



## Make an informed choice about your health

With the novel coronavirus (COVID-19) in the news, you may have questions. You can stay informed via our online [coronavirus updates](#).

If you are experiencing symptoms such as fever, cough, and shortness of breath, we suggest using a virtual care option such as calling your doctor or primary care physician (PCP) for advice before seeking in-person care.

For non-emergency health matters, you can generally save time when you visit an urgent care center instead of an ER\* but call ahead before seeking treatment during this time. Log in to your [online account](#) to find an urgent care center in your network.†

[Find urgent care](#)



10:34 Find a Doctor

DOCTORS	PRIMARY CARE PHYSICIANS	
DENTISTS	VISION CARE	FACILITIES
PHARMACIES	EQUIPMENT & SUPPLIES	URGENT CARE

Always be prepared  
Search for urgent care centers using the Blue Shield app.

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\* Source: <https://khn.org/news/as-er-wait-times-grow-more-patients-leave-against-medical-advice/>

† HMOs may require your doctor's office to provide authorization before you go to an urgent care center. Members with an HMO plan typically must receive care at an urgent care center that is affiliated with your doctor's medical group or IPA, or your plan may not cover the services received.

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