

# 2023 Scheduled Maintenance

Keeping the Parkland Burnaby Refinery  
Safe and Reliable



PARKLAND

The Parkland Burnaby Refinery is a large and complex operation that requires regular scheduled maintenance to ensure it runs safely, reliably and optimally. The scheduled maintenance provides an opportunity to clean, inspect and service various equipment more thoroughly and efficiently than can be done while the Refinery is in full operation.

We continue to adhere to all environmental and safety standards and regulatory requirements throughout these scheduled maintenance periods. We also plan each maintenance to minimize community impacts as fully as possible, and we always welcome feedback on how we can do better.

## Maintenance is scheduled for:

**Dates:** Beginning February 1, 2023 with anticipated completion in early spring.

**Hours:** Work will be conducted 24/7, with most activity restricted to 7:00 am – 11:00 pm.

## What You May Notice and How We'll Manage It

<b>TRAFFIC</b>	Additional contractors will be on site to help us get the work done thoroughly and efficiently.	<ul style="list-style-type: none"> <li>• A traffic management plan and personnel will ensure use of designated routes, without shorting-cutting through the community</li> <li>• Contractors will have assigned parking and shuttle bus service will be available to the Refinery from offsite lots</li> </ul>
<b>FLARING</b>	The shutdown and re-start of equipment will sometimes result in a larger and more visible flare <sup>1</sup> .	<ul style="list-style-type: none"> <li>• Notification will be provided at times when we anticipate a larger flare, and flaring will be closely monitored throughout the scheduled maintenance</li> </ul>
<b>NOISE</b>	Some specific maintenance work may generate louder than usual noise levels.	<ul style="list-style-type: none"> <li>• Louder activities will be scheduled for daytime hours</li> <li>• Compliance with noise-related bylaws will be maintained</li> </ul>

<sup>1</sup> The flare safely and cleanly combusts small amounts of residual gases, preventing their release into the atmosphere.

## Questions, Concerns or Feedback?

We're here to listen and respond. Please contact the Parkland Community Relations Team at [CommunityBC@parkland.ca](mailto:CommunityBC@parkland.ca) or **604-257-4040** (telephone line is monitored after regular working hours for urgent matters).

More information is also available at [www.burnabyrefinery.ca/maintenance](http://www.burnabyrefinery.ca/maintenance).