

Terms & Conditions

1. This Promotion is open to residents of the United Kingdom aged 18 or over, excluding employees, shareholders, agencies and partners associated with any company in or connected to the Yeo Valley family of businesses, Dacia, their families, (defined as parents, children, siblings, spouse and life partners), their agents and anyone professionally associated with this Promotion.
2. Entrants will need to have a Yeokens account and internet access to enter. No purchase is necessary during the Promotional Period, but Yeokens will be required to participate, which require a purchase to obtain. Please see clause 5 below, visit [our Yeokens page](#) and click 'T&Cs' for full details.
3. The draw will be made at the end of each month. This month's draw opens at 00:01 BST on 1st June 2025 and closes at 23:59 BST on 30th June 2025 inclusive.
4. **To Enter:** Go to [our Yeokens Raffle](#), select the number of Yeokens you wish to exchange for raffle entries to enter the draw, then hit the 'Ready to Enter?' button. Confirm your selection and hit the 'Enter' button. On entry, the entrant will be required to provide their name, email address and postcode.
5. 1 Yeoken = 1 entry into the raffle. Yeokens can be collected by purchasing a participating Yeo Valley product. Each participating product has a Yeokens value which can be banked in your online Yeokens account and redeemed against a range of offers, including the raffle.
6. There is no limit on the amount of raffle entries per account holder each month.
7. **The Prize:** There will be 1 winner. The winner will win a 7-night stay at one of the following locations, at the winner's choice;
 - a. **Cotswold:**
 - i. Prize package for 2 people includes:
 1. Hire of a Dacia Spring for 14 days
 2. 7 nights' accommodation in a luxury two-bedroom self-catered barn near Bourton-on-the-Water with EV charging point on site
 3. Spa day at a luxury local spa located on an organic farm, including a selection of relaxing treatments and lunch
 4. Admission to Batsford Arboretum
 5. Admission to The Model Village
 6. Dinner on three evenings, to the total value of £150 per day including service charge
 7. £200 Gift card for supermarket of winner's choice
 8. £500 spending money
 9. The prize can be amended to accommodate a family of 4, inclusions would be as follows (2 adults and 2 children under the age of 16):
 - a. Hire of a Dacia Spring for 14 days
 - b. 7 nights' accommodation in a luxury two-bedroom self-catered barn near Bourton-on-the-Water with EV charging point on site
 - c. Admission to Batsford Arboretum
 - d. Admission to The Model Village
 - e. Admission to Cotswold Wildlife Park



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- f. Dinner on four evenings, to the total value of £250 per day including service charge
- g. £200 Gift card for supermarket of winner's choice
- h. £500 spending money

b. Cornwall:

- i. Prize package for 2 people includes:
 - 1. Hire of a Dacia Spring for 14 days
 - 2. 7 nights' accommodation in a luxury two-bedroom beachfront holiday home in Bude, Cornwall with EV charging point on site
 - 3. Spa day at a luxury local spa, including a selection of relaxing treatments
 - 4. Private surf lesson with an experienced instructor and all required equipment
 - 5. Pottery throwing class, includes demonstration, one-to-one tuition for each person to throw two pots and one pot fired and glazed per person
 - 6. Dinner on three evenings, to the total value of £250 per day including service charge
 - 7. £200 Gift card for supermarket of winner's choice
 - 8. £500 spending money
 - 9. The prize can be amended to accommodate a family of 4, inclusions would be as follows (2 adults and 2 children under the age of 16):
 - a. Hire of a Dacia Spring for 14 days (provided by client)
 - b. 7 nights' accommodation in a luxury two-bedroom beachfront holiday home in Bude, Cornwall with EV charging point on site
 - c. Private surf lesson with an experienced instructor and all required equipment
 - d. Pottery throwing class, includes demonstration, one-to-one tuition for each person to throw two pots and one pot fired and glazed per person
 - e. Dinner on two evenings, to the total value of £250 per day including service charge
 - f. £200 Gift card for supermarket of winner's choice
 - g. £500 spending money

c. Lake District:

- i. Prize package for 2 people includes:
 - 1. Hire of a Dacia Spring for 14 days
 - 2. 7 nights' accommodation in a luxury two-bedroom self-catered barn near Lake Windermere with EV charging point on site
 - 3. Spa day at a luxury local spa hotel, including a selection of relaxing treatments and lunch
 - 4. 2-hour self-drive motorboat hire on Lake Windermere, including a delicious picnic to take on board
 - 5. One-day bike hire



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6. Dinner on three evenings, to the total value of £150 per day including service charge
7. £200 Gift card for supermarket of winner's choice
8. £500 spending money
9. The prize can be amended to accommodate a family of 4, inclusions would be as follows (2 adults and 2 children under the age of 16):
 - a. Hire of a Dacia Spring for 8 days
 - b. 7 nights' accommodation in a luxury two-bedroom self-catered barn near Lake Windermere with EV charging point on site
 - c. 2-hour self-drive motorboat hire on Lake Windermere, including a delicious picnic to take on board
 - d. One-day bike hire
 - e. Treetop adventure including zip lining, obstacle climbing and a stunning view Lake Windermere
 - f. Dinner on three evenings, to the total value of £150 per day including service charge
 - g. £200 Gift card for supermarket of winner's choice
 - h. £500 spending money

8. Further Prize Details & Conditions:

- a. All elements of the Prize package must be taken at the same time.
- b. The Winner and their guest(s) must travel at the same time with the same itinerary.
- c. The Vehicle is subject to stock availability and Dacia reserves the right to change the vehicle type at its sole discretion.
- d. The Winner will not own the Vehicle.
- e. The Winner will have third party insurance while loaning the Vehicle and will be responsible for any damage or costs that are not covered by the third-party insurance.
- f. The Vehicle prize element is subject to the Winner's acceptance of the Promoter's vehicle loan agreement, which will be shared with the Winner prior to the vehicle handover.
- g. In the event that the Winner refuses to accept the vehicle loan agreement terms, it will not be able to receive the Vehicle aspect of the Prize, and no further compensation will be provided to the Winner. The Vehicle will be delivered to the Winner's home address on a date agreed between the Winner and Promoter, subject to availability.
- h. The Vehicle must be available for collection by the Promoter or its agents at the Winner's address no later than 14 days after the Vehicle is delivered to the Winner.
- i. The Winner is responsible for arranging suitable car seats for any passengers.
- j. The Winner must notify the Promoter by email to communications@dacia.com within 60 days of agreeing the Vehicle delivery date, to enable the Promoter to arrange for the Vehicle delivery.
- k. In the event the Promoter is not notified 60 days prior to agreement of the Winner's vehicle delivery date, delivery of the Vehicle may not be guaranteed.
- l. The Prize does not include fuel.

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- m. A valid credit or debit card will be required for security valid credit or debit card will be required for security deposit purposes when checking into the accommodation.
 - n. Hotel accommodation provided will be at the prize provider's discretion.
 - o. All prize elements are subject to availability; If unavailable, experiences of a similar nature and value may be offered at prize provider's discretion.
 - p. Winners must contact Element London Ltd with three preferred travel dates in three separate months no later than six weeks prior to departure.
 - q. Prize is valid for 12 months from the date of notification of winning, and all travel must be completed within that time;
 - r. The Prize cannot be taken from 19th December – 2nd January (Christmas and New Year), over UK public holidays, or over Easter Sunday
 - s. Once booked, the prize cannot be amended or cancelled.
 - t. The Prize excludes travel arrangements, meals and drinks (except where specified above), additional excursions, attractions, treatments, car hire, visas and personal expenses and anything not expressly included in the prize.
 - u. Spending money and dinner allowance (to cover food, drinks and service charge) will be provided to the winner by BACS transfer to their nominated account.
 - v. The Prize Provider is Element London Ltd. Any personal data submitted by the winner to the Prize Provider will be treated in accordance with Prize Provider's privacy policy, which is accessible at <https://element-london.com/element-london-privacy-policy-travel-english/>
 - w. Any other costs incurred that are incidental to the fulfilment of the Prize are the sole responsibility of the Winner.
 - x. The Prize cannot be transferred, refunded or exchanged for a cash alternative. The Promoter reserves the right to substitute the Prize (or any part of it) for a prize or prizes of equivalent or greater monetary value if this is necessary for reasons beyond its control.
9. **Winner Selection:** 1 provisional winner will be randomly selected from all valid entries received during the Promotion Period. The Prize draw will be conducted within 10 working days of the end of the Promotion Period.
10. **Winner Communication:** The provisional winner will be contacted via the email address provided on entry within 5 working days of Winner Selection and will be asked to provide evidence of identity and eligibility. Reasonable efforts will be made to contact the winner. If a winner does not respond to the initial contact within 14 days, we reserve the right to disqualify that entrant and award the Prize to a reserve selected in the same manner. Reserve winners may have less time to respond.
11. **Prize Acceptance:** Notification to arrange fulfilment of the Prize will take place within 28 days of acceptance of the Prize. In the unlikely event that the winner has not received communication to arrange their Prize within 28 days of Prize Acceptance, the winner will have a further 28 days to inform the Promoter by emailing hello@yeovalley.co.uk. If the winner does not do so, the Promoter reserves the right to not reissue the Prize or limit its value at its sole discretion.
12. Entrants and/or the winner are not entitled to bring any claims or proceedings against Dacia in connection with this Promotion or these Terms & Conditions.
13. Provided no objection from the winner is received, a winner list will be made available by the Promoter 4 weeks after the close of the Promotion Period, for a period of 8 weeks. It will



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be at www.yeovalley.co.uk. The winner can object to their surname or county of residence being published or request for the amount of information being published to be reduced during the Winner Notification process. However, without prejudice, the Promoter will provide winner information to the Advertising Standards Authority on reasonable request.

14. The Promoter may request that the winner participates in reasonable publicity arising from the Promotion. Participation is at the winner's discretion and is not a condition of Prize Acceptance.
15. The Promoter seeks to run a fair and secure promotion and prevent abuse and cheating. If you enter in a way that is not consistent with these Terms & Conditions, your entries (and any of your associated aliases) will be disqualified, any Prize awarded may be void and recoverable, and we reserve the right to bar you from entering future promotions of ours for a period of at least six months. For this reason, we reserve the right at any point to:
 - a) Verify the eligibility of entrants and/or the provisional winner by requesting such information it consider reasonably necessary for this purpose. Entry or a Prize may be withheld until verification is completed.
 - b) Disqualify entries that are not made directly by the individual entering the Promotion.
 - c) Disqualify entries made using anonymous email services such as, but not limited to, GuerillaMail, Dispostable or Mailinator.
 - d) Disqualify bulk entries from individuals, trade, consumer groups or third parties, incomplete entries and entries submitted by macros or other automated means.
 - e) Disqualify entries beyond the maximum allowed, or those using techniques such as 'script', 'brute force', masking identity by manipulating IP addresses, using aliases or identities other than their own or any other means.
 - f) Disqualify entrants who tamper with the entry process.
 - g) Disqualify entries which, in some other way, do not meet the requirements of these Terms & Conditions.
 - h) Cancel, modify or suspend the Promotion should it not be capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, dishonesty, technical failures, or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion.
16. The Prize is not transferable or exchangeable and cannot be redeemed for monetary value or for any other form of compensation. If for any reason the Prize or any element of the Prize is not available, the Promoter reserves the right, at its sole discretion to substitute that Prize or element of the Prize for another of equal or greater value.
17. The Prize must be taken as stated and no compensation will be payable if the winner is unable to use the Prize as stated. No cash alternative is available and once confirmed, the Prizes are non- refundable.
18. No responsibility can be taken for entries which are lost, delayed, corrupted, damaged, misdirected or incomplete or which cannot be delivered for any technical, delivery or other reason. Proof of sending will not be accepted as proof of receipt. The Promoter does not guarantee continuous or secure access to the Yeokens Raffle page.



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19. The Promoter, its associated agencies and companies are not liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using the Prize, except for any liability which cannot be excluded by law. Nothing will exclude the Promoter's liability for death or personal injury as a result of its negligence.
20. The Promoter will not be liable for any delay or failure to comply with its obligations for reasons beyond its reasonable control arising from but not limited to Acts of God, global or regional epidemic or pandemic, adverse weather conditions, fire, industrial dispute, war, terrorist activity, hostilities, political unrest, riots, civil commotion, plague or other natural calamities, or any other circumstances of the Promoter.
21. All personal data supplied for this Promotion will be used solely for the purpose of this Promotion by the Promoter and/or by any agent appointed by it to assist with running the Promotion and will not be disclosed to an unconnected third party unless your positive consent has been obtained. Your personal data will be handled in accordance with the Promoter's privacy policy available at www.yeovalley.co.uk/privacy-policy.
22. If any part/s of these Terms & Conditions are legally ruled to be invalid, illegal or unenforceable, the remainder will not be affected and will continue in full force and effect.
23. By entering, you will be deemed to have agreed to be bound by these Terms & Conditions.
24. If there is a discrepancy between these Terms & Conditions and those in any promotional material, these Terms & Conditions will prevail.
25. These Terms & Conditions are governed by English law and their interpretation and application will be subject to the exclusive jurisdiction of the courts of England and Wales.

Promoter: Yeo Valley Organic LTD, Yeo Valley HQ, Rhodyate, Blagdon, Bristol, BS40 7YE.



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