

North America				
Support Center	Country	City / Affiliate	Toll Free Number	Local Service Desk Numbers
Canada Service Desk	Canada	Toronto	855-435-7550	416-693-3468
US Service Desk	US	Indianapolis	800-435-7977	317-277-7000
Clinical Trial Investigator Support	US	Indianapolis	800-Lilly10	317-277-7800
LECS	US	Indianapolis	866-559-5327	
LillyNet External Collaborators	US	Indianapolis	866-629-5401	
US Field Support	US	Indianapolis	800-222-4639 (INDY)	
Elanco Field Support	US	Indianapolis	800-222-4639 (INDY)	
Puerto Rico Territory (Spanish)	US			52 55 5484 3890
Puerto Rico Territory (English)	US		800-435-7977	
Central and South America				
Support Center	Country	City / Affiliate	Toll Free Number	Local Service Desk Numbers
Service Desk	Argentina	Buenos Aires	N/A	54 11 4546 4065
Service Desk	Argentina	BA-San Isidro	N/A	54 11 4546 4065
Service Desk	Brasil	Sao Paulo	0800 702 0309	55 11 2144 6006
Service Desk	Chile	Santiago	N/A	56 2 2611 9250
Service Desk	Chile	Puerto Varas	N/A	56 65 223 1440
Service Desk	Colombia	Bogota	N/A	506 2208 7214
Service Desk	Costa Rica	San Jose	N/A	506 2208 7214
Service Desk	Dominican Republic	Dominican Republic	N/A	1 829 946 3902
Service Desk	Ecuador	Quito	01 800 545 593	
Service Desk	El Salvador	El Salvador	N/A	506 2208 7214 or 503 2113 3133
Service Desk	Guatemala	Guatemala	N/A	506 2208 7214
Service Desk	Honduras	Tegucigalpa	N/A	506 2208 7214
Service Desk	Mexico	Mexico	800 288 0088	52 55 5484 3890
Service Desk	Nicaragua	Managua	N/A	505 7517 5267
Service Desk	Panama	Panama	N/A	507 308 4347
Service Desk	Peru	Lima	N/A	51 1712 6499
Europe, Middle East, Africa				
Country	City / Affiliate	Toll Free Number	Local Service Desk Number	Short Dial from Office
Algeria	Algiers	N/A	+33 1734 3100 8	Office Ext: 655 External 213 21 99 46 55
Austria	Vienna	N/A	+43 1795 76252	500
Bahrain	Manama	N/A	+44 2039 019532	N/A
Belgium	Brussels	N/A	+32 2200 6132	3333
Belgium	Mont-Saint-Guibert	N/A	+32 2200 6132	36000
Bosnia and Herzegovina	Sarajevo	N/A	+387 7033 0032	877-248-2906
Bulgaria	Sofia	00800 1104453	+359 2491 4199	99
Croatia	Zagreb	0800 222807	+385 0155 4424 0	959
Cyprus	Limassol	N/A	+44 2039 0195 29	N/A
Czech Republic	Prague	+420800143132	+44 2071365058	444
Denmark	Copenhagen	N/A	+45 3832 3061	N/A
Egypt	Cairo	8000000314	+44 2039 0195 32	333
England	Erl Wood	800315555	+44 1256 775555	75555
England	Lilly House	800315555	+44 1256 775555	75555
England	Sales Force	800315555	+44 1256 775555	75555
England	Speke	N/A	+44 2070 2646 33	86666
Estonia	Tallinn	N/A	+44 2071 3650 65	N/A
Finland	Helsinki	N/A	+35 8972 5190 49	N/A
France	Fegersheim	N/A	+33 3900 7420 0	4200

France	Neuilly sur Seine	+33 15549 3311	+33 1573 2303 7	N/A
France	Huningue	N/A	+33 1573 2303 7	3050
Germany	Bad Homburg	N/A	N/A	1888
Germany	Rest of Germany	+49 800 5455 943	+49 6951 7090 66	1888
Greece	Kifissia	680911045 / Ext. 8080	+30 2221 2002 93	N/A
Hungary	Budapest	+36 8091 1045	+44 2071 3650 59	8080
Ireland	Cork	+353 1656 9184	+332 2142 3250 0	32500
Ireland	Kinsale	+353 1656 9184	+332 2147 02322	2322
Israel	Tel Aviv	N/A	+972 2376 1288	500
Italy	Rome	N/A	+39 055 4257 430	7430
Italy	Sales Force	N/A	+39 055 4257 800	N/A
Italy	Catania	N/A	+39 055 4257 430	7430
Italy	Sesto	N/A	+39 055 4257 430	7430
Italy	Valleverde	N/A	+39 055 4257 430	7430
Jordan	Amman	N/A	+44 2039 0195 32	N/A
Kazakhstan	Almaty	N/A	7727 2442 657 / Ext. 118	118
Kuwait	Kuwait City	N/A	+44 2039 0195 32	N/A
Latvia	Riga	900 800 1102 1102	+44 2039 0195 29	N/A
Lebanon	Beirut	N/A	+44 2039019532	776
Lithuania	Vilnius	N/A	+370 7008 8782	N/A
Morocco	Casablanca	N/A	+212 0520 2055 02	828
Netherlands	Utrecht	N/A	+31 3060 2586 4	864
Norway	Oslo	N/A	+47 2415 9515	N/A
Oman	Muscat	N/A	+44 2039 0195 32	N/A
Pakistan	Karachi	80075355	N/A	N/A
Poland	Warsaw	N/A	+48 2230 6474 3	3333
Portugal	Lisbon	N/A	+351 2117 8285 00	666
Qatar	Doha	N/A	+44 2039 0195 32	N/A
Romania	Bucharest	N/A	+40 3737 8857 3	23011
Russia	Moscow	N/A	+749 5258 5001	118
Saudi Arabia	Jeddah	+011 461 7879	+44 2039 0195 32	N/A
Saudi Arabia	Khoba	+011 461 7879	+44 2039 0195 32	7879
Saudi Arabia	Riyadh	+011 461 7879	+44 2039 0195 29	N/A
Serbia	Belgrade	800190088	+44 2039 0195 29	N/A
Slovak Republic	Bratislava	800190088	+421 2686 2325 0	444
Slovenia	Ljubljana	0800 80894	+44 2071 3650 65	44
South Africa	Johannesburg	0800 980666	+27 1151 0940 0	9400
South Africa	Johannesburg (Elanco)	0800 980666	+44 2071 3650 66	9400
Spain	Alcobendas	N/A	+34 9127 5415 8	5008
Sweden	Stockholm	N/A	+46 8501 6325 3	N/A
Switzerland	English	41225920790	N/A	N/A
Switzerland	German	41225920790	N/A	N/A
Switzerland	Basel	N/A	+41 61 6856 610	610
Switzerland	Geneva	41225920790	N/A	N/A
Tunisia	Tunis	N/A	+216 3139 7743	N/A
Turkey	Ankara	N/A	800 448829392	40154
Turkey	Istanbul	N/A	800 448829392	40154
UAE	Dubai	8000 4411418	+442071365067	875
Ukraine	Kiev	N/A	+38 044 4902 585	118
Asia PAC				

Country	City / Affiliate	Toll Free Number	Local Service Desk Numbers	Short Dial from Office
Australia	All	N/A	+612 9325 4666	4666
Bangladesh	All	N/A	+880 9609300303	303
China General	All	N/A	+86 21 2302 1499	1499
China Sales	All	N/A	+86 21 2302 1222	1222
Hong Kong	All	+852 21051634	N/A	1634
India	All	000 800 050 4174	N/A	N/A
Indonesia	All	+65 6407 5201	N/A	N/A
Japan	All	0800 500 8686	8178 242 8686	8686
Malaysia	All	1800881679	N/A	N/A
New Zealand	All	+64 99136115	N/A	N/A
Philippines	Elanco Pharam	+632-297-8599 +63 2 7798 4428	N/A	8599
Singapore	Lilly Clinic	N/A	+65 6413 9949	9701
Singapore	Sales Office	+65 6304 1641	N/A	1641
South Korea	All	N/A	+82 2 3459 2666	2666
Taiwan	All	800666471	N/A	3333
Thailand	All	N/A	+662-6126292 or +662-6126200	111
Vietnam	All	N/A	+84 2871099022	111