

Wednesday, March 1, 2023

6:00 PM to 7:30 PM

In-Person at Confederation Seniors' Centre, 4585 Albert Street, Burnaby - Room 3

Facilitator: Andrea Manchon, Argyle

Note taker: Daniel Milner, Argyle

Attendees	
Parkland <ul style="list-style-type: none">• Alex Coles• Graham Lawton• Nick Middleton• Peter Turner• Rajvir Rao• Jessica Bermudez• Vicki Bowman	CAP <ul style="list-style-type: none">• Amy Smith• Brian Clive• Davis Vaitkunas• Dominic Flanagan• Judith Roche• Stanis Smith
City of Burnaby <ul style="list-style-type: none">• James Lota	Metro Vancouver <ul style="list-style-type: none">• <i>Did not attend</i>
Guest Speaker/Presenters <ul style="list-style-type: none">• Alka Tandan	Regrets <ul style="list-style-type: none">• Tony Bosello, CAP• Michele Joal, CAP• Kathy Mezei, CAP• Aswinee Rath, CAP• Daniel Wood, CAP

1	Welcome, land acknowledgement and overview of agenda	
	<p>Call to order at: 6:05pm</p> <p>A. Manchon (facilitator) welcomed attendees and provided a land acknowledgement before reviewing the agenda and follow up items from previous meetings:</p> <ul style="list-style-type: none">• Low carbon initiatives• Methodology of perception study• Connection between Kensington Avenue and Penzance Drive<ul style="list-style-type: none">○ The City of Burnaby has a community plan that will provide policy direction and guidance in this area (Lochdale Community Plan)	Andrea Manchon
2	General Manager Update	

a.	<p>Overview of Operations 2022/2023</p> <ul style="list-style-type: none"> Alex Coles presented an overview of operations and introduced Graham Lawton, VP, Strategic Projects. <p>Question: given the expansion and traffic, has there been thought towards a staggered start and end time for shifts?</p> <ul style="list-style-type: none"> Alex: Parkland is working to complete construction with minimal impact on the community. Graham: We are aware of the public’s issues around traffic and noise, and we are working to minimize these. <ul style="list-style-type: none"> For example, assembling parts off-site and transporting them to the site in Burnaby. It is part of our construction methodology to reduce impacts on the community. <p>Question: It is noticeable that there is an uptick in employees coming to the site.</p> <ul style="list-style-type: none"> Parkland is working with the City of Burnaby to reduce employees coming to the neighbourhood – the goal is to reduce the number of contractor/employee cars in the neighbourhood. We are aware of the bottleneck at Willingdon Avenue and Albert Street. We are addressing this by exploring: <ul style="list-style-type: none"> Alternate connections between Kensington and Penzance. Active transport with TransLink (ie. Shuttle) with off-site parking. Offering employee incentives to carpool. <p>Question: a few weeks ago, there were a lot of trucks with the label SACC. There were camper vans living in front of the Confederation Train. There were large SACC trucks with people who were belligerent to passersby.</p> <ul style="list-style-type: none"> These contractors were not with Parkland. It is possible that SACC was a contractor for CP Rail. In events like these, Parkland is happy to be a voice and represent your concerns to the wider construction community. Parkland is aware that CP Rail was dumping rocks in Area 1, and Parkland received an uptick in concerns about this. 	Alex Coles
b.	<p>Introduction of Graham Lawton, VP Strategic Projects</p> <ul style="list-style-type: none"> Graham introduced himself and his role with the company. 	Graham Lawton
3 Refinery Updates		
a.	<p>Operational, Safety, and Environment</p> <ul style="list-style-type: none"> Nick presented the operational, safety, and environment report. 	Nick Middleton
b.	<p>Scheduled Maintenance</p> <ul style="list-style-type: none"> Nick presented a report on turnaround. <p>Question: how many contractors do you normally have?</p> <ul style="list-style-type: none"> 200-250 contractors. 	Nick Middleton

<p>c.</p>	<p>Projects</p> <ul style="list-style-type: none"> • Peter presented a project report. <p>Question: What percentage of wood chips or tallow can be processed?</p> <ul style="list-style-type: none"> • It depends on market prices. • Parkland’s product using the catalytic cracker unit is the same, regardless of 100% tallow or 100% canola inputs. <p>Question (via email): How will canola be transported to the Refinery?</p> <ul style="list-style-type: none"> • Canola comes from the prairies by rail. <p>Question (via email): Do the barges at the wharf run on electricity or generators?</p> <ul style="list-style-type: none"> • Barges run on marine fuel (usually diesel), but they have access to an electrical hook-up at the wharf. <p>Question: Are you going ahead with a renewable energy unit?</p> <ul style="list-style-type: none"> • That is currently under review, subject to the budget. <p>Question: YVR is building capacity for sustainable aviation fuel. Is Parkland involved in YVR’s process?</p> <ul style="list-style-type: none"> • No <p>Question: Can an independent agency be set up to monitor stack emissions?</p> <ul style="list-style-type: none"> • Parkland already has continuous emissions monitoring systems (CEMS) in some of our stacks, that continuously measures certain emissions. The data is reported quarterly to Metro Vancouver. The CEMs is tested by a third party for accuracy twice a year and audited by yet another third-party consultant each year. • For other stacks and emission parameters, we have a third-party stack testing contractor who tests emissions quarterly, bi annually or annually, depending on the source. • We have a processing envelope with defined parameters which sets emissions thresholds. • We report all monitoring, auditing and testing results to Metro Vancouver, who also set the standards for permitted emission levels via our air permit. • Finally, Metro Vancouver has a dense ambient air monitoring network set up around the lower mainland to track potential impact of emissions or other factors on ambient air quality. (https://gis.metrovancouver.org/maps/air/) <p>Question: Will there be an increase in noise, light, and traffic during construction?</p> <ul style="list-style-type: none"> • Yes, increased construction will lead to increased traffic. 	<p>Peter Turner</p>
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	<ul style="list-style-type: none"> • We are considering replacing dump trucks with barges. <p>Question (via email): Will some of the questions/complaints listed in the Quarterly Report be addressed i.e., regarding retaining walls?</p> <ul style="list-style-type: none"> • The city of Burnaby changed their bylaws, preventing retaining walls above 1.2 metres high. The Area 1 tanks require a retaining wall over 1.2 metres, so we applied to the city asking for a variance. There are boards in area 1 informing the public of Parkland's request for a variance. <p>Question (via email): What is Parkland's response to NavCan's proposal about flight paths over North Burnaby--is this a concern for the refinery?</p> <ul style="list-style-type: none"> • Parkland is looking at approaching NavCan through Transport Canada to prevent the flight path. • NavCan is not the regulator. They have suggested this idea to facilitate traffic into YVR. We think there is an opportunity to use Transport Canada's regulation about noise as a way to prevent the flight path over Burnaby. • CAP Participant: I've written to the Minister of Transport, who has advised us to contact NavCanada. 	
4	Metro Vancouver Update	
	<p>J. Mushtuk and D. Wakelin from Metro Vancouver were not in attendance, Nick Middleton and Vicki Bowman answered questions, where possible.</p> <p>Question: I am concerned about the difference in Parkland's reported number of environmental notifications I see, vs what Metro Vancouver reports; what's been done to prevent future air quality concerns?</p> <ul style="list-style-type: none"> • There is a difference between public advisories and advisories to regulators. Our air permit requires us to report many aspects of our operation to Metro Vancouver, such as when we expect flaring to occur (which would also be an advisory sent to other regulators and public), when we have an environmental exceedance but also when we have interruption in getting data from their air quality stations, and other minor events. • Because of our permit with Metro Vancouver, there is a difference between notifications and incidents. • At the end of December, there was a sewer odour, we have worked to find and address the issue. <p>Question: What is the difference between complaints and inquiries to Metro Vancouver and those received by Parkland?</p> <ul style="list-style-type: none"> • Parkland has its own complaint analysis that is separate from Metro Vancouver's <p>Question: Can you explain what an odour survey is?</p>	<p>Nick Middleton and Vicki Bowman</p>

	<ul style="list-style-type: none"> It's an inspection Metro Vancouver does where they walk Parkland's fence-line to investigate smells. <p>Question: In one month, there were 20+ complaints to Metro Vancouver about odours, but only one odour survey. Why were there so few odour surveys?</p> <ul style="list-style-type: none"> Defer to Metro Vancouver 	
5	Community Relations	
a.	<p>Perception Study Results</p> <ul style="list-style-type: none"> Alka presented her report on community perceptions of the refinery <p>Question: Why do totals add to more than 100?</p> <ul style="list-style-type: none"> People were able to select more than one answer. <p>Question: Were the questions open or closed-ended?</p> <ul style="list-style-type: none"> Both. <p>Question: What happens next with this information?</p> <ul style="list-style-type: none"> Rajvir: Parkland is expanding its community communication and awareness initiatives. Rajvir: Parkland is developing a social investment program. <p>Question: When will social media be part of the communication strategy?</p> <ul style="list-style-type: none"> Rajvir: We are working with our corporate communications team to incorporate social media. Rajvir: We are working on revamping our website. 	Alka Tandan
b.	<p>Highlights of community events and sponsorship</p> <ul style="list-style-type: none"> Rajvir presented recent community events (including the first 'coffee chat'). Question: how many people came to the coffee chat? <ul style="list-style-type: none"> 25 people. 	Rajvir Rao
c.	<p>CAP 2023 and Recruitment</p> <ul style="list-style-type: none"> Looking for a recruitment committee (of three current CAP members) for 2023. A separate workshop will be held around best practices for CAP membership. There is growing community interest in joining the CAP. 	Rajvir Rao
6	City of Burnaby	
a.	Introduction of James Lota, General Manager Lands and Facilities	

	<ul style="list-style-type: none"> James introduced himself and his role at the City of Burnaby <p>Question: Is Parkland on city land?</p> <ul style="list-style-type: none"> Privately owned land <p>Question: Is Parkland on the City of Burnaby's Alertable app?</p> <ul style="list-style-type: none"> Question referred to follow up section 	
	The meeting ended at 7:37 p.m.	Andrea Manchon

Follow up Actions		Responsible
1	There were 20+ odour in recent months, but there was only one odour survey, why?	Metro Vancouver
2	I'd be interested in internet traffic reports on the Parkland website	Parkland Community Relations
3	What is the chain of communications from Parkland to Alertable app?	City of Burnaby
4	Can you walk the fence line from Carleton Avenue to Rosser Avenue? There's an old sign with graffiti, dead cedar trees and pipe that need to be removed.	Parkland