

# Pricelist

## Other fees, including prices for other services and products

Other prices		
Service/product	%	EUR
Refund transactions	Same as base transactions	
Alipay transactions	2.75	...
Recurring payments and saved card information <sup>1</sup>	0.05	...
Transactions submitted late <sup>1, 2</sup>	0.89	...
Multicurrency fee (Conversion between two currencies) <sup>1, 3</sup>	1.45	...
Mastercard Global Wholesale Travel transactions and Visa Business to Business <sup>1</sup>	3.75	...
Mastercard non-contactless enabled transaction fee and single-tap enablement fee on the terminal <sup>1</sup>	0.029	...
Visa Non-Domestic Currency Settlement fee <sup>1, 4</sup>	0.10	...
3D Secure transactions and Strong Customer Authentication (SCA) exemption <sup>1</sup>	...	0.04
Direct Credit transactions <sup>5</sup>	...	0.45
Transaction recovery processing fee	...	1.75
Gross settlement (monthly)	...	10.00
Alipay start-up fee <sup>6</sup>	...	89.00
Monthly fee when selling high risk products <sup>7</sup>	...	100.00
Surcharging (yearly subscription)	...	130.00
Paper statement fee	...	5.00
Chargeback fee <sup>8</sup>	...	30.00
Consultancy service, per. hour <sup>9</sup>	...	175.00
Violation of notice period	...	270.00

### Explanations

- 1 Additional charges to service fees.
- 2 Transaction must be sent to Nets no later than three days from the purchase date.
- 3 Fee for conversion between two currencies that is charged in a foreign currency. Nets can receive multicurrency transactions in all foreign currencies. Settlement can be made in the currencies: DKK, GBP, SEK, NOK, PLN, RUB, USD. Register an account for each currency. If transactions in foreign currency are not converted to local currency the fee for multicurrency will not be charged.
- 4 Fee for all cross-border volume in a different currency than merchant country currency.
- 5 Fee for crediting without original purchase.
- 6 The Alipay start-up fee is shown without VAT but will be taxed.
- 7 The fee covers Nets costs to the card companies for a special registration fee and quarterly reporting on products and services categorised as high risk. If your products/ services are high risk category, we will let you know before formation of a contract.
- 8 Per legitimate cardholder dispute.
- 9 Statistical material, call centre services etc.

**Non-Compliance prices<sup>10</sup>**

Service/product	%	USD
Visa Excess reattempted transactions (Domestic/Intra - regional)	...	0.10
Visa Excess reattempted transactions (International)	...	0.15
Visa Data quality (Domestic/Intra - regional)	...	0.10
Visa Data quality (International)	...	0.15
Visa Issuer will never approve – reattempt (Domestic/Intra - regional)	...	0.10
Visa Issuer will never approve – reattempt (International)	...	0.15
Service/product	%	EUR
Mastercard Processing Integrity Fee-Message Format Error	...	0.045
Mastercard Transaction Processing Excellence-Excessive Authorization Attempts	...	0.55
Mastercard Transaction Processing Excellence-Nominal Amount Authorizations	...	0.055
Mastercard Transaction Processing Excellence-PSD2 Keyed Card-Present Transaction	...	0.30
Mastercard Transaction Processing Excellence-Chip Transaction Without CVM	...	0.40
Mastercard Transaction Processing Excellence-Acquirer Merchant Advice Code	...	0.25
Mastercard Final Authorization Not Meeting Necessary Requirement <sup>11</sup>	0.28	0.033

**Explanations**

10 Non-compliance prices appear in USD on the prices list, as these are directly charged to Nets in these currencies by Visa. The prices will be converted to your billing currency with mark-up pursuant to the daily conversion rate of the Danske Bank.

11 Both percentage and per transaction price applies.