



CORONAVIRUS (COVID-19): WE'VE GOT YOU COVERED

At Blue Shield of California, your health is our top concern, especially now. That is why cost-sharing for diagnostic testing related to COVID-19, as well as office visits, urgent care center visits, and emergency room visits related to testing, will be waived. This includes copays, coinsurance, and deductibles. Blue Shield also does not require your doctor to obtain prior authorization for COVID-19 screening and testing.

If you have a fever, cough, and feel short of breath, we suggest using a virtual care option such as calling your doctor or primary care physician (PCP) for advice before seeking in-person care. Using virtual care helps reduce the risk of spreading the virus. Also, please refer to the [Centers for Disease Control](#) guidance regarding COVID-19 symptoms.

If your doctor or nurse recommends testing for COVID-19, they can tell you where to go to get tested. If you test positive for COVID-19, your care will be covered, and your usual plan benefits will kick in. You will be responsible for any out-of-pocket costs related to your treatment.

Learn more about COVID-19

For further questions, don't hesitate to call the customer service on your Blue Shield member ID card.

Be well,
Terry Gilliland, MD
Executive Vice President and Chief Health Officer

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