



Welcome to Ideal Heating North America.

We believe the last thing to worry about is your heating. This is why we go the extra mile for our customers. The Ideal family is now one of the largest boiler manufacturers in Europe producing over 400,000 boilers per year for the UK market.

For the first time, Ideal has developed a unique range of products for the USA. This new range of boilers has been designed to meet all current standards and regulations for residential gas boilers in the USA.

We believe in supporting you with an industry leading warranty program. With Ideal USA, you will receive our Standard, Plus and Elite Warranty Program.

To benefit from our Standard, Plus or Elite Warranty Program, please log on to www.idealheatingna.com for easy registration.

STANDARD:

This is our **ENTRY** level warranty which offers **2-years parts** and **10-year heat exchanger warranty** with your Ideal USA Boiler (offered when your installation is NOT registered with Ideal USA).

PLUS:

This is our **MID** level warranty which offers **5-years parts, 2-years labor allowance** and **10-year heat exchanger warranty** with your Ideal USA Exalt Boiler (offered when you register the installation - provide customer and contractor information).

ELITE:

This is our **HIGH** level warranty which offers **6-years parts, 3-years labor allowance** and **12-year heat exchanger warranty** with your Ideal USA Exalt Boiler (offered when the contractor registers the installation - provide customer and contractor information, plus upload a photo of the combustion readings from your combustion analyzer/ The contractor must also clean and treat the hydronic system as well as performing all the high level warranty requirements. See Warranty Certificate for details).

See Terms and conditions on www.idealheatingna.com

2019-23 Ideal Warranty Summary - Rev. 03/14/2023

223932 A02

