

2025 Scheduled Maintenance
Keeping the Burnaby Refinery
Safe and Reliable

The Burnaby Refinery is a large and complex operation that requires regularly scheduled maintenance to ensure it runs safely, reliably, and optimally. Scheduled maintenance provides an opportunity to clean, inspect and service equipment more thoroughly and efficiently than can be done while the Refinery is in full operation.

We will continue our commitment to upholding all environmental, safety and regulatory requirements throughout these scheduled maintenance periods.

We also plan each maintenance activity to minimize community impacts as much as possible, and we always welcome feedback on how we can do better.

Maintenance is scheduled for:

Dates: Beginning February 1, 2025, with anticipated completion in late February.

Hours: Work will be conducted 24/7, with most of the work happening during the daytime. Some work will be completed overnight.

Questions, Concerns or Feedback?

We're here to listen and respond. Please contact the Parkland Community Relations Team at CommunityBC@parkland.ca or **604-257-4040** (the telephone line is monitored after regular working hours for urgent matters).

More information is also available at www.burnabyrefinery.ca/maintenance.

What You May Notice and How We'll Manage It

TRAFFIC	Additional contractors will be on-site to help us get the work done thoroughly and efficiently.	<ul style="list-style-type: none"> Traffic management plan and personnel will ensure the use of designated routes, without shorting-cutting through the community.
FLARING	The shutdown and re-start of equipment will sometimes result in a larger and more visible flare ¹ .	<ul style="list-style-type: none"> Notification will be provided at times when we anticipate a larger flare, and flaring will be closely monitored throughout the scheduled maintenance.
NOISE	Some specific maintenance work may generate louder than usual noise levels.	<ul style="list-style-type: none"> Louder activities will be scheduled for daytime hours. Compliance with noise-related bylaws will be maintained.

¹The flare is a safety device that safely burns any excess gas that may develop during Refinery operations including shutdowns and start-ups.