



St. Regis Spa Guidelines

CANCELLATION POLICY

If you need to reschedule or cancel your appointment, please notify the spa at least twenty-four hours in advance of your appointment to avoid being charged the full service fee. Any appointments rescheduled within the same day will incur a transfer fee of \$50. Cancellations of packages or private parties require one week's notice.

SPA AMENITIES

On the day of your spa services, you will have complimentary access to our spa amenities. Our spa amenities include the following:

- Locker & Dressing Room
- Vanity Stations
- Restrooms
- Tranquil Showers
- Steam Room
- Himalayan Salt Stone Sauna
- Iridium Lounge

The St. Regis Pool Piazza is not a part of our spa amenities. Access to this area is reserved for our St. Regis hotel guests and our St. Regis Residents. Please inquire with our spa concierge about a Piazza Day Pass.

PARKING, VALET, & SPA LOCATION

The St. Regis Atlanta has valet parking only. Please feel free to park with our valet team, and our spa concierge can validate and reduce day-use parking to \$5 during spa business hours. Day-use parking is up to 8 hours or 7:30PM. The St. Regis Valet team accepts cash or credit card.

The St. Regis Spa is located on the 6th floor of the hotel, accessible through the main elevators.

ARRIVAL TIME

Check in time for your spa reservation will be 30 minutes prior to your scheduled treatment start time. This will allow time to enjoy the lounges, saunas and steam rooms. Arriving late will limit the time for your treatment, thus decreasing its effectiveness and your enjoyment. All treatments will end as scheduled not to incur delays for the next guest. The full value of your treatment will be charged.

PERSONAL BELONGINGS/VALUABLES

We cannot be responsible for any personal items and/or valuables brought into the spa or left in your locker. Please leave your valuables at home or in your room safe.

USE OF ELECTRONIC DEVICES

To protect the privacy of our guests and to preserve the guest experience, use of cell phones, electronic devices and cameras are prohibited in the spa. Cell phones and electronic devices must be turned off.

AGE REQUIREMENTS

Guests must be 18 years of age or older to experience massage, facial, body treatments, or enjoy the spa facilities and Iridium lounge. Nail services are available for children 5 years of age or older with a signed waiver, and a parent must be present for the entire service and a locker will not be provided.

TREATMENT RECOMMENDATIONS

Shaving is not recommended prior to body treatments or hair removal services. Shaving is recommended, but not necessary for men prior to a facial. Your spa experience is completely personalized for you, therefore if you experience discomfort due to room temperature, massage pressure, music volume or any other conditions, please notify your therapist immediately.

FOOD AND BEVERAGE

Guests are prohibited from bringing any outside food or alcohol into the spa. A guest appearing intoxicated will be denied access to the spa.

METHOD OF PAYMENT

We accept the following method of payments:

- All Major Credit Cards
- Marriott Bonvoy Gift Cards

You may also charge services to your hotel bill. Please note, we are a cashless facility.

SERVICE CHARGE

For your convenience, a 22% service charge will be added to each spa service. This includes gratuities disbursed to the spa staff members who serve you during your visit. Additional gratuities may be offered at your discretion. Prices and services are subject to change.