

# Refinery Operational Update

April 1, 2024

Dear neighbour,

Thank you for your patience over the past several weeks. We have now successfully and safely restarted the refinery, and it has returned to normal operations.

During this process, your safety and well-being were top of mind. We moved through our restart process slowly and implemented several additional measures to mitigate any potential impacts. These included:

- Commissioning third-party air quality monitoring to supplement our regulator's extensive network.
- Scheduling work with the most potential for noise during daytime hours.
- Utilizing a traffic management plan to alleviate community impacts.

During the refinery's shutdown, we continued to safely supply residents across the Lower Mainland and Vancouver Island with the essential fuels they depend on. With the facility restarted, we can now produce the conventional and low-carbon fuels our customers need.

We learned a great deal through this process, particularly as it relates to engaging with our community and neighbours. During the restart process, we've been sharing daily updates via our website, [burnabyrefinery.ca](http://burnabyrefinery.ca), twitter (@burnabyrefinery), and by email to our subscribers. [Click here](#) to subscribe to our mailing list. We will continue to use these channels going forward for any necessary updates to the community.

Additionally, we were delighted to host many members of the community at our public information session on February 20, including a member of council, First Nations representatives, and media.

Thank you for your patience. We look forward to seeing you out in the community this year.