

COLORSTEEL® Warranty Terms & Conditions

Products manufactured from COLORSTEEL® are subject to normal wear and tear, which may include uniform fading, chalking and dirt collection. Minor white corrosion, which may appear at unwashed tension bends or cut edges, is a natural weathering phenomenon of COLORSTEEL® and does not constitute a failure of the coating system. Testing to determine coating performance will be in accordance with the methods described in Australian Standard AS1580.

All COLORSTEEL® warranties are issued by New Zealand Steel Limited and are subject to the following terms and conditions:

(Note: all New Zealand Steel literature referred to in this warranty is that which is current at the time of installation and is available from the rollformer or www.colorsteel.co.nz)

1. The maintenance programme specified in the COLORSTEEL® *Environmental Categories, Warranty & Product Maintenance Recommendations* brochure BEING STRICTLY ADHERED TO and documented.
2. The warranty periods start from the date the material is supplied to site.
3. The installed pitch of the roof is equal to or greater than 3°, or the minimum recommendation for the profile, whichever is greater.
4. The product is only used in the environments and applications as recommended by New Zealand Steel. Refer to *Environmental Categories, Warranty & Product Maintenance Recommendations*.
5. The product is designed, formed, stored, handled and installed in accordance with recommendations given in *Specifiers and Builders Guide* (on-line Guidelines for Use), Information Bulletins and *NZ Metal Roof and Wall Cladding Code of Practice*.
6. When purchasing COLORSTEEL Dridex®:
 - the product is installed by a New Zealand Steel approved fixer.
 - The product is installed without underlay.
 - For Buildings within the scope of E2/AS1, the installation must be carried out in accordance with the CodeMark Certificate of Conformity CM70050.
7. When purchasing COLORSTEEL Altime™
 - The product is installed using aluminium or Grade 304 stainless steel fasteners.
 - The product is installed with allowance for thermal contraction and expansion, such as oversized holes for fasteners on sheets greater than 10m in length.
8. The COLORSTEEL® warranty covers the COLORSTEEL® material only and no accessories supplied which include, without limitation, fasteners, soft edge and building wrap.
9. All warranties, conditions, liabilities and obligations other than those specified in the warranty are excluded to the fullest extent allowed in law. In particular, where the product is supplied for the purpose of business, the guarantees contained in the Consumer Guarantees Act 1993 do not apply.
10. Failure of the material or the coating partially or wholly due to one or more of the following causes is not covered by this warranty:
 - Physical damage during or after installation, including scratching, contact with other metal items, incorrect installation of external objects such as air-conditioning units, PV/Solar energy systems, and failure to remove swarf.





- Contact or immersion in soil, ash, fertilizer, sunscreen, moisture retaining substances or saltwater (of any type).
- Contact with or runoff from chemical agents, green or wet timber or treated timber.
- Wet contact with butyl rubber, stainless steel or concrete.
- Contact or runoff from lead or copper and other dissimilar metals, including contact with metal staples, wire netting, or nails.
- Water entrapment or ponding for any reason.
- Mechanical damage, chemical attack, corrosion or other damage sustained during transport, handling, storage, installation or subsequent to installation.
- Attack from chemical or other agents, fumes, solids or liquids other than direct rain or run-off falling onto the product under warranty.
- Application of post paint treatments or systems.
- Failure to install, use and maintain the product in accordance with NZ Steel's guidelines and applicable industry standards.
- Underside corrosion as a result of high humidity, condensation or pollution generated within a building.
- With regard to COLORSTEEL Dridex®:
 - Exposure to direct or indirect UV causing degradation of the absorbent fleece.
 - Exposure to external weather conditions, or inadequate ventilation.
- Failure to replace corroded fasteners or use of incorrect fasteners.
- Corrosion arising from lapped areas of end-lapped sheets.
- The product having been inappropriately stored prior to installation.
- Causes beyond the control of New Zealand Steel Ltd or the roofing manufacturer, including earthquakes, fires, cyclones, tornadoes, storms, hurricanes, lightning, hail, volcanic activity and other similar extreme "Acts of God".
- Actions by other persons.

If COLORSTEEL® pre-painted steel products have failed to perform as warranted, then a claim, in writing, specifying in what respect the COLORSTEEL® has failed to perform, must be made within the applicable warranty period, to New Zealand Steel who will at its sole option repair or replace (including labour) the affected material or provide a refund equal to the cash value based on New Zealand Steel's estimate of the cost of the then current New Zealand Steel equivalent product. All claims must be accompanied by the original warranty document. A new warranty will be issued to cover the balance of the original warranty offer for both the paint coating and perforation protection where repair or replacement is made, this period is not extended in case of replacement. Neither the roofing manufacturer, nor New Zealand Steel, will be liable for any consequential loss or damage except as may be required under any mandatory statutory provisions.

New Zealand Steel and/or the roofing manufacturer reserve the right to inspect a building prior to issuing of the warranty and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty and accordingly have access to the property.

