



Who to contact for Help?

If you have a question related to the Ariba Portal, please contact Ariba Support through the portal - <https://www.ariba.com/support/supplier-support>

For all other Lilly Purchase to Pay and Accounts Payable questions, please contact your **Lilly contact point** or Lilly Purchase to Pay Answer Centre for the Lilly Entity you are invoicing.

If you are doing a business with a Lilly Affiliate in this Country:	Purchase to Pay Answer Center Email
Australia	finap_au@lilly.com
Austria	at-kreditoren@lilly.com
Belgium	benelux-ap@lilly.com
Canada	p2p_answer_center@lilly.com
China	cn_vendor@lilly.com
Denmark	DK-leverandorer@lilly.com
France	fr-comptabilite@lilly.com
Germany	de-kreditoren@lilly.com
Hong Kong	hk_vendor@lilly.com
India	in_vendor@lilly.com
Indonesia	id_vendor@lilly.com
Ireland	p2p_iemail-kinsale@lilly.com
Italy	fornitori_plmail-it@lilly.com
Japan	jp_kr_jpmail - p2p@lilly.com
Korea	jp_kr_jpmail - p2p@lilly.com
Malaysia	my_vendor@lilly.com
Netherlands	benelux-ap@lilly.com



New Zealand	finap_aus@lilly.com
Norway	NO-leverandorer@lilly.com
Pakistan	pk_vendor@lilly.com
Philippines	ph_vendor@lilly.com
Puerto Rico	p2p_answer_center@lilly.com
Singapore	sg_vendor@lilly.com
Singapore LCCP	lnus_vendor@lilly.com
South Africa	ZA_AP@lilly.com
Spain	cuentasapagar@lilly.com
Sweden	SE-leverantorer@lilly.com
Switzerland	ap_plmail-ch@lilly.com
Taiwan	tw_vendor@lilly.com
Thailand	th_vendor@lilly.com
United Kingdom	ap_plmail-uk@lilly.com
USA	p2p_answer_center@lilly.com
Vietnam	vendor_vnmail-vn@lilly.com