



You may qualify for more assistance on premium costs if your income has changed

At Blue Shield of California, we're committed to ensuring that all Californians have healthcare access – no matter the circumstances. If your income has changed due to the novel coronavirus (COVID-19) or for any other reason, you may qualify for additional financial help with your premiums since you purchased your plan through Covered California. You may also qualify for Medi-Cal.*

Changes in income must be reported within 30 days of the event that caused the change. Sign in to your account at CoveredCA.com or call **(800) 762-9596** as soon as possible to report your loss of income and explore financial assistance on healthcare premiums.

Use our premium subsidy calculator to see if you qualify for financial assistance.

[See if you qualify](#)

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* Blue Shield does not determine whether you qualify for a federal or state subsidy or Medi-Cal. If you decide to apply for a plan through Covered California, Covered California will determine your eligibility and actual subsidy amount based on the information you enter in your application.

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You can file a grievance in person or by mail, fax, or email. If you need help call Member Services at (800) 544-0088 (TTY: 711).

Puede presentar una queja en persona o por correo, fax o correo electrónico. Si necesita ayuda para presentar una queja, llame a Servicios para los Miembros de Blue Shield al (800) 544-0088 (TTY: 711).

您可以親自提出申訴，也可以通過郵件、傳真或電子郵件提出申訴。如果您需要這些服務，請聯繫 Blue Shield of California (800) 544-0088 (TTY: 711)。

Nondiscrimination Notice

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

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Blue Shield of California 遵循適用的州法律和聯邦公民權利法律，並且不以種族、膚色、原國籍、血統、宗教、性別、婚姻狀況、性別認同、性取向、年齡或殘障為由而進行歧視。

ATTENTION: Language assistance services, free of charge, are available to you. Call (800) 393-6130 (TTY 711).

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (800) 393-6130 (TTY 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (800) 393-6130 (TTY 711)。

Language Assistance Notice

Blue Shield of California | 601 12th Street | Oakland, CA 94607