



curative zero card

Your Ticket to In-Network Care

Your ticket to get in-network healthcare where and when you need it. As the fresh face in health plans, we know some doctors might not recognize us just yet. No worries, though!

Your health shouldn't have to wait. This handy card takes care of your in-network costs* and reassures you of your benefits.

What will be approved?

- * Office visits, urgent care visits, and certain outpatient visits at approved providers listed in the Curative Provider Search.*

What will not be approved?

- * Prescriptions, surgeries and hospital visits



Questions?

Call Member Services, available 24/7 at 855-428-7284

*Members residing in Alaska can use both in-network or out-of-network providers. Members outside Alaska will only be able to use the card if the provider is confirmed as in-network.

To maintain \$0 copays and deductibles, a Baseline Visit must be completed within the first 120 days of plan activation.

Curative Zero Card Visa® Commercial Credit cards are issued by Celtic Bank. Additional Terms & Conditions can be found in your Member Portal Account at health.curative.com.



Here's how you can access your Zero Card:

Step 1

To get started, you'll first need to activate the Curative Zero Card by logging into the member portal at health.curative.com and selecting "Zero Card" to follow the activation steps. Once completed, you'll have access to the digital Curative Zero Card instantly.

Call Member Services if you need a physical card (typically takes one week to deliver) – Alaska members will automatically receive a physical card so no need to request one.

Note: Curative members must be 18 or older to access the card.

Step 2

Before attempting to use the Curative Zero Card, please try using your Curative Member ID Card first.

Step 3

If declined, then proceed with the digital or physical Curative Zero Card by calling Curative Member Services to confirm your provider is in-network* and to get your transaction unlocked for use – Keep in mind, you'll need to get approval every time you want to use the Curative Zero Card.

Step 4

Look out for an email to confirm transaction approval, then simply give your card to the provider's office upon payment, and you're all set!

