Tevva Assistance

United Kingdom



Telephone & Website:

+44 (0)116 402 1750 www.tevva.com/aftersales



What is covered?

- Attending a breakdown and diagnosing a fault.
- Attempting a repair/replacement of a defective part, at the roadside (where safe and legal).
- Recovery to a Tevva Authorised Repairer for repair.
- Load continuation (where possible).



Are there any restrictions?

The driver must be with the vehicle at point of breakdown and when the Tevva Assistance team arrives



How much does cover cost, and how long will my cover last?

Tevva Assistance is included Free of Charge on all new Tevva vehicles, and lasts 12 months, from the date of first registration in the UK.



- Faults occurring due to a lack of routine maintenance.
- Recovery of more passengers than the eligible vehicle is legally able to carry (up to max. 3).
- Any excess payable to the vehicle insurance company.
- Roadside assistance or recovery requested in the event of an accident or road traffic collision.
- Puncture repairs or replacement tyres.
- Windscreen, glass or mirror repairs or replacement.

(Where assistance or recovery is requested in any of the above situations, you may incur costs from Tevva Assistance or our associated partners).



Where am I covered?

England, Wales, Scotland, Northern Ireland, Isle of Wight, Isle of Man, Shetland Islands.