



TWL Trade Card Terms

1. Purpose of the TWL Trade Card

The TWL Trade Card is designed to provide cardholders with access to additional discounts on parts without the need to open a formal account with TWL. To receive the discounts, cardholders must present the Card in-store at participating TWL locations.

2. Usage and Payment

- The TWL Trade Card is not a method of payment. All goods and services must be paid for in full at the time of purchase, either by cash, Eftpos, credit card, or direct debit.
- The Trade Card is not transferable and may only be used by the cardholder.
- The Card can be used in all participating TWL stores nationwide.
- The Card cannot be used for online purchases at this time, although this may change in the future.

3. Pay-As-You-Go Structure

The TWL Trade Card is associated with a cash account for the purpose of recording transactional history. This account operates on a pay-as-you-go basis, meaning it does not maintain a credit balance or credit terms.

4. Responsibility for Contact Information

Cardholders are responsible for ensuring that TWL has up-to-date contact information, including address, email, and phone numbers. TWL will not be liable for any issues arising from outdated contact details, including but not limited to the mis delivery of orders or notifications.

5. Cancellation and Cash Sale Account Closure

TWL reserve the right to cancel cards and close cash account for minimal use or no spend in an 18-month period.

7. Changes to Terms

TWL reserves the right to update or modify these Terms of Use at any time. Any changes will be effective upon posting on the official TWL website or through other means of communication. Cardholders are advised to review these Terms periodically.

8. Right to Modify or Terminate the Programme

TWL reserves the right, at its sole discretion and without prior notice, to:

- Suspend, modify, or terminate the Trade Card Programme at any time and for any reason.
- Alter or amend the terms and conditions under which the Trade Card Programme operates.

9. Confidentiality and Data Protection

TWL is committed to ensuring the security and confidentiality of cardholder information. Personal and transaction data will be handled in compliance with relevant data protection regulations.

Sime Darby Transport (NZ) Ltd - [Terms of Trade](#)

Shipping & Returns Information - [Shipping & Returns](#)