

Email MDR (PhishGuard)

Providing managed detection and response for optimal phishing resilience

Augment your email security operations for fast, efficient phishing detection and resolution

Greater protection, less overhead

With targeted phishing attacks and business email compromise (BEC) on the rise, operational teams are stretched thin trying to keep pace with constantly evolving phishing threats. Reactive approaches to phishing often lead to increased risk and cost due to prolonged detection and response times. PhishGuard alleviates the more challenging and time-consuming aspects of phishing prevention and email security management, including:

- **Customized notification and response** for fraud (BEC) and insider threats
- **Evaluation and resolution** of phish submissions
- **Quarantine and retraction** of identified threats
- **Threat hunting** within email environment
- **Custom detections** for specified indicators



Dedicated technical resources for real-time monitoring and notification

Unlock operational capacity and stay one step ahead of phishing attacks with technical experts that rapidly investigate and notify on phishing-related activities. Our specialists can help improve detection and resolution metrics while providing insights into emerging phishing campaigns and tactics.

Key Benefits



Proactive prevention

Eliminate the risk of falling victim to costly BEC attacks that are notoriously hard to detect and can negatively impact your brand and balance sheet.



Rapid review & response

Offload the burden of evaluating and resolving end-user phish submissions that can pile up and become a slow, time-consuming process.



Broader visibility & insight

Gain deeper insight into phishing tactics used across industries, ensuring you're prepared if and when those campaigns target your sector.

Gain greater visibility with periodic reviews and reports

In addition to augmenting your email security operations, PhishGuard offers customers the ability to request periodic reviews with their dedicated analyst. Reviews include an analyst-generated report that provides an overview of findings and metrics.

Service Deliverables

Managed Email Security Operations

- ✔ Evaluate and resolve phish submissions
- ✔ Review all suspicious determinations
- ✔ Retract malicious messages
- ✔ Reclassify and release safe messages

Active Fraud Defense

- ✔ Monitor for BEC activity
- ✔ Report on campaign details and IOCs
- ✔ Create and retract newly seen indicators
- ✔ Notify and take action on active BECs

Insider Threat Defense

- ✔ Track HUMINT correlated communications
- ✔ Identify communications that include IP
- ✔ Notify on active insider threats
- ✔ Review/report incidents and severity

Managed Threat Hunting

- ✔ Review suspicious determinations
- ✔ Review close-to-malicious determinations
- ✔ Action on any new determinations made
- ✔ Submit for detection enhancements

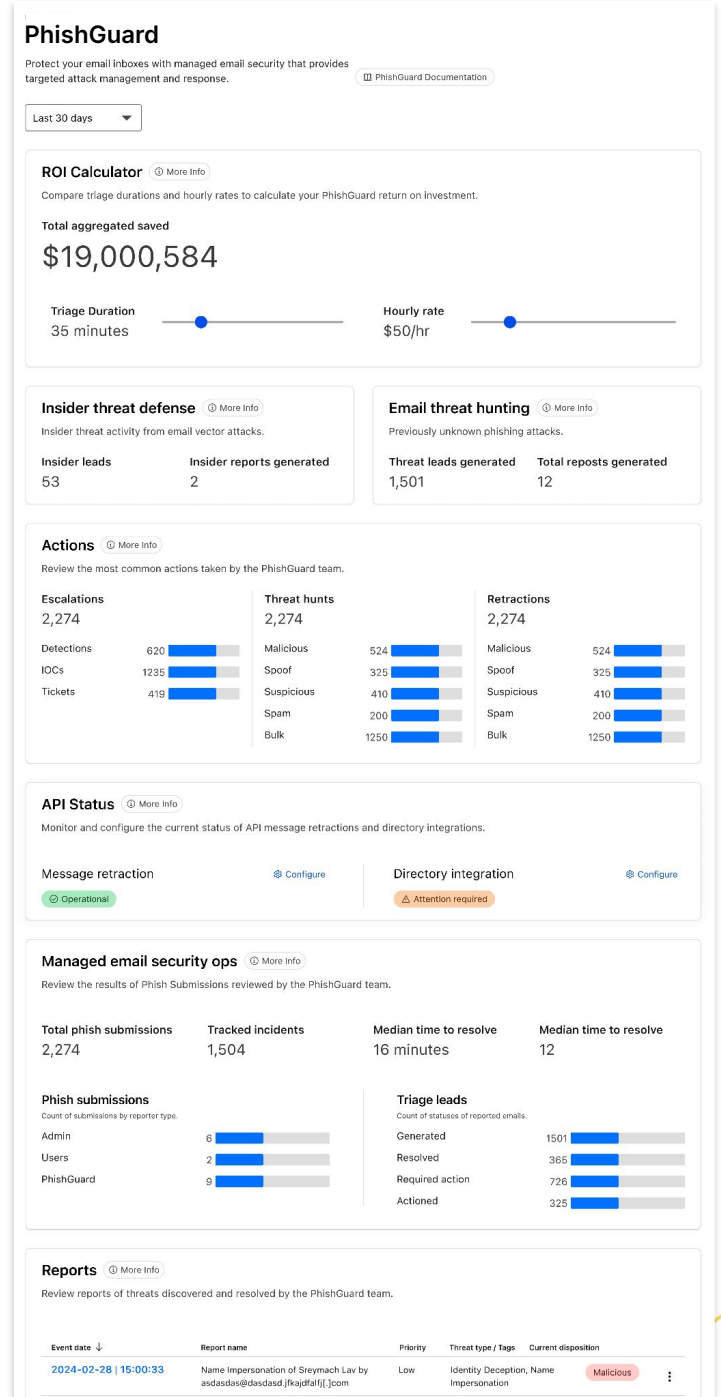


Figure 1: Dashboard metrics