



COVID-19 update

Keeping you prepared

At Blue Shield of California, our primary goal is to serve our members and protect the health of our communities. During this difficult time, we understand your clients rely on you for pertinent information and assistance. Because you are their trusted adviser, we are sharing with you an overview of financial assistance programs issued by the federal government under the CARES Act, and available to groups with 1 to 500 employees, which includes the Paycheck Protection Program, express bridge loans and more.

[Download this information.](#)

Blue Shield is not a financial adviser, and though we do not offer financial advice,¹ we are doing our best to provide materials your clients may need to apply for loans through these government programs and lending institutions. Since invoices for health plan premiums may be required, you should know the following:

- Reports on paid premiums are available through [Employer Connection](#).
- Quick videos on step-by-step processes for generating reports are available on our [Coronavirus \(COVID-19\) Resources](#) page for brokers – under “Government programs and resources.”
- If you need further assistance, please contact Producer Services at (800) 559-5905.

We will be sharing the above information directly with applicable employer groups later today.

Flexible Payment Program

Last week we announced a program to support small businesses struggling to make

premium payments. [Get the details here if you missed it](#). This week we are reaching out to groups directly who have not made payments for March or April to ensure they are informed of this opportunity.

Join us for a webinar

We will be hosting a broker webinar on Thursday, April 16, which will cover the information above, as well as other COVID-19-related topics, and our quarterly cycle updates.

[Register for the event and save to your calendar.](#)

Stay up to date

Blue Shield is closely monitoring the trajectory of the COVID-19 public health emergency, including state and federal policy. We will continue to keep you informed of policy changes affecting your employer group clients.

More information is available on our [Coronavirus \(COVID-19\) Resources page for brokers](#) – which is updated daily. You can also see the latest updates from Blue Shield on our [News Center](#) or have them emailed to you by [subscribing here](#).

¹ The summary is provided for informational purposes only. Blue Shield is not involved in administering any of the programs noted above, is not a financial institution and does not provide general legal, financial or tax advice. Business clients should consult their own legal, financial or tax advisor regarding the details of these programs. Your local government may also have relief policies in place. Check with your government office for more information.

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