

# ENGINEERING BULLETIN

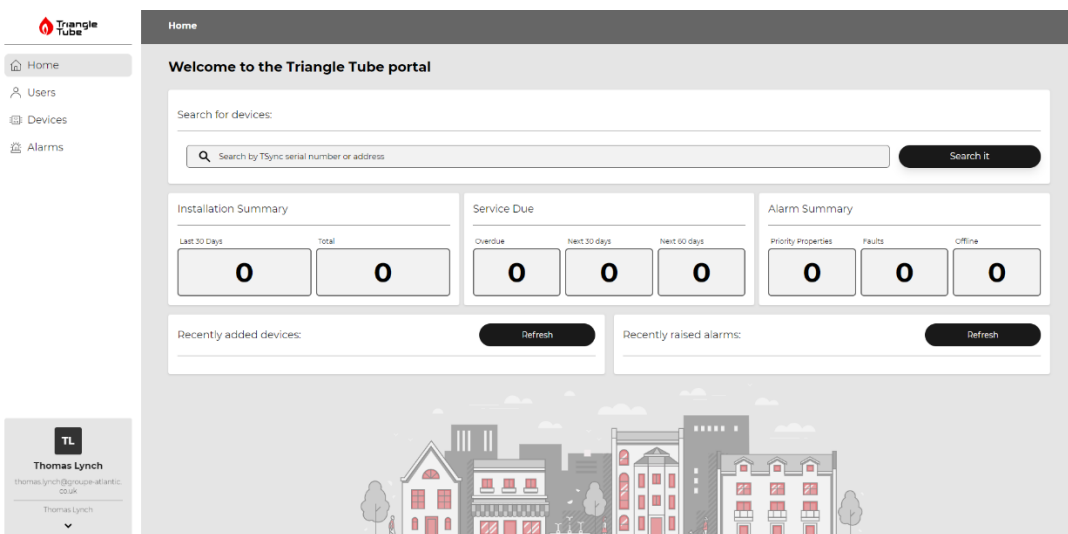
**Subject:** Triangle Tube TSync Add User

**Date:** 11/8/2021

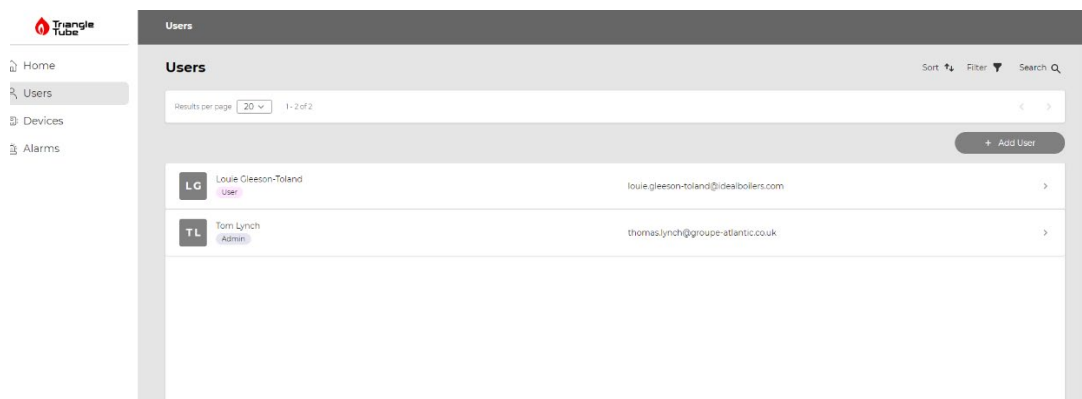
**EB0071**

Triangle Tube’s new TSync Device allows for contractors within the same company to view boilers that other contractors within the company have connected. The following steps are to be followed to add new users to the same group.

1. From the home page, hit the ‘Users’ button on the left side of the page



2. On the Users page hit the ‘+ Add User’ button on the right hand side of the screen





3. Now fill in the form, you can decide if the new user has admin rights or just normal user rights, then hit save.

Admin – Can add/remove users/Admin

Users – Cannot add/remove users/Admin

The screenshot shows the 'New User' form in the Triangle Tube application. The form is titled 'New User' and is located under the 'Users > New' breadcrumb. It contains the following fields:

- Email:** A text input field with the placeholder 'Enter Email' and a tip: 'This is a tip for Email'.
- First Name:** A text input field with the placeholder 'Enter Firstname' and a tip: 'This is a tip for Firstname'.
- Last Name:** A text input field with the placeholder 'Enter Lastname' and a tip: 'This is a tip for Lastname'.
- Role:** A dropdown menu with the placeholder 'Select Role' and a tip: 'The permission level of the invitee'.

At the bottom of the form are two buttons: 'Save' and 'Cancel'. The left sidebar shows navigation options: Home, Users, Devices, and Alarms. The user profile for Thomas Lynch (TL) is visible at the bottom left.

Now either user can monitor all boilers that are connected by either user in the company.

Please contact technical support at [techsupport@triangletube.com](mailto:techsupport@triangletube.com) (856) 228-8881 x575 with any questions.