



Curative resources for providers

Welcome to Curative, a new kind of health plan with no copays, no deductibles and no out-of-pocket costs, including many generic, brand name and specialty medications.* The full cost-transparency not only means better access to care for your patients, but more time for you to provide high-quality care that you saved from bill collections.



Provider customer support

[Access Availability Essentials](#)

Email: (**preferred**) providercustomerservice@curative.com

Phone: [855-414-1083](tel:855-414-1083)

[Member Eligibility](#)

Network provider relations

General Info: providerrelations@curative.com

Credentialing

General Info: credentialing@curative.com

Clinical care and medical management

Prior authorizations OR notifications

[Medical Prior Authorization Form](#)

[Rx Prior Authorization Form](#)

[Check Prior Authorization Status](#)

Curative Health Plan
P.O. Box 1587 | Austin, Texas 78767
OR Main: 855-414-1089, Fax: 877-942-4448

Claims submission address and corrected claims

Electronic Claims Payer ID (CURTV)
[Electronic claims processing](#)
(Preferred for faster, more efficient claims handling)

Curative Health Plan
C/O Paper Claims
PO BOX 1786
Austin, TX 78767

Claims reconsideration

Preferred Method: [Complete this form](#)

Appeals submission

Preferred Method: [Complete this form](#)

Independent dispute resolution

General Info: [Surprise medical bills](#)

Contact: Email your open negotiations to idr@curative.com.

*Members must complete a Baseline Visit with Curative in the first 120 days of enrollment to qualify for \$0 copays and deductibles.