



COVID-19 update

Keeping you prepared

May 2020

Many health plans announced their first quarter earnings statement this month, prompting speculation regarding rates and rebates ahead. Unlike these carriers, Blue Shield of California is a not-for-profit healthcare company and does not answer to shareholders who, by design, define acceptable profit margins for their company. We are a mission-driven organization with a purpose greater than profits, and our focus in the face of COVID-19 is to ensure we are adequately resourced to deliver high-value, high-quality care and stay the course of our mission.

Our focus remains on ensuring access to care for our members, especially as it relates to COVID-19.

Included in this update:

- [Blue Shield's 2% pledge sets us apart](#)
- [Extending Teladoc cost-sharing benefits through June 30](#)
- [What we are sharing with members](#)
- [Continuing engagement with the market, virtually](#)
- [Stay up to date](#)

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