



Curative resources for providers

Welcome to Curative, a new kind of health plan with no copays, no deductibles and no out-of-pocket costs, including many generic, brand name and specialty medications.* The full cost-transparency not only means better access to care for your patients, but more time for you to provide high-quality care that you saved from bill collections.

Provider customer support

[Access Availability Essentials](#)

Email: (**preferred**)

providercustomerservice@curative.com

Phone: [855-414-1083](tel:855-414-1083)

[Member Eligibility](#)

Claims submission address and corrected claims

Electronic Claims Payer ID (CURTV)

[Electronic claims processing](#)

(Preferred for faster, more efficient claims handling)

Curative Health Plan | C/O Paper Claims

PO BOX 1786 | Austin, TX 78767

Clinical care and medical management

Prior authorizations OR notifications

[Medical Prior Authorization Form](#)

[Rx Prior Authorization Form](#)

[Check Prior Authorization Status](#)

Curative Health Plan

P.O. Box 1587 | Austin, Texas 78767

OR Main: 855-414-1089,

Fax: 877-942-4448

Claims reconsideration and Appeals submission

Complete [this form](#) and email it to

providercustomerservice@curative.com

Network provider relations

General Info:

providerrelations@curative.com

This email address should not be used to submit claims-related information.

Credentialing

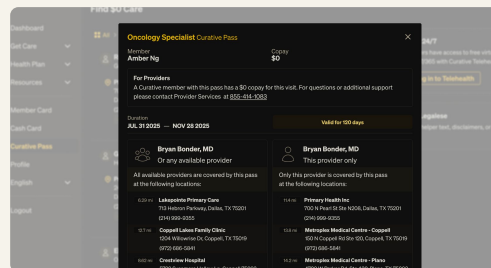
General Info:

credentialing@curative.com

Curative Pass

Learn more about the Curative Pass [here](#).

View the Curative Pass design [here](#).



*Members must complete a Baseline Visit with Curative in the first 120 days of enrollment to qualify for \$0 copays and deductibles.