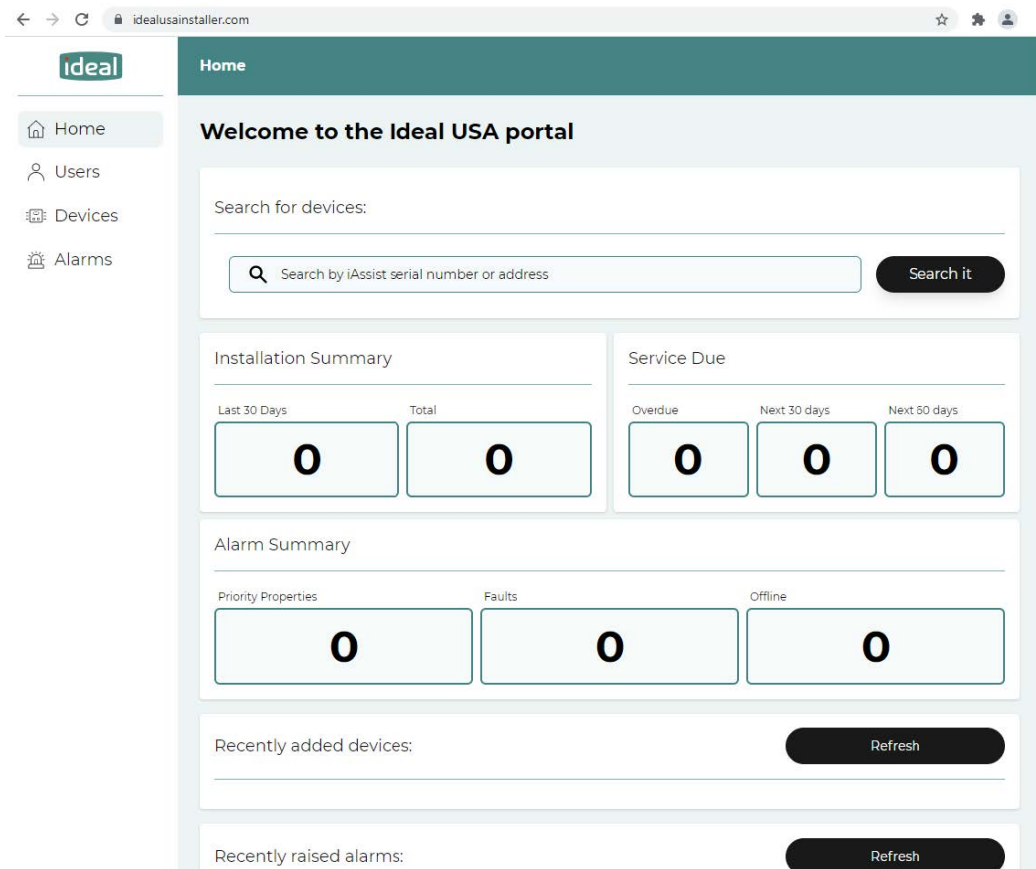# ENGINEERING BULLETIN

Subject: IdealUSA IAssist Add User   *Date: 11/8/2021*   *EB072*

IdealUSA's new IAssist Device allows for contractors within the same company to view boilers that other contractors within the company have connected. The following steps are to be followed to add new users to the same group.
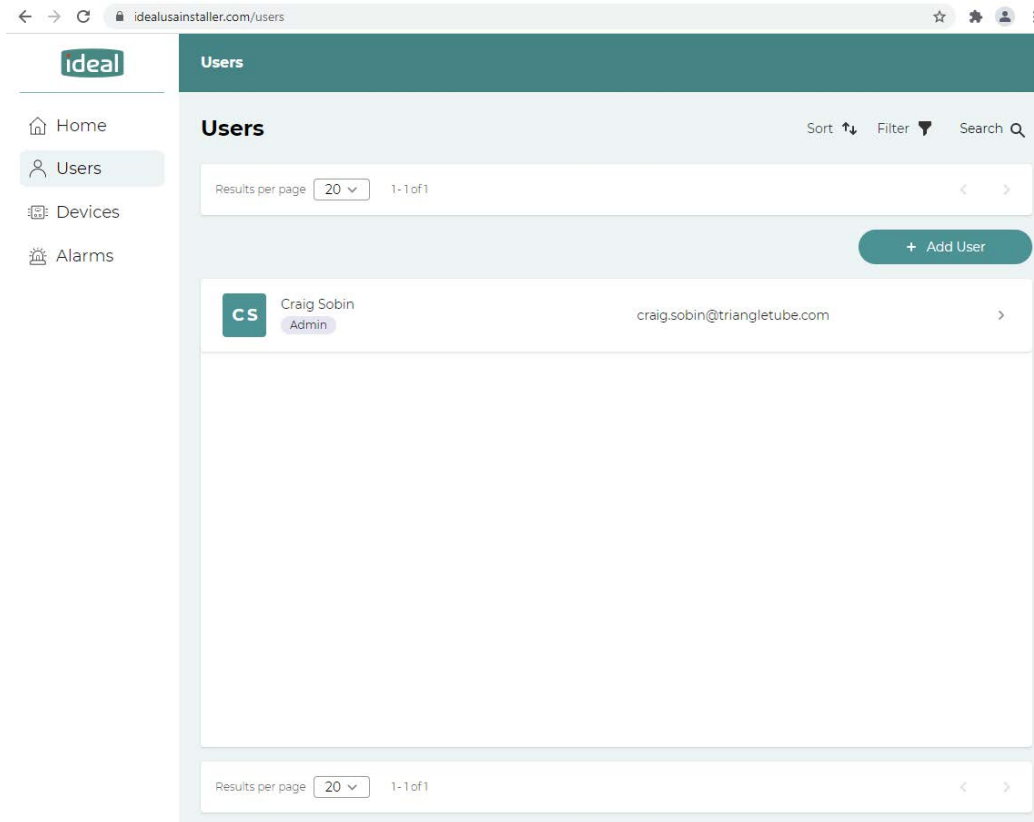
1. From the home page, hit the 'Users' button on the left side of the page

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2. On the Users page hit the '+ Add User' button on the right hand side of the screen

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3. Now fill in the form, you can decide if the new user has admin rights or just normal user rights, then hit save.

Admin – Can add/remove users/Admin

Users – Cannot add/remove users/Admin

Now either user can monitor all boilers that are connected by either user in the company.

Please contact technical support at techsupport@idealusa.com or 800-411-9999 x575 with any questions.

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