

## Application for Number Portability

(The applicant must be the holder of the contract for the number(s) for which the porting is requested)

\*Mandatory field.

### Individual

Name\*

ID document (ID, Passport)\*

Personnal numerical code\*

Residence (Local Romanian address)\*

Email / Phone number

Representative (if applicable)

Name\*

ID document (ID, Passport)\*

Email / Phone number

### Company

Name

Unique Registration code (8 digits)\*

Headquarters address (Local)\*

Email / Phone number

Legal Representative

Name\*

ID document (ID, Passport)\*

Email / Phone number

For GEO and NON-GEO numbers

Number(s)  
to port

Service address for the number(s)

Remarks

Other\*\*

\*\* Access type details should be provided (e.g. ISDN-BRA, ISDN-PRA, PABX, etc)

## Application for Number Portability

Identification of the current carrier

Carrier Name

Account Number / Reference

## Terms and conditions

1. The applicant has a contract in force with the provider from which the porting is requested (donor provider) for the supply of public services via telephone number(s) that are the subject of this application.
2. The applicant did not submit other portability application with the same object which has remained non-finalized.
3. The provider that will supply the telephone service after the number porting (acceptor provider) is mandated to undertake the necessary steps to terminate the contract between the applicant and the donor provider via the number / numbers for which is requested the porting. Acceptor provider is responsible to the applicant with regard to the achievement of the porting.
4. Contract with the donor provider ceases at the time of completion of the porting request. Termination of the contract between the applicant and the donor provider will observe the conditions specified in such contract. Number / numbers porting are without prejudice to any obligations of the subscriber and donor provider, arising from the concluded contract, generated and executed before its termination. In the case of mobile services for which payment is made in advance the existing credit at the porting time can not be recovered by the applicant.
5. After porting, the applicant will keep the phone number and the service will be offered by Telnyx, under a contract to supply public telephone services between the acceptor provider and the applicant.
6. The acceptor provider will notify the applicant the porting timeslot and the interruption period of the service with at least 24 hours before the start time of the porting timeslot set-up by the application. If the porting can not be achieved, the acceptor provider will inform the applicant with at least 24 hours before the time agreed to carry out the porting (indicating the refusal reason). Telephone service will still be provided by the donor supplier.
7. The applicant may revoke the application no later than 24 hours before the time agreed for the implementation of the porting. If the revocation request is made after this time, porting will be completed and, at the request of the subscriber, a new porting process may be initiated.
8. The applicant accepts the possibility of a temporary interruption of service, during which no calls could be initiated, including emergency calls. This downtime can not exceed, usually, 5 hours for geographic numbers and non-geographic numbers other than those for mobile services.
9. The applicant agrees the automatic processing of personal data, under the applicable legislation, to the extent necessary to achieve the porting.
10. The applicant states that the information provided in this application is complete and correct.

Authorized Person  
Signature

Date  
Stamp