



COVID-19 update

Keeping you prepared

On October 13, 2020, Blue Shield of California informed providers about requirements and helpful details for submitting COVID-19 testing claims. The latest guidelines from Blue Shield concern specimen collection and various types of testing for fully insured commercial HMO and PPO plan members and Self-funded plan members. Providers can find details about claims under the cost-sharing, coding, and billing section of [Blue Shield's Provider portal](#).

The guidelines and definitions include the following topics:

- Diagnostic testing for asymptomatic essential workers
 - The asymptomatic essential employee must contact Blue Shield for instructions
 - [How to locate an in-network provider for testing](#)
- Member Cost-sharing
 - State and Federal laws throughout COVID-19 Public Health Emergency (PHE)
 - Testing cost-share waiver for symptomatic patients, patients known or suspected exposure, and patients who will undergo medically necessary surgery or medical procedure that requires a preliminary COVID-19 test
- Financial Responsibility
 - COVID-19 testing outside the scope of DMHC emergency regulation includes, but is not limited to, antibody and asymptomatic non-essential worker screening testing

To see the latest updates from Blue Shield, visit our [News Center](#) or have them delivered to your mailbox by [subscribing here](#).

Follow us:   

This is a required email from Blue Shield of California. Please note that you may receive required emails as part of doing business with Blue Shield of California, whether or not you have unsubscribed from promotional emails.

Don't miss out on future emails from us - [learn how](#) to add us to your address book.

If you'd like to be removed from all future email communications from Blue Shield of California, [unsubscribe here](#).

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Blue Shield of California cumple con las leyes estatales y las leyes federales de derechos civiles vigentes, y no discrimina por motivos de raza, color, país de origen, ascendencia, religión, sexo, estado civil, género, identidad de género, orientación sexual, edad ni discapacidad.

Blue Shield of California 遵循適用的州法律和聯邦公民權利法律，並且不以種族、膚色、原國籍、血統、宗教、性別、婚姻狀況、性別認同、性取向、年齡或殘障為由而進行歧視。

Blue Shield of California | 601 12th Street | Oakland, CA 94607