



Warranty of Availability Policy

Sections 39 et seq. of the *Consumer Protection Act* (CPA)

Effective October 5, 2025

FOR QUEBEC CONSUMERS ONLY. This warranty policy applies to new and second-hand goods requiring maintenance work sold by Decathlon Canada Inc. (Decathlon Canada) in Quebec, in stores or online at [decathlon.ca](https://www.decathlon.ca). It also applies to new Decathlon brand products purchased from authorized retailers in the province.

This *Warranty of Availability Policy* gives you specific legal rights. It does not, in any way, affect the rights given to you by law.

1. Availability of Repair Services

- Decathlon Canada guarantees the availability of a selection of repair services for products manufactured by or for Decathlon that can be identified by the Decathlon brand or logo affixed to them.
- The repair services guaranteed to be available at all Decathlon Canada workshops in Quebec are listed in **Appendix A**. Guaranteed services are available at a reasonable price and for a reasonable period of time following your purchase.
- Decathlon Canada workshops in Quebec may offer additional repair services, but their availability is not guaranteed within the meaning of section 39 of the CPA. Visit <https://www.decathlon.ca/en/content/store-workshops> for more details.

2. Availability of Replacement Parts

- Decathlon Canada offers its customers a wide range of spare parts at its points of sale, in its workshops, and on [decathlon.ca](https://www.decathlon.ca), but does not guarantee their availability within the meaning of section 39 of the CPA.
- For assistance in identifying and ordering the replacement parts you need, please consult a technician at one of our official workshops or contact [customer service](#) online.
- If you believe your product has a defect in materials or workmanship that requires replacement of a part, please refer to the [Decathlon Warranty Policy](#). You may be eligible for a free replacement.

3. Availability of Information Necessary to Maintain or Repair the Goods

- Starting in 2026, you will be able to find information on how to maintain and repair your Decathlon brand product in French and English on *Decathlon Support*, but its availability is not guaranteed under Article 39 of the LPC.
- For further information or questions about the maintenance of your products, our staff, workshop technicians, and customer service agents are your best allies in maximizing the life of your product.



4. Applicable Law and Jurisdiction

To the fullest extent permitted by applicable local law, this warranty policy and any dispute arising out of or in connection with this warranty policy shall be governed by the laws of the Province of Quebec, excluding the principles of conflict of laws and excluding the Convention on the International Sale of Goods. The courts located in Quebec shall have exclusive jurisdiction over any dispute.

5. Severability

If any provision of this warranty policy is illegal, void, or unenforceable, that provision shall be deemed severable and shall not affect the other provisions. In the event of any inconsistency between the English version and other versions of this warranty policy, the French version shall prevail.

APPENDIX A

Repair service guaranteed to be available at all Decathlon Canada Inc. workshops in Quebec under section 39 of the CPA

Eligible products	Service Description	Date of purchase
Triban, Van Rysel, Riverside, BTWIN, Elops, and Decathlon bikes	Repair and replacement (spokes, tires, inner tubes, rim bases).	October 5, 2025
	Replacement of cables, housings, levers, and brake pads. Brake alignment.	October 5, 2025
	Chain replacement and derailleur adjustment.	October 5, 2025
	Replacement of pedals.	October 5, 2025
Oxelo and Decathlon scooters and inline skates	Changing tires and rotating wheels.	October 5, 2025
	Replacing cables, sheaths, levers, and pads. Aligning brakes.	October 5, 2025
Axelys, Oxelo, Oroks, and Decathlon ice skates	Blade sharpening	October 5, 2025

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