Labels'** of that workflow action to prevent it from printing twice.



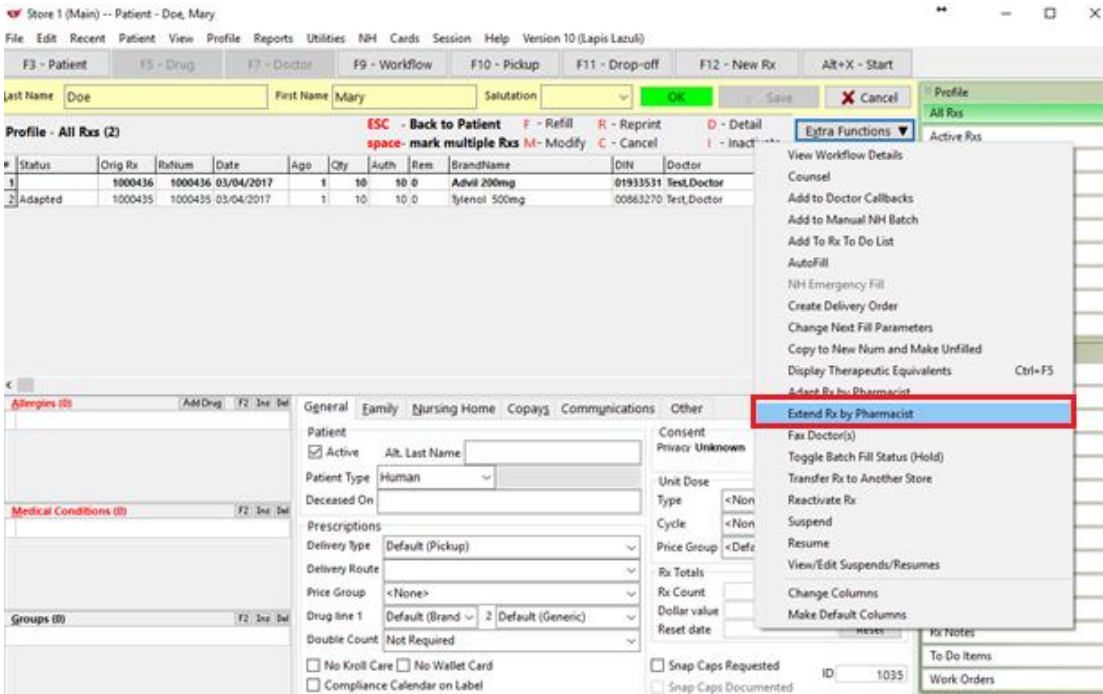
[41070] New Rx Extension functionality is now available

Feature: A new Rx Extension function is now available.

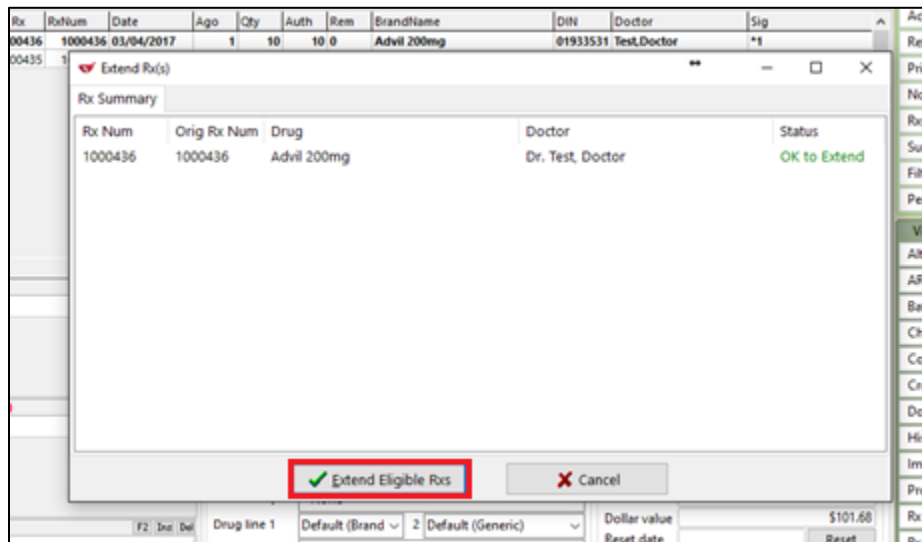
1. Highlight the Rx(s) that needs to be extended.



2. Click **Extra Functions** and then chose the option **Extend Rx by Pharmacists**.



- Extend Rx(s) window will open confirming the eligibility status of the selected Rxs. If any Rxs can't be extended, the reason will appear under the Status column. Click **Extend Eligible Rxs** to proceed.



- The Rxs will be shown on the Rx Extension screen. If necessary, adjust any of the values shown.

Store 1 (Main) -- Patient - Doe, Mary

File Edit Professional Service View Profile Utilities NH Cards Session Help Version 10 (Lapis Lazuli)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Rx Extension Consent Provided by **Doe, Mary** F2

Patient **Doe, Mary** Birth Female Phone
 Address Client ID Plan
 Allergies (0) Conditions (0)

Rxs Comments

Rationale Extending refill(s) during physician absence

Rxs to Extend

Ibuprofen 200mg (Advil)	Disp Qty 10 CPL + Rem Qty <input type="text"/> = 10	TAKE 1 TABLET ONCE DAILY
	Days Supply 10 Unlimited Refills <input type="checkbox"/>	
	Sig *1	

Abort Finalize Extension

User MA (Marco Diniz) 0 NUM 04/04/2017 10:14:14

Service
 Select Doctors for Letter
 View Follow Ups

View
 Patient Charting
 Patient Documents (0)
 Patient Professional Services (7)
 FDB Info
 Print Kroll Care
 Rx Refill History

Profile
 All Rxs
 Active Rxs
 Active Rxs w/Passtimes
 Pricing Profile
 Not Disp/OTC Profile

Questions Language
 English
 Français

Accessing the Rx Extension in the Patient Profile > Professional Services:

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Last Name **Doe** First Name **Mary** Salutation OK Save Cancel

Address 1 Phone Numbers (0) F2 Ins Del Birthdate
 Address 2 Description Phone Age
 City Prov ON Gender Female
 Postal Country Canada Language English
 Email Send Family Doctor Height
 Quick Code F2 Clear Weight

Professional Services

N - New P - Print/Reprint F - Call up C - Cancel Claim Show Reversals Extra Functions

D - Pharmacist Declined R - Patient Refused W - Follow-ups

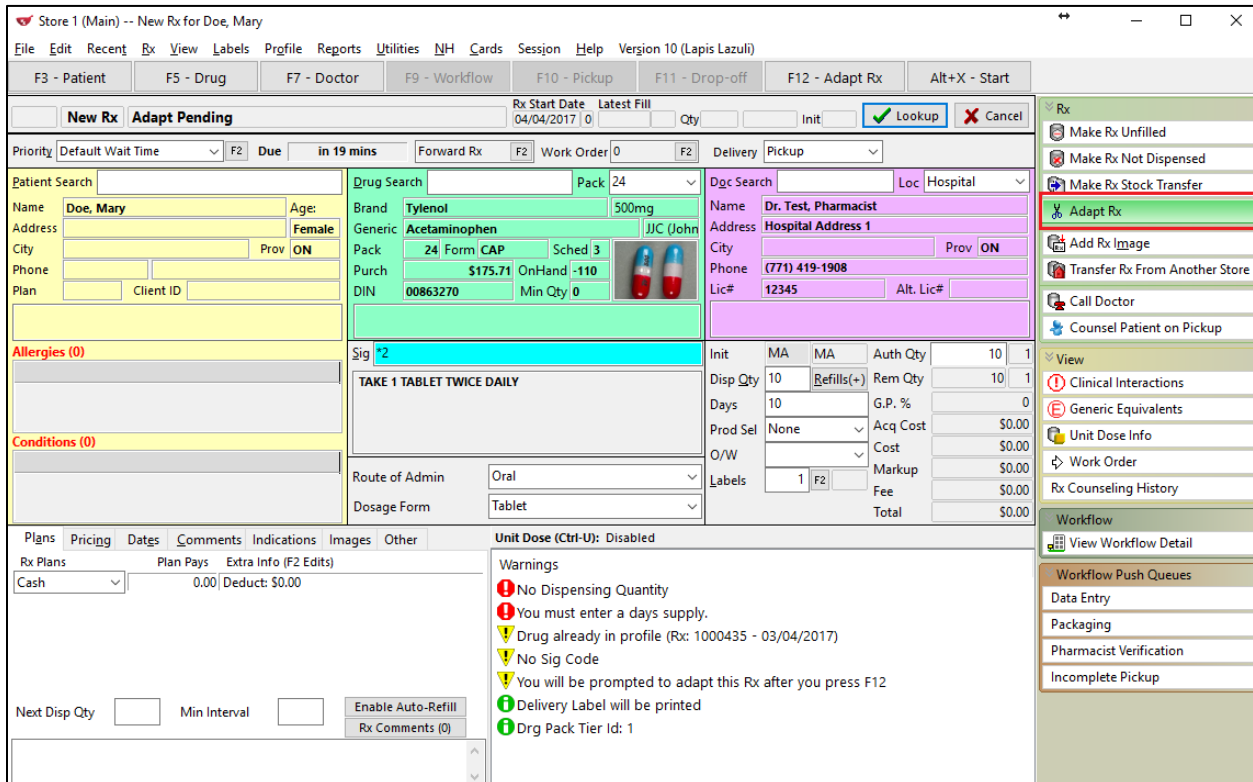
Type	Status	Fee Status	Created	Completed
Rx Adaptation	Completed Electronic	No Fee Applicable	03/04/2017	03/04/2017
Rx Extension	Completed Electronic	No Fee Applicable	03/04/2017	03/04/2017
Medication Review	Pending	Review Not Completed Yet	03/04/2017	
Professional Notes	Pending	No Fee Applicable	03/04/2017	
General Counseling	Pending	No Fee Applicable	03/04/2017	

Impact: This will provide the pharmacist with a more streamlined approach for tracking, commenting and claiming fees for Rx extensions (where applicable).

[41071] New Rx Adaptation functionality is now available

Feature: A new Rx Adaptation function is now available. This can be accessed from both the F12 screen and from the Patient. Not available in NU, NT and YT.

- Rx Adaptation from the F12 screen:
 - Bring up an existing Rx or enter a new Rx using the original prescription information including the original prescriber.
 - Click on the Adapt Rx button found on the side bar.



Store 1 (Main) -- New Rx for Doe, Mary

File Edit Recent Rx View Labels Profile Reports Utilities NH Cards Session Help Version 10 (Lapis Lazuli)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - Adapt Rx Alt+X - Start

New Rx Adapt Pending Rx Start Date 04/04/2017 Latest Fill 0 Qty Init Lookup Cancel

Priority Default Wait Time F2 Due in 19 mins Forward Rx F2 Work Order 0 F2 Delivery Pickup

Patient Search Name Doe, Mary Age: Female Address City Prov ON Phone Plan Client ID

Drug Search Pack 24 Brand Tylenol 500mg Generic Acetaminophen JJC (John) Pack 24 Form CAP Sched 3 Purch \$175.71 OnHand -110 DIN 00863270 Min Qty 0

Dgc Search Loc Hospital Name Dr. Test, Pharmacist Address Hospital Address 1 City Prov ON Phone (771) 419-1908 Lic# 12345 Alt. Lic#

Sig *2 TAKE 1 TABLET TWICE DAILY

Route of Admin Oral Dosage Form Tablet

Init MA MA Auth Qty 10 1 Disp Qty 10 Refills(+) Rem Qty 10 1 Days 10 G.P. % 0 Prod Sel None Acq Cost \$0.00 O/W Cost \$0.00 Labels 1 F2 Markup \$0.00 Fee \$0.00 Total \$0.00

Plans Pricing Dates Comments Indications Images Other Unit Dose (Ctrl-U): Disabled

Rx Plans Plan Pays Extra Info (F2 Edits) Cash 0.00 Deduct: \$0.00

Next Disp Qty Min Interval Enable Auto-Refill Rx Comments (0)

Warnings

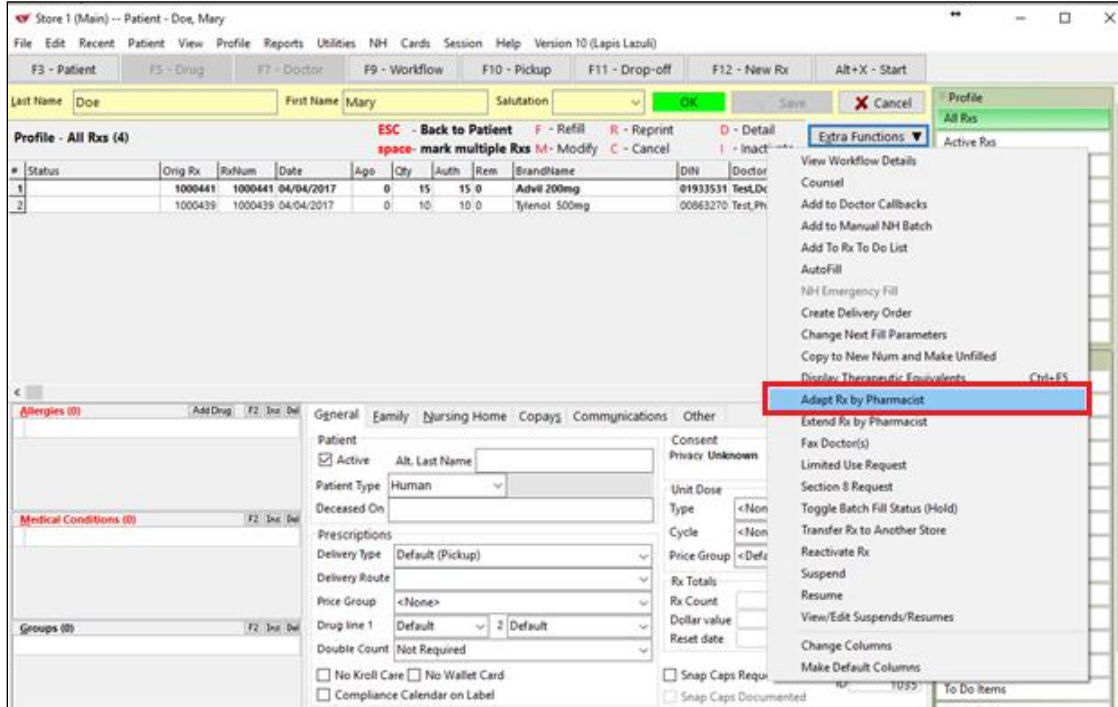
- ❗ No Dispensing Quantity
- ❗ You must enter a days supply.
- ⚠ Drug already in profile (Rx: 1000435 - 03/04/2017)
- ⚠ No Sig Code
- ⚠ You will be prompted to adapt this Rx after you press F12
- ℹ Delivery Label will be printed
- ℹ Drg Pack Tier Id: 1

Rx Sidebar:

- Make Rx Unfilled
- Make Rx Not Dispensed
- Make Rx Stock Transfer
- Adapt Rx**
- Add Rx Image
- Transfer Rx From Another Store
- Call Doctor
- Counsel Patient on Pickup
- View
- Clinical Interactions
- Generic Equivalents
- Unit Dose Info
- Work Order
- Rx Counseling History
- Workflow
- View Workflow Detail
- Workflow Push Queues
- Data Entry
- Packaging
- Pharmacist Verification
- Incomplete Pickup

Rx Adaptation from the patient profile F12 screen:

- Select a single Rx and from the Extra Functions menu, choose **Adapt Rx by Pharmacist**
 - Note: Only one Rx can be adapted at a time. If more than one Rx has been selected on the Profile, this menu option will not be available.



Store 1 (Main) -- Patient - Doe, Mary

File Edit Recent Patient View Profile Reports Utilities NH Cards Session Help Version 10 (Lapis Lazuli)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Last Name: Doe First Name: Mary Salutation: OK Save Cancel Profile

Profile - All Rxs (4)

#	Status	Orig Rx	RxNum	Date	Ago	Qty	Auth	Rem	BrandName	DIN	Doctor
1		1000441	1000441	04/04/2017	0	15	15	0	Advil 200mg	01933531	Test, Dr
2		1000439	1000439	04/04/2017	0	10	10	0	Tylenol 500mg	00663270	Test, Dr

ESC - Back to Patient F - Refill R - Reprint D - Detail
 space- mark multiple Rxs M - Modify C - Cancel

Extra Functions

- View Workflow Details
- Counsel
- Add to Doctor Callbacks
- Add to Manual NH Batch
- Add To Rx To Do List
- AutoFill
- NH Emergency Fill
- Create Delivery Order
- Change Next Fill Parameters
- Copy to New Num and Make Unfilled
- Display Therapeutic Equivalents Ctrl+E5
- Adapt Rx by Pharmacist**
- Extend Rx by Pharmacist
- Fax Doctor(s)
- Limited Use Request
- Section 8 Request
- Toggle Batch Fill Status (Hold)
- Transfer Rx to Another Store
- Reactivate Rx
- Suspend
- Resume
- View/Edit Suspends/Resumes
- Change Columns
- Make Default Columns

Allergies (0) Add Drug: F2, Ins, Del

Medical Conditions (0) F2, Ins, Del

Groups (0) F2, Ins, Del

General Family Nursing Home Copays Communications Other

Patient

☒ Active Alt. Last Name: Deceased On: Patient Type: Human

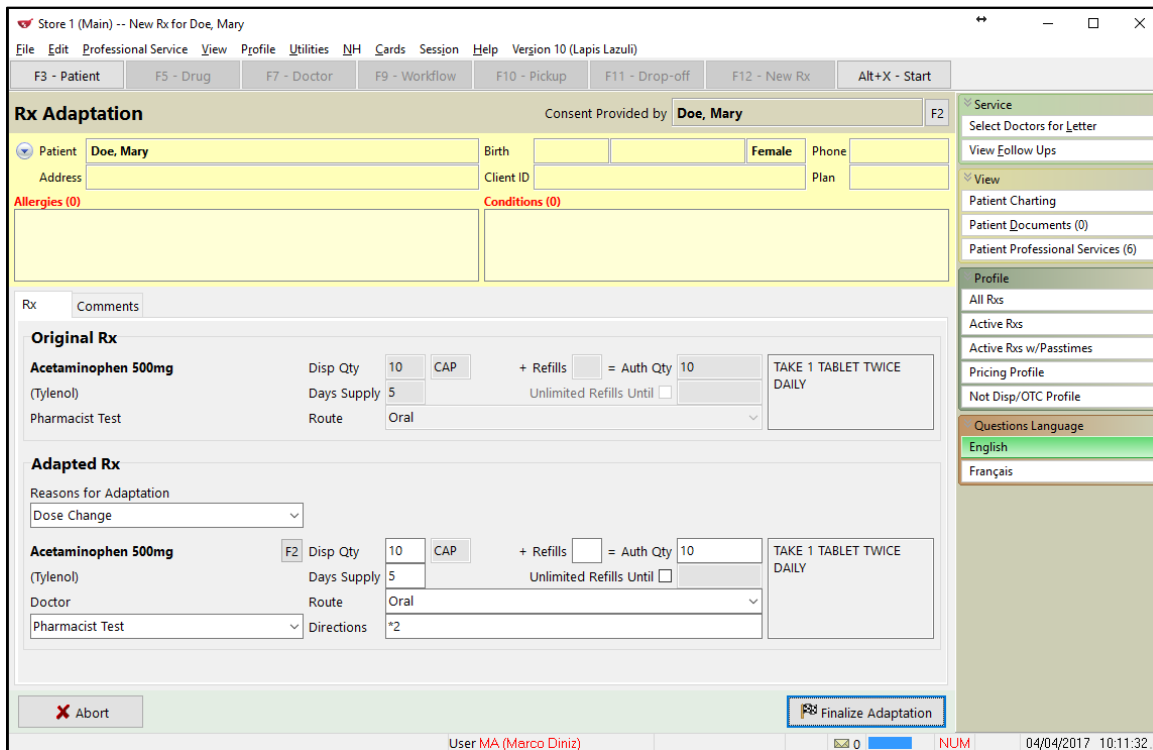
Prescriptions

Delivery Type: Default (Pickup) Delivery Route: Price Group: <None> Drug line 1: Default 2: Default Double Count: Not Required

☐ No Kroll Care ☐ No Wallet Card ☐ Compliance Calendar on Label

Consent Privacy Unknown Unit Dose: Type: <None> Cycle: <None> Price Group: <Def> Rx Totals: Rx Count: Dollar value: Reset date: Snap Caps Requested: Snap Caps Documented: To Do Items

The Rx Adaptation form will appear.



Store 1 (Main) -- New Rx for Doe, Mary

File Edit Professional Service View Profile Utilities NH Cards Session Help Version 10 (Lapis Lazuli)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Rx Adaptation Consent Provided by: Doe, Mary F2

Patient: Doe, Mary Birth: Female Phone: Address: Client ID: Plan:

Allergies (0) Conditions (0)

Rx Comments

Original Rx

Acetaminophen 500mg (Tylenol) Pharmacist Test

Disp Qty: 10 CAP + Refills = Auth Qty 10 TAKE 1 TABLET TWICE DAILY

Days Supply: 5 Unlimited Refills Until: Route: Oral

Adapted Rx

Reasons for Adaptation: Dose Change

Acetaminophen 500mg (Tylenol) Pharmacist Test

Disp Qty: 10 CAP + Refills = Auth Qty 10 TAKE 1 TABLET TWICE DAILY

Days Supply: 5 Unlimited Refills Until: Route: Oral

Doctor: Pharmacist Test Directions: *2

Abort Finalize Adaptation

User MA (Marco Diniz) 0 NUM 04/04/2017 10:11:32

Service

- Select Doctors for Letter
- View Follow Ups

View

- Patient Charting
- Patient Documents (0)
- Patient Professional Services (6)

Profile

- All Rxs
- Active Rxs
- Active Rxs w/Passtimes
- Pricing Profile
- Not Disp/OTC Profile

Questions Language

- English
- Français

- Indicate a reason for the adaptation and then make the necessary changes. Ensure you select yourself as the new doctor.

- When completed, click on the Finalize Adaptation button.
- Rx Adaptation can also be accessed by clicking the **Professional Services** button on the **Patient Card**:

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

Last Name: Doe First Name: Mary Salutation: ▼ OK Save Cancel

Address 1: Phone Numbers (0) Birthdate:

Address 2: Description: Phone: Age:

City: Country: ▼ Prov: ON Gender: Female

Postal: Email: Send Family Doctor: Height:

Quick Code: F2 Clear Weight: Load Delete

Professional Services

N - New P - Print/Reprint F - Call up C - Cancel Claim ☐ Show Reversals Extra Functions ▼

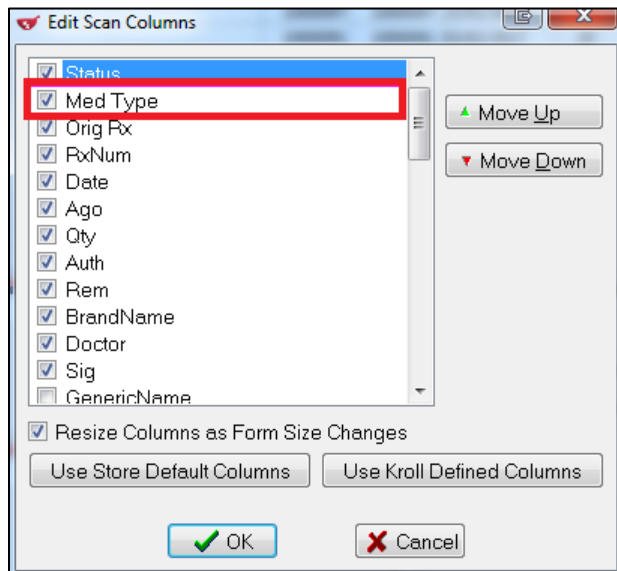
D - Pharmacist Declined R - Patient Refused W - Follow-ups

Type	Status	Fee Status	Created	Completed
Rx Adaptation	Completed Electronic	No Fee Applicable	03/04/2017	03/04/2017
Rx Extension	Completed Electronic	No Fee Applicable	03/04/2017	03/04/2017
Medication Review	Pending	Review Not Completed Yet	03/04/2017	
Professional Notes	Pending	No Fee Applicable	03/04/2017	
General Counseling	Pending	No Fee Applicable	03/04/2017	

Impact: This will provide pharmacists with a more streamlined approach for tracking, commenting and claiming the fees for Rx Adaptations (where applicable).

[41218] Med Type column header option added to the patient profile

Feature: 'Med type' column header option has been added to the patient profile.



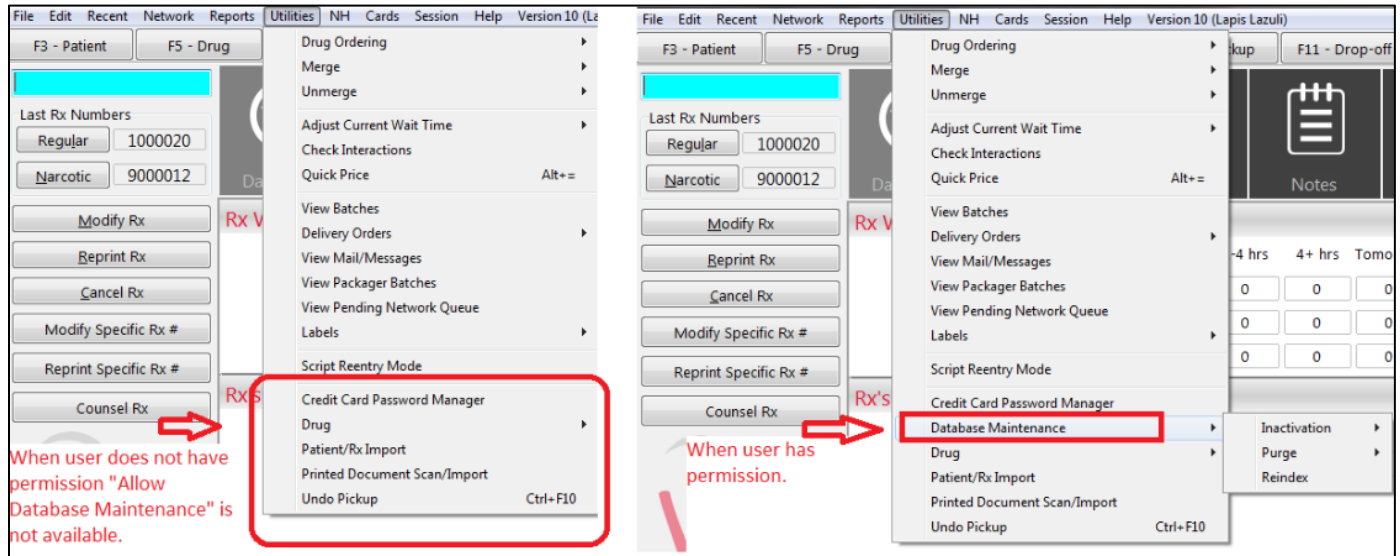
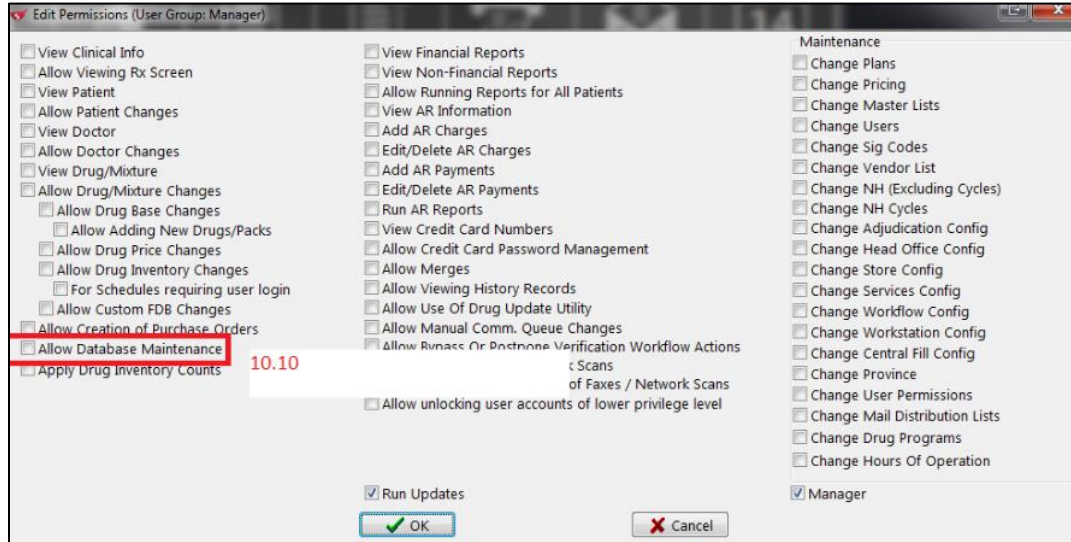
Last Name	Stark	First Name	Ned	Salutation		OK	Save	Cancel			
Profile - All Rxs (5)				ESC - Back to Patient space- mark multiple Rxs		F - Refill M - Modify	R - Reprint C - Cancel	D - Detail I - Inactivate	Extra Function		
#	Status	Med Type	Orig Rx	RxNum	Date	Ago	Qty	Auth	Rem	BrandName	Doctor
1		Standing Orders	1000105	1000105	03/03/2017	0	14	14	0	Apo-Citalopram 20mg	Maester,Luwin
2			1000100	1000104	28/02/2017	3	30	60	0	Apo-Citalopram 20mg	Maester,Luwin
3	Inact (Copied)		1000099	1000099	28/02/2017	3	30	30	0	Apo-Citalopram 20mg	Maester,Luwin
4			1000097	1000097	23/02/2017	8	100	100	0	Ultra Fine Nano 32g Needles	Maester,Luwin

Impact: This column will note the Med Type assigned to the Rx in the NH Rx Information screen.

[42164] Renaming 'Allow Purge' permission

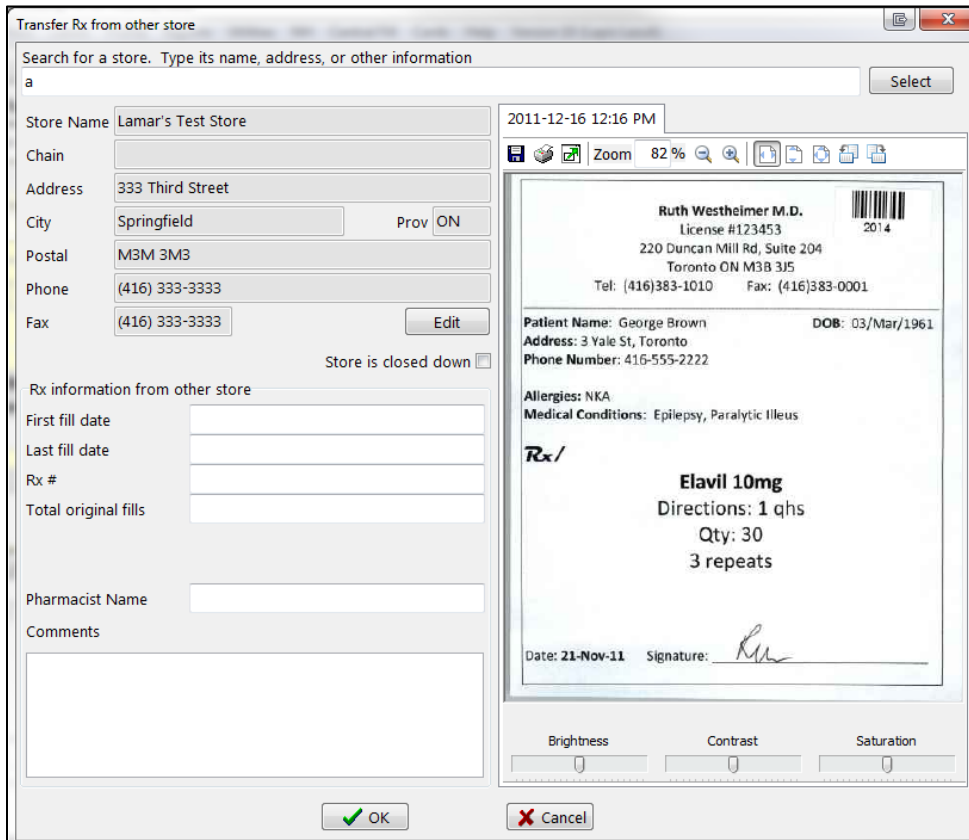
Feature:

- Renamed 'Purge Data' permission to 'Allow Database maintenance' on the edit **User Permission** form. This permission now controls the entire **Database Maintenance** menu.



[42251] Scanned Rx Image on 'Transfer Rx From Another Store' screen

Feature: A scanned 'Rx image' appears on the 'Transfer Rx from other store' screen.



The screenshot shows the 'Transfer Rx from other store' window. On the left, there are form fields for searching a store (Name, Chain, Address, City, Postal, Phone, Fax) and Rx information (First fill date, Last fill date, Rx #, Total original fills, Pharmacist Name, Comments). On the right, a scanned prescription image is displayed. The image contains the following text:

Ruth Westheimer M.D.
 License #123453
 220 Duncan Mill Rd, Suite 204
 Toronto ON M3B 3J5
 Tel: (416)383-1010 Fax: (416)383-0001

Patient Name: George Brown **DOB:** 03/Mar/1961
Address: 3 Yale St, Toronto
Phone Number: 416-555-2222

Allergies: NKA
Medical Conditions: Epilepsy, Paralytic Ileus

Rx/
Elavil 10mg
Directions: 1 qhs
Qty: 30
3 repeats

Date: 21-Nov-11 **Signature:** [Signature]

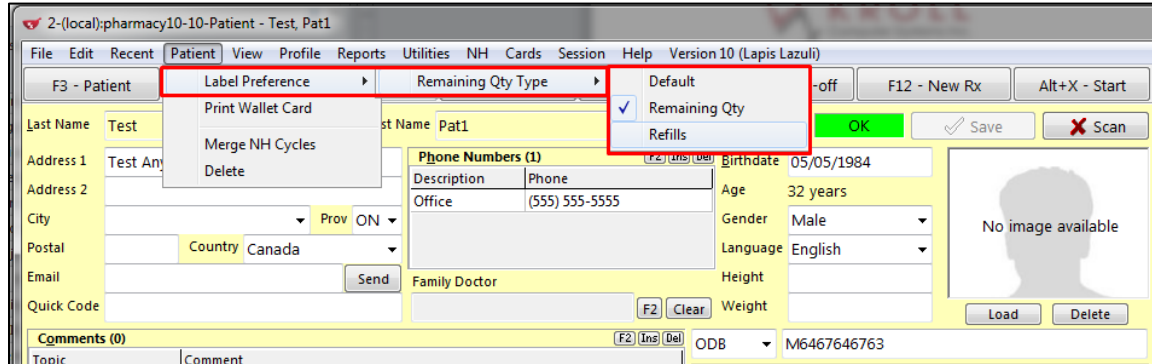
At the bottom of the window, there are 'OK' and 'Cancel' buttons, and a 'Store is closed down' checkbox.

Impact: If a script image was previously scanned in for this Rx at Drop-off, it will be shown here to assist a user in entering the transfer information.

[42253] Preferred Remaining Qty/Refills menu option added

Feature: A new menu item '**Label Preference**' has been added to the Patient menu on the Patient card. This feature allows users to determine the type of '**Remaining Qty**' they would like to see on the Vial labels, Wallet Cards and Receipts. The 'Remaining Qty Type' has been classified as:

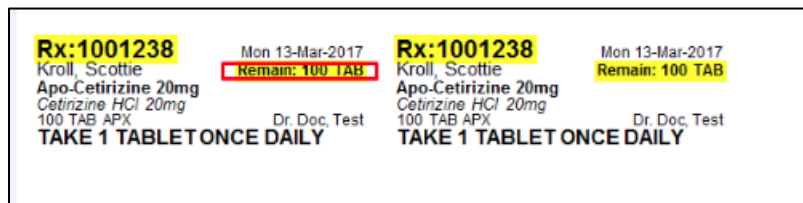
- Default
- Remaining Qty
- Refills



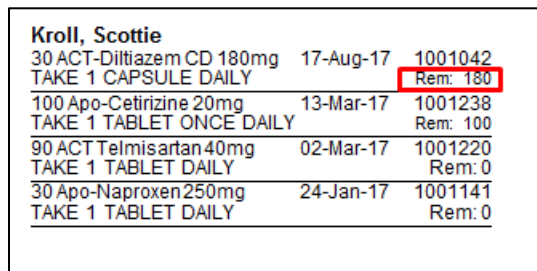
Impact:

- When the user selects Remaining Qty Type as '**Remaining Qty**', the remaining quantity will be displayed as shown below:

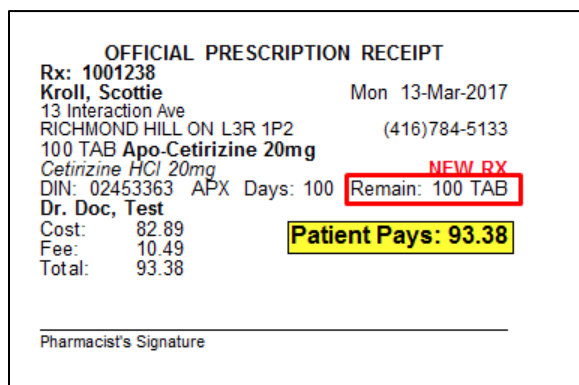
- On Vial label, the remaining quantity will be displayed as '**Remain:XX**'



- On Wallet card, the remaining quantity will be displayed as '**Rem:XX**'



- On Receipts, the remaining quantity will be displayed as '**Remain: XX**'

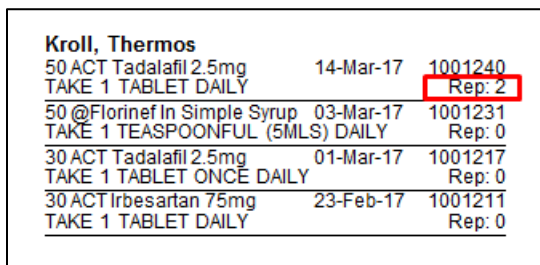


2. When the user selects Remaining Qty Type as **'Refills'**, the remaining quantity will be displayed as shown below:

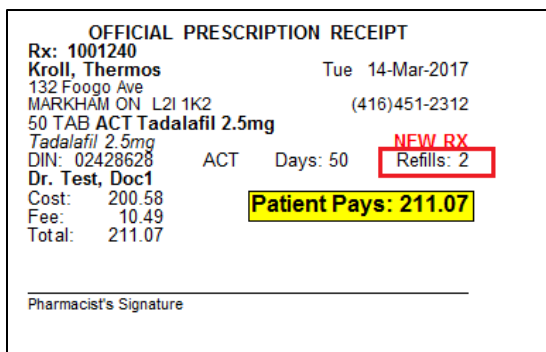
- On Vial label, the remaining quantity will be displayed as **'Refills:XX'**



- On Wallet card, the remaining quantity will be displayed as **'Rep:XX'**



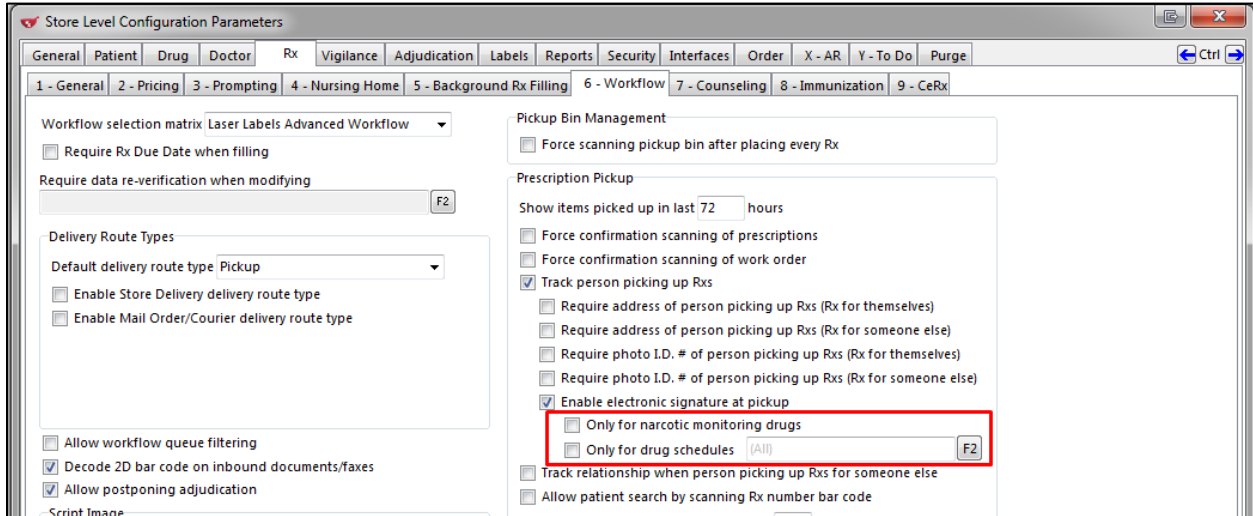
- On Receipts, the remaining quantity will be displayed as **'Refills: XX'**



Notes: The **Default** setting tells the system to honor the **Configuration > Store > Labels > Vial** 'Print qty remaining instead of refills' setting.

[35150] Capture patient signature on Pickup for Narcotic Rxs only

Feature: Added **'Only for narcotic monitoring drugs'** and **'Only for drug schedules'** configuration settings to the **File > Configuration > Store > Rx > 6 - Workflow > Prescription Pickup**.



The screenshot shows the 'Store Level Configuration Parameters' window with the 'Workflow' tab selected. The 'Prescription Pickup' section is highlighted with a red box. It contains the following options:

- ☐ Force scanning pickup bin after placing every Rx
- ☐ Force confirmation scanning of prescriptions
- ☐ Force confirmation scanning of work order
- ☒ Track person picking up Rxs
 - ☐ Require address of person picking up Rxs (Rx for themselves)
 - ☐ Require address of person picking up Rxs (Rx for someone else)
 - ☐ Require photo I.D. # of person picking up Rxs (Rx for themselves)
 - ☐ Require photo I.D. # of person picking up Rxs (Rx for someone else)
 - ☒ Enable electronic signature at pickup
 - ☐ Only for narcotic monitoring drugs
 - ☐ Only for drug schedules (All) F2
- ☐ Track relationship when person picking up Rxs for someone else
- ☐ Allow patient search by scanning Rx number bar code

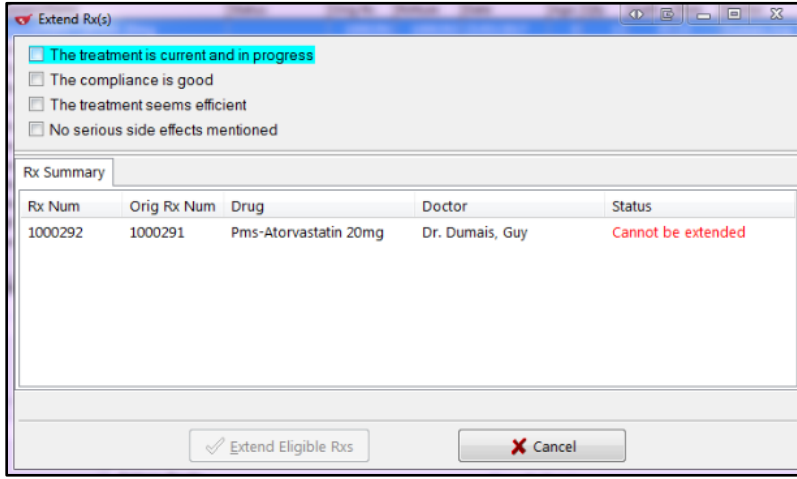
- When the options 'Enabled electronic signature at pickup' and the checkbox 'Only for narcotic monitoring drugs' are enabled, patient signatures are captured at Pickup only for Narcotic Monitoring Rxs.
- When the options 'Enabled electronic signature at pickup' and the checkbox 'Only for drug schedules' are enabled with at least one or more drug schedule specified, patient signatures are captured at Pickup only for those Rxs matching the specified drug schedule.
- When the options 'Enabled electronic signature at pickup' and the checkbox 'Only for drug schedules' are enabled with the drug schedule field being empty, patient signatures are captured at Pickup for all drugs.

Impact: Users have the option to capture patient signatures at Pickup for only narcotic drugs or specific drug schedules.

[43275] Quebec Rx Extension

Feature: Added criteria selection check boxes to the **Extend Rxs** form.

When one or more prescriptions are tagged and the user selects **Extend by Pharmacist** from the Extra Function menu, the Extend Rxs form appears.



☒ The treatment is current and in progress

☐ The compliance is good

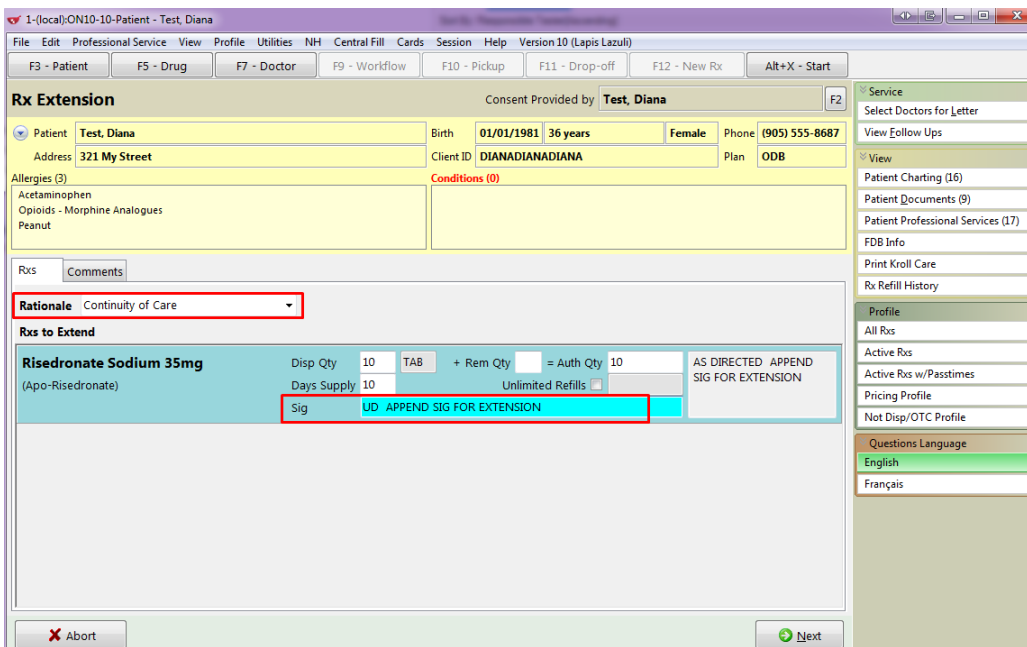
☐ The treatment seems efficient

☐ No serious side effects mentioned

Rx Num	Orig Rx Num	Drug	Doctor	Status
1000292	1000291	Pms-Atorvastatin 20mg	Dr. Dumais, Guy	Cannot be extended

Extend Eligible Rx's Cancel

Checking all the options will then enable the **Extend Eligible Rx's** button. Select the **Extend Eligible Rx's** button to display the **Rx Extension** form.



Consent Provided by **Test, Diana**

Patient: **Test, Diana** Birth: **01/01/1981** 36 years Female Phone: **(905) 555-8687**
 Address: **321 My Street** Client ID: **DIANADIANADIANA** Plan: **ODB**

Allergies (3): Acetaminophen, Opioids - Morphine Analogues, Peanut

Conditions (0)

Rx: **Rationale** Continuity of Care

Rx to Extend

Risedronate Sodium 35mg (Apo-Risedronate) Disp Qty: 10 TAB + Rem Qty: = Auth Qty: 10 AS DIRECTED APPEND SIG FOR EXTENSION
 Days Supply: 10 Unlimited Refills: ☐
 Sig: **UD APPEND SIG FOR EXTENSION**

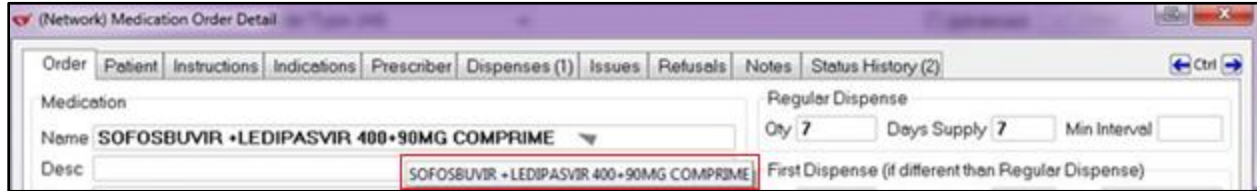
Abort Next

Impact: Users are able to include information on active prescriptions assigned to the patient.

Notes: All options in the Extend Rx form need to be selected in order for the user to be able to proceed to the Rx Extension form where further detail can be provided on the Rx.

[43497] Hover Hint over the Generic name to display name brand is now available (Quebec)

Feature: A Hover hint is now displayed with the brand name shown when hovering over the Generic name field in the **(Network) Medication Order Detail** screen.

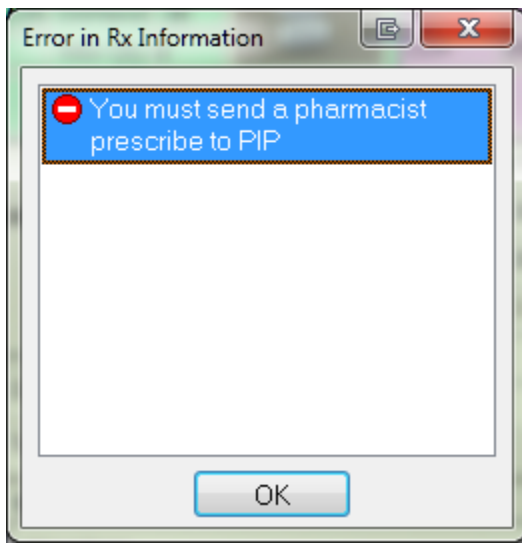


Impact: When user places cursor over the Generic name, the brand name appears.

[43818] User is stopped when they remove the PIP plan from the Rx on a pharmacist prescribe (Saskatchewan)

Feature: Saskatchewan pharmacist Prescribe Rxs must send to PIP.

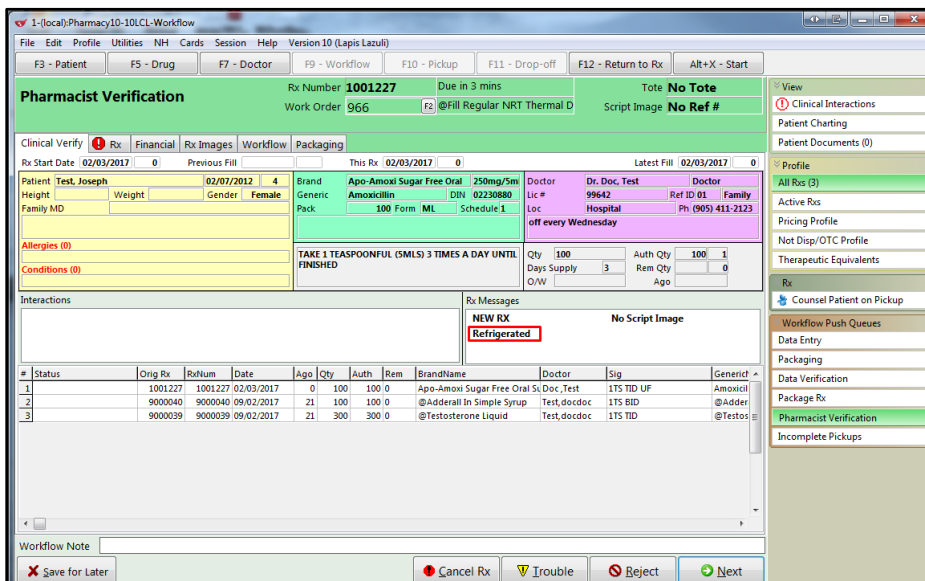
Impact: Users will be stopped if they remove the PIP plan from the Rx.



[42241] Indicator for refrigerated products included in Pharmacist Verification screen

Feature: A refrigerated indicator has been added to the Pharmacist Verification screen for drugs and mixtures that need to be refrigerated.

The Pharmacist (Clinical) Verification screen, when a **drug or a mixture** needs to be refrigerated:



The screenshot shows the Pharmacy10-10LCL-Workflow application. The main window displays patient information, prescription details, and a list of prescriptions. A red box highlights the 'Refrigerated' status in the 'NEW RX' section.

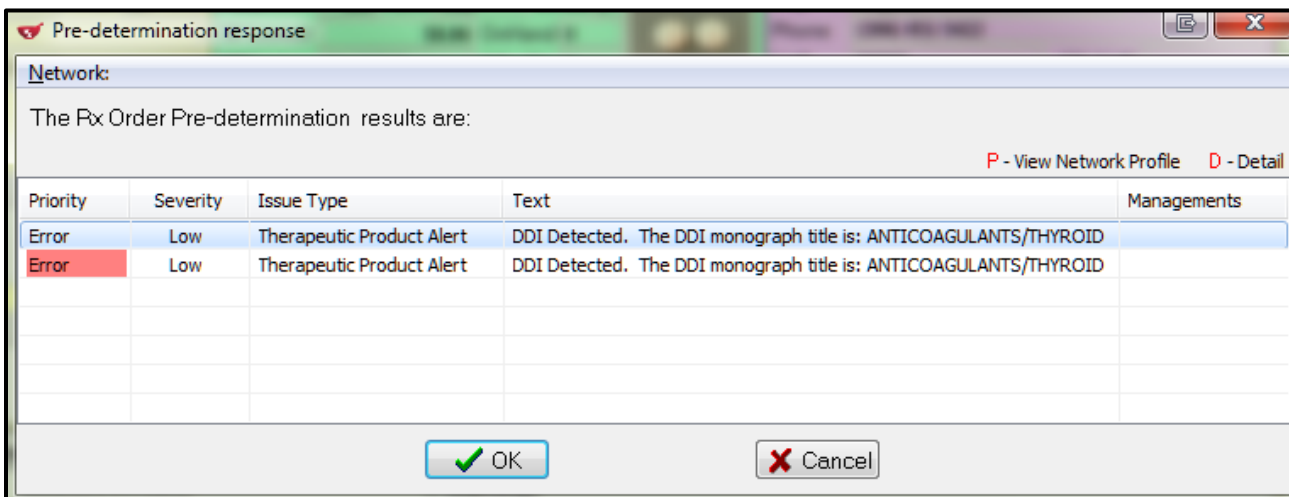
#	Status	Orig Rx	RxNum	Date	Ago	Qty	Auth	Rem	BrandName	Doctor	Sig	Generic
1		1001227	1001227	02/03/2017	0	100	100	0	Apo-Amoxi Sugar Free Oral	Dr. Doc, Test	ITS TID UF	Amoxicil
2		9000040	9000040	09/02/2017	21	100	100	0	@Adderall In Simple Syrup	Test, docdoc	ITS BID	@Adder
3		9000039	9000039	09/02/2017	21	300	300	0	@Testosterone Liquid	Test, docdoc	ITS TID	@Testos

Impact: This indicator appears for any drug mixture that has their Refrigerated option enabled.

[42649] Prescription Pre-Determination Implemented (SK, YT, NS, NL)

Feature: A “what if” feature can be used to validate a prescription without creating a prescription order or creating a permanent record on the EHR. The pre-determination process is accomplished separately from an actual order creation process.

When entering a new Rx, from the Network menu, select **Rx Order Pre-Determination**. If any issues are detected, they will be shown in the **Pre-Determination Response** form.



The screenshot shows the Pre-determination response window. The window displays a table with the following data:

Priority	Severity	Issue Type	Text	Managements
Error	Low	Therapeutic Product Alert	DDI Detected. The DDI monograph title is: ANTICOAGULANTS/THYROID	
Error	Low	Therapeutic Product Alert	DDI Detected. The DDI monograph title is: ANTICOAGULANTS/THYROID	

At the bottom of the window, there are buttons for 'OK' and 'Cancel'.

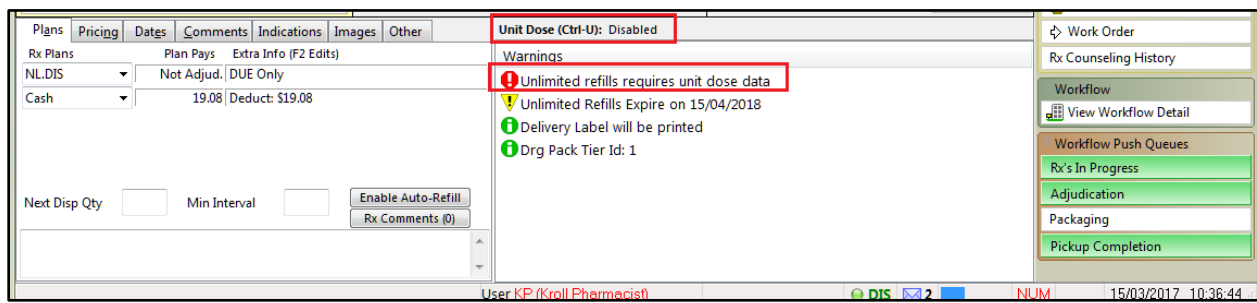
No management needs to be performed. Press OK to return to the Fill screen. If you decide to proceed with the Rx, simply press F12 to complete it.

Impact: Ensures prescriptions are valid and returns any potential management issues without formally creating a prescription order or creating a permanent record on the EHR.

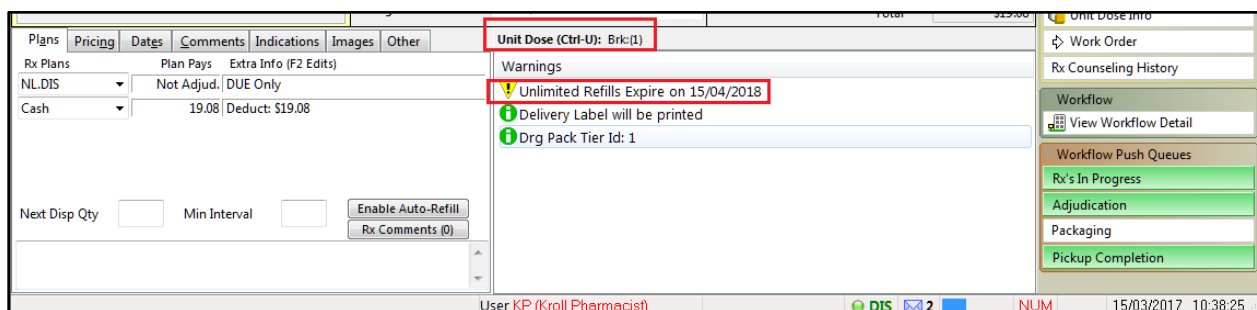
[40453] Prescriptions can no longer be designated with 'Unlimited Refills' unless unit dose information is present (Newfoundland and Labrador)

Feature: Altered the way unlimited refills work with NLDIS.

- An Rx cannot be recorded with unlimited refills if it is being sent to DIS and doesn't have unit dose information. A user must either specify an explicit number of refills or enable unit dose and enter the individual dose amounts.



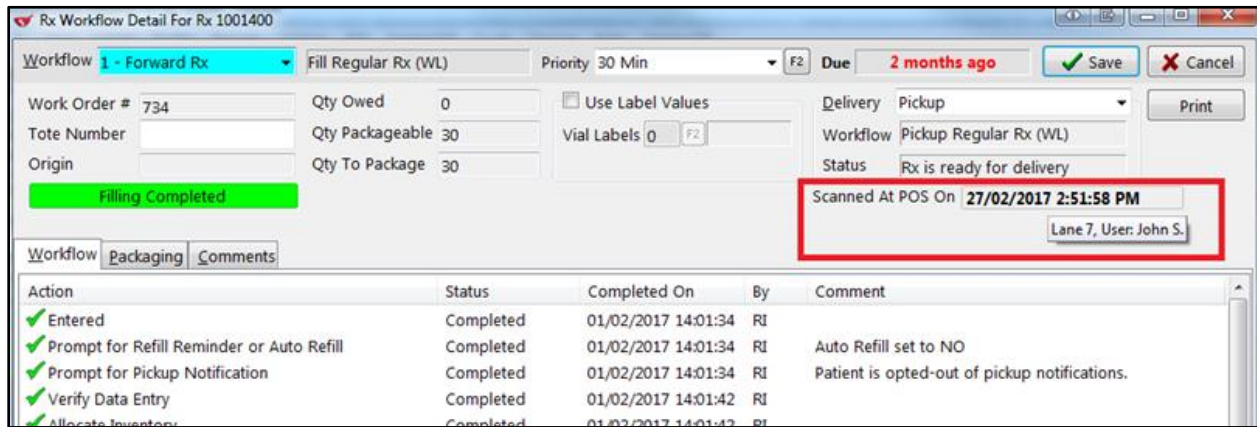
- Rxs that have unlimited refills and unit dose information will now have their DIS authorization/total values (quantity/days) calculated based on the daily dose amount multiplied by the number of days to the unlimited refill expiry date.



Impact: The 'Unlimited Refills' option can now only be used when unit dosing is also specified.

[41665] Information returned by a POS system is available for viewing on the Rx Workflow Detail Screen

Feature: For those POS systems that support it, information returned by the POS terminal can be viewed on the 'Rx Workflow Detail' screen in a hint when a user hovers over the 'Scanned at POS On' date.



Rx Workflow Detail For Rx 1001400

Workflow: 1 - Forward Rx | Fill Regular Rx (WL) | Priority: 30 Min | Due: 2 months ago | Save | Cancel

Work Order #: 734 | Qty Owed: 0 | Use Label Values: ☐ | Delivery: Pickup | Print

Tote Number: | Qty Packageable: 30 | Vial Labels: 0 | Workflow: Pickup Regular Rx (WL)

Origin: | Qty To Package: 30 | Status: Rx is ready for delivery

Filling Completed

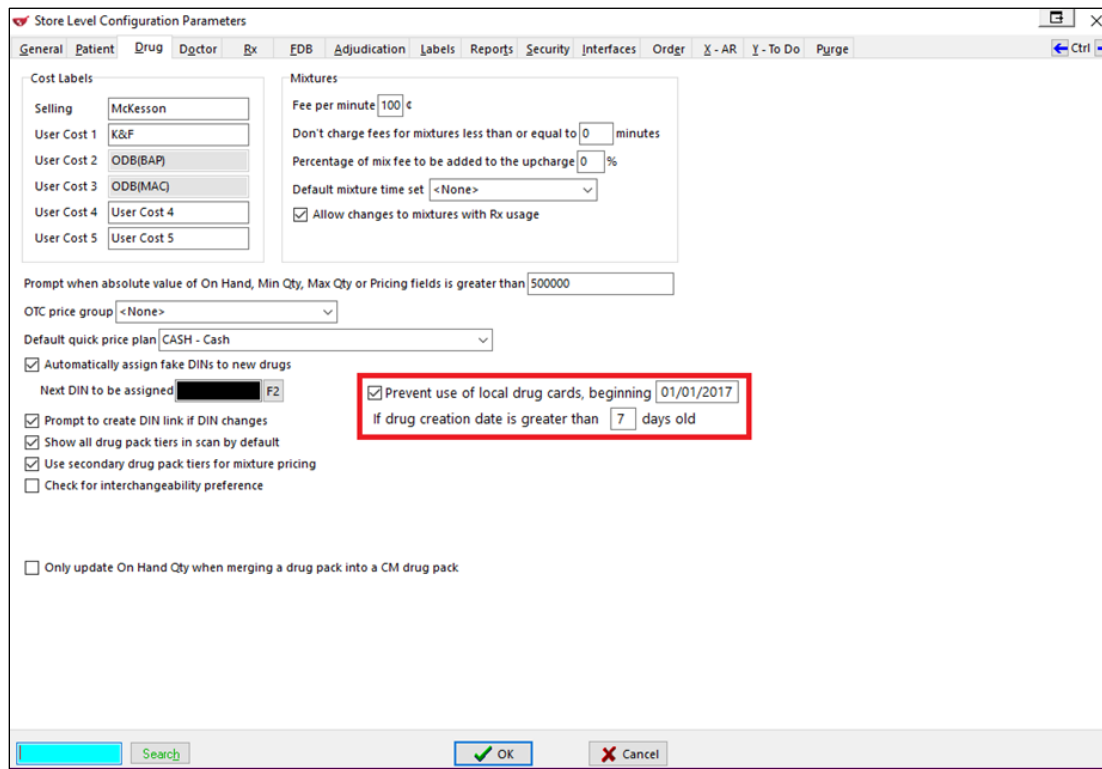
Scanned At POS On: 27/02/2017 2:51:58 PM
Lane 7, User: John S.

Action	Status	Completed On	By	Comment
Entered	Completed	01/02/2017 14:01:34	RI	
Prompt for Refill Reminder or Auto Refill	Completed	01/02/2017 14:01:34	RI	Auto Refill set to NO
Prompt for Pickup Notification	Completed	01/02/2017 14:01:34	RI	Patient is opted-out of pickup notifications.
Verify Data Entry	Completed	01/02/2017 14:01:42	RI	
Allocate Inventory	Completed	01/02/2017 14:01:42	RI	

Impact: Allows a user to display information returned from a POS terminal. For example, the lane number and logged in user of the terminal that scanned the prescription.

[39489] Allow the creation and use of a temporary local drug card (for Centrally Maintained systems)

Feature: Added in **File > Configuration > Store > Drug** the option to 'Prevent the use of local drug cards, beginning ____ if the drug creation date is greater than ____ days old'.



Store Level Configuration Parameters

General | Patient | Drug | Doctor | Rx | EDB | Adjudication | Labels | Reports | Security | Interfaces | Order | X - AR | Y - To Do | Purge

Cost Labels: Selling: McKesson | User Cost 1: K&F | User Cost 2: ODB(BAP) | User Cost 3: ODB(MAC) | User Cost 4: User Cost 4 | User Cost 5: User Cost 5

Mixtures: Fee per minute: 100 | Don't charge fees for mixtures less than or equal to: 0 minutes | Percentage of mix fee to be added to the upcharge: 0 % | Default mixture time set: <None> | ☒ Allow changes to mixtures with Rx usage

Prompt when absolute value of On Hand, Min Qty, Max Qty or Pricing fields is greater than: 500000

OTC price group: <None> | Default quick price plan: CASH - Cash

☒ Automatically assign fake DINs to new drugs | Next DIN to be assigned: [redacted] F2

☒ Prompt to create DIN link if DIN changes | ☒ Show all drug pack tiers in scan by default | ☒ Use secondary drug pack tiers for mixture pricing | ☐ Check for interchangeability preference

☐ Only update On Hand Qty when merging a drug pack into a CM drug pack

☒ Prevent use of local drug cards, beginning 01/01/2017 if drug creation date is greater than 7 days old

Search | OK | Cancel

Impact: Users now have the ability to create a local drug card for emergency use without having to rely on the head office to immediately create/push to a store.

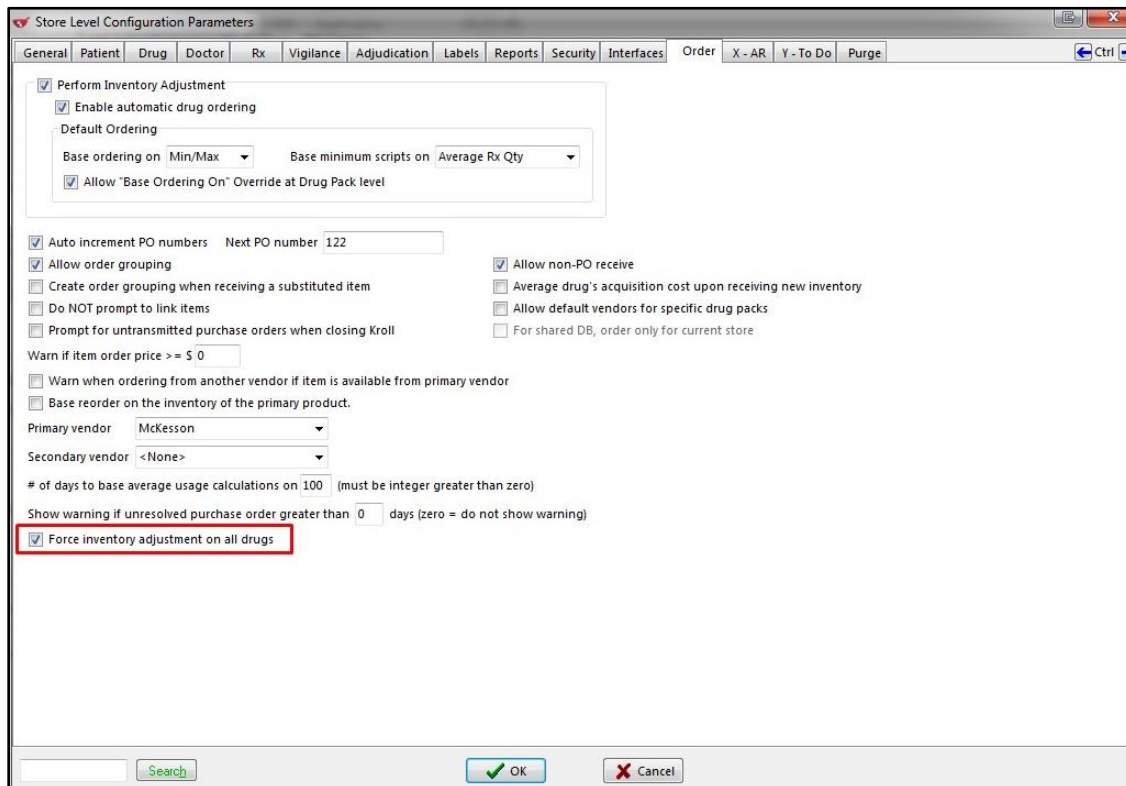
Notes:

The use of the local drug card is prevented if:

- The Store Configuration option 'Prevent filling Rx's for local drug cards created after' is enabled.
- If the drug is a non-CM, non 'Fee For Service' type, and the 'Current Workflow' is forward.
- The drug is created after the effective start date.
- When filling, if the drug creation date is more than the specified days in the Configuration Option 'If drug creation date is more than ____ days ago'.
- The error message 'Cannot reuse this local drug' will display in the Rx Screen if the above conditions are met.

[40057] Prevent users from disabling inventory adjustments for all drugs

Feature: A 'Force Inventory adjustment on all drugs' option has been added to the **Store Level Configuration Parameters > Order** screen.



The screenshot shows the 'Store Level Configuration Parameters' window with the 'Order' tab selected. The 'Perform Inventory Adjustment' section is expanded, showing various options. The 'Force inventory adjustment on all drugs' checkbox is highlighted with a red box.

Store Level Configuration Parameters

General Patient Drug Doctor Rx Vigilance Adjudication Labels Reports Security Interfaces Order X - AR Y - To Do Purge

☒ Perform Inventory Adjustment

☒ Enable automatic drug ordering

Default Ordering

Base ordering on: Min/Max Base minimum scripts on: Average Rx Qty

☒ Allow "Base Ordering On" Override at Drug Pack level

☒ Auto increment PO numbers Next PO number: 122

☒ Allow order grouping

☐ Create order grouping when receiving a substituted item

☐ Do NOT prompt to link items

☐ Prompt for untransmitted purchase orders when closing Kroll

☐ Allow non-PO receive

☐ Average drug's acquisition cost upon receiving new inventory

☐ Allow default vendors for specific drug packs

☐ For shared DB, order only for current store

Warn if item order price >= \$ 0

☐ Warn when ordering from another vendor if item is available from primary vendor

☐ Base reorder on the inventory of the primary product.

Primary vendor: McKesson

Secondary vendor: <None>

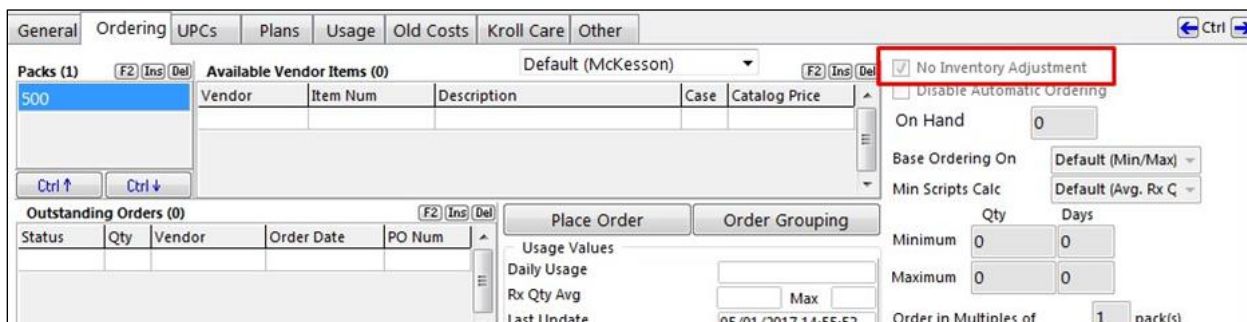
of days to base average usage calculations on: 100 (must be integer greater than zero)

Show warning if unresolved purchase order greater than 0 days (zero = do not show warning)

☒ Force inventory adjustment on all drugs

Search OK Cancel

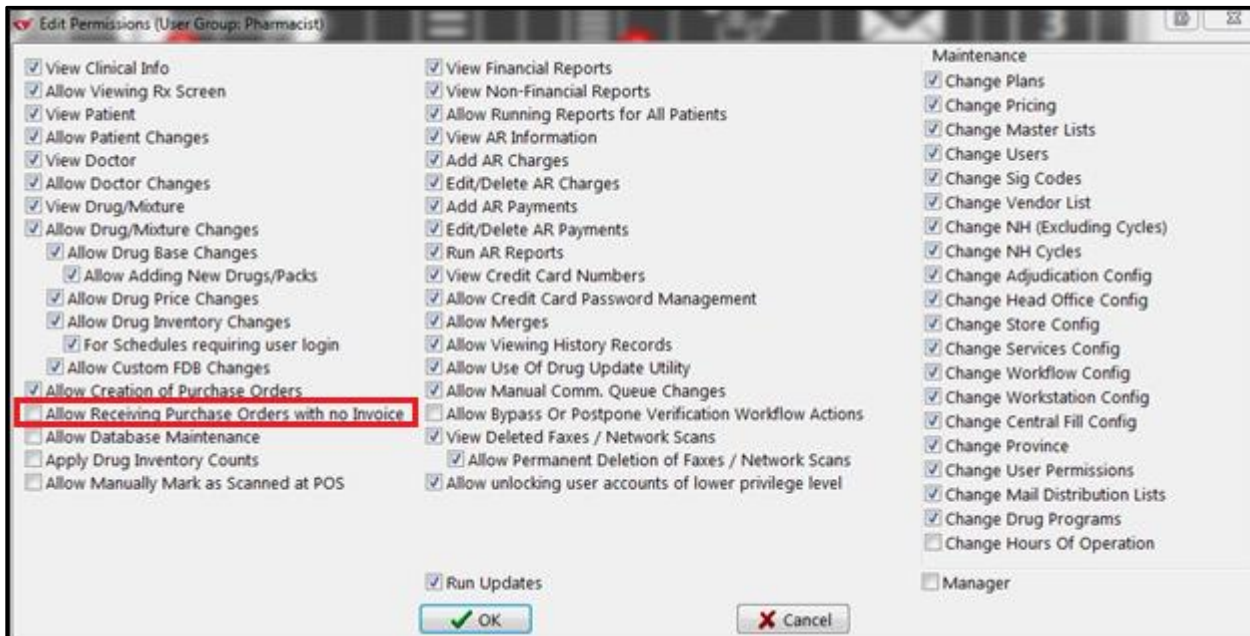
When the 'Force Inventory adjustment on all drugs' is enabled, the 'No Inventory Adjustment' field on the Drug Card under the **Ordering** tab appears **read-only**.



Impact: This forces the option 'No Inventory Adjustment' to be in a Read-Only state. Whether the option was enabled/disabled will continue to be honoured. For any centrally maintained drug cards, whatever is set in KCM will be honoured.

[40381] 'Allow Receiving Purchase Orders with no Invoice' added to Permissions

Feature: 'Allow Receiving Purchase Orders with no Invoice' option has been added to **File > Configuration > Permissions**.



The 'User Information' report is also updated with the new 'Allow Receiving Purchase Orders with no Invoice' permission.

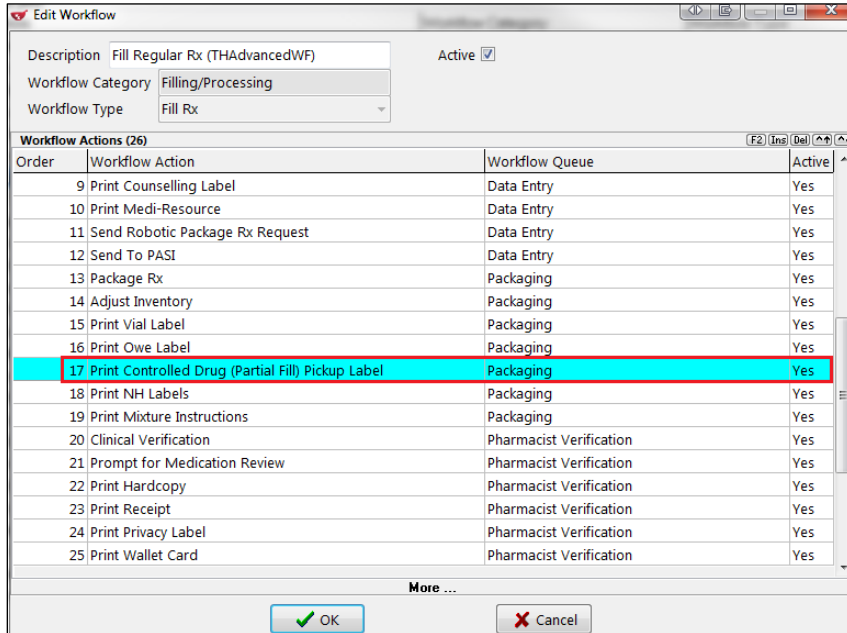
User Information Report Neighbourhood Pharmacy, 1550 Khat Ave, Toronto ON M5A 1A4 Phone: (647) 864-6444 Fax: (647) 864-6445		
User Information Report		Printed on: 06/03/2017 2:07:09 PM
Manager		Privilege Level : 0
<input type="checkbox"/> View Clinical Info <input type="checkbox"/> Allow Viewing Rx Screen <input type="checkbox"/> View Patient <input type="checkbox"/> Allow Patient Changes <input type="checkbox"/> View Doctor <input type="checkbox"/> Allow Doctor Changes <input type="checkbox"/> View Drug/Mixture <input type="checkbox"/> Allow Drug/Mixture Changes <ul style="list-style-type: none"> <input type="checkbox"/> Allow Drug Base Changes <ul style="list-style-type: none"> <input type="checkbox"/> Allow Adding New Drugs <input type="checkbox"/> Allow Drug Price Changes <input type="checkbox"/> Allow Drug Inventory Changes <ul style="list-style-type: none"> <input type="checkbox"/> For Schedules requiring user login <input type="checkbox"/> Allow Custom FDB Changes 	<input type="checkbox"/> View Financial Reports <input type="checkbox"/> View Non-Financial Reports <input type="checkbox"/> Allow Running Reports for All Patients <input type="checkbox"/> View AR Information <input type="checkbox"/> Add AR Charges <input type="checkbox"/> Edit/Delete AR Charges <input type="checkbox"/> Add AR Payments <input type="checkbox"/> Edit/Delete AR Payments <input type="checkbox"/> Run AR Reports <input type="checkbox"/> View Credit Card Numbers <input type="checkbox"/> Allow Credit Card Password Management <input type="checkbox"/> Allow Merges <input type="checkbox"/> Allow Viewing History Records <input type="checkbox"/> Allow Use Of Drug Update Utility <input type="checkbox"/> Allow Manual Comm. Queue Changes <input type="checkbox"/> Allow Bypass Or Postpone Verification Workflow Actions <input checked="" type="checkbox"/> View Deleted Faxes / Network Scans <ul style="list-style-type: none"> <input checked="" type="checkbox"/> Allow Permanent Deletion of Faxes / Network Scans 	<input type="checkbox"/> Change Plans <input type="checkbox"/> Change Pricing <input type="checkbox"/> Change Master Lists <input type="checkbox"/> Change Users <input type="checkbox"/> Change Sig Codes <input type="checkbox"/> Change Vendor List <input type="checkbox"/> Change NH(excluding Cycles) <input type="checkbox"/> Change NH Cycles <input type="checkbox"/> Change Adjudication Config <input type="checkbox"/> Change Head Office Config <input type="checkbox"/> Change Store Config <input type="checkbox"/> Change Services Config <input type="checkbox"/> Change Workflow Config <input type="checkbox"/> Change Workstation Config <input type="checkbox"/> Change Central Fill Config <input type="checkbox"/> Change Province <input type="checkbox"/> Change User Permissions <input type="checkbox"/> Change Mail Distribution Lists <input checked="" type="checkbox"/> Change Drug Programs <input type="checkbox"/> Change Hours Of Operation <input checked="" type="checkbox"/> Manager
<input type="checkbox"/> Allow Creation of Purchase Orders <input checked="" type="checkbox"/> Allow Receiving Purchase Orders with no Invoice <input type="checkbox"/> Allow Database Maintenance <input type="checkbox"/> Apply Drug Inventory Counts <input type="checkbox"/> Allow Manually Mark as Scanned at POS	<input checked="" type="checkbox"/> Run Updates	

Impact: This permission will allow or deny users to receive Purchase Orders manually.

[41847] Thermal Labels: You can now specify an explicit 'Print Narcotic Drug Pickup Label' workflow action

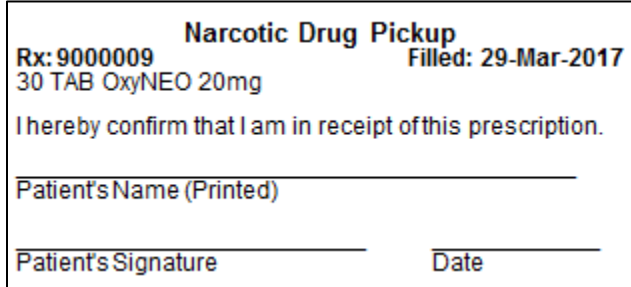
Feature: The 'Print Narcotic Drug Pickup Label' workflow action is now available so that it is no longer necessary to include the Print Label Set workflow action solely for the purpose of printing this single narcotic drug pickup label when using thermal labels.

- From the Workflow action screen, select the 'Print Controlled (Partial Fill) Pickup Label' from the Workflow action drop down menu.



Order	Workflow Action	Workflow Queue	Active
9	Print Counselling Label	Data Entry	Yes
10	Print Medi-Resource	Data Entry	Yes
11	Send Robotic Package Rx Request	Data Entry	Yes
12	Send To PASI	Data Entry	Yes
13	Package Rx	Packaging	Yes
14	Adjust Inventory	Packaging	Yes
15	Print Vial Label	Packaging	Yes
16	Print Owe Label	Packaging	Yes
17	Print Controlled Drug (Partial Fill) Pickup Label	Packaging	Yes
18	Print NH Labels	Packaging	Yes
19	Print Mixture Instructions	Packaging	Yes
20	Clinical Verification	Pharmacist Verification	Yes
21	Prompt for Medication Review	Pharmacist Verification	Yes
22	Print Hardcopy	Pharmacist Verification	Yes
23	Print Receipt	Pharmacist Verification	Yes
24	Print Privacy Label	Pharmacist Verification	Yes
25	Print Wallet Card	Pharmacist Verification	Yes

- Any time a partial fill narcotic is filled (and/or a fully authorized fill in Nova Scotia), a Narcotic Drug Pickup label will print at the position in the queue where the workflow action was placed.



Narcotic Drug Pickup

Rx: 9000009 Filled: 29-Mar-2017

30 TAB OxyNEO 20mg

I hereby confirm that I am in receipt of this prescription.

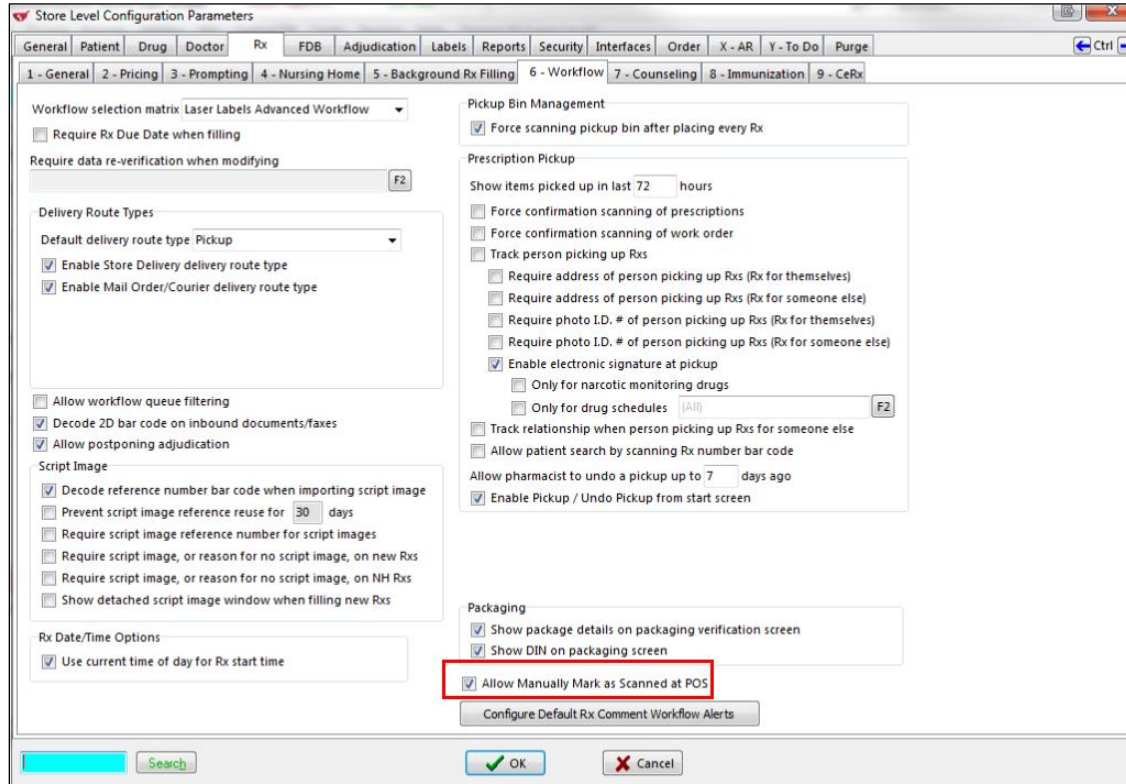
Patient's Name (Printed) _____

Patient's Signature _____ Date _____

[41667] User now has the ability to manually set the 'Scanned At POS' date

Feature: A user can now manually set the 'Scanned at POS date' for an Rx.

An 'Allow to Manually Mark as Scanned at POS' configuration setting has been added to the **Store Level Configuration Parameters > Rx > 6 – Workflow** screen to support this functionality.



Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Interfaces Order X-AR Y-To Do Purge

1 - General 2 - Pricing 3 - Prompting 4 - Nursing Home 5 - Background Rx Filling 6 - Workflow 7 - Counseling 8 - Immunization 9 - CeRx

Workflow selection matrix: Laser Labels Advanced Workflow

☐ Require Rx Due Date when filling

Require data re-verification when modifying: ☐ F2

Delivery Route Types

Default delivery route type: Pickup

☒ Enable Store Delivery delivery route type

☒ Enable Mail Order/Courier delivery route type

☐ Allow workflow queue filtering

☒ Decode 2D bar code on inbound documents/faxes

☒ Allow postponing adjudication

Script Image

☒ Decode reference number bar code when importing script image

☐ Prevent script image reference reuse for 30 days

☐ Require script image reference number for script images

☐ Require script image, or reason for no script image, on new Rxs

☐ Require script image, or reason for no script image, on NH Rxs

☐ Show detached script image window when filling new Rxs

Rx Date/Time Options

☒ Use current time of day for Rx start time

Pickup Bin Management

☒ Force scanning pickup bin after placing every Rx

Prescription Pickup

Show items picked up in last 72 hours

☐ Force confirmation scanning of prescriptions

☐ Force confirmation scanning of work order

☐ Track person picking up Rxs

☐ Require address of person picking up Rxs (Rx for themselves)

☐ Require address of person picking up Rxs (Rx for someone else)

☐ Require photo I.D. # of person picking up Rxs (Rx for themselves)

☐ Require photo I.D. # of person picking up Rxs (Rx for someone else)

☒ Enable electronic signature at pickup

☐ Only for narcotic monitoring drugs

☐ Only for drug schedules: (All) F2

☐ Track relationship when person picking up Rxs for someone else

☐ Allow patient search by scanning Rx number bar code

Allow pharmacist to undo a pickup up to 7 days ago

☒ Enable Pickup / Undo Pickup from start screen

Packaging

☒ Show package details on packaging verification screen

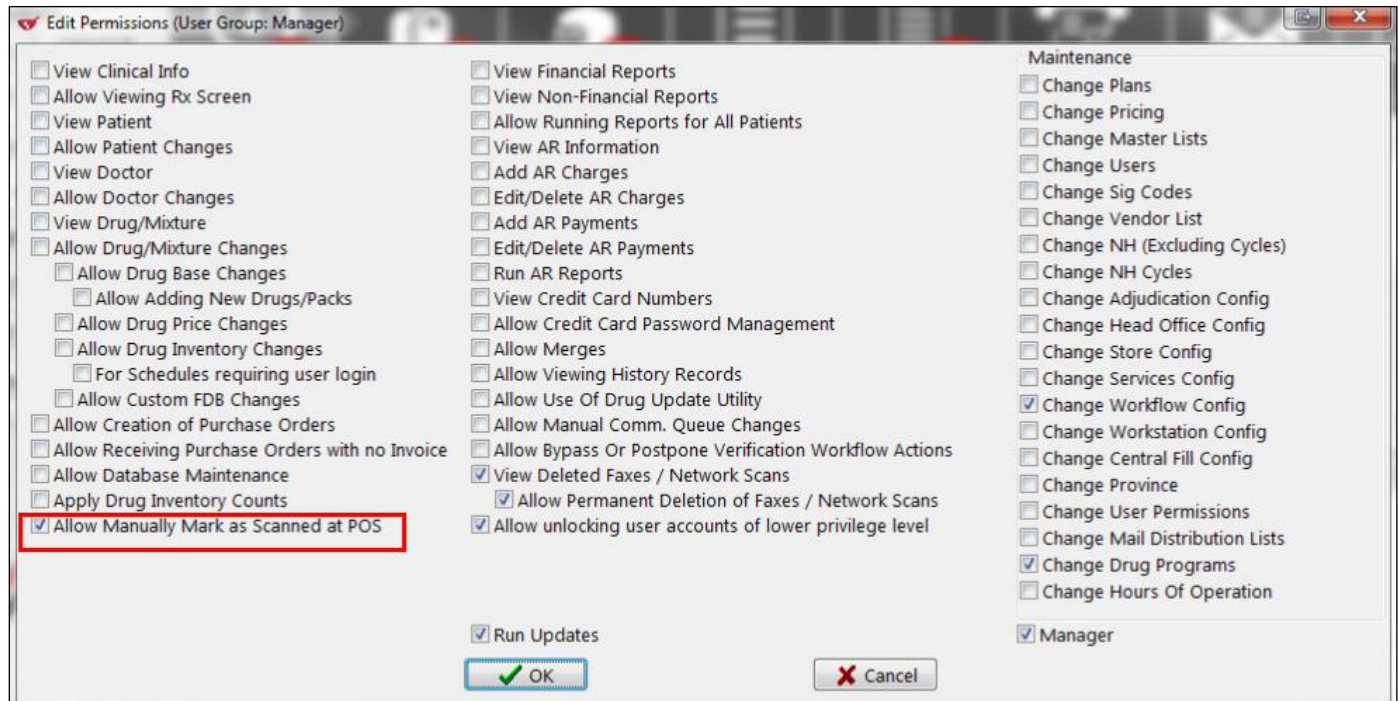
☒ Show DIN on packaging screen

☒ Allow Manually Mark as Scanned at POS

Configure Default Rx Comment Workflow Alerts

Search OK Cancel

In conjunction with the above, a new user-permission has been added and must also be enabled for any user groups that will be allowed to access this function.



Edit Permissions (User Group: Manager)

☐ View Clinical Info

☐ Allow Viewing Rx Screen

☐ View Patient

☐ Allow Patient Changes

☐ View Doctor

☐ Allow Doctor Changes

☐ View Drug/Mixture

☐ Allow Drug/Mixture Changes

☐ Allow Drug Base Changes

☐ Allow Adding New Drugs/Packs

☐ Allow Drug Price Changes

☐ Allow Drug Inventory Changes

☐ For Schedules requiring user login

☐ Allow Custom FDB Changes

☐ Allow Creation of Purchase Orders

☐ Allow Receiving Purchase Orders with no Invoice

☐ Allow Database Maintenance

☐ Apply Drug Inventory Counts

☒ Allow Manually Mark as Scanned at POS

☐ View Financial Reports

☐ View Non-Financial Reports

☐ Allow Running Reports for All Patients

☐ View AR Information

☐ Add AR Charges

☐ Edit/Delete AR Charges

☐ Add AR Payments

☐ Edit/Delete AR Payments

☐ Run AR Reports

☐ View Credit Card Numbers

☐ Allow Credit Card Password Management

☐ Allow Merges

☐ Allow Viewing History Records

☐ Allow Use Of Drug Update Utility

☐ Allow Manual Comm. Queue Changes

☐ Allow Bypass Or Postpone Verification Workflow Actions

☒ View Deleted Faxes / Network Scans

☒ Allow Permanent Deletion of Faxes / Network Scans

☒ Allow unlocking user accounts of lower privilege level

☒ Run Updates

Maintenance

☐ Change Plans

☐ Change Pricing

☐ Change Master Lists

☐ Change Users

☐ Change Sig Codes

☐ Change Vendor List

☐ Change NH (Excluding Cycles)

☐ Change NH Cycles

☐ Change Adjudication Config

☐ Change Head Office Config

☐ Change Store Config

☐ Change Services Config

☒ Change Workflow Config

☐ Change Workstation Config

☐ Change Central Fill Config

☐ Change Province

☐ Change User Permissions

☐ Change Mail Distribution Lists

☒ Change Drug Programs

☐ Change Hours Of Operation

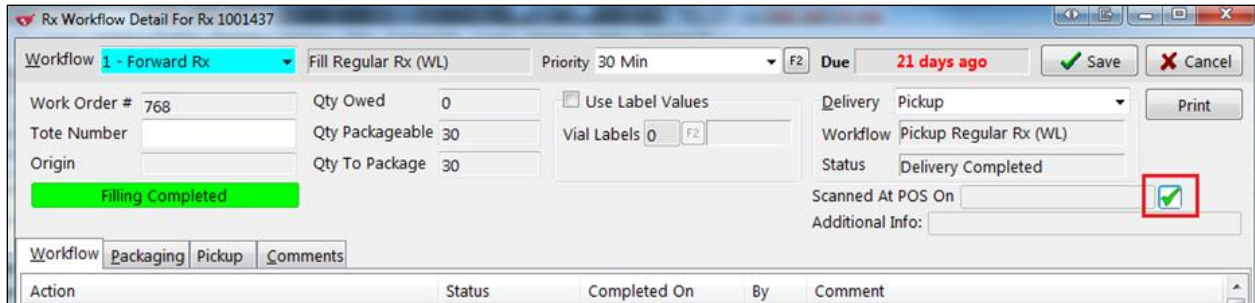
☒ Manager

OK Cancel

Impact:

If the interface to the POS system is down or if an Rx leaves the pharmacy without being scanned at the POS terminal, a user in a role that has this permission enabled can manually mark the Rx as scanned.

Modify the Rx and select the View Workflow Detail screen. Any Rxs that have not already been scanned will show a green checkmark.



Click on that checkmark to set the scanned date to 'now'. The '**Additional Info**' field will show the manual adjustment and the user's initials.



Notes:


After an Rx has been manually marked as scanned, it will no longer be reported on the Will Call Bin Report when the 'Show only items picked up in Kroll but not scanned at POS' option is enabled.

Once an Rx is manually marked as scanned, a red 'X' will appear. Clicking on this 'X' will undo the manual scanned option.

This function will not be available for any Rxs that have already been scanned by the POS system.

[43309] Mixture Instruction Sheets can now be scanned and attached to an Rx

Feature: A 2D Barcode is now printed on the bottom of the Mixture instructions sheet.

Mixture Instructions for 1% HC Pdr In Clotrimaderm 1% Cream						
Neighbourhood Pharmacy, 1550 Kipl Ave., Toronto ON M5A 1A4 Phone: (647) 864-8444 Fax: (647) 864-8445						
Tx: 1002874						
Patient: Test, Patt						
Mixture: 1% HC Pdr In Clotrimaderm 1% Cream						
Date: 13-Feb-2017		Exp. Date: 23-Feb-2017		Code: CLOT1		Qty made: 30.000
Lot number:		Made By:		Verified by:		
Schedule: 3 (Schedule 3 [C])						
Estimated time to make: 7		Fee: 0.00		Fee: 10.49		Total: 14.10
Cost: 3.61		Mkup: 0.00				
Ingredients						
Qty	DrugName	Amount	DIN	Lot#	Expiration	Mfr
0.300	GM Hydrocortisone	0.652	00000000			WIL
29.700	GM Clotrimaderm Cream 1%	2.626	00812382			TAR
Instructions						
Page 1 of 1						

Impact: This new feature will allow the document to be scanned in and automatically attached to the corresponding Rx.

Note: The 2D barcode is only printed when the mixture instructions are printed for an Rx, not when the instructions are printed directly from a mixture card.

[42239] LCL – Enhance pickup configuration to include ‘Force Confirmation scanning of workorders’

Feature: The option of scanning only one work order barcode is created in the following ways:

- Added the option of creating an ‘Other’ barcode type with the ‘Work Order Number’ in the Privacy label position.

Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Interfaces Order X - AR

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

Bar code configuration

Type	ID	Position	Prefix	Owe
POS	TriComp	Right-mid...		
POS	Breakpoint	Receipt	4700	4701
Other	Work Order Number	Privacy		

Add Edit Remove Clear

☐ Print patient id bar code
☐ Print patient quick code
☒ Print linear bar code on left of vial

2D Bar Coding

☐ Vial
☐ Hardcopy
☐ Receipt
☐ Counseling
☐ Owe Pick Up
☐ Narcotic Pick Up
☐ Authorization
☐ Vacation
☐ Rx Sync Consent

Edit bar code

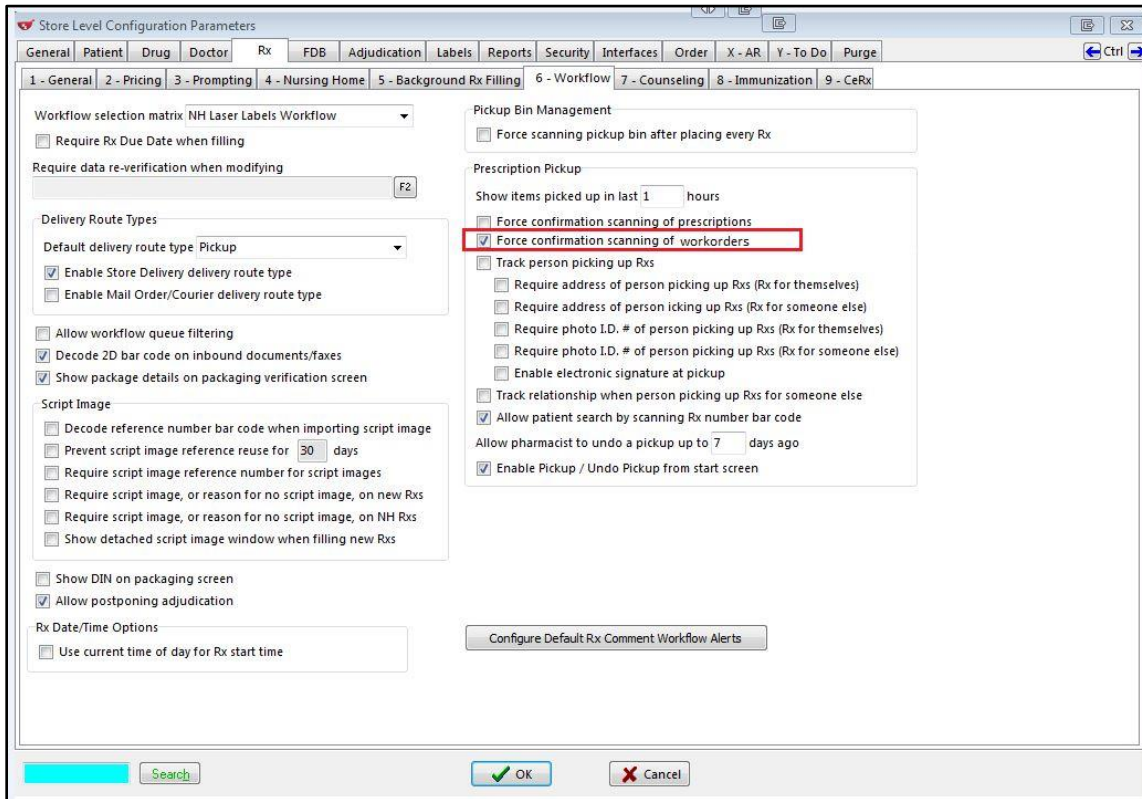
☐ POS ☐ Robotic ☒ Other
 Type: Work Order Number
 Position: Privacy
 OK Cancel

Kroll, Systems
 Box 315
 Kaleden BC

 W1352

29-Dec-2016
 Rx: AAA-5088
 Patient Pays: 13.86

- Added a new configuration option 'Force confirmation scanning of work order'. This option is used in the pickup confirmation screens.



Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Interfaces Order X - AR Y - To Do Purge

1 - General 2 - Pricing 3 - Prompting 4 - Nursing Home 5 - Background Rx Filling 6 - Workflow 7 - Counseling 8 - Immunization 9 - CeRx

Workflow selection matrix: NH Laser Labels Workflow

☐ Require Rx Due Date when filling

Require data re-verification when modifying: F2

Delivery Route Types

Default delivery route type: Pickup

☒ Enable Store Delivery delivery route type

☐ Enable Mail Order/Courier delivery route type

☐ Allow workflow queue filtering

☒ Decode 2D bar code on inbound documents/faxes

☒ Show package details on packaging verification screen

Script Image

☐ Decode reference number bar code when importing script image

☐ Prevent script image reference reuse for 30 days

☐ Require script image reference number for script images

☐ Require script image, or reason for no script image, on new Rxs

☐ Require script image, or reason for no script image, on NH Rxs

☐ Show detached script image window when filling new Rxs

☐ Show DIN on packaging screen

☒ Allow postponing adjudication

Rx Date/Time Options

☐ Use current time of day for Rx start time

Pickup Bin Management

☐ Force scanning pickup bin after placing every Rx

Prescription Pickup

Show items picked up in last 1 hours

☐ Force confirmation scanning of prescriptions

☒ Force confirmation scanning of workorders

☐ Track person picking up Rxs

☐ Require address of person picking up Rxs (Rx for themselves)

☐ Require address of person picking up Rxs (Rx for someone else)

☐ Require photo I.D. # of person picking up Rxs (Rx for themselves)

☐ Require photo I.D. # of person picking up Rxs (Rx for someone else)

☐ Enable electronic signature at pickup

☐ Track relationship when person picking up Rxs for someone else

☒ Allow patient search by scanning Rx number bar code

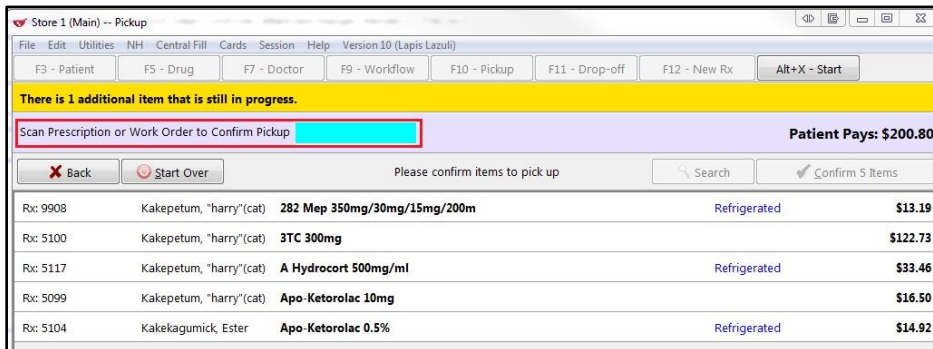
Allow pharmacist to undo a pickup up to 7 days ago

☒ Enable Pickup / Undo Pickup from start screen

Configure Default Rx Comment Workflow Alerts

Search OK Cancel

- In the Pickup confirmation screen, added the possibility of scanning the work order number from the privacy label.



Store 1 (Main) -- Pickup

File Edit Utilities NH Central Fill Cards Session Help Version 10 (Lapis Lazuli)

F3 - Patient F5 - Drug F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - New Rx Alt+X - Start

There is 1 additional item that is still in progress.

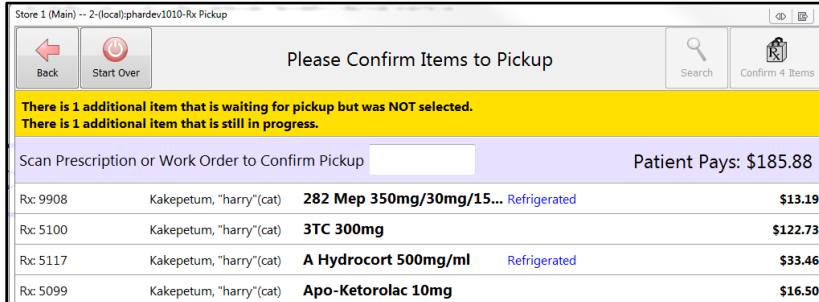
Scan Prescription or Work Order to Confirm Pickup

Patient Pays: \$200.80

Back Start Over Please confirm items to pick up Search Confirm 5 Items

Rx: 9908	Kakepetum, "harry"(cat)	282 Mep 350mg/30mg/15mg/200m	Refrigerated	\$13.19
Rx: 5100	Kakepetum, "harry"(cat)	3TC 300mg		\$122.73
Rx: 5117	Kakepetum, "harry"(cat)	A Hydrocort 500mg/ml	Refrigerated	\$33.46
Rx: 5099	Kakepetum, "harry"(cat)	Apo-Ketorolac 10mg		\$16.50
Rx: 5104	Kakekagumick, Ester	Apo-Ketorolac 0.5%	Refrigerated	\$14.92

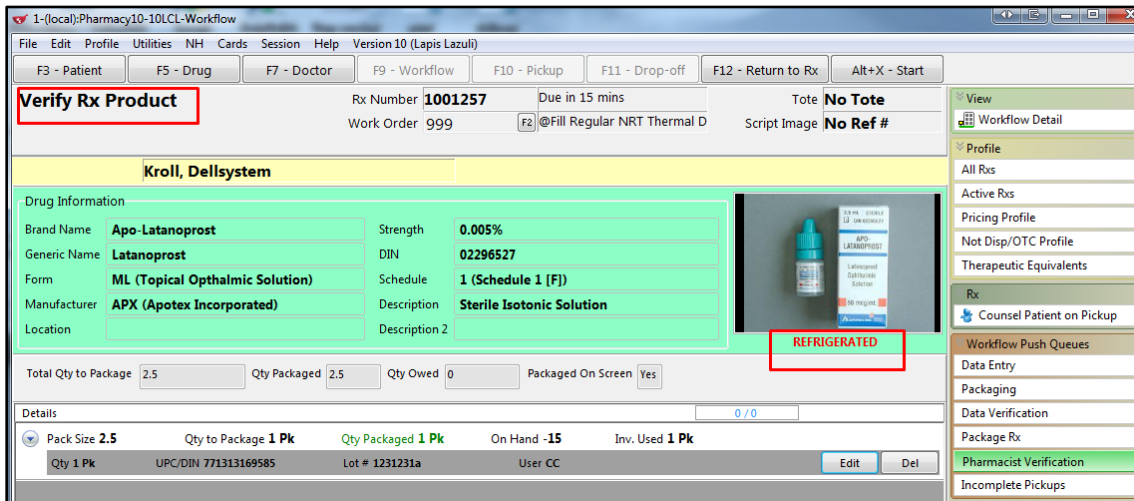
- In the touch pickup confirmation screen, added the possibility of scanning the work order number from the privacy label.

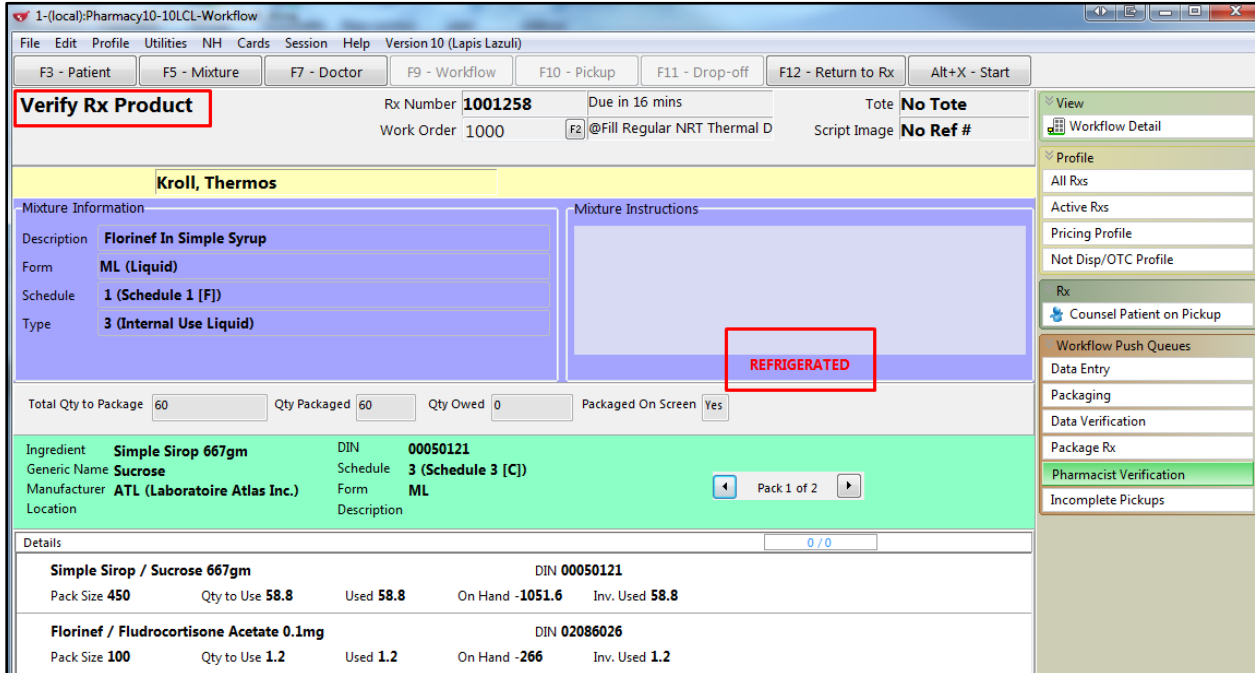


Impact: Allows confirmation of pickup for all Rx's in the work order by scanning only one work order barcode that prints on the privacy label.

[40730] 'Verify Rx Product' new workflow action created (Loblaw)

Feature: A new 'Verify Rx Product' workflow action and related screen have been created. An indicator for Refrigerated products is also included. In order to have the Verify Rx Product screen display, the new Verify Rx Product workflow action will need to be added to the pharmacy's workflow configuration either via KCM or Kroll assistance.





1-(local):Pharmacy10-10LCL-Workflow

File Edit Profile Utilities NH Cards Session Help Version 10 (Lapis Lazuli)

F3 - Patient F5 - Mixture F7 - Doctor F9 - Workflow F10 - Pickup F11 - Drop-off F12 - Return to Rx Alt+X - Start

Verify Rx Product Rx Number **1001258** Due in 16 mins Tote **No Tote**
 Work Order 1000 F2 @Fill Regular NRT Thermal D Script Image **No Ref #**

Kroll, Thermos

Mixture Information

Description **Florinef In Simple Syrup**
 Form **ML (Liquid)**
 Schedule **1 (Schedule 1 [F])**
 Type **3 (Internal Use Liquid)**

Mixture Instructions

REFRIGERATED

Total Qty to Package 60 Qty Packaged 60 Qty Owed 0 Packaged On Screen Yes

Ingredient **Simple Sirop 667gm** DIN **00050121**
 Generic Name **Sucrose** Schedule **3 (Schedule 3 [C])**
 Manufacturer **ATL (Laboratoire Atlas Inc.)** Form **ML**
 Location Description

Pack 1 of 2

Details

Simple Sirop / Sucrose 667gm		DIN 00050121	
Pack Size 450	Qty to Use 58.8	Used 58.8	On Hand -1051.6 Inv. Used 58.8

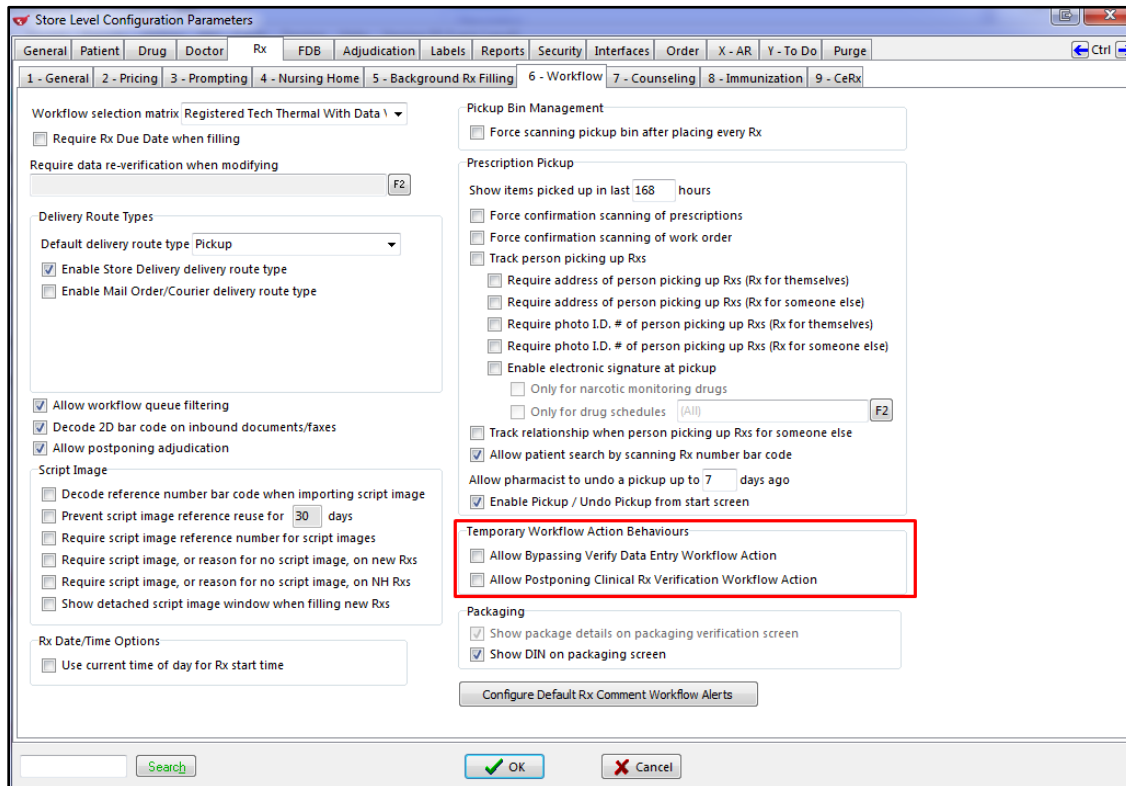
Florinef / Fludrocortisone Acetate 0.1mg		DIN 02086026	
Pack Size 100	Qty to Use 1.2	Used 1.2	On Hand -266 Inv. Used 1.2

0 / 0

View
 Workflow Detail
 Profile
 All Rxs
 Active Rxs
 Pricing Profile
 Not Disp/OTC Profile
 Rx
 Counsel Patient on Pickup
 Workflow Push Queues
 Data Entry
 Packaging
 Data Verification
 Package Rx
 Pharmacist Verification
 Incomplete Pickups

[42236 & 42237]'Allow Bypassing Verify Data Entry' and 'Allow Postponing Clinical Rx Verification' Workflow action (Loblaw)

Feature: 'Allow Bypassing Verify Data Entry' and 'Allow Postponing Clinical Rx Verification' options have been added to **File > Configuration > Store > Rx > Workflow** under the new section 'Temporary Workflow Action Behaviours'.



Store Level Configuration Parameters

General Patient Drug Doctor Rx FDB Adjudication Labels Reports Security Interfaces Order X - AR Y - To Do Purge

1 - General 2 - Pricing 3 - Prompting 4 - Nursing Home 5 - Background Rx Filling 6 - Workflow 7 - Counseling 8 - Immunization 9 - CeRx

Workflow selection matrix: Registered Tech Thermal With Data \

☐ Require Rx Due Date when filling

Require data re-verification when modifying

Delivery Route Types

Default delivery route type: Pickup

☒ Enable Store Delivery delivery route type

☐ Enable Mail Order/Courier delivery route type

☒ Allow workflow queue filtering

☒ Decode 2D bar code on inbound documents/faxes

☒ Allow postponing adjudication

Script Image

☐ Decode reference number bar code when importing script image

☐ Prevent script image reference reuse for 30 days

☐ Require script image reference number for script images

☐ Require script image, or reason for no script image, on new Rxs

☐ Require script image, or reason for no script image, on NH Rxs

☐ Show detached script image window when filling new Rxs

Rx Date/Time Options

☐ Use current time of day for Rx start time

Pickup Bin Management

☐ Force scanning pickup bin after placing every Rx

Prescription Pickup

Show items picked up in last 168 hours

☐ Force confirmation scanning of prescriptions

☐ Force confirmation scanning of work order

☐ Track person picking up Rxs

☐ Require address of person picking up Rxs (Rx for themselves)

☐ Require address of person picking up Rxs (Rx for someone else)

☐ Require photo I.D. # of person picking up Rxs (Rx for themselves)

☐ Require photo I.D. # of person picking up Rxs (Rx for someone else)

☐ Enable electronic signature at pickup

☐ Only for narcotic monitoring drugs

☐ Only for drug schedules (All)

☐ Track relationship when person picking up Rxs for someone else

☒ Allow patient search by scanning Rx number bar code

Allow pharmacist to undo a pickup up to 7 days ago

☒ Enable Pickup / Undo Pickup from start screen

Temporary Workflow Action Behaviours

☐ Allow Bypassing Verify Data Entry Workflow Action

☐ Allow Postponing Clinical Rx Verification Workflow Action

Packaging

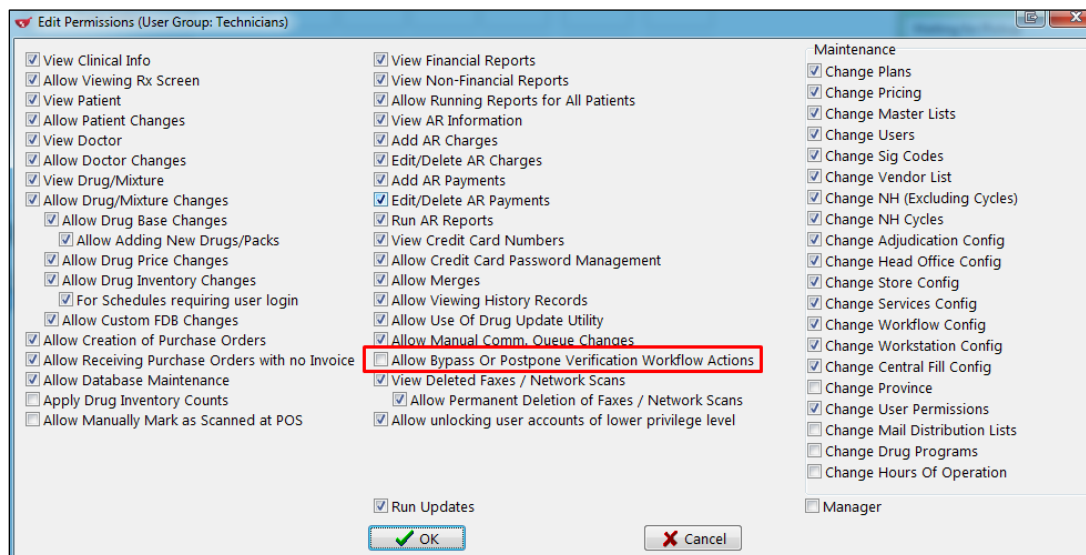
☒ Show package details on packaging verification screen

☒ Show DIN on packaging screen

Configure Default Rx Comment Workflow Alerts

Search OK Cancel

When either of the options above have been enabled, the option 'Allow Bypass or Postpone Verification Workflow Actions' is available in **File > Configuration > Permissions**. Enable the option and click **OK**.



Edit Permissions (User Group: Technicians)

☒ View Clinical Info

☒ Allow Viewing Rx Screen

☒ View Patient

☒ Allow Patient Changes

☒ View Doctor

☒ Allow Doctor Changes

☒ View Drug/Mixture

☒ Allow Drug/Mixture Changes

☒ Allow Drug Base Changes

☒ Allow Adding New Drugs/Packs

☒ Allow Drug Price Changes

☒ Allow Drug Inventory Changes

☒ For Schedules requiring user login

☒ Allow Custom FDB Changes

☒ Allow Creation of Purchase Orders

☒ Allow Receiving Purchase Orders with no Invoice

☒ Allow Database Maintenance

☒ Apply Drug Inventory Counts

☐ Allow Manually Mark as Scanned at POS

☒ View Financial Reports

☒ View Non-Financial Reports

☒ Allow Running Reports for All Patients

☒ View AR Information

☒ Add AR Charges

☒ Edit/Delete AR Charges

☒ Add AR Payments

☒ Edit/Delete AR Payments

☒ Run AR Reports

☒ View Credit Card Numbers

☒ Allow Credit Card Password Management

☒ Allow Merges

☒ Allow Viewing History Records

☒ Allow Use Of Drug Update Utility

☒ Allow Manual Comm. Queue Changes

☐ Allow Bypass Or Postpone Verification Workflow Actions

☒ View Deleted Faxes / Network Scans

☒ Allow Permanent Deletion of Faxes / Network Scans

☒ Allow unlocking user accounts of lower privilege level

☒ Run Updates

Maintenance

☒ Change Plans

☒ Change Pricing

☒ Change Master Lists

☒ Change Users

☒ Change Sig Codes

☒ Change Vendor List

☒ Change NH (Excluding Cycles)

☒ Change NH Cycles

☒ Change Adjudication Config

☒ Change Head Office Config

☒ Change Store Config

☒ Change Services Config

☒ Change Workflow Config

☒ Change Workstation Config

☒ Change Central Fill Config

☐ Change Province

☒ Change User Permissions

☐ Change Mail Distribution Lists

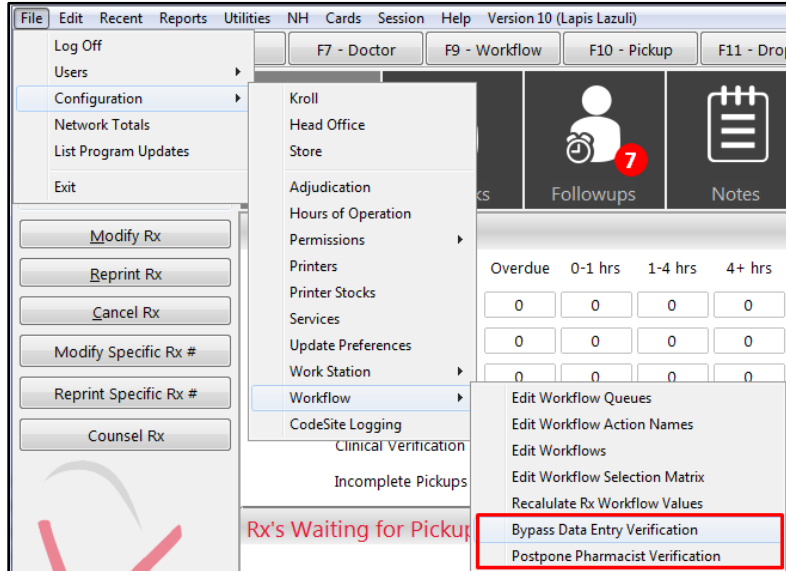
☐ Change Drug Programs

☐ Change Hours Of Operation

☐ Manager

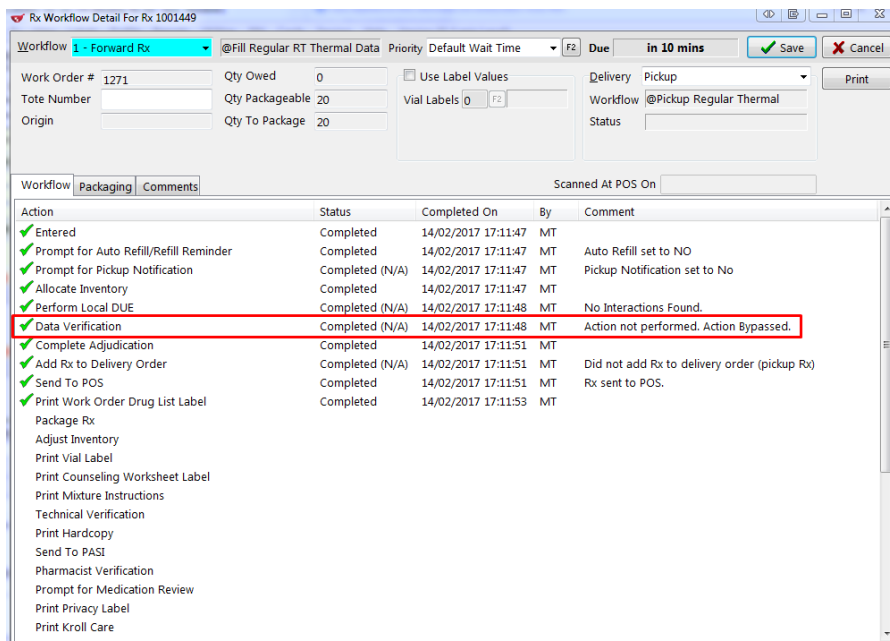
OK Cancel

'Bypass Data Entry Verification' and 'Postpone Pharmacist Verification' options have been added to **File > Configuration > Workflow**.



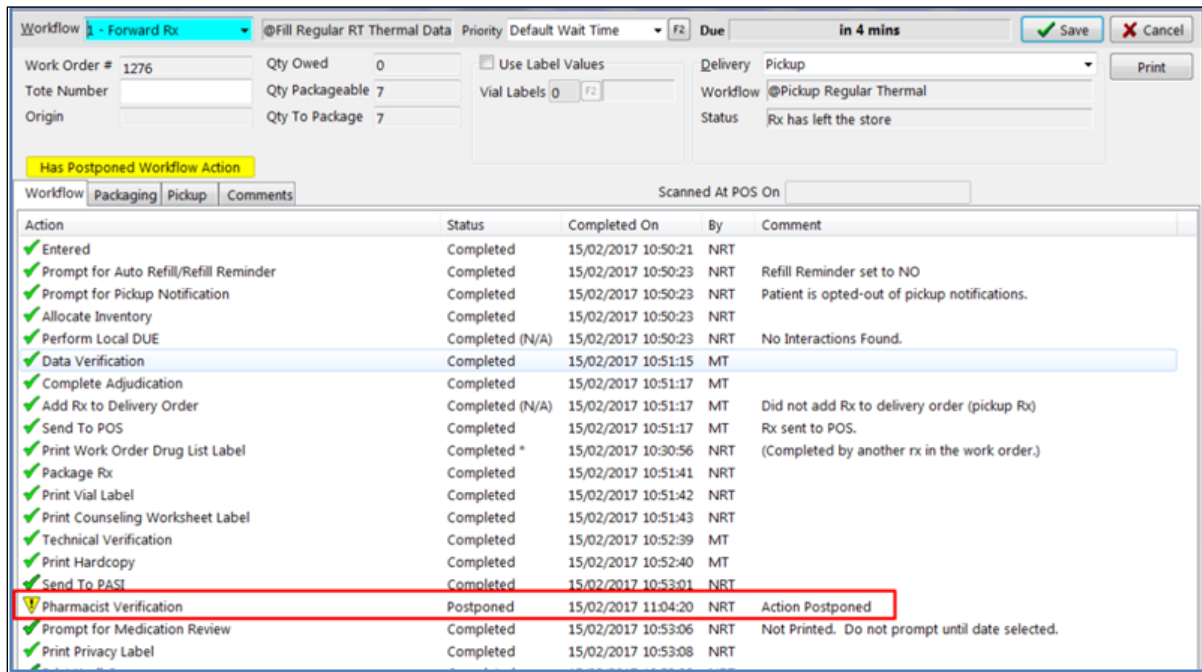
When a registered technician is not currently available, a (pharmacist) user with the necessary permission can enable the new Bypass Data Entry Verification feature. When the Data Entry, Data Verification and Package Rx Queues are enabled and a pharmacist fills an Rx, it will bypass the Data Entry Verification workflow queue, proceeding directly to the Package Rx queue.

In the Rx Workflow Detail form, the Data Verification action status is **Completed (N/A)** and the comment is **Action is not performed (Action Bypassed)**.



When a pharmacist is temporarily unavailable, a user with the necessary permission can enable the new Postpone Pharmacist Verification feature. When all queues are enabled, this will cause

the Rx to skip over the Pharmacist Verification queue, continuing through to the Package Rx queue. The Pharmacist Verification step can be completed later.

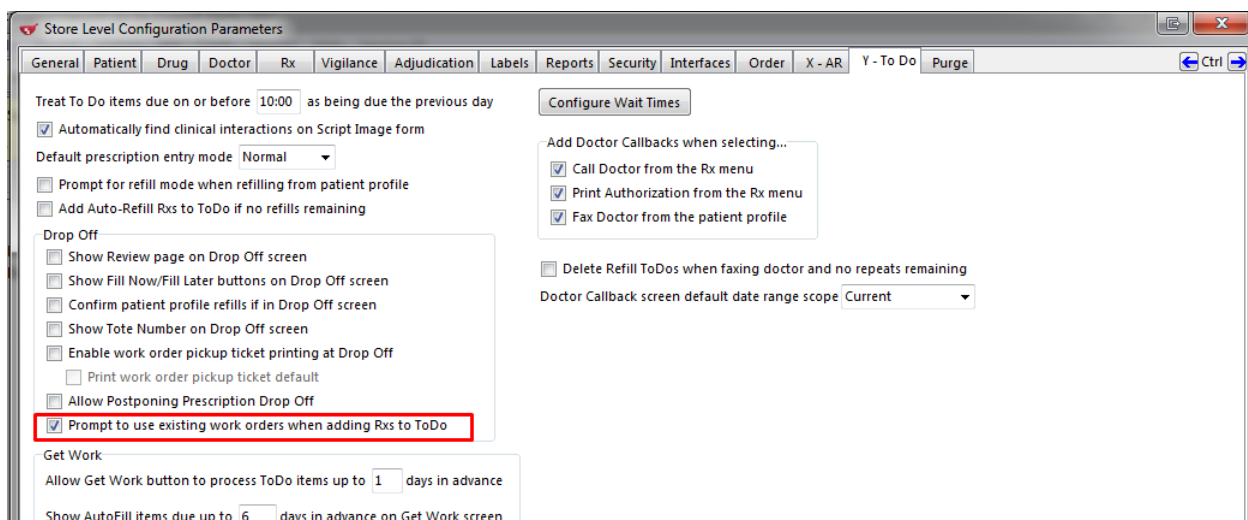


Action	Status	Completed On	By	Comment
Entered	Completed	15/02/2017 10:50:21	NRT	
Prompt for Auto Refill/Refill Reminder	Completed	15/02/2017 10:50:23	NRT	Refill Reminder set to NO
Prompt for Pickup Notification	Completed	15/02/2017 10:50:23	NRT	Patient is opted-out of pickup notifications.
Allocate Inventory	Completed	15/02/2017 10:50:23	NRT	
Perform Local DUE	Completed (N/A)	15/02/2017 10:50:23	NRT	No Interactions Found.
Data Verification	Completed	15/02/2017 10:51:15	MT	
Complete Adjudication	Completed	15/02/2017 10:51:17	MT	
Add Rx to Delivery Order	Completed (N/A)	15/02/2017 10:51:17	MT	Did not add Rx to delivery order (pickup Rx)
Send To POS	Completed	15/02/2017 10:51:17	MT	Rx sent to POS.
Print Work Order Drug List Label	Completed *	15/02/2017 10:30:56	NRT	(Completed by another rx in the work order.)
Package Rx	Completed	15/02/2017 10:51:41	NRT	
Print Vial Label	Completed	15/02/2017 10:51:42	NRT	
Print Counseling Worksheet Label	Completed	15/02/2017 10:51:43	NRT	
Technical Verification	Completed	15/02/2017 10:52:39	MT	
Print Hardcopy	Completed	15/02/2017 10:52:40	MT	
Send To POS	Completed	15/02/2017 10:53:01	NRT	
Pharmacist Verification	Postponed	15/02/2017 11:04:20	NRT	Action Postponed
Prompt for Medication Review	Completed	15/02/2017 10:53:06	NRT	Not Printed. Do not prompt until date selected.
Print Privacy Label	Completed	15/02/2017 10:53:08	NRT	

[38671] Assigning an Rx to new or existing work order

Feature: The user can now assign the Rx to a new or existing work order.

A new configurable option '**Prompt to use existing work orders when added Rx's ToDo**' has been added to (File > Configuration > Store > Y – ToDo)



Store Level Configuration Parameters

Treat To Do items due on or before 10:00 as being due the previous day

☒ Automatically find clinical interactions on Script Image form

Default prescription entry mode: Normal

☐ Prompt for refill mode when refilling from patient profile

☐ Add Auto-Refill Rx's to ToDo if no refills remaining

Drop Off

☐ Show Review page on Drop Off screen

☐ Show Fill Now/Fill Later buttons on Drop Off screen

☐ Confirm patient profile refills if in Drop Off screen

☐ Show Tote Number on Drop Off screen

☐ Enable work order pickup ticket printing at Drop Off

☐ Print work order pickup ticket default

☐ Allow Postponing Prescription Drop Off

☒ Prompt to use existing work orders when adding Rx's ToDo

Get Work

Allow Get Work button to process ToDo items up to 1 days in advance

Show AutoFill items due up to 6 days in advance on Get Work screen

Configure Wait Times

Add Doctor Callbacks when selecting...

☒ Call Doctor from the Rx menu

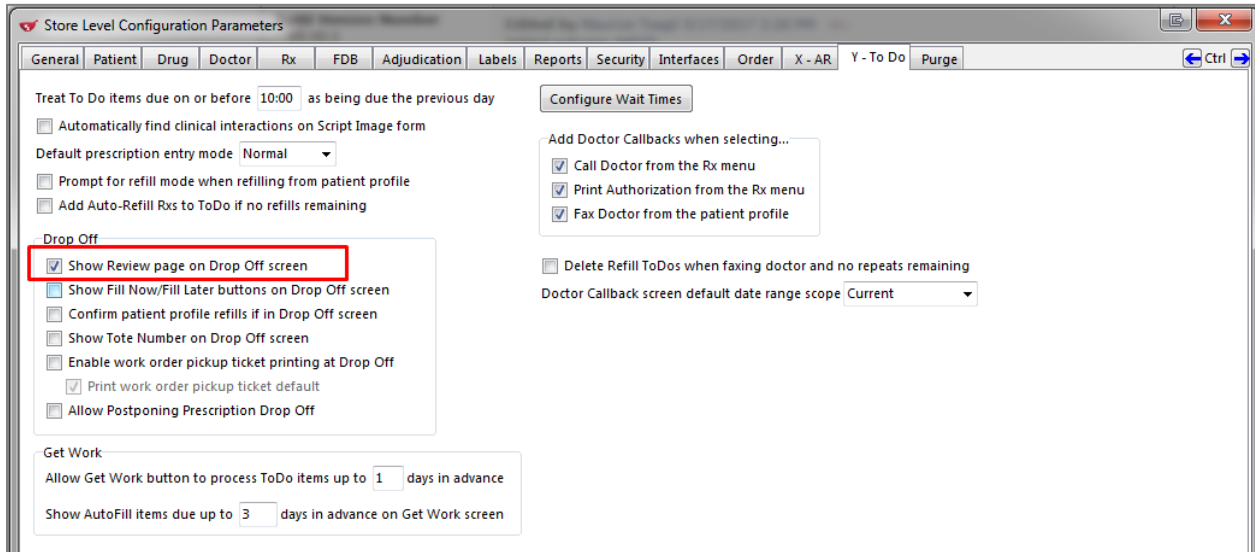
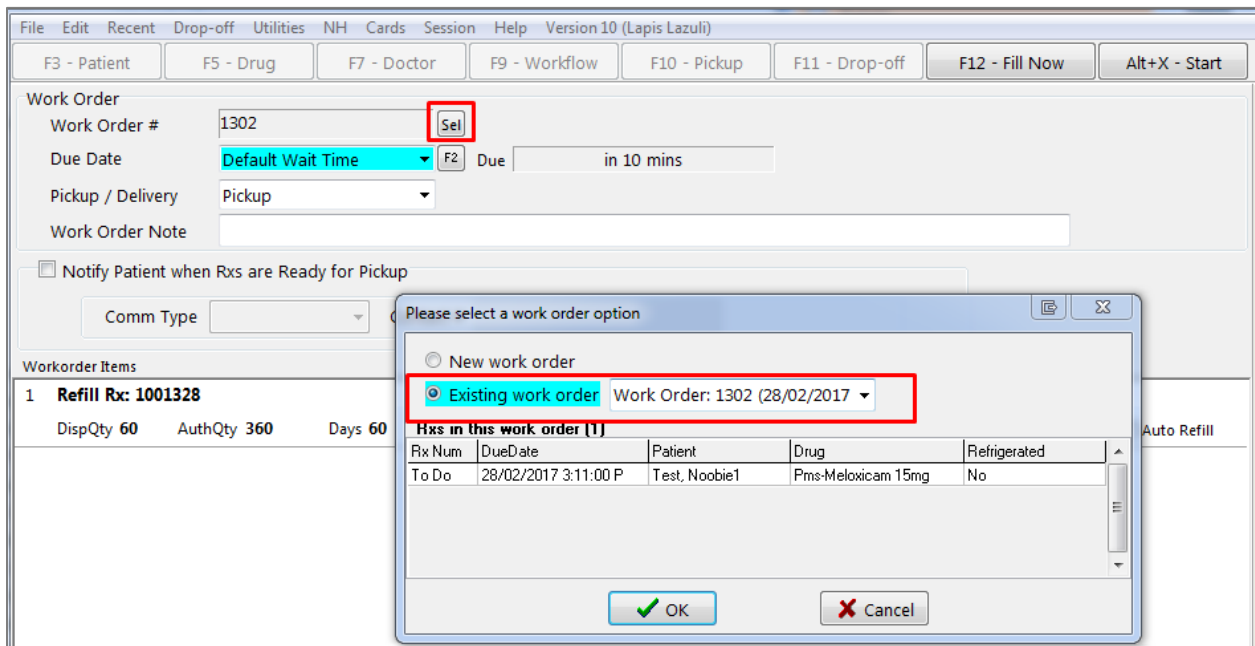
☒ Print Authorization from the Rx menu

☒ Fax Doctor from the patient profile

☐ Delete Refill ToDos when faxing doctor and no repeats remaining

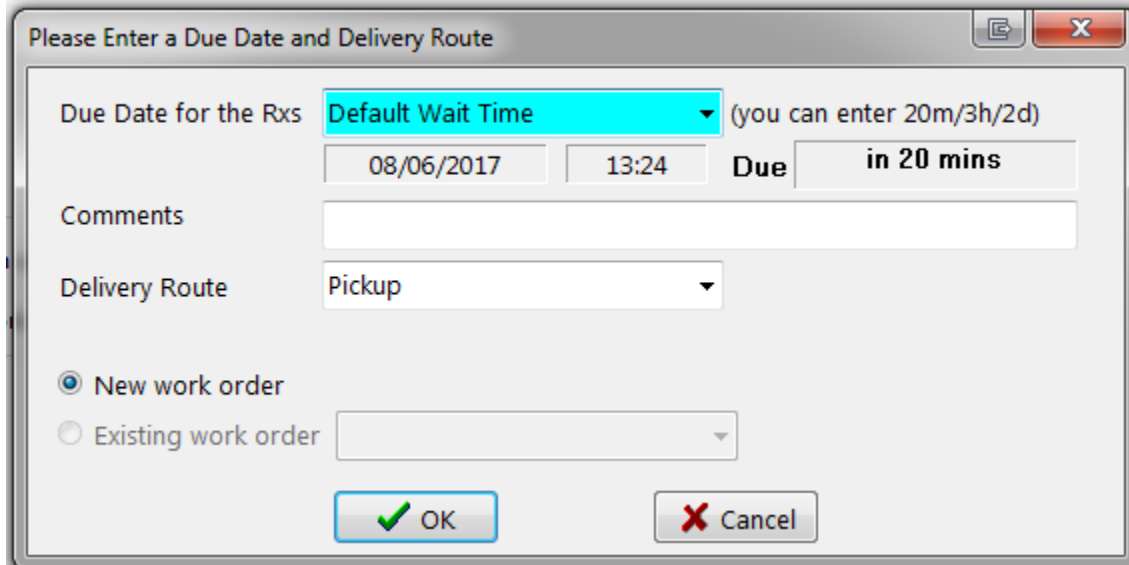
Doctor Callback screen default date range scope: Current

When the default prescription entry mode = Drop-off, and the configuration option '**Show Review page on Drop Off screen**' is enabled, then the **Sel** button in the Drop-Off screen is enabled allowing the user to choose if the Rx can be added to the New Work Order Or Existing Work Order.

Rx Num	DueDate	Patient	Drug	Refrigerated
To Do	28/02/2017 3:11:00 P	Test, Noobie1	Pms-Meloxicam 15mg	No

When the user attempts to add an Rx to the To Do list, the form 'Please Enter a Due Date and Deliver Route' screen will appear.



Note: By default the Work orders are set to New in Drop-Off and from the Patient Card.

If there is an existing work orders in both at the Drop Off and Patient Card, then the Existing Work order button will be enabled.

Impact: Allows users to assign Rxs to New or Existing Work Orders in both the Patient Card and at Drop Off. Allow

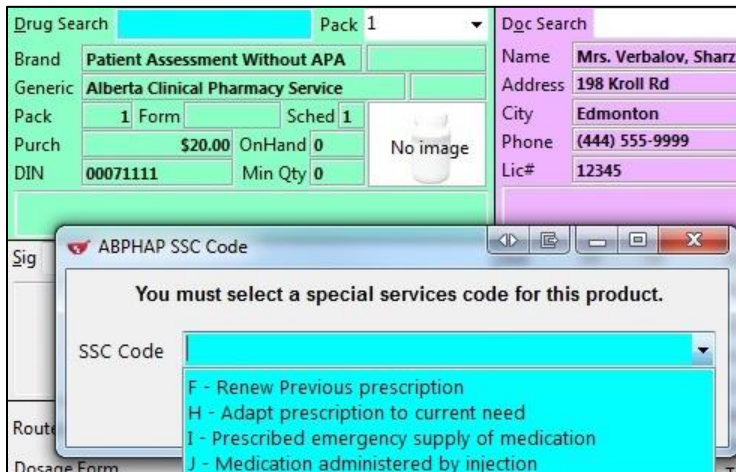
Miscellaneous

[41653] Preset the Special Services Codes (SSC) for ABPHAP professional service Drug Cards

Feature: The user can now add one or more applicable Special Services Codes (SSC) to Drug Cards > Plans Tab for the ABPHAP plan.



Impact: When filling an Rx for a professional service, the user will no longer have to manually enter a SSC code. If the drug card has a single SSC code assigned, this code will automatically be used for the Rx. If the drug card has multiple SSC codes assigned, the user will be prompted to select the appropriate code for this specific Rx.

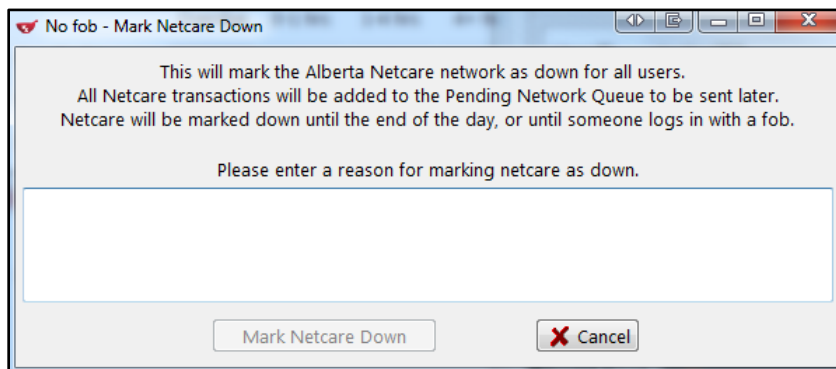


[41220] 'No Fob – Mark Netcare Down' option is now available (Alberta)

Feature: A Netcare user now has the option 'No fob – Mark Netcare Down' in the RSA login form when they have misplaced or do not have a fob.



When the 'No fob – Mark Netcare Down' button is clicked, the warning below appears.



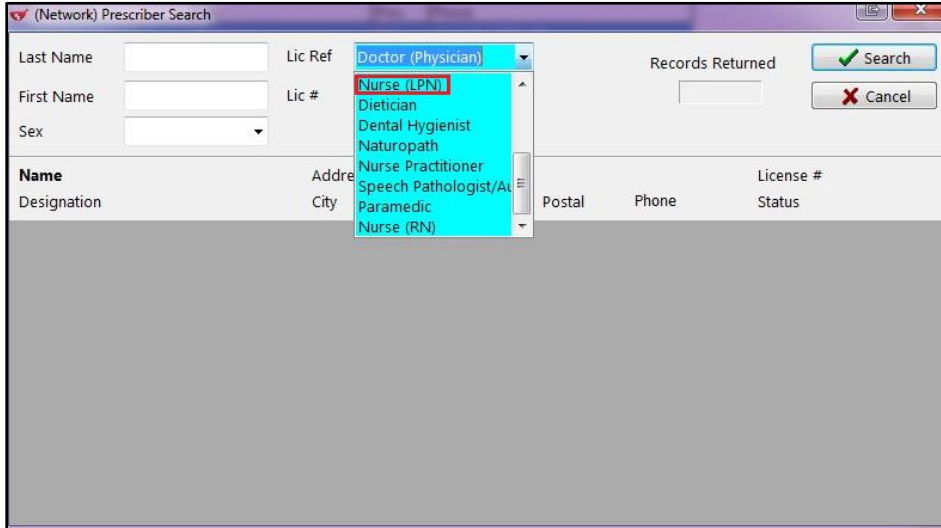
Impact: Users can now fill Rx's in the event that no FOB is available.

Note: This marks the Netcare network as down for all users, even if other users have already fobbed in. This feature should only be used when there are no other users present with available fobs.

Should the user's fob be located or another user with a valid fob is now available, they can bring the network back up by selecting the SecurID Login from the Network menu and re-enter their credentials.

[43735] A new nurse designation type (RN) is added and the legacy 'Nurse' designation now renamed to 'Nurse (LPN)'

Feature: Added a new 'Nurse (RN)' Doctor Designation type and renamed the existing 'Nurse' designation to 'Nurse (LPN)'.

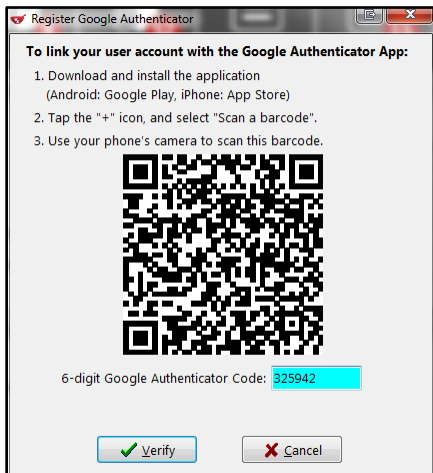


Impact: The new Nurse (RN) designation has been added in order to differentiate it from the Nurse (LPN). The (LPN) doctor designation type represents a Licensed Practical Nurse and is required in Quebec to differentiate a Registered Nurse or a Nurse Practitioner from an LPN.

[31322] Use Google Authenticator App to unlock your own user account

Features: Using the free Google Authenticator app, you can now unlock your own Kroll user account without having to ask a manager or contact a helpdesk agent.

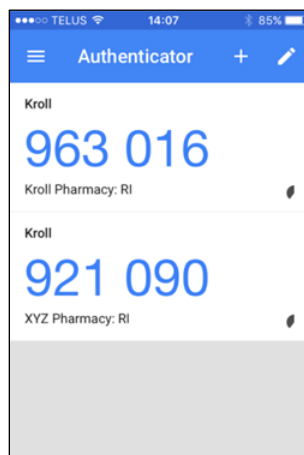
- An '**Allow Password Recovery with App**' configuration setting has been added to the **File > Configuration > Store > Security** screen and must first be enabled.
- Each user must then enable this recovery option for their Kroll login. From the **File > Users** menu, select '**Enable Password Recovery with App**'. Login with your Kroll user initials and password. The Register Google Authenticator screen will appear.



- On your phone, if you do not already have the app, download and install it. (Android: Google play, iPhone: App Store). If you have just installed the app, tap the Begin Setup button or if you already had the app installed, tap the '+' icon to add another application. Press 'Scan Barcode'.
- Hold your phone's camera up to the screen showing the barcode to have the Kroll application registered and then enter the 6-digit code shown on your phone into the Authenticator Code field and click on the Verify button. Your Kroll login account at this pharmacy is now registered.
- If at a later time you exhaust your Kroll login attempts, you will be prompted with the following:



- Select the 'Use Authenticator App' option.
- Launch the Google Authenticator App on your phone.



- Enter the 6-digit code displayed into the Kroll Google Authenticator Validation form.

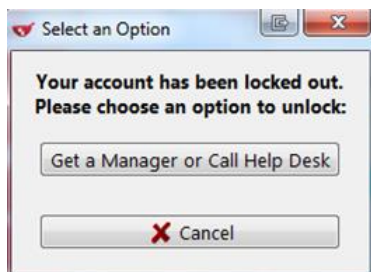


- Note: If you have registered your login at multiple pharmacy sites, ensure you are using the code shown for your current location.
- You will be prompted for a new password for Kroll use. Enter your password and confirm it by entering it a second time in the Verify field then press OK. Your Kroll account is now unlocked.
- At any time, an individual user can disable this feature. From the **File > Users** menu, select '**Disable Password Recovery With App**'.
- Note: If you work at another Kroll pharmacy location, you will need to repeat all of these initial registration steps at that other location. Your registration from one location cannot be used for another. Each location will be shown separately in your Google Authenticator app with the pharmacy name and your initials used there.

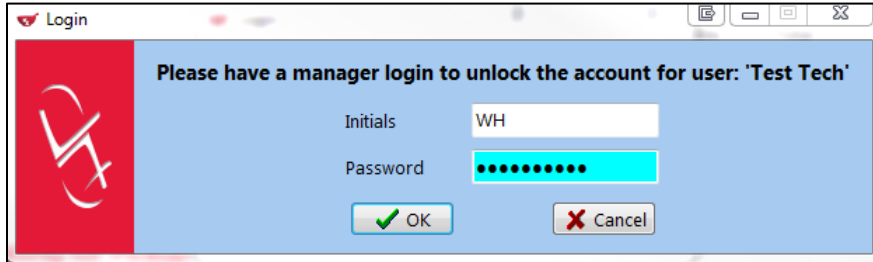
[42442]Unlocking of locked subordinate user accounts

Feature: Locked user accounts can now be unlocked by another account, if the unlocking user is attached to a user group that has either '**Change User**' or '**Allow unlocking user account of a lower privilege level**' enabled in the **Edit Permission** Screen. When only the 'Allow unlocking user account of a lower privilege level' is enabled, the user group that the unlocking user is a member must be of a higher level than the user that was locked out.

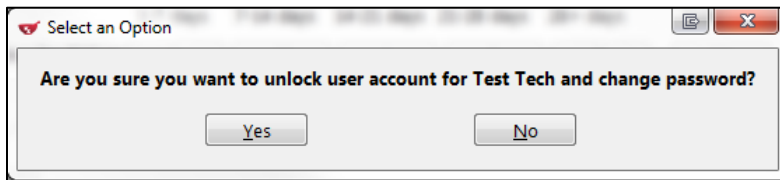
When a user is locked out of their account, a message appears stating '**Your account is locked out**'.



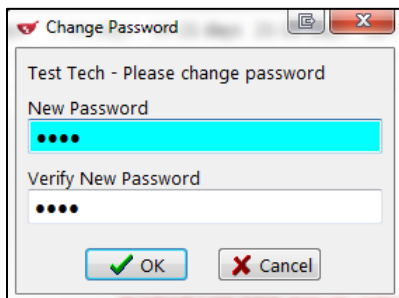
If the user selects the **Get a Manager or Call Help Desk** option, the unlocking login screen will appear where an eligible (superior) user can unlock the locked out (subordinate) user.



Once the superior user has entered their login credentials and clicked **OK**, a prompt will appear asking '**Are you sure you want to unlock user account for [User Name] and change password?**'



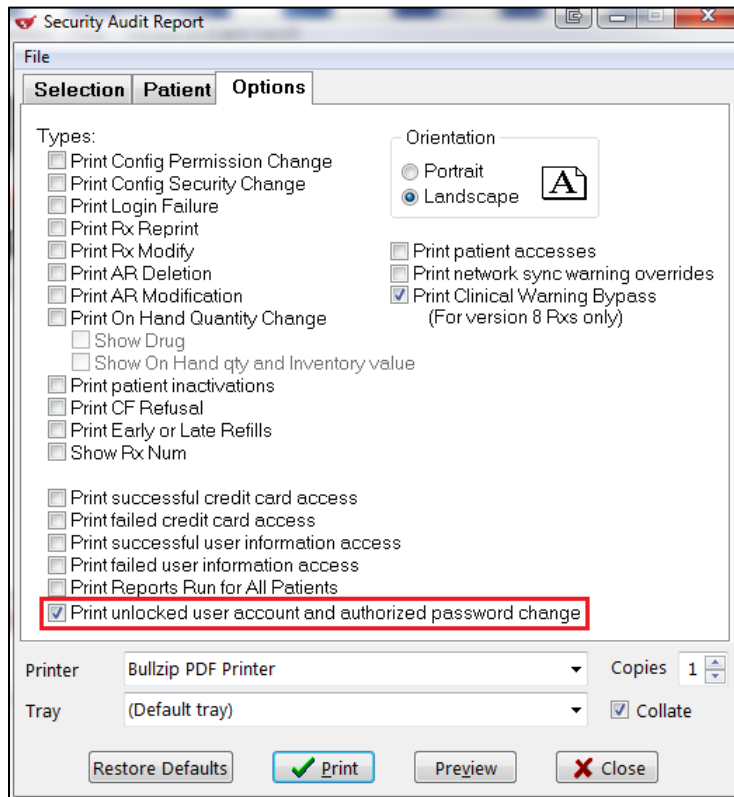
If the user selects **Yes**, a **Change Password** form will appear. The subordinate can now enter a new password in the **New Password** and **Verify New Password** fields and click **OK**.



The Kroll Start screen will appear and the subordinate user can resume their work.

Impact: Allows users to unlock other user's accounts, eliminating the need to contact the Help Desk.

Notes: A '**Print unlocked user account and authorized password change**' option has been added to the **Security Audit Report > Options** form.

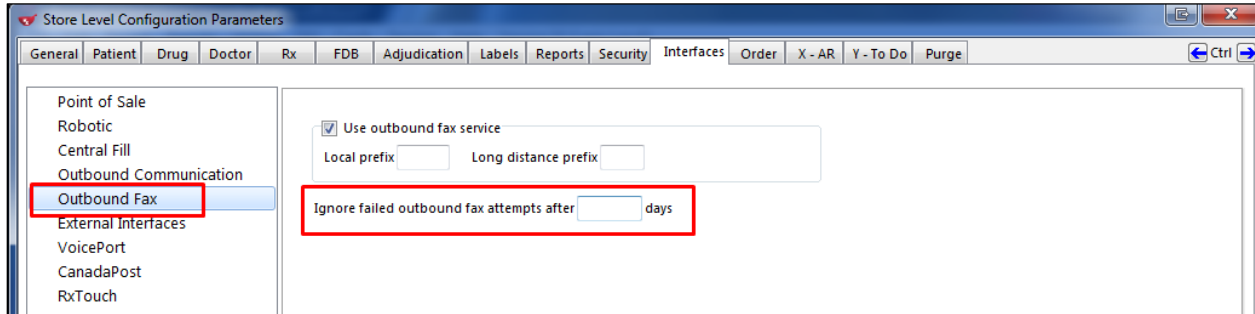


When this option is enabled, unlocked user account information will print in the **Security Audit Report**.

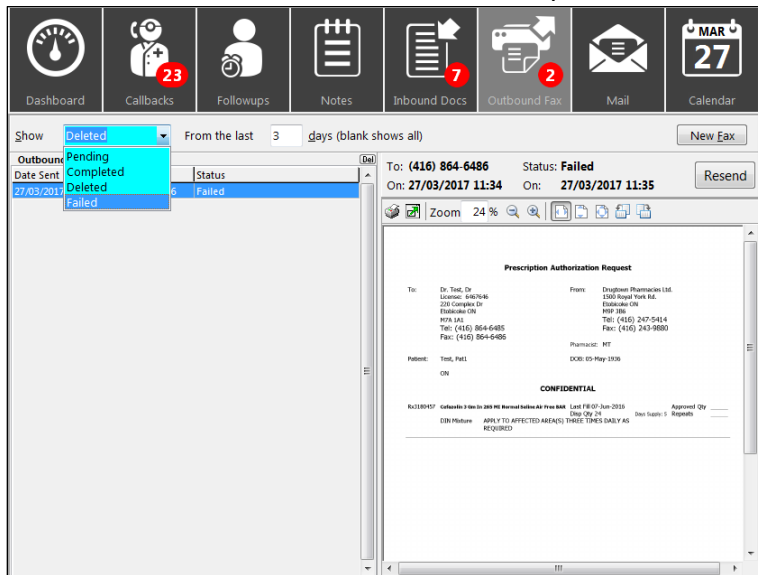
Security Audit Report			
Kroll Pharmacy, 100 Krollwin Drive, Toronto ON M1M 1M1 Phone: (222) 222-2222 Fax: (888) 888-8888			
ReportParameters Date Range - 16/02/2017 to 16/02/2017 SortBy: Type			
Security Audit Report			Printed on: 16/02/2017 2:48:56 PM
Time Stamp	User	Type	Message
16-Feb-2017 - 13:37:29	TT	Unlocked user account and authorized password ...	User - TT - unlocked user - Wendell He - account
16-Feb-2017 - 14:33:26	WH	Unlocked user account and authorized password ...	User - WH - unlocked user - Test Tech - account
16-Feb-2017 - 14:10:27	WH2	Unlocked user account and authorized password ...	User - WH2 - unlocked user - Wendell He - account
16-Feb-2017 - 14:45:35	WH2	Unlocked user account and authorized password ...	User - WH2 - unlocked user - Wendell He - account

[40444] Improvements to FaxRx for failed outbound messages

Feature: To improve FaxRx for failed outbound messages, several features have been added.

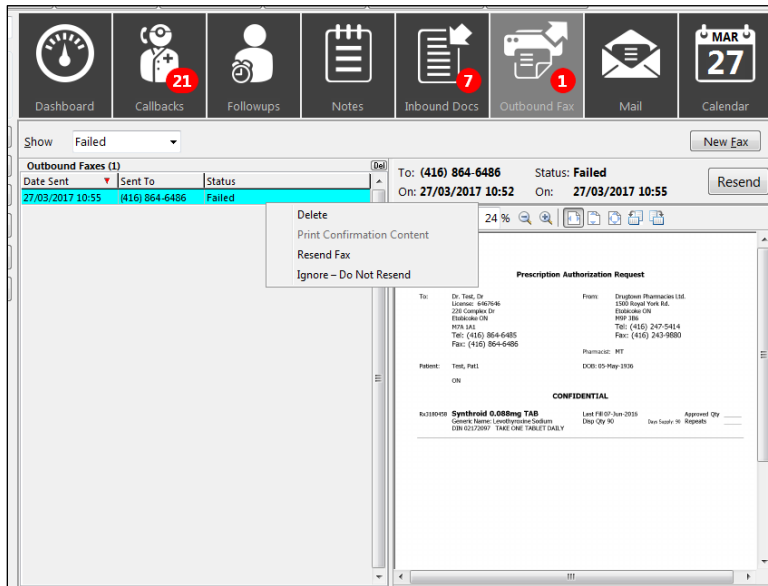


- Added a **Failed** filter in the **Show** option, on the outbound fax screen.



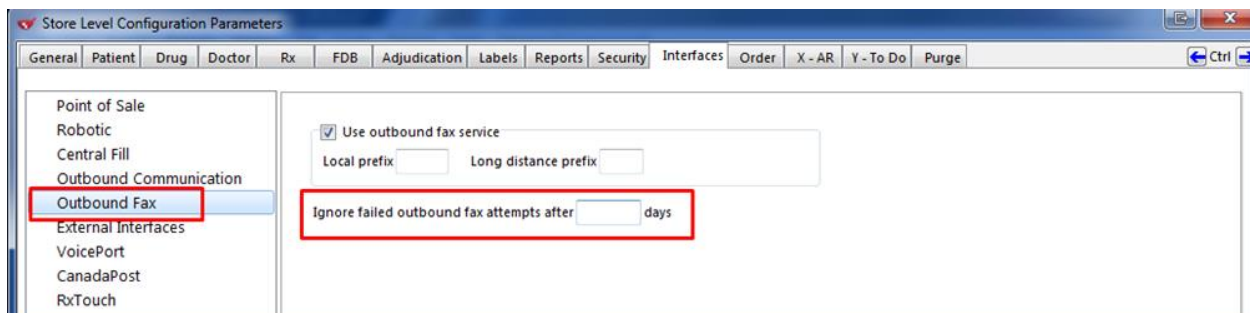
- When there are one more failed faxes, a red icon indicating the number of failed faxes will now appear on the Outbound Fax tile.

- Faxes that appear in the **Failed** filter can be right-clicked and one of three options can be selected: **Delete**, **Resend**, and **Ignore- Do not resend**.



Note: Selecting **Resend**, will create a new entry in the Pending queue and will move the original entry into the **Completed** filter with a status message of **Failed – Resent**. Selecting **Ignore – Do not resend**, will move this item to the **Completed** filter. The status message will show **Failed – Ignore**.

- To automatically ignore outdated failed faxes, an 'Ignore failed outbound fax attempts after [x] days' option has been added to **File > Configuration> Interfaces**.

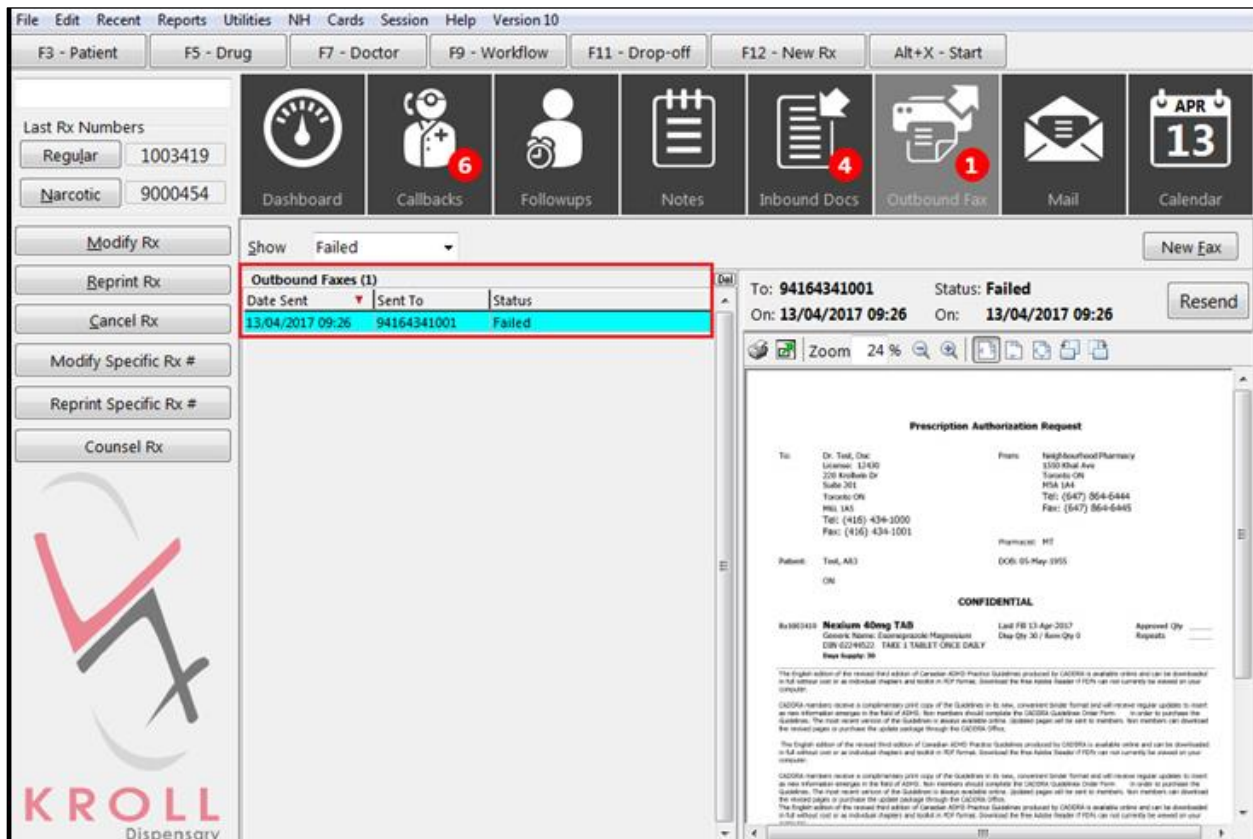


Note: If the number of days is empty, the system will default to 30 days before a failed fax is ignored. Otherwise, set this value to 2 or more (failed faxes less than 2 days old will not be ignored).

Impact: Provides visual notification and a separate queue for failed faxes thus allowing a user to better manage failed faxes.

[44272] Default filter changed to 'Failed' when failed fax records exist

Feature: When there are one or more failed faxes as noted by a red icon appearing in the Outbound fax tile, clicking on that tile will default the 'Show' filter to the 'Failed' entries. When there are no failed entries, this filter defaults to the most recently selected filter.

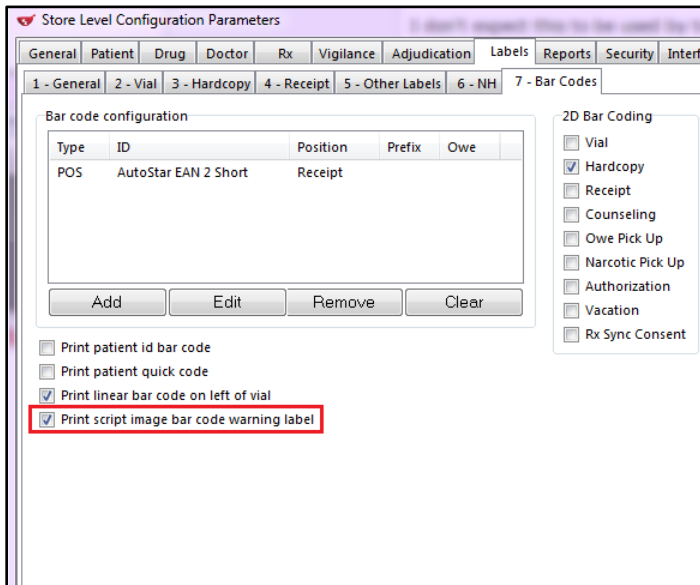


The screenshot displays the Kroll Version 10 software interface. The top menu bar includes File, Edit, Recent, Reports, Utilities, NH, Cards, Session, and Help. Below the menu is a toolbar with buttons for F3 - Patient, F5 - Drug, F7 - Doctor, F9 - Workflow, F11 - Drop-off, F12 - New Rx, and Alt+X - Start. The main dashboard features several tiles: Dashboard, Callbacks (with a red icon and '6'), Followups, Notes, Inbound Docs (with a red icon and '4'), Outbound Fax (with a red icon and '1'), Mail, and Calendar (showing APR 13). The Outbound Fax tile is selected, and a dropdown menu shows 'Show Failed'. Below this, a table titled 'Outbound Faxes (1)' lists a single entry: '13/04/2017 09:26' sent to '94164341001' with a status of 'Failed'. The right pane shows a 'Prescription Authorization Request' form for 'Nexium 40mg TAB' with a status of 'Failed' and a 'Resend' button.

Impact: Encourages a user to review and resolve any failed faxes prior to performing any additional fax functions.

[42281] Print Rx barcode sticker and attach multiple stickers to original doctor order – scan the order to have the image attach to all Rx’s automatically

Feature: Added a new configuration option ‘Print script image bar code warning label’ to: **File > Configuration > Store > Labels > Bar Codes**. With this enabled, the lowest priority auxiliary warning label is replaced with a barcode representing the Rx number.



Store Level Configuration Parameters

General Patient Drug Doctor Rx Vigilance Adjudication Labels Reports Security Interf

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

Bar code configuration

Type	ID	Position	Prefix	Owe
POS	AutoStar EAN 2 Short	Receipt		

Add Edit Remove Clear

☐ Print patient id bar code
☐ Print patient quick code
☒ Print linear bar code on left of vial
☒ **Print script image bar code warning label**

2D Bar Coding

☐ Vial
☒ Hardcopy
☐ Receipt
☐ Counseling
☐ Owe Pick Up
☐ Narcotic Pick Up
☐ Authorization
☐ Vacation
☐ Rx Sync Consent

Impact: You can now stick one or more of these labels on the original prescriber’s order and then when scanning the original order via the Printed Document Scan/Import Feature from the Utilities menu, the document will automatically reconcile, attaching itself as a script image to the Rx.

Store Level Configuration Parameters

General Patient Drug Doctor Rx Vigilance Adjudication Labels Reports Security Inter

1 - General 2 - Vial 3 - Hardcopy 4 - Receipt 5 - Other Labels 6 - NH 7 - Bar Codes

Bar code configuration

Type	ID	Position	Prefix	Owe
POS	AutoStar EAN 2 Short	Receipt		

Add Edit Remove Clear

2D Bar Coding

☐ Vial

☒ Hardcopy

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☐ Owe Pick Up

☐ Narcotic Pick Up

☐ Authorization

☐ Vacation

☐ Rx Sync Consent

☐ Print patient id bar code

☐ Print patient quick code

☒ Print linear bar code on left of vial

☒ Print script image bar code warning label

Document Scan Reconciliation

Documents to be created (3)

Scanned on	Status	Filed By	Type	Title	Patient	Rx Num	Pages	Message
04/04/2017 10:08:36	Ready To File		Script Image	Doc Orig Rx		10000474	1	
04/04/2017 1:18:32 PM	Ready To File		Script Image	Doc Orig Rx		10000474	1	
12/04/2017 9:57:24 AM	Ready To File		Script Image	Doc Orig Rx		10000511	1	

Process Pending Documents

Zoom 69%

Unprocessed Images (0) Current Document

Document Images (1)

Scanned on	Type	#	Info Message
09/57/24	Script Image	1	

ImageType Doc Orig Rx

Rx Numbers

10000511 x 10000510 x 10000509 x 10000516 x

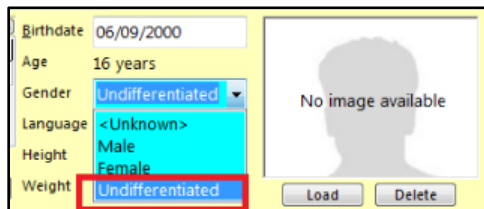
Rx Num 10000516 Date 12/04/2017

Minocycline

[41899] Added the patient Gender option 'Undifferentiated' and 'Unknown'

Feature: Enhanced the patient card to allow gender to be specified as 'Unknown' or 'Undifferentiated'.

- 'Unknown' is intended to be used when the patient's gender is not known.
- 'Undifferentiated' is intended to be used when the patient's gender cannot be uniquely defined as 'male' or 'female'.

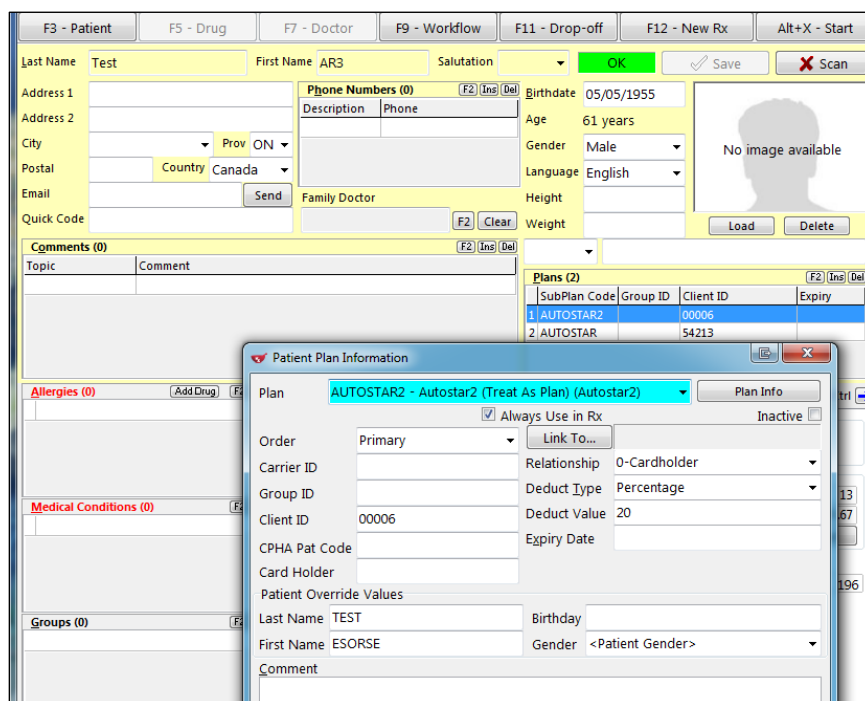


The screenshot shows a patient card form with the following fields: Birthdate (06/09/2000), Age (16 years), Gender (Undifferentiated), Language (<Unknown>), Height (Male), and Weight (Female). The Gender dropdown menu is open, showing the options 'Male', 'Female', and 'Undifferentiated'. The 'Undifferentiated' option is highlighted in red. There is also a 'No image available' placeholder for the patient's photo and 'Load' and 'Delete' buttons.

Impact: Gender enhancement created to accommodate provincial EHealth requirements.

[42547] AutoStar AR: Honor the plan's deductible setting to allow passing on copay to patient or next AutoStar AR plan

Feature: For any 'AutoStar AR'- designated plans, the deductible value is now honored in order to pass on any remaining amounts to the patient or the next plan. The next plan can now be another AutoStar AR plan.

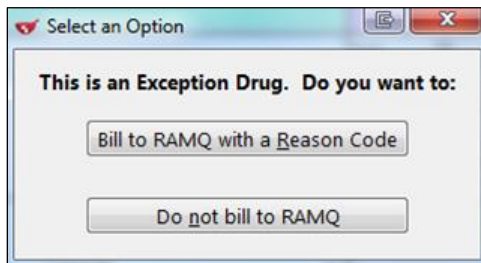


The screenshot shows the 'Patient Plan Information' form. The 'Plan' dropdown is set to 'AUTOSTAR2 - Autostar2 (Treat As Plan) (Autostar2)'. The 'Deductible Type' is set to 'Percentage' and the 'Deduct Value' is set to '20'. The 'Expiry Date' is set to '05/05/1955'. The 'Relationship' is set to 'O-Cardholder'. The 'Card Holder' is 'TEST'. The 'First Name' is 'ESORSE'. The 'Gender' is '<Patient Gender>'. The 'Plan Info' tab is active, showing the 'Deductible Value' and 'Expiry Date' fields. The 'Always Use in Rx' checkbox is checked. The 'Link To...' button is visible. The 'Inactive' checkbox is unchecked. The 'Plan' dropdown is set to 'AUTOSTAR2 - Autostar2 (Treat As Plan) (Autostar2)'. The 'Deductible Type' is set to 'Percentage' and the 'Deduct Value' is set to '20'. The 'Expiry Date' is set to '05/05/1955'. The 'Relationship' is set to 'O-Cardholder'. The 'Card Holder' is 'TEST'. The 'First Name' is 'ESORSE'. The 'Gender' is '<Patient Gender>'. The 'Plan Info' tab is active, showing the 'Deductible Value' and 'Expiry Date' fields. The 'Always Use in Rx' checkbox is checked. The 'Link To...' button is visible. The 'Inactive' checkbox is unchecked.

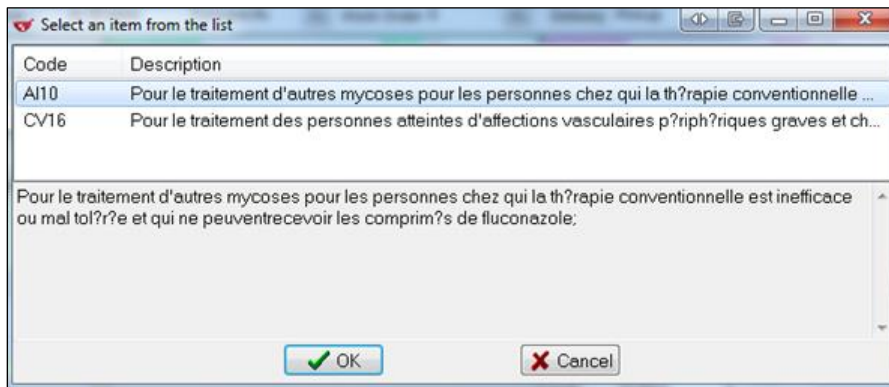
Impact: Users are able to pass on the remaining amount not covered by the first AutoStar AR plan to the second AutoStar AR plan, or for the patient to cover.

[43281] Quebec – Added RAMQ Drug Exceptions Codes and Prompting

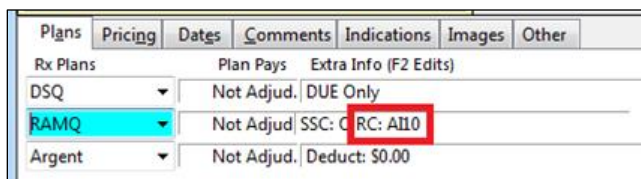
Feature: RAMQ drug exception codes are now added by the Quebec formulary load. When filling an Rx for a patient with the RAMQ plan and for a drug that has one or more exception codes, the system will now prompt you to apply a code to this Rx.



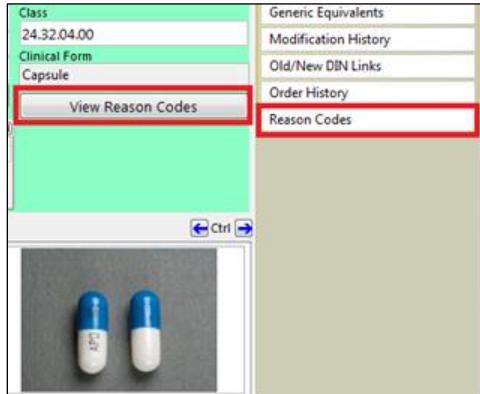
Selecting the 'Bill to RAMQ with a Reason Code' will display the list of available codes. Select the appropriate code and press OK.



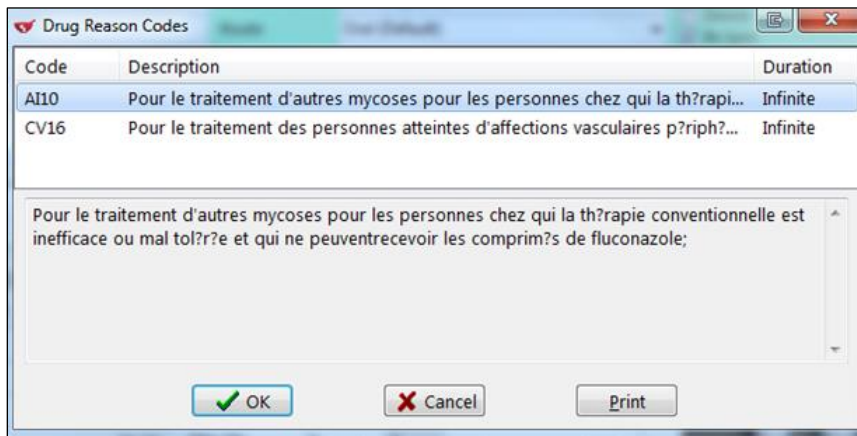
The selected exception code will be shown beside the RAMQ plan under the Plans tab of the Fill screen.



The list of reason codes for a drug can be viewed at any time for the drug screen. When a drug has a reason code assigned to it, a 'View Reason Codes' button will appear on the drug card.



Clicking on this button will display screen similar to that shown on the Fill screen.



Selecting the 'Print' button will print a list of these exception codes and their full descriptions for this specific drug.

Impact: The user no longer has to look up and manually add the exception code to an Rx.

[44084] The 'Bill-as-pack' setting for an SKIP entry under a drug's Plan tab is now honored when creating a local Rx from a Network order

Feature: Added pack-type unit of measure as the default for the 'DIS' units of measure, when the corresponding drug card was configured to 'bill-as-pack for DIS'.

Impact: The **DIS** units of measure correctly defaults to the pack-type unit of measure instead of defaulting to the measures used on the 'Network Order', when the corresponding drug card was configured to 'bill-as-pack for DIS'.

For example, if the medication was prescribed as 45 grams but intended to dispense as 1 tube through bill-as-pack, the dispense quantity for DIS will now correctly be 45grams rather than 1 gram.

[44541] Gender type change on report parameters

Feature: The gender type on some report parameters has been changed to 'Any' instead of 'Either' to address the, new gender type 'Undifferentiated'.

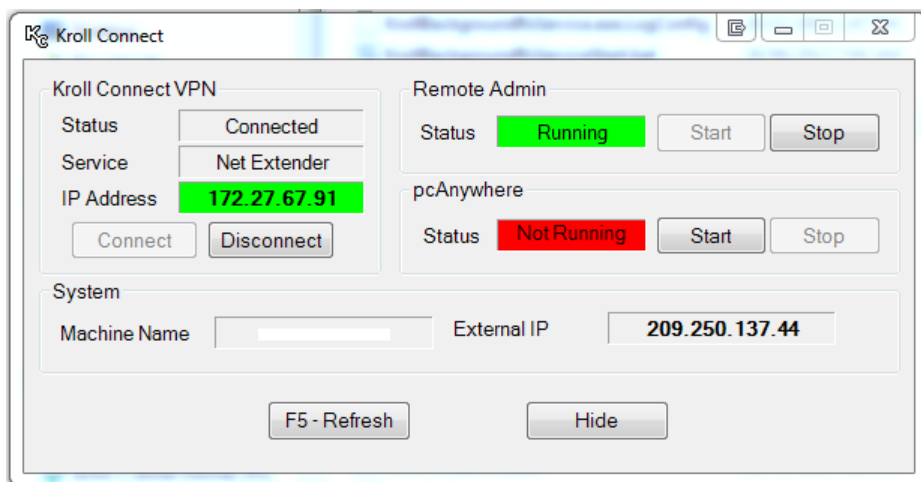
Impact: Changing gender type from "Either" to "Any" in the report parameters affects the following reports:

- Create Notifications Forms
- Patient Listing Report
- Patient Mailing List Report

[42043] Kroll Connect Enhancement

Feature: Kroll Connect has received an upgrade to improve performance and stability. This includes a newer version of the 'Net Extender VPN', 'refresh of GUI', and various other back-end updates.

Before:



After:

