

# Fido Facebook Comment Policy

**Last updated:** April 16, 2012

Thanks for liking Fido's Facebook page. We will make best efforts to respond to your comments, however, this won't always be possible. If we need to get in touch with you, we will do so via Private Message.

Keep in mind, this is a moderated page, and we reserve the right to moderate or remove any and all comments, as well as limit access to this page for users who repeatedly abuse the comment policy. All users must comply with Facebook's Terms of Use and the following guidelines for participating on this page:

**Keep it clean:** Use appropriate language and etiquette. Comments which include offensive or inappropriate language will be deleted.

**Keep it courteous:** Healthy debate is encouraged but we will not permit any personal attacks on this page.

**Keep it on-topic:** Any comment that is not relevant to the topic at hand, or to other peoples' comments, will be deleted.

**Keep it legal:** Any comment relating to legal or financial matters will be deleted. Do not post information that is known to be false, fraudulent, deceptive, inaccurate or misleading.

**Keep personal info private:** Please remember that this page is public. For your own safety, please do not post any personal information about yourself or third parties (e.g. addresses, phone numbers, or email addresses).

**Keep it spam-free:** Any comment assumed to be spam will be deleted. We will delete posts that overtly promote products or services. Comments that come from the same user that are repeated or are similar in nature will also be deleted.

Also note that comments or opinions expressed on this page are those of their respective contributors only. The views expressed on this page do not necessarily represent or reflect the views of Fido, its management or employees. Fido is not responsible for, and disclaims any and all liability to the fullest extent permitted by law for, the content of comments written by contributors to this page.

**Employees of Rogers, Fido, or any affiliated companies, representatives, dealers or agents please note:**

Members of the moderation team are here to act as spokespeople on our company's behalf and will handle any factual corrections and answer any customer questions here.

If you'd like to leave a comment, please ensure you disclose your affiliation with Fido.