

This is a simplified English version of the insurance information document. Please refer to the versions in local language which are the prevailing and legally valid documents per country.

General Third Party Liability Insurance for the time of use of a Bolt Unit

Insurance Product Information Document (IPID)

Company: SIGNAL IDUNA Allgemeine Versicherung AG

Registered in Germany with No° 5125

Product: General Third Party Liability Insurance

This Insurance Product Information Document (IPID) provides a summary of key information about the General Third Party Liability Insurance policy ("Policy"). It is therefore **not complete**. Full information about the Policy is provided in the documents relating to the insurance contract. The terms used in this summary shall have the same meaning as in the Insurance Term and Conditions. For easier reading, they are formatted with capital letters. In addition to this IPID, We have also enclosed a copy of the Insurance Terms and Conditions and Allianz' Privacy Notice. Please read all documents so that You are fully informed.

What is this type of Insurance?

The Policy is a General Third Party Liability Insurance Policy for individuals who: (A) rent a Bolt Unit through the Bolt Application; or (B) use a Bolt Unit with the explicit consent of a registered user of the Bolt Application (both are referred to here as Beneficiaries or Beneficiary). Insurance cover under this Policy is only provided if no statutory motor third party liability insurance for the respective Bolt Unit in Beneficiary's country exists. The Policy also provides cover for the Local Policyholder.



What is insured?

The General Third Party Liability Insurance Policy provides indemnity for sums a Beneficiary may become legally liable to pay for :

- ✓ Damages arising directly from an Accident caused by the Beneficiary
- ✓ Legal Costs arising directly from an Accident (our prior written consent is required)

Who is insured?

- ✓ An individual who is registered to the Bolt Application and rents a Bolt Unit for personal transportation purposes.
- ✓ An individual who uses a Bolt Unit with the explicit consent of a user registered to the Bolt Application.

In all cases, the individual user must be of the minimum age required by



What is not insured?

- ✗ Incidents arising from the Unauthorised Use of a Bolt Unit including improper use of a Customer's log-in credentials or Commercial Use of the Bolt Unit
- ✗ Any use of a Bolt Unit because of the consumption of alcohol above the legal maximum limit or drugs
- ✗ Damage to Property (including vehicles):
 - (i) owned or rented by a Beneficiary;
 - (ii) loaned or rented to a Beneficiary; and/or
 - (iii) in the care, custody or control of a Beneficiary
- ✗ Damage to Property of, or Bodily Injury to, Passengers carried by You on the Bolt Unit
- ✗ Damages caused when riding a Bolt Unit in connection with passengers or animals

local laws or regulations to ride the Bolt Unit in that Territory, but is at least of the legal age of majority in the respective Territory.

✓ Local Policyholder

Insured sum

✓ EUR 1,000,000 per accident, or the equivalent amount in local currency (see local documents).

- ✗ Claims caused by wilful or malicious acts
- ✗ Any liability in connection with Data and Cyber Claims
- ✗ Any liability in connection with Terrorism
- ✗ Any contractual liability unless You would have had the same liability had You not entered into the contract or agreement
- ✗ Any liability resulting from, arising out of or relating to any Pandemic outbreak including the Covid-19 virus



Are there any restrictions on cover?

! If You do not tell Us about any other insurance that wholly or in part covering the risk when notifying Us of a claim then it will release Us of Our obligations under this Policy.



Where am I covered?



The insurance is valid in the country in which the Bolt Unit is rented.



What are my obligations?

- You must comply with the Insurance Terms and Conditions.
- In the event of an insured event, You must,
 - inform Us without delay of the Damage
 - take reasonable precautions to prevent and minimise any financial loss which might be caused as a result of the Accident;



When and how do I pay?

Bolt pays the insurance premium. There is no additional charge for You.



When does the contract start and when does it end?

The cover starts when You start a rental of a Bolt Unit through the Bolt Application and ends with the end of such rental.



How do I cancel the contract?

You cannot withdraw from the Insurance, it is an integral part of the Bolt rental offer.

YOUR INSURANCE

General Third Party Liability Insurance

You are insured for damages which results in Bodily Injury to, or Damage to Property of, a third party during the use of a Bolt Unit. Insurance cover under this Policy is only provided if no statutory motor third party liability

insurance for the respective Bolt Unit in country of rental exists. The insurance is limited to a maximum indemnity of EUR 1,000,000 per claim (or equivalent sum in local currency as per local documents). Note that this General Liability cover is secondary to Your private third party liability insurance.

IN CASE OF AN ACCIDENT

What do You have to do in every claim?

You must take reasonable precautions to prevent and minimize loss or damage. You must also provide proof in support of the claim. For this reason, please always secure suitable evidence of the occurrence of the damage (e.g. damage confirmation, attestation) and the extent of the damage.

Please notify Your damage quickly through the Bolt Application or through the email addresses mentioned in the local documents. The Policyholder will forward the claim to Us including relevant rental data and We will reach out to You for further instructions.

Applicable Law

The Policy is governed by the law of the country of rental, unless this is precluded by international law. The Policyholder or the Beneficiary may bring an action under the Policy before the court at the registered office or branch of the Insurer. If the Policyholder or Beneficiary is a natural person, legal action may also be brought in the court in whose district the Policyholder or insured person has his place of

residence at the time the action is brought or, if no place of residence exists, his habitual residence.