



8 June 2017

This bulletin contains information on:

- MP Support phone lines open today at 1pm
- Extended phone times
- Old website shut down
- Online Expenses System unavailable
- Drop-ins

MP Support phone lines open today at 1pm

Due to staff training at IPSA, our phone lines will open at 1pm today.

Extended phone times

We know the post-election period will be busy time for new, returned, and departing MPs and their staff. To support you through this period, we will be extending our phone line hours.

This weekend our phone lines will be open on Saturday and Sunday from 10am – 4pm.

Our phone lines will also have extended hours, from 9am – 6pm, between Monday 12 June and Friday 7 July.

Old website shut down

As many of you will be aware, over the past few months we have been phasing out our old website and phasing in our <u>new website</u>.

The old website has now been fully shut down and is in the process of being archived.

Our <u>new website</u> is now fully up to date and is the only place you will need to check for all IPSA information.

Online Expenses System unavailable

Please note that the Online Expenses System will be unavailable on Friday 9 June. This downtime will allow us to reconfigure the system to reflect the election results, and to update budgets and the new_scheme rules that apply.

We apologise for any inconvenience this may cause.

Drop-ins

We will also be holding drop-in sessions after the election where IPSA staff will be available to answer any questions that MPs or MPs' staff may have. Please find the dates and locations below:

- 14 16 June
- 19 23 June

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