

ULTRAMAR REPAIR SERVICE PROMISE

Ultramar PropanePlus offers customers peace of mind and savings on repairs performed by a certified technician. We will make sure that your equipment is properly maintained and working efficiently.

DELIVERING MORE FOR YOU

- Propane for all applications
- Appliance sales, service and in-house financing
- Equal billing plans with convenient payment and delivery options
- Emergency service 24/7



Contact your local branch
or visit us online at
COMMERCIAL.ULTRAMAR.CA

TERMS & CONDITIONS

EQUIPMENT: The PropanePLUS+ annual equipment service investment to be paid by the Customer for the maintenance of equipment and accessories are listed inside this brochure. Should additional equipment be added, the same would be covered with an increase to the annual charge.

CUSTOMER'S RIGHT TO CANCEL: This agreement will renew annually unless written notice is given to the Company within sixty (60) days prior to the anniversary date.

RIGHT TO CANCEL: Parkland Corporation reserves the right to immediately terminate this Agreement in the event (i) Customer fails to fulfill the payment terms or the equipment does not meet safe operating standards, and the Customer is not willing to rectify the unsafe conditions or otherwise for any reason at the sole discretion of Company on ninety (90) days prior notice.

WARRANTIES & LIMITATIONS ON WARRANTIES: Parkland Corporation warrants that all work performed will be free from defects in workmanship for twelve (12) months. Parkland Corporation's obligations for defective products and/or workmanship or any damage caused thereby, shall be limited to the replacement of any defective parts or workmanship and shall be conditioned upon Parkland Corporation receiving written notice of defects within the applicable warranty period(s). THE FORGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES AND FITNESS FOR A PARTICULAR PURPOSE. PARKLAND CORPORATION SHALL NOT BE SUBJECT TO AND DISCLAIMS ALL CONSEQUENTIAL, INCIDENTAL AND CONTINGENT DAMAGES WHATSOEVER.

TRANSFERABILITY: This Agreement is transferable to the subsequent owner of the home in which the Equipment and Accessories are located, provided Parkland Corporation receives written notice of the sale of the property within thirty (30) days prior to the transfer. In the event that the new owner refuses to assume this agreement, balance is due and payable upon closing.

ENTIRE AGREEMENT: This agreement sets forth the entire Agreement between the parties and supersedes all other agreements either written or oral concerning the subject of the agreement.

THIS AGREEMENT DOES NOT APPLY TO ANY REPAIRING, SERVICING REPLACEMENT OR MAINTENANCE OF PARTS AND OR ACCESSORIES CONNECTED TO THE APPLIANCE, WITHOUT LIMITING THE GENERALITY OF THE FORGOING. THIS AGREEMENT EXCLUDES THE FOLLOWING (A-D):

- Any malfunction that is directly attributable to, in whole or in part, by the action of water, fire, lightning, vermin or the willful act or gross negligence of any person.
- Changes or alterations required by government regulations, calls for fuse replacement, noises, smells not related to the equipment covered, switches, breakers, thermostats, aqua stats, valves turned down or off, humidifiers and electronic air cleaners.
- The equipment, the distribution ducts system, zone controls or baffles and condensate pumps.
- For hot water heating, radiators, cushion tanks, water piping, circulation pumps or their components, condensate tanks, zone controls, automatic feed and relief valves, de-liming, draining/filling unvalved boiler systems, de-liming of water boilers, draining/filling unvalved expansion tanks and bleeding of radiators.

IMPORTANT SAFETY INFORMATION

- Be alert for the odor of propane when around a gas appliance or container.
- If you smell gas, do not try to light the appliance, turn off your tank or cylinder and call your local Ultramar Branch.
- Read and follow the operating and lighting instructions and warning labels provided by the appliance manufacturer.
- If your appliance has a pilot light, the pilot has a safety device. If you have trouble keeping it lit, the device is warning you about a problem, call your Ultramar Branch for technical assistance.
- Never force any appliance control. If you cannot operate the knobs, switches or buttons by hand, call your Ultramar Branch. Never tamper with the controls.
- If you smell gas near your tank or cylinder, turn off your tank or cylinder call your Ultramar Branch.
- Use only listed or CSA approved propane appliances. Look for the seal from a nationally recognized independent testing laboratory.
- Keep combustibles, such as curtains, paper, cleaning fluids, etc. away from energy source, including gas and electric appliances where they may cause a fire.

Ultramar and Parkland reserve the right to cancel, terminate, modify or suspend this offer at any time with or without prior notice. Ultramar is a registered trademark of Valero Energy Inc. used under license by Parkland Corporation. 14-05-24v14

PROPANE PLUS+

PROFESSIONAL PROPANE
EQUIPMENT MAINTENANCE
BY ULTRAMAR



DELIVERING MORE FOR YOU

DON'T CHANCE A BREAKDOWN. PROTECT YOUR EQUIPMENT.

Regular maintenance of your propane equipment is a sound investment in your family's safety, comfort, and warmth. Ensure your equipment is working at their peak efficiency. Not only does regular maintenance increase the lifespan of your equipment, it can help you avoid or reduce the costs of repair in the event of an untimely breakdown.



WE ARE COMMITTED TO SERVICE

Let our team of qualified technicians look after your equipment for you.



SERVICE MADE SIMPLE

1. SELECT THE APPLIANCES YOU WOULD LIKE COVERED.

PropanePLUS+ covers all primary residential primary heating appliances including furnaces, boilers and water heaters. (PropanePLUS+ does not include fireplaces, space heaters, BBQ's, patio heaters, gas lighting or stand-by generators).

2. MAINTENANCE MADE AFFORDABLE.

- › Save on service calls, after-hours service and accessories.
- › Receive a discount rate when you add an additional appliances to your maintenance plan
- › Annual furnace cleaning and maintenance to prevent breakdowns

3. YOUR PROPANEPLUS+ ANNUAL MAINTENANCE INCLUDES:

- › Test safety controls
- › Clean ignition / Pilot assembly
- › Examine heat exchanger (appliance dependant)
- › Clean burner assembly (appliance dependant)
- › Measure temperature rise
- › Tighten electrical connections
- › Measure input voltage
- › Clean condensate drains
- › Check clearance to combustibles
- › Measure gas pressure
- › Test ignition cycle
- › Vacuum and examine inner cabinets
- › Check venting components
- › Check gas connections
- › Apply maintenance decal / tag
- › Perform combustion analysis
- › Monitor Flame Rod Voltage

PROPANEPLUS+

THIS PROGRAM INCLUDES:



PRIORITY SERVICE

Our dedicated propane service team is on call for you.



DISCOUNTS ON REPAIRS

Receive a 15% discount on any required repairs between inspections.



DISCOUNTS ON ACCESSORIES

Receive a 10% discount on accessories such as programmable thermostats and carbon monoxide detectors.



EMERGENCY AFTER-HOURS SERVICE

Receive a 15% discount on any after-hours service calls.