



Curative resources for providers



Welcome to Curative, a new kind of health plan with no copays, no deductibles and no out-of-pocket costs, including many generic, brand name and specialty medications.* The full cost-transparency not only means better access to care for your patients, but more time for you to provide high-quality care that you saved from bill collections.

Provider Customer Support

[Access Availability Essentials](#)
Phone: [855-414-1083](tel:855-414-1083)
[Member Eligibility](#)

Network Provider Relations

General Info: providerrelations@curative.com

Credentialing

General Info: credentialing@curative.com

Clinical Care and Medical Management

Prior Authorizations OR Notifications

[Medical Prior Authorization Form](#)
[Rx Prior Authorization Form](#)
[Check Prior Authorization Status](#)

Curative Health Plan
P.O. Box 1587 | Austin, Texas 78767
OR Main: 855-414-1089, Fax: 877-942-4448

Claims Submission Address and Reconsideration

Electronic Claims Payer ID (CURTV)
[Electronic claims processing](#)
(Preferred for faster, more efficient claims handling)

Curative Health Plan
C/O Paper Claims
PO BOX 1786
Austin, TX 78767

Appeals Submission

Fax: 877-734-6537

Curative Pharmacy

curative.com/drugs

*Members must complete a Baseline Visit with Curative in the first 120 days of enrollment to qualify for \$0 copays and deductibles.



Need help or have a question?

We're here to make health insurance coverage easy. Please reference the key points of contacts for each department.

