

Curative Resources for Providers



Welcome to Curative, a new kind of health plan with no copays, no deductibles and no out-of-pocket costs, including many generic, brand name and specialty medications.* The full cost-transparency not only means better access to care for your patients, but more time for you to provide high-quality care that you saved from bill collections.

Need help or have a question? We're here to make health insurance coverage easy. Please reference the key points of contacts for each department.

**Members must complete a Baseline Visit with Curative in the first 120 days of enrollment to qualify for \$0 copays and deductibles.*

Curative Provider Services	Main: 855-414-1083
Curative Member Services	Main: 855-428-7284
Curative Member Eligibility	https://curative.com/eligibility
Provider Relations	General Info: providerrelations@curative.com Natalie Russell, Director of Network Development (natalierussell@curative.com) Irene Gonzalez, Provider Relations (irenegonzalez@curative.com)
Credentialing	General Info: credentialing@curative.com Arlene Abdelhafez, Credentialing Specialist (arleneabdelhafez@curative.com)
Claims Customer Service	Main: 855-414-1083
Clinical Care and Medical Management Prior Authorizations OR Notifications	Curative P.O. Box 1587 Austin, Texas 78767 OR Main: 855-414-1089, Fax: 877-942-4448
Claims Submission Address and Reconsideration	Curative P.O. Box 1786 Austin, Texas 78767
Appeals Submission	Fax: 877-734-6537
Curative Pharmacy	Main: 833-428-7284 - https://curative.com/drugs
Curative News and Updates	https://curative.com/blog
Curative Health Plan	https://curative.com/healthplan