

Refinery Operational Update

March 31, 2024

Dear neighbour,

We continue to progress through start up activities at the Refinery this weekend. Throughout this process, we anticipate that there may be periods of elevated flaring and potential for odours, noise and smoke. Round-the-clock monitoring of odours remains throughout the restart process. The flare is also monitored 24/7 by our expert teams, and we have mitigation plans in place to minimize the potential impacts on our neighbours. The flare is an important safety measure and environmental control tool that keeps our facility running safely.

We're working closely with regulatory bodies and stakeholders and are focused on the well-being of our neighbours and nearby communities as we move through the restart process.

We encourage you to contact us directly if you have any concerns or require further information by:

- Email: CommunityBC@parkland.ca
- Telephone: 604-257-4040
- Website: www.burnabyrefinery.ca
- Twitter: [@burnabyrefinery](https://twitter.com/burnabyrefinery)