

# Pro-tips

- When a proxy leaves ensure the payment card is returned to IPSA
- Before you sign your property lease, ask IPSA for a quick review
- If you are unsure about evidence requirements, ask IPSA before claiming
- Deposit loans must be repaid within 30 days of being due unless a transfer to a new property is requested
- Ensure workflow items are cleared for leavers (i.e. repayment of season ticket loan)
- Contingency applications must be made in advance of the purchase of the goods/services

# How to use this planner

Key

Bank holiday

Recess

Payroll

Monthly checks

Bi-monthly/Quarterly checks

Annual checks

**Publication** 

IPSA event

#### A P R I L 2 0 2 2

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
28	29	30	31	1	2	3
			House rises	Recess	Recess	Recess
4 Check lease end- dates and arrange renewals or cancellations	5	6	7	8 Phonelines closed for staff training Reconcile payment card spend	9	10
Recess	Recess	Recess	Recess	Recess	Recess	Recess
Check financial year budgets and forecast spend based on commitments	12 Recess	13 Recess	Payroll cut-off Tell IPSA about accruals or prepayments on a year-end form Recess	Bank holiday Recess	16 Recess	17 Recess
Bank holiday Recess	19 House returns	20	21	22	23	24
25	26	27	28	29	30	1
Check the data IPSA holds is correct, including budgets, addresses, and staff	Tell IPSA about any changes to staff or property	Check your pay slips and let IPSA know about any issues	Check the staff budget report to avoid overspends	Pay day Reconcile all payment card lines from March 2022 or earlier		

#### NOTES



#### T A S K S

	Check your	lask Manager	in IPSA Online
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	Make c	all claims	as soon	as costs	are incurred
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Check and file invoices and receipts to ensure they meet
requirements for claims

Address email alerts from IPSA Onli	ine that need attention
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#### MONTHLY

Check uploaded direct supplier costs and tell us
about any issues

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Tell us about changes to your properties so we can pay
your landlord correctly

Check •	vou have no	outstandina	credit notes
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Review any claims in draft and either submit them or
contact IPSA to delete them

Check your dashboard tor any outstanding payment card li	nes,
debt, or property issues	

### M A Y 2 0 2 2

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
2 Bank holiday	3	4	5  Bi-monthly publication: deadline for queries	Phonelines closed for staff training Reconcile payment card spend	7	8
9	10	11	12  Bi-monthly publication	Year-end Ensure all claims on the year-end form are submitted and approved Payroll cut-off	14	15
16	17	18	19	20	21	22
Tell IPSA about any changes to staff or property	24	25	26 House rises	27 Check your pay slips and let IPSA know about any issues Recess	28 Recess	29 Recess
<b>30</b> Recess	Check the staff budget report to avoid overspends	1	2	3	4	5

#### N O T E S



W	E	Ε	K	L	Y
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	Check your Task Manager in IPSA Online
	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
	Submit your weekly timesheet to Payroll
M O	N T H L Y
	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines, debt, or property issues

#### J U N E 2 0 2 2

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30	31	1	2	3	4	5
			Bank holiday	Platinum Jubilee bank holiday		
Payment card transactions available for reconciliation  House returns	7	Reconcile payment cards. Tell IPSA if you suspect any fraud	9	10  Check the data IPSA holds is correct, including budgets, addresses, and staff	11	12
13	14	15 Payroll cut-off	16	17 Check your pooled services are set up correctly and that IPSA is paying the right fees	18	19
Tell IPSA about any staff changes	21	22	Bi-monthly publication: MP preview	Forecast staffing spend and contact payroll about any issues or for advice	25	26
27	28  Check your pay slips and let IPSA know about any issues	29	Pay day  Check the staff budget report to avoid overspends	1	2	3

#### N O T E S



# T A S K S

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	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
	Submit your weekly timesheet to Payroll
M O	NTHLY
	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines, debt, or property issues

#### J U L Y 2 0 2 2

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
27	28	29	30	1	2	3
				Phonelines closed for staff training		
4	5	6	7	8	9	10
	Payment card transactions available for reconciliation			Reconcile payment cards. Tell IPSA if you suspect any fraud		
11	12	13	14	15	16	17
	Battle of the Boyne (NI only)			Payroll cut-off		
18	19	20	21	22	23	24
Tell IPSA about any staff changes						
25	26	27	28	29	30	31
		Check your pay slips and let IPSA know about any issues		Pay day  Check the staff budget report to avoid overspends		

#### N O T E S



W	E	Ε	K	L	Y
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	Check your Task Manager in IPSA Online
	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
	Submit your weekly timesheet to Payroll
M O	NTHLY
	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines, debt, or property issues

#### A U G U S T 2 0 2 2

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Summer Bank Holiday (Scotland only)	2	3	4	5 Phonelines closed for staff training Payment card transactions available for reconciliation	6	7
Reconcile payment cards. Tell IPSA if you suspect any fraud	9	10	11	12	13	14
15 Payroll cut-off	16	17	18	19	20	21
Tell IPSA about any staff changes	23	24	25	26	27	28
29 Bank holiday	30	Pay day  Check the staff budget report to avoid overspends	1	2	3	4

#### N O T E S



W	E	E	K	L	Y

	Check your Task Manager in IPSA Online
	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
	Submit your weekly timesheet to Payroll
M O	NTHLY
	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines, debt, or property issues

#### SEPTEMBER 2022

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
29	30	31	1  Bi-monthly  publication: deadline  for queries	Phonelines closed for staff training  Check the data IPSA holds is correct, including budgets, addresses, and staff	3	4
5 Annual publication	6	7	8 Bi-monthly publication  Reconcile payment cards. Tell IPSA if you suspect any fraud	Check your pooled services are set up correctly and that IPSA is paying the right fees	10	11
12	13	14	15 Payroll cut-off	Forecast staffing spend and contact payroll about any issues or for advice	17	18
Tell IPSA about any staff changes	20	21	22	23	24	25
26	27	28  Check your pay slips and let IPSA know about any issues	29	Pay day Run a staff budget report: check the data to avoid overspends	1	2

#### N O T E S



### T A S K S

WEEKLY	W	E	E	K	L	Y
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	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
	Submit your weekly timesheet to Payroll
M O	NTHLY
	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines, debt, or property issues

#### O C T O B E R 2 0 2 2

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
26	27	28	29	29	1	2
3	4	Payment card transactions available for reconciliation	6	Phonelines closed for staff training Reconcile payment cards. Tell IPSA if you suspect any fraud	8	9
10	11	12	13	14	15	16
				Payroll cut-off		
17	18	19	20	21	22	23
			Bi-monthly publication: MP preview			
24	25	26	27	28	29	30
Tell IPSA about any staff changes			Check your pay slips and let IPSA know about any issues			

#### N O T E S



W E	Ε	K	L	Y
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	Check your Task Manager in IPSA Online
	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
	Submit your weekly timesheet to Payroll
M O	NTHLY
	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines, debt. or property issues

#### N O V E M B E R 2 0 2 2

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Pay day Run a staff budget report: check the data to avoid overspends	1	2	3  Bi-monthly publication: deadline for queries	4  Phonelines closed for staff training	5	6
7	Reconcile payment cards. Tell IPSA if you suspect any fraud	9	Bi-monthly publication	11	12	13
14	15 Payroll cut-off	16	17	18	19	20
21 Tell IPSA about any staff changes	22	23	24	25	26	27
28  Check your pay slips and let IPSA know about any issues	29	Pay day  Run a staff budget report: check the data to avoid overspends	1	2	3	4

#### N O T E S



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	Check your Task Manager in IPSA Online
	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
	Submit your weekly timesheet to Payroll
ΛΟ	NTHLY
	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines,

#### DECEMBER 2022

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
28	29	30	1	2 Phonelines closed for staff training Check the data IPSA holds is correct, including budgets, addresses, and staff	3	4
5	6	7	Reconcile payment cards. Tell IPSA if you suspect any fraud	Check your pooled services are set up correctly and that IPSA is paying the right fees	10	11
12	13	14	15 Payroll cut-off	Forecast staffing spend and contact payroll about any issues or for advice	17	18
Tell IPSA about any staff changes	20	21	Bi-monthly publication: MP preview	23	24	25
26  Boxing Day	27 Christmas Day	28  Check your pay slips and let IPSA know about any issues	29	Pay day  Run a staff budget  report: check the  data to avoid  overspends	31	1

#### N O T E S



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	Check your Task Manager in IPSA Online
	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
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	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines, debt, or property issues

#### J A N U A R Y 2 0 2 3

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
2	3	4	5	6	7	8
Bank holiday			Bi-monthly publication: query deadline	Phonelines closed for staff training		
9	10	11	12	13	14	15
			Bi-monthly publication	Payroll cut-off		
16	17	18	19	20	21	22
23	24	25	26	27	28	29
Tell IPSA about any staff changes			Year-end: guidance published	Check your pay slips and let IPSA know about any issues		
30	Pay day Run a staff budget report: check the data to avoid overspends	1	2	3	4	5

#### N O T E S



W	E	E	K	L	Y

	Check your Task Manager in IPSA Online
	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
	Collate mileage and make regular claims for prompt payment
	Resolve any returned claims in task manager to prevent delays
	Check and file invoices and receipts to ensure they meet requirements for claims
	Address email alerts from IPSA Online that need attention
	Submit your weekly timesheet to Payroll
M O	NTHLY
	Check uploaded direct supplier costs and tell us about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines, debt, or property issues

#### FEBRUARY 2023

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
30	31	1	2	3	4	5
				Phonelines closed for staff training		
6	7	8	9	10	11	12
		Reconcile payment card spend				
13	14	15	16	17	18	19
		Payroll cut-off	Bi-monthly publication: MP preview			
20	21	22	23	24	25	26
Tell IPSA about any staff changes				Check your pay slips and let IPSA know about any issues		
27	Pay day  Run a staff budget report: check the data to avoid overspends	1	2	3	4	5

#### N O T E S



#### T A S K S

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	Make all claims as soon as costs are incurred
	Check if the MP owes any money and repay or query it
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	Check and file invoices and receipts to ensure they meet requirements for claims
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M O	N T H L Y
M O	N T H L Y  Check uploaded direct supplier costs and tell us
	about any issues
	Check your budget / spend position and plan accordingly
	Tell us about changes to your properties so we can pay your landlord correctly
	Contact your Account Manager to resolve outstanding issues
	Check you have no outstanding credit notes
	Review any claims in draft and either submit them or contact IPSA to delete them
	Check your dashboard for any outstanding payment card lines,

debt, or property issues

#### M A R C H 2 0 2 3

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
27	28	1	2  Bi-monthly publication: Deadline for queries	Phonelines closed for staff training  Check the data IPSA holds is correct, including budgets, addresses, and staff	4	5
Check for annual changes to the Scheme and update the office	7	Reconcile payment card spend	9 Bi-monthly publication	10 Check your pooled services are set up correctly and that IPSA is paying the right fees	11	12
Check MP security measures are still valid	14	15 Payroll cut-off	16	Forecast staffing spend and contact payroll about any issues or for advice	18	19
20	21	22	23	24	25	26
Tell IPSA about any staff changes	28	29 Check your pay slips and let IPSA know about any issues	30	Pay day Run a staff budget report: check the data to avoid overspends	1	2

#### N O T E S



### T A S K S

W	E	Ε	K	L	Y
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	Make all claims as soon as costs are incurred
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debt, or property issues

# Contact us

#### Visit our website

If you are a Member of Parliament or if you work for an MP, the quickest and easiest way to find answers to general queries is by visiting our website:

#### www.ipsaonline.org.uk

You can find the rules of the Scheme, view guidance, download forms and follow step-by-step instructions on how to complete IPSA tasks.

# Call the support team

Call us on 020 7811 6400 if you are an MP or an MP's staff member.

Your call will be answered by a member of the team, but not necessarily your Account Manager or Payroll Officer. They will try to resolve your issue or will forward it to a member of the team. If you are not an MP or MP staff member and you have a query, please email <u>info@theipsa.org.uk</u>.

#### Email

If you have a query for your dedicated Account Manager or Payroll Officer, you can email <u>info@theipsa.org.uk</u> or <u>payroll@theipsa.org.uk</u>. Your email will be directed to your team. Our aim is to respond within five working days.

#### Tax issues

If you have a query about your tax code, please contact HMRC directly first on 03000 534 720 (staff) or 03000 581 588 (MPs) as they can advise on why the code has been allocated and if it is correct.

# Account managers

