



# Curative resources for providers

Welcome to Curative, a new kind of health plan with no copays, no deductibles and no out-of-pocket costs, including many generic, brand name and specialty medications.\* The full cost-transparency not only means better access to care for your patients, but more time for you to provide high-quality care that you saved from bill collections.

## Provider customer support

[Access Availability Essentials](#)  
Email: (**preferred**) [providers@curative.com](mailto:providers@curative.com)  
Phone: [855-414-1083](tel:855-414-1083)  
[Member Eligibility](#)

## Claims submission address and corrected claims

Electronic Claims Payer ID (CURTV)  
[Electronic claims processing](#)  
(Preferred for faster, more efficient claims handling)  
  
Curative Health Plan | C/O Paper Claims  
PO BOX 1786 | Austin, TX 78767

## Clinical care and medical management

Prior authorizations OR notifications  
  
[Medical Prior Authorization Form](#)  
[Rx Prior Authorization Form](#)  
[Check Prior Authorization Status](#)  
  
Curative Health Plan  
P.O. Box 1587 | Austin, Texas 78767  
OR Main: 855-414-1089,  
Fax: 877-942-4448

## Claims reconsideration and Appeals submission

Complete [this form](#) and email it to [providers@curative.com](mailto:providers@curative.com)

## Network provider relations

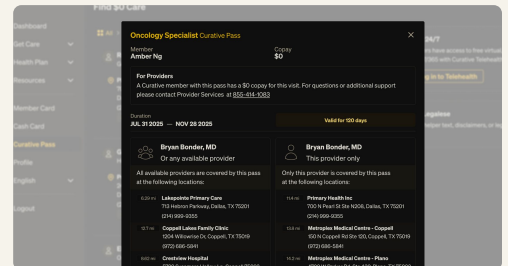
General Info: [providers@curative.com](mailto:providers@curative.com)  
This email address should not be used to submit claims-related information.

## Credentialing

General Info: [credentialing@curative.com](mailto:credentialing@curative.com)

## Curative Pass

Learn more about the Curative Pass [here](#).  
View the Curative Pass design [here](#).



\*Members must complete a Baseline Visit with Curative in the first 120 days of enrollment to qualify for \$0 copays and deductibles.