

## LEVEL 1 – INFORMATION ADVISORY

December 12, 2025

## **Elevated Flare and Noise**

The Burnaby Refinery is currently experiencing temporary elevated flaring at this time. Residents will likely notice a higher-than-normal flare and potential noise from the flaring.

Please rest assured the situation is stable and our team is working diligently to return to normal operating conditions.

We are committed to safe, reliable and efficient operations. All safety and environmental protocols are being followed.

For more information, please contact our Community Relations team at <a href="mailto:CommunityBC@parkland.ca">CommunityBC@parkland.ca</a> or 604-257-4040.

Thank you.

Nick Middleton, Sr. Director of Operations Parkland Refining B.C. Ltd.

This Information Advisory contains private and confidential information and is intended only for the use of the party(ies) to whom it is addressed, and is not to be disclosed to any other party except with the express written consent of Parkland Fuel Corporation or in accordance with the provisions of the Freedom of Information and Protection of Privacy Act (British Columbia) or federal access to information legislation, as the case may be. If you are not an intended recipient, you are hereby notified that any disclosure, copying, distribution or use of any information in this message is strictly prohibited. If you have received this message in error, please notify Parkland Burnaby Refinery Community Relations team immediately by calling 604-257-4040.