

North America				
Support Center	Country	City / Affiliate	Toll Free Number	Local Service Desk Numbers
Canada Service Desk	Canada	Toronto	855-435-7550	416-693-3468
US Service Desk	US	Indianapolis	800-435-7977	317-277-7000
Clinical Trial Investigator Support	US	Indianapolis	800-Lilly10	317-277-7800
LECS	US	Indianapolis	866-559-5327	
LillyNet External Collaborators	US	Indianapolis	866-629-5401	
US Field Support	US	Indianapolis	800-222-4639 (INDY)	
Elanco Field Support	US	Indianapolis	800-222-4639 (INDY)	
Puerto Rico Territory (Spanish)	US			52 55 5484 3890
Puerto Rico Territory (English)	US		800-435-7977	
Central and South America				
Support Center	Country	City / Affiliate	Toll Free Number	Local Service Desk Numbers
Service Desk	Argentina	Buenos Aires	N/A	54 11 4546 4065
Service Desk	Argentina	BA-San Isidro	N/A	54 11 4546 4065
Service Desk	Brasil	Sao Paulo	0800 702 0309	55 11 2144 6006
Service Desk	Chile	Santiago	N/A	56 2 2611 9250
Service Desk	Chile	Puerto Varas	N/A	56 65 223 1440
Service Desk	Colombia	Bogota	N/A	57 1602 4201
Service Desk	Costa Rica	San Jose	N/A	506 2208 7214
Service Desk	Dominican Republic	Dominican Republic	N/A	1 829 946 3902
Service Desk	Ecuador	Quito	01 800 545 593	N/A
Service Desk	El Salvador	El Salvador	N/A	506 2208 7214 503 2113 3133
Service Desk	Guatemala	Guatemala	N/A	506 2208 7214
Service Desk	Honduras	Tegucigalpa	N/A	506 2208 7214
Service Desk	Mexico	Mexico	800 288 0088	52 55 5484 3890
Service Desk	Nicaragua	Managua	N/A	505 7517 5267
Service Desk	Panama	Panama	N/A	507 308 4347
Service Desk	Peru	Lima	N/A	51 1712 6499
Europe, Middle East, Africa				
Country	City / Affiliate	Toll Free Number	Local Service Desk Number	Short Dial from Office
Algeria	Algiers	N/A	213 21 99 46 55	655
Austria	Vienna	N/A	43171178500	500
Bahrain	Manama	N/A	44 2039 019532	N/A
Belgium	Brussels	N/A	32 25488666	3333
Belgium	Elects	N/A	32 25488666	3333
Bosnia and Herzegovina	Sarajevo	N/A	387 7033 0032	N/A
Bulgaria	Sofia	N/A	359 4914199	99
Croatia	Zagreb	N/A	385 155 44240	N/A
Cyprus	Limassol	N/A	44 2039 0195 29	N/A
Czech Republic	Prague	N/A	420 234664444	444
Denmark	Copenhagen	N/A	45 4737 2507	N/A
Egypt	Cairo	N/A	20 26965333	333
England / UK	Bracknell	N/A	44 1344 38 2777	2777
England / UK	Lilly House , Basingstoke	N/A	44 1256 775555	75555
England / UK	Sales Force, Basingstoke	N/A	44 1256 775555	75555
England / UK	Speke	N/A	44 2070 2646 33	86666
Estonia	Tallinn	N/A	44 203 901 9529	N/A
Finland	Helsinki	N/A	358 97252 2460	N/A
France	Fegersheim	N/A	33 3900 7420 0	4200
France	Neuilly sur Seine	N/A	33 15549 3311	3311
France	Huningue	N/A	33 1573 2303 7	3050
Germany	Bad Homburg	N/A	4961722731888	1888
Germany	Rest of Germany (Sales Force and Lilly Traveller)	49 800 5455 943	4961722731888	1888
Germany	Cuxhaven	49 800 5455 943	49 6951 7090 66	N/A

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Greece	Kifissia	N/A	30 2221 2002 93	8080
Hungary	Budapest	N/A	36 8091 1045	8080
Ireland	Cork	N/A	353 214232500	32500
Ireland	Kinsale	N/A	353 2147 02322	2322
Israel	Tel Aviv	N/A	972 2376 1288	500
Italy	Rome	N/A	39 055 4257 430	7430
Italy	Sales Force	N/A	39 055 4257 800	N/A
Italy	Catania	N/A	39 055 4257 430	7430
Italy	Sesto	N/A	39 055 4257 430	7430
Italy	Valleverde	N/A	39 055 4257 430	7430
Jordan	Amman	N/A	44 2039019532	N/A
Kazakhstan	Almaty	N/A	7727 2442 657, x118	118
Kuwait	Kuwait City	N/A	44 2039 0195 32	N/A
Latvia	Riga	N/A	371 6244 4280	N/A
Lebanon	Beirut	N/A	44 2039019532	776
Lithuania	Vilnius	N/A	370 7008 8782	N/A
Morocco	Casablanca	N/A	212 529 06 98 28	828
Netherlands	Utrecht	N/A	31 3060 2586 4	864
Norway	Oslo	N/A	47 2400 4605	N/A
Oman	Muscat	N/A	44 2039 0195 32	N/A
Poland	Warsaw	N/A	48 2230 6474 3	3333
Portugal	Lisbon	N/A	351 214 126 666	666
Qatar	Doha	N/A	44 2039 0195 32	N/A
Romania	Bucharest	N/A	40214023011	23011
Russia	Moscow	N/A	749 5258 5001, x118	118
Saudi Arabia	Jeddah	8008443572	011 461 7879	N/A
Saudi Arabia	Khobar	8008443572	011 461 7879	N/A
Saudi Arabia	Riyadh	8008443572	011 461 7879	7879
Serbia	Belgrade	N/A	44 2039 0195 29	N/A
Slovak Republic	Bratislava	N/A	421 220663144	44
Slovenia	Ljubljana	N/A	3861580044	44
South Africa	Johannesburg	N/A	27(0) 115109400	9400
South Africa	Johannesburg (Elanco)	N/A	27(0) 115109400	9400
Spain	Alcobendas	N/A	34 916635008	5008
Sweden	Stockholm	N/A	46 850163769	N/A
Switzerland	English	N/A	41225920790	790
Switzerland	German	N/A	41225920790	790
Switzerland	Basel (Elanco)	N/A	41 61 6856 610	610
Switzerland	Geneva	N/A	41225920790	790
Tunisia	Tunis	N/A	+216 3139 7743	790
Turkey	Ankara	N/A	90 (0)2165540154	40154
Turkey	Istanbul	N/A	90 (0)2165540154	40154
Turkey	Istanbul LLY Warehouse	N/A	90 (0)2165540154	40154
UAE	Dubai	8000 4411418	1-44537875	875
Pakistan	Karachi	80075355	N/A	N/A
Ukraine	Kiev	N/A	38 044 4902 585, x118	118
Asia PAC				
Country	City / Affiliate	Toll Free Number	Local Service Desk Numbers	Short Dial from Office
Australia	All	N/A	612 9325 4666	4666
Bangladesh	All	N/A	880 9609300303	303
China General	All	N/A	86 21 2302 1499	1499
China Sales	All	N/A	86 21 2302 1222	1222
Hong Kong	All	852 21051634	N/A	1634
India	All	000 800 050 4174	N/A	N/A
Indonesia	All	65 6407 5201	N/A	N/A
Japan	All	0800 500 8686	8178 242 8686	8686
Malaysia	All	N/A	60 3 7839 2999	2999

New Zealand	All	64 99136115	N/A	N/A
Country	City / Affiliate	Toll Free Number	Local Service Desk Numbers	Short Dial from Office
Philippines	Elanco	632 297 8599	N/A	8599
	Pharam	63 2 7798 4428	N/A	N/A
Singapore	Lilly Clinic	N/A	65 6413 9800	9800
Singapore	Sales Office	65 6304 1641	N/A	1641
South Korea	All	N/A	82 2 3459 2666	2666
Taiwan	All	809095009	N/A	3333
Thailand	All	N/A	662-6126292 662-6126200	111
Vietnam	All	N/A	84 2871099022	111