

Your Curative Cash Card is a flexible payment option for \$0 out-of-pocket care*



There are two options to provide payment covered by Curative:

- 1) Insurance billing using the Curative Member ID Card
- 2) Cash-pay using our unique Curative Cash Card.

Use your Cash Card with confidence

Step 1: Check the provider

- Complete one-time Cash Card activation in the [Member Portal](#)
- Search for your provider in the Curative Provider Search
- If the provider is labeled for Cash Card use, plan to use your Cash Card
- If the provider appears as in-network but has trouble accepting your Member ID Card, the Cash Card can be used as a backup

Step 2: Make sure it's an eligible Cash Card service**

- **Eligible Services:** Office visits, urgent care, behavioral health, outpatient hospital services (like *imaging or infusions*), inpatient hospital services (like *surgeries and medical monitoring*)
Note: Prior authorizations are **not** required for eligible services.
- **Ineligible Services:** Prescriptions, labs, other non-covered benefits

Step 3: Tell the Front Desk

- Let the office know you'll "pay the cash rate"
- When payment is requested, simply present your Cash Card
- You don't need to call Member Services for approval. If you run into any issues, contact Member Services right away at **855-428-7284**, available 24/7.

Step 4: Curative handles the rest

Eligible services are paid for by Curative***



Don't see your go-to provider?

Nominate your provider at [cur.tv/nominate](#) or contact Member Services at **855-428-7284** or health@curative.com (exclusions apply based on plan type)



Questions? Give Member Services a call at 855-428-7284 or health@curative.com

Learn more about Curative Cash Card at [curative.com/cash-card](#)

*Members must be 18 years and older to use the Curative Cash Card and complete their Baseline Visit in the first 120 days of their plan start date to maintain \$0 out-of-pocket costs. Curative Cash Card Visa® Commercial Credit cards are issued by Celtic Bank. Additional Terms & Conditions can be found in your Member Portal Account at [health.curative.com](#).

**For limitations of the Curative Cash Card, go to: [curative.com/cash-card](#). The Curative Cash Card can be used only when Curative is your primary insurance. It counts as payment in full and does not work with other insurance.

***All Cash Card payments are limited to eligible, covered services and are subject to plan rules. All transactions are reviewed for coverage, clinical guidelines, usual and customary review compliance, and may require prior authorization. Provider participation, payment methods, and acceptance of new patients may change at any time.