



Solutions for Enterprise-Wide Procurement V (SEWP V)

ORDERING GUIDE

About the SEWP V Contract

Solutions for Enterprise-Wide Procurement V (SEWP V) is a NASA multi-award Governmentwide Acquisition Contract (GWAC) vehicle that focuses on information technology products and product-based services. **General Dynamics One Source (GDOS)** is a joint venture for General Dynamics Information Technology (GDIT) and General Dynamics Mission Systems (GDMS).

The SEWP V contract streamlines the process of providing federal agencies with state-of-the-art tablets, desktops and servers; IT peripherals; network equipment; storage systems; security tools; software products; cloud-based services; video conferencing systems, and other IT and audio-visual products; as well as related services such as installation, training and maintenance. All federal agencies and their contractors can place orders through this GWAC. NASA's Goddard Space Flight Center in Greenbelt, Maryland, procures and manages the SEWP V effort.

For SEWP information, please visit the NASA SEWP website at <http://www.sewp.nasa.gov>.

About GDOS

GDOS holds both SEWP V Group A (Computer-based Systems) and Group D (networking/security/video and conference tools) with full and open competition. The contracts are firm-fixed-price, indefinite delivery/indefinite quantity, with a \$25 minimum per order of supplies or services and a per contract maximum of \$20 billion. Each contract has a 10-year effective ordering period through October 31, 2025. There is a low fee of 0.34%.

For Policy and Procedural Information

GDOS provides both basic and extended warranties as identified in the contract during the standard commercial warranty period up to and including the end of the commercial warranty period. Extended warranties provide coverage based on the standard commercial warranty. Upon receipt of a request, GDOS works closely with our supply chain organization and vendor partners to secure the needed warranty support to ensure timely and complete coverage is provided and complies with contractual requirements. Names are provided with required deliveries to ensure customers have clear points of contact information to address any warranty, technical support, software support, or post-delivery issues to serve as a single focal point of contact to liaise between the government, GDOS and vendor partners, as necessary.

For more information regarding installation, basic warranty, extended warranty, technical support, software support, and other post-delivery issues, contact our SEWP PMO. Should you have any problems with an order, please contact the SEWP PMO.

Points of Contact

For information about GDIT, visit us at gdit.com.
For information about GDMS, visit gdmissionsystems.com.

For GDOS SEWP V information, visit us at <http://gdit.com/sewp-v>.

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Steps for Obtaining a Quote for Hardware, Software, or Services

THE CUSTOMER WILL:

- Submit purchase request and receives approval from Government Contracting Officer
- Determine best value through market research (simple using SEWP Quote Request Tool)
- Create an order and submit it to SEWP

THE SEWP PROGRAM MANAGEMENT OFFICE (PMO) WILL:

- Verify the order and enter it into the SEWP database*
- Submit valid orders to the awarded Contract Holder
- Monitor the order for delivery

THE GDOS PMO WILL:

- Confirm receipt of order from SEWP
- Process the order
- Fulfill/Deliver the order
- Invoice the customer

All quotes must be registered at the SEWP site at <https://sewp.nasa.gov/>. For any questions about how to receive a quote from GDIT, contact our SEWP PMO.

(*Agencies, such as Department of Defense have additional criteria for SEWP ordering)