

Updated December 22, 2020

COVID-19 Fact Sheet

This summary of Blue Shield of California's COVID-19 response connects brokers, employers, and members to resources for understanding coverage and options. For detailed information, please refer to our [Frequently Asked Questions](#).

Key focus areas:

- Treatment — We will continue waive out-of-pocket costs for COVID-19-related treatment for members through January 31, 2021. Providers must bill using proper codes for COVID-19.
- Testing — COVID-19 testing and screening out-of-pocket costs are waived, per state and federal guidelines. To understand the types of testing covered by Blue Shield, please reference our [COVID-19 FAQs](#), which get updated regularly to reflect changes in government policy as well as business decisions by Blue Shield.
- Vaccine — Members can receive COVID-19 vaccinations, considered a preventive service, at \$0 cost share and without a provider order. Coverage for vaccines is available at both in- and out-of-network providers through the duration of the public health emergency.
- Telemedicine — Member cost-sharing for telemedicine is waived through December 31, 2020 for all fully-insured members. We will continue to offer Teladoc® services at \$0 cost-share for all fully-insured group health plans and IFP for both medical and behavioral health services in 2021 and onwards. ASO groups interested in offering this coverage to members can reach out to their account representative.
- Stay covered (groups) — Blue Shield provided premium relief for small business groups needing to defer payments and a one-time premium credit to fully-insured employer groups with medical, dental, and vision plans in November.
- Stay covered (members) — There are many choices for members who lose coverage during these challenging times, and we are directing them to this [resource page](#) that outlines Blue Shield options, which include Individual and Family Plans, Medi-Cal, Medicare, as well as Cal-COBRA, and COBRA (with special COVID extensions) for those losing employer-sponsored health plans.

Learn more about the above topics, and stay connected with Blue Shield:

- Our [Coronavirus \(COVID-19\) web page for brokers and employers](#) is updated regularly and is rich with current content on all of the above topics.
- Our [Frequently Asked Questions](#) covers details on the above topics, and more.
- [Member information on COVID-19](#)
- [Provider information on COVID-19](#)
- BlueShield of California [News Center](#)