



OFFICIAL MONEY BACK GUARANTEE FORM

OLAY SATISFACTION GUARANTEED OR YOUR MONEY BACK
BY MAIL VIA PREPAID CARD*

If you have tried Olay products and are not completely satisfied for any reason, we will refund your purchase price, after any coupons or discounts applied, plus applicable taxes and first-class postage in the form of a prepaid card. Offer valid for product purchased July 1, 2025 to June 30, 2026. Refund request must be postmarked within 60 days of purchase.

To receive your full money back by mail via prepaid card, mail:

1. This Official Money Back Guarantee Form –complete.
Write in 12-digit UPC code number and purchase price (after coupons or discounts applied and before taxes) for each Olay product in the spaces provided on this form.
2. Your original dated receipt with purchase price circled. Must be postmarked within 60 days of purchase.

Mail in a stamped envelope bearing sufficient postage to:

Olay Money Back Guarantee Offer
P.O. Box 10668
Dept. P192826C25
Thunder Bay Stn CSC, ON P7B 6V1

PLEASE PRINT CLEARLY - Proper delivery depends on a complete and correct address.

First Name: _____

Last Name: _____

Address: _____

Apt. # _____

City: _____ Province: _____ Postal Code: _____

Date of Birth (MM/YYYY): _____

Reason for Dissatisfaction: _____

Write in 12-digit UPC code number and purchase price (after coupons or discounts applied and before taxes) for each Olay product in the spaces below:



- - - \$ _____

- - - \$ _____

- - - \$ _____

Trust is a cornerstone of our corporate mission. P&G is committed to maintaining your trust by protecting personal information we collect about you. Read our Privacy Policy at www.pg.com/privacy/english/privacy_notice.html.

*Money back issued via prepaid card. Limit one refund per name, household or address. Canadian residents only, 19 years of age or older. Offer valid for product purchased July 1, 2025 –June 30, 2026. Refund request must be postmarked within 60 days of purchase. Prepaid card accepted where MasterCard® cards are accepted. Not redeemable as cash or usable at ATMs or gas pumps. Card expires 6 months from issuance. Terms and conditions of prepaid card apply which include expiry date and/or fees. Only official Canadian postal addresses are acceptable. No PO Boxes are allowed. Use of multiple addresses to obtain additional refunds is fraud and may result in prosecution. Multiple submissions will not be acknowledged or returned. Refund is limited to the purchase price, after any coupons or discounts applied, plus applicable taxes and first-class postage. Excludes any incidental or consequential damages, negligence, strict liability or any other legal theory. This form must accompany your request. If valid original receipt or handwritten UPC numbers of eligible product are not included in the request for refund, the purchase price will not be refunded. Reproduction, alteration, sale, trade or purchase of the Official Money Back Guarantee Form or proof of purchase is prohibited. Proof of purchase must be obtained from product purchased by you. No requests from groups, clubs, or organizations will be honored. We will not honor incomplete submissions. Not responsible for lost, late or undelivered submissions. Please allow 6-8 weeks for delivery. For any questions regarding this offer or the status of your submission call 1-855-845-9797.

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