

## **WARRANTY:**

### **Dining and Accent Tables**

Provided appropriate care has been given, Stylegarage will cover the cost of repair or replacement (at our discretion) for products with manufacturing defects that are identified within 2 years of purchase.

### **CONDITIONS**

- All furniture is individually handmade with its own unique character. No two pieces are exactly the same; therefore, some variations from showroom models and between individual items may occur
- The woods we use (including solid woods and veneers) are unique products of nature, which can include characteristics such as knots, irregular grain patterns, variations in colour and surface texture
- Porous materials such as wood, natural stone and concrete should be protected from prolonged exposure to moisture to prevent stains
- Exposure to direct sunlight or extremes of heat or cold can cause wood and other porous materials to warp or crack, as well as develop changes in surface texture, therefore we recommend that our tables be protected from direct sunlight and sources of heat or cold
- Our air-dried Douglas Fir products are expected to warp and develop cracks as they age and may also bead or leak sap (particularly when exposed to heat or direct sunlight); this is considered to be a desirable characteristic of these rustic-style pieces and is not a defect
- Hot-rolled steel and cold-rolled steel products are not rust resistant and can be expected to oxidize due to moisture in the air; we recommend that these materials be protected from exposure to moisture but even without direct contact they may rust
- Damages caused by independent transportation companies hired by customer are not the responsibility of Stylegarage
- Stylegarage is entitled to collect any legal fees it incurs in defense of the above conditions

### **Upholstered Goods**

#### **Upholstered Sofa, Sectional, Chair and Ottoman Frame and Springs 10 Year Warranty**

Stylegarage upholstery is warranted against defects in material and workmanship. The warranty applies to standard household use and is warranted under normal care and maintenance from the date of purchase. Upon determination of warranty defect, Stylegarage reserves the right to replace or repair the product at its sole discretion. The decision will be based on the product itself, the level of damage, and the feasibility of a proper repair. The integrity of the upholstered frame will remain intact over time providing it is used appropriately. Sitting on the back or arms, jumping, or rough handling/play on the upholstered piece is not recommended nor covered by this warranty. Do not drag the upholstered piece over rough surfaces. If the upholstered piece needs to be moved, it must be lifted; as pushing or dragging it, even on smooth surfaces, may cause the seams and other parts unnecessary stress. Hot-rolled steel and cold-rolled steel legs and bases are not rust resistant and can be expected to oxidize due to moisture in the air; we recommend that these materials be protected from exposure to moisture but even without direct contact they may rust.

#### **Cushions and Foam Limited 1 Year Warranty**

During the first few months of use, the foam padding of your upholstered piece will become softer. This process is normal, and it should be expected that there will be a slight softening effect as the polyurethane adjusts to regular use. This is not to be confused with a loss of foam resiliency.

## Upholstered Goods

### Fabric and Leather Covering Limited 1 Year Warranty

Due to the wide range of fabric and leather coverings available on Stylegarage upholstered goods, the durability and resilience of coverings may vary. For the care and maintenance of your Stylegarage fabric or leather please refer to the fabric mill or tannery's guidelines, available through your Stylegarage sales representative at the time of purchase. This warranty does not cover damage due to improper cleaning and care of upholstery coverings or the use or misuse of any recommended cleaning methods.

As sun is a natural bleaching agent it is strongly advised that you keep our Stylegarage upholstery away from direct sunlight as it will weaken and discolor the covering over time and is not covered by this warranty. Heat will also damage the coverings and is not covered by warranty so it is important to position the upholstered piece at least 2 feet away from any sources of heat such as radiators and heaters.

If, at a later date, you purchase a new upholstered piece in the same covering as the one you already own, it is possible that you may notice slight variations due to dye lot variances or natural bleaching or fading in the covering and Stylegarage does not warrant against any such variance.

Leather is a natural product, and as such it may have subtle surface features which are unique to each piece. Certain "distressed" or "pull-up" leathers may bear significant natural marking such as scratches, moles or brand marks from the life of the animal, which are considered to be normal and desirable for these character finishes.

Certain clothing dyes, particularly those used in new denim, have a tendency to transfer onto fabric, vinyl and leather. Stylegarage cannot predict how these dyes will behave, and as a result we cannot warranty against the resulting transfer.

### CONDITIONS

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### WARRANTY CLAIMS

All warranty claims must be made by the original purchaser. Only the original purchaser holds the right to a valid warranty. For this reason it is important to retain the original proof of purchase. The warranty does not extend to any Stylegarage product which was purchased "as is", in a distressed condition or as a floor model. Transportation to and from the manufacturer on any claimed merchandise in need of repair or return to Stylegarage is the responsibility of the purchaser and not that of Stylegarage.

Stylegarage reserves the right to limit any warranty in situations where the claim is deemed invalid by Stylegarage due to the furniture being subject to improper use, outside alterations, neglect, accidents, improper cleaning, and direct exposure to sunlight or heat. Warranty conditions are subject to change without notice.

Customer satisfaction is our priority, and we welcome any questions and feedback. If you have any questions about our products, please contact us at:

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